



# ISO 9000 CONSULTANTS DIRECTORY

**W**elcome to *Quality Digest's* 2003 ISO 9000 Consultants Directory, which includes nearly 300 consultants specializing in quality systems requirements and standards.

We've provided basic contact information for each company that replied to our requests for information. Also, many of the companies in this directory have supplied us with a list of the types of systems to which they consult, selected from a predetermined list of eight. These appear in red.

For additional information about each company and its consulting services, visit [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories). There you'll find a searchable (e.g., by standard, primary industries served or regions of operation) database plus a description of services offered.

We appreciate any feedback you might have on our directories. If you have a suggestion for how we can improve this directory next year, e-mail it to [directories@qualitydigest.com](mailto:directories@qualitydigest.com).

#### **3C Technologies Inc.**

6834 Spring Valley Drive, Ste. 202  
Holland, OH 43528  
Ph. 800-327-6583 Fax 419-868-8993

[www.3ctech.com](http://www.3ctech.com)

AS9000/AS9100, CE Mark, ISO 9001:2000,  
ISO 14001, ISO/TS 16949, OHSAS 18001,  
QS-9000, TE Supplement, TL 9000

#### **4aBetterBusiness Inc.**

1 Northfield Plaza, Ste. 300  
Northfield, IL 60093  
Ph. 847-470-3513 Fax 847-441-2604

[www.4abetterbusiness.com](http://www.4abetterbusiness.com)

AS9000/AS9100, ISO 9001:2000, ISO/TS  
16949, QS-9000

#### **ABS Consulting, Management Systems Division**

16855 Northchase Drive  
Houston, TX 77060  
Ph. 281-877-6600 Fax 281-877-6601

[www.absconsulting.com](http://www.absconsulting.com)

AS9000/AS9100, CE Mark, ISO 9001:2000,  
ISO 14001, ISO/TS 16949, QS-9000

#### **Addstan Management Systems Inc.**

5501 Doncaster Way  
Minneapolis, MN 55436  
Ph. 952-929-7050 Fax 952-929-8212

AS9000/AS9100, ISO 9001:2000, ISO 14001,  
QS-9000

#### **Adrian Group Inc.**

1502 Buckmann Court, Ste. 100  
Houston, TX 77043  
Ph. 800-552-7929 Fax 713-464-3534

[www.adriangroup.com](http://www.adriangroup.com)

AS9000/AS9100, ISO 9001:2000, ISO 14001,  
ISO/TS 16949, QS-9000, TE Supplement, TL  
9000

#### **Advanced Integrated Technologies Group**

47 W. Main St.  
Avon, CT 06001  
Ph. 888-826-2484 Fax 860-284-1145

[www.theaitgroup.com](http://www.theaitgroup.com)

#### **Advent Management International Ltd.**

411 Old Baltimore Pike  
Chadds Ford, PA 19317  
Ph. 800-726-7985 Fax 413-618-5273

[www.getresults.com](http://www.getresults.com)

AS9000/AS9100, CE Mark, ISO 9001:2000,  
ISO 14001, ISO/TS 16949, QS-9000, TE Sup-  
plement, TL 9000

#### **Affiliated Educational Consultants Ltd.**

1510 W. Greenleaf Ave., Ste. 2-A  
Chicago, IL 60626-2879  
Ph. 888-880-7490 Fax 773-508-4068

[www.aecltd.com](http://www.aecltd.com)

AS9000/AS9100, CE Mark, ISO 9001:2000,  
ISO 14001, ISO/TS 16949, QS-9000, TE Sup-  
plement

#### **AIC Quality Services Inc.**

P.O. Box 940022  
Houston, TX 77094  
Ph. 281-398-7888 Fax 281-398-7874

[www.aicservices.com](http://www.aicservices.com)

AS9000/AS9100, CE Mark, ISO 9001:2000,  
ISO 14001, ISO/TS 16949, QS-9000, TE Sup-  
plement, TL 9000

#### **Alamo Learning Systems**

3160 Crow Canyon Road, Ste. 280  
San Ramon, CA 94583  
Ph. 800-829-8081 Fax 925-277-1919

[www.alamolts.com](http://www.alamolts.com)

AS9000/AS9100, ISO 9001:2000, ISO 14001,  
ISO/TS 16949, QS-9000, TE Supplement, TL  
9000

#### **Alta QRS Inc.**

1139 Fairfield Place  
Oakville, ON L6M 2L9 Canada  
Ph. 905-825-9663 Fax 905-825-2890

AS9000/AS9100, CE Mark, ISO 9001:2000

#### **Amera-Veritas Inc.**

3576 Sanctuary Drive  
Coral Springs, FL 33065  
Ph. 954-205-3668 Fax 954-757-4376

[www.amera-veritas.com](http://www.amera-veritas.com)

AS9000/AS9100, CE Mark, HACCP, ISO  
9001:2000, ISO 14001, ISO/TS 16949,  
OHSAS 18001, QS-9000, SA 8000, TL 9000

#### **American Quality Associates Inc.**

5249 S.E. Horseshoe Point Road  
Stuart, FL 34997  
Ph. 772-286-8430 Fax 772-286-8430

[www.aqainc.com](http://www.aqainc.com)

AS9000/AS9100, CE Mark, ISO/TS 16949,  
QS-9000, TE Supplement, TL 9000

#### **American Society For Management Inc.**

450 N. Brand Blvd., Sixth Floor  
Glendale, CA 91203

Ph. 818-291-6373 Fax 818-956-5753

[www.asfmglobal.com](http://www.asfmglobal.com)

AS9000/AS9100, CE Mark, QS-9000, TL 9000

#### **Aon Management Consulting/Rath & Strong**

45 Hayden Ave., Ste. 2700  
Lexington, MA 02421  
Ph. 800-622-2025 Fax 781-861-1424

[www.aon.com/rathstrong](http://www.aon.com/rathstrong)

ISO 9000, ISO 14000

#### **Applied Technology**

1237 Clark Way  
San Jose, CA 95125  
Ph. 408-266-5174 Fax 408-266-5174

ISO 9001:2000, ISO 14001, ISO/TS 16949,  
QS-9000

#### **AQPE LLC**

561 N. Riverside  
St. Clair, MI 48079  
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ISO 9000, ISO 14000, QS-9000

#### **AQS Management Systems Inc.**

446 W. County Road D  
St. Paul, MN 55112  
Ph. 800-633-2588 Fax 651-633-7903

[www.aqsperformance.com](http://www.aqsperformance.com)

AS9000/AS9100, ISO/TS 16949, QS-9000

#### **Arch Associates LLC**

15770 Robinwood Drive, Ste. 101  
Northville, MI 48167  
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[www.archassociates.com](http://www.archassociates.com)

AS9000/AS9100, CE Mark, HACCP, ISO

9001:2000, ISO 14001, ISO/TS 16949, OHSAS 18001, QS-9000, TE Supplement

#### **Arete Consulting Group**

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Vernon Hills, IL 60061  
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[www.aretquest.com](http://www.aretquest.com)  
AS9000/AS9100, ISO/TS 16949, QS-9000, TL 9000

#### **Auckland International**

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Studio City, CA 91604  
Ph. 818-970-5511 Fax 818-762-6007  
[http://qualityassociates.org](http://http://qualityassociates.org)  
AS9000/AS9100, ISO 9001:2000

#### **Automotive Industry Action Group (AIAG)**

26200 Lahser Road, Ste. 200  
Southfield, MI 48034  
Ph. 248-358-3570 Fax 248-358-3253  
[www.aiag.org](http://www.aiag.org)

#### **AUTUS Corp.**

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Houston, TX 77094  
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[www.autus.com](http://www.autus.com)  
ISO 9001:2000

#### **AXEON Inc.**

1920 W. 5200 S., Ste. 10  
Roy, UT 84067  
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[www.axeon.net](http://www.axeon.net)  
AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000

#### **Baxter Associates**

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Birmingham, MI 48009  
Ph. 888-645-1724 Fax 248-647-3904  
[www.baxl.com](http://www.baxl.com)  
AS9000/AS9100, ISO 9001:2000, ISO/TS 16949, QS-9000, TE Supplement

#### **Beltrame Environmental Consultants Inc.**

14623 32nd St.  
Afton, MN 55001  
Ph. 888-476-1400 Fax 651-436-2496  
[www.beltrame.com](http://www.beltrame.com)  
ISO 9001:2000, ISO 14001, ISO/TS 16949

#### **Benchmark Technologies Corp.**

3161 N. Republic Blvd.  
Toledo, OH 43615  
Ph. 800-637-9536 Fax 419-843-7218  
[www.benchmark-usa.com](http://www.benchmark-usa.com)  
ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000, TE Supplement

#### **Besterfield & Associates**

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Fairview Heights, IL 62208  
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ISO 9001:2000, QS-9000, TE Supplement

#### **Bill Kracht Consulting Services**

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Manistee, MI 49660  
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ISO 9001:2000, ISO/TS 16949, QS-9000

#### **Bio-Reg Associates Inc.**

11800 Baltimore Ave., Ste. 105  
Beltsville, MD 20705  
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[www.bioreg.com](http://www.bioreg.com)

#### **BRS Associates**

7561 Lakeshore Blvd.  
Madison, OH 44057  
Ph. 440-428-8328 Fax 440-428-8328  
ISO 9001:2000

#### **Brecker Associates Inc.**

1783 Theodan Drive  
Pittsburgh, PA 15216  
Ph. 412-341-7523 Fax 412-341-9688  
[www.brecker.com](http://www.brecker.com)  
ISO 9000, ISO/TS 16949, QS-9000

#### **Brewer and Associates Inc.**

2721 87th St.  
Lubbock, TX 79423  
Ph. 806-745-8030 Fax 806-748-0890  
[www.bai-bk.com](http://www.bai-bk.com)  
ISO 9001:2000

#### **Bureau Veritas Training & Advisory Services**

515 W. Fifth St.  
Jamestown, NY 14701  
Ph. 800-201-2021 Fax 716-664-7219  
[www.bvtas.com](http://www.bvtas.com)  
AS9000/AS9100, ISO 9000, ISO 14000

#### **Burnett Associates**

35 Chablis Drive  
Fairport, NY 14450  
Ph. 585-223-0724 Fax 585-223-9057  
AS9000/AS9100, ISO 9001:2000, ISO/TS 16949, QS-9000, TE Supplement

#### **Business Performance Associates**

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Cupertino, CA 95014  
Ph. 408-366-0848 Fax 408-366-0838  
[www.bpaconsultants.com](http://www.bpaconsultants.com)  
CE Mark, ISO 9001:2000

#### **Business & Quality Process Management LLC**

39159 Paseo Padre Parkway, No. 215  
Fremont, CA 94538  
Ph. 877-415-0191 Fax 866-260-6181  
[www.bqpm.com](http://www.bqpm.com)  
AS9000/AS9100, CE Mark, ISO/TS 16949, QS-9000, TE Supplement, TL 9000

#### **Bywater Inc.**

2 Stamford Landing, 68 Southfield Ave.  
Stamford, CT 06902  
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[www.bywater-consulting.com](http://www.bywater-consulting.com)  
AS9000/AS9100, ISO 9000, ISO 14000, QS-9000, TL 9000

#### **Caliso California ISO 9000 Consulting**

125 Oyster Pond Road  
Alameda, CA 94502  
Ph. 925-777-1219 Fax 510-521-5926  
[www.caliso9000.com](http://www.caliso9000.com)  
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#### **Canatech Management Services Inc.**

47653 Forester Road  
Chilliwack, BC V2R 4M6 Canada

Ph. 604-824-6171 Fax 604-824-6174  
HACCP, ISO 9001:2000

#### **Capano & Associates LLC**

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Liberty Township, OH 45011  
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AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000

#### **CCS Business Improvement Services Inc.**

1182 Old Post Drive  
Oakville, ON L6M 1A6 Canada  
Ph. 905-847-7811 Fax 905-847-7845  
[www.ccsbis.com](http://www.ccsbis.com)  
CE Mark, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000, TE Supplement

#### **Celerity Learning Solutions Inc.**

7181 Woodbine Ave., Ste. 234  
Markham, ON L3R 1A3 Canada  
Ph. 905-479-7794 Fax 905-470-2619  
[www.celeritylearning.com](http://www.celeritylearning.com)  
AS9000/AS9100

#### **Center for Continuous Quality Improvement**

2625 N. Loop Drive, Ste. 2130  
Ames, IA 50010  
Ph. 515-296-9796 Fax 515-296-7096  
[www.ccci.com](http://www.ccci.com)  
ISO 9001:2000, ISO 14001

#### **Center for Quality Excellence at Southern Polytech University**

1100 S. Marietta Parkway  
Marietta, GA 30060  
Ph. 770-528-7407 Fax 770-528-7454  
[www.cqe.spsu.edu](http://www.cqe.spsu.edu)  
ISO 9001:2000, QS-9000

#### **Center for Workforce Excellence**

2915 LBJ Freeway, Ste. 152  
Dallas, TX 75234  
Ph. 972-406-1976 Fax 972-406-2922  
[www.hogancenter.com](http://www.hogancenter.com)  
AS9000/AS9100, CE Mark, HACCP, ISO 9001:2000, ISO 14001, ISO/TS 16949, OHSAS 18001, QS-9000, SA 8000, TE Supplement, TL 9000

#### **CH Fenstermaker and Associates**

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Lafayette, LA 70508  
Ph. 337-237-2200 Fax 337-232-3299  
[www.chf9000.com](http://www.chf9000.com)  
ISO 9001:2000, ISO 14001, OHSAS 18001

#### **Change Management Consulting Inc.**

82 Benson Drive  
Wayne, NJ 07470  
Ph. 973-696-7878 Fax 973-696-5858  
[www.cmc-global.com](http://www.cmc-global.com)  
AS9000/AS9100, CE Mark, ISO 9000, ISO 14000, QS-9000, TL 9000

#### **Chartier, Larose et Associes Inc.**

1371 Notre-Dame St. W., Ste. 2  
Montreal, PQ H3C 4J6 Canada  
Ph. 514-933-0483 Fax 514-933-9733  
[www.chartier-larose.com](http://www.chartier-larose.com)  
ISO 9001:2000, ISO 14001

#### **Clark Quality Advantage Inc.**

14801 County Road 40  
Goshen, IN 46528

Ph. 888-234-6737 Fax 574-642-5004  
[www.clarkqa.com](http://www.clarkqa.com)

AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000, TE Supplement, TL 9000

#### **Clark Quality Consulting**

13 Arbutus Crescent  
Stoney Creek, ON L8J 1M6 Canada  
Ph. 905-561-4764 Fax 905-561-4764  
[www.cqcsystems.com](http://www.cqcsystems.com)  
AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000, TE Supplement, TL 9000

#### **Clearly Written**

2904 New Hall Court  
Raleigh, NC 27615  
Ph. 919-846-3742 Fax 919-846-3742  
[www.clearlywritten.com](http://www.clearlywritten.com)  
AS9000/AS9100, ISO 9001:2000, QS-9000



#### **Clydesdale International Management Consulting**

570 El Camino Real, No. 150  
Redwood City, CA 94063  
Ph. 800-360-4476 Fax 650-367-7383  
[www.clydesdale.com](http://www.clydesdale.com)  
AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000, SA 8000, TE Supplement, TL 9000

#### **Collier & Associates**

26 Flintstone  
Aliso Viejo, CA 92656  
Ph. 949-831-5639 Fax 949-831-5678  
[www.collierassociates.com](http://www.collierassociates.com)  
AS9000/AS9100, ISO 9001:2000

#### **Competitive Edge**

309 Calle Neblina  
San Clemente, CA 92672  
Ph. 949-498-0122 Fax 949-498-0122  
[www.competitiveedge.com](http://www.competitiveedge.com)  
ISO 9001:2000, QS-9000, TL 9000

#### **Competitive Edge Resources**

25 Hedgerow Lane  
Phoenixville, PA 19460  
Ph. 800-897-3857 Fax 610-917-1185  
[www.competitiveedge.net](http://www.competitiveedge.net)

#### **Consultants in Quality Inc.**

319 Friendship St.  
Iowa City, IA 52245  
Ph. 888-330-8283 Fax 319-339-9488  
AS9000/AS9100, ISO 9001:2000, ISO 14001, QS-9000

#### **Contemporary Consultants**

14890 Southview Drive  
Southgate, MI 48195  
Ph. 734-281-9182 Fax 734-281-4023  
[www.iabls.com](http://www.iabls.com)  
ISO 9001:2000, ISO/TS 16949, QS-9000, TE Supplement

**Creative Resources Inc.**

6134 W. Willow Ave.  
Glendale, AZ 85304  
Ph. 623-979-0732 Fax 623-321-1620  
[www.cri-results.com](http://www.cri-results.com)  
AS9000/AS9100, ISO 9001:2000

**D'Ardenne Associates Ltd.**

707 E. Broad St.  
Dublin, VA 24084  
Ph. 540-674-2350 Fax 540-674-2535  
[www.dardenneassociates.com](http://www.dardenneassociates.com)  
ISO 9001:2000, ISO/TS 16949, QS-9000, TL 9000

**Dennis Anderson Associates**

P.O. Box 129  
Norway, ME 04268  
Ph. 207-743-2404 Fax 775-269-4599  
[www.d-anderson.com](http://www.d-anderson.com)  
AS9000/AS9100, ISO 9001:2000, QS-9000, TL 9000

**Drewe Browning Strickler**

9294 Scenic Bluff Drive  
Austin, TX 78733  
Ph. 512-263-2960 Fax 512-263-2960  
[www.drewe.com](http://www.drewe.com)  
ISO 9000

**DS&D Cast Solutions Inc.**

2501 Hamilton Circle  
Pelham, AL 35124  
Ph. 205-663-0272 Fax 702-995-8179  
[www.dsdcast.com](http://www.dsdcast.com)  
ISO 9001:2000

**Dynamic Quality Systems**

6818 Tralee Court  
Fort Wayne, IN 46835  
Ph. 260-486-5580 Fax 260-486-5580  
[www.dynamic-quality.com](http://www.dynamic-quality.com)  
AS9000/AS9100, CE Mark, HACCP, ISO 9001:2000, ISO 14001, ISO/TS 16949, OHSAS 18001, QS-9000, SA 8000, TE Supplement, TL 9000

**E. Burns Consulting**

6 Periwinkle Way  
Guelph, ON N1L 1H8 Canada  
Ph. 866-398-0655 Fax 519-767-6727  
ISO 9001:2000, ISO/TS 16949, QS-9000

**E&Q Consultancy**

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Upland, CA 91786  
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[e-qconsultancy.com](http://e-qconsultancy.com)  
ISO 9001:2000, ISO 14001, OHSAS 18001

**Eagle Group USA Inc.**

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Troy, MI 48084  
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[www.eaglegroupusa.com](http://www.eaglegroupusa.com)  
AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, OHSAS 18001, QS-9000, TE Supplement, TL 9000

**Eagle Solutions Inc.**

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[www.askeagle.com](http://www.askeagle.com)  
ISO 9001:2000, ISO/TS 16949, QS-9000

**Earth Tech Business Process Consulting**

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Livonia, MI 48150  
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[www.earthtechems.com](http://www.earthtechems.com)  
AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, OHSAS 18001, QS-9000, TE Supplement, TL 9000

**Eastern Michigan University Center for Quality**

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Ypsilanti, MI 48197  
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**Educational Data Systems Inc.**

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Dearborn, MI 48120  
Ph. 800-225-3374 Fax 313-271-2698  
[www.educational-data-sys.com](http://www.educational-data-sys.com)  
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[www.escoebliss.com](http://www.escoebliss.com)  
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**Essential Resources LLC**

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Morristown, NJ 07960  
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QS-9000

**ETC Group Inc.**

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Roseville, CA 95747  
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AS9000/AS9100, ISO 9001:2000, ISO/TS 16949, QS-9000, TE Supplement, TL 9000

**EuroQuest**

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Atlanta, GA 30350  
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**EW Management Systems Inc.**

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AS9000/AS9100, ISO 9000, ISO 14000, ISO/TS 16949, QS-9000, TE Supplement, TL 9000

**EXCEL PARTNERSHIP, INC.****Excel Partnership Inc.**

75 Glen Road  
Sandy Hook, CT 06482  
Ph. 800-374-3818 Fax 203-426-7811  
[www.xlp.com](http://www.xlp.com)  
AS9000/AS9100, CE Mark, ISO 9001:2000, ISO 14001, ISO/TS 16949, OHSAS 18001, QS-9000, TE Supplement, TL 9000

**Expert Resource**

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[www.expertresourceconsulting.com](http://www.expertresourceconsulting.com)  
AS9000/AS9100, ISO 9001:2000, ISO 14001, ISO/TS 16949, QS-9000, SA 8000, TE Supplement, TL 9000

**EXPERTech Associates Inc.**

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Concord, MA 01742  
Ph. 978-371-0066 Fax 978-371-1676  
[www.fdahelp.com](http://www.fdahelp.com)  
CE Mark, HACCP, ISO 9001:2000

**Falconi & Associates Inc.**

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Fairfield, OH 45014  
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<http://home.switchboard.com/FalconiAndAssociatesInc>  
ISO 9001:2000, ISO 14001

**Farallon Consultants Ltd.****Follmer, Rudzewicz Advisors Inc.**

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AS9000/AS9100, ISO 9000, TL 9000

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ISO 9001:2000, ISO/TS 16949, QS-9000, TE Supplement

**Georgia Tech's Center for International Standards & Quality**

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