Quality at the Speed of Light

Learn How Global Leader Lumileds Drives Quality
Agenda

Morgan Palmer
CTO
ETQ

Sadiq Eshaq
Application Program Manager
Lumileds

Q&A
ETQ Reliance™

Morgan Palmer
Chief Technology Officer, ETQ
25 years rooted in Quality Management

Over 300 employees focused on Quality

Successful across multiple industries
Your Food Safety and Quality Partner

- Delivers a flexible, easy and complete platform
- Provides deep expertise across all quality management processes
- Traceability – Ensure supply chain transparency from farm to fork
- Compliance – Meet requirements from FSMA, GMP, SQF, HACCP, ISO and other guidelines.
- Offers training and best practices

Sampling of Food & Beverage customers

- 550+ Customers
- 1000+ Successful Installations
- 750,000+ Users
Sadiq Eshaq
Application Program Manager
Lumileds
Background

- No IT background
- 3 years live w/Reliance
- Sole-support admin/PM
- Utilized globally across 25 sites/2000 users
- Launched 17 modules (8 custom)
Reliance Landscape

Quality Labs
- Failure Analysis
- Reliability
- Product Development Reports
- Kaizens, Behavior Based Safety, Near Misses

Quality Administration
- Audits / CAPA
- Supplier, Materials, and Chemicals
- Customer Incidents
- Receiving and Inspection

Documentation
- Global Doc Control
- Local Doc Control
- Machine Instructions

Misc. Modules
- CAPEX (finance)
- One Point Lessons
Future Plans

- Streamline all factories processes to utilize Reliance
- Reduce the application footprint by 20%
  - Consolidating Silo applications into Reliance
- Increase synergy between modules
  - Customer Incidents – CAPA – Supplier Profile
  - Incoming Receiving – Supplier Non-conformance
  - Failure Analysis – Reliability – Product Development
Interview
Quality at the Speed of Light

Sadiq Eshaq
Application Programmer
Lumileds

Morgan Palmer
Chief Technology Officer
ETQ
We Believe

that competitive advantage grows when companies take a differentiated and agile approach to quality management.
ETQ Reliance Applications carry ETQ’s unique Platform genetics.

**ETQ Reliance Platform**

- **Connectivity**: Linking & data inheritance ensures common data across all applications.
- **Integration**: Industry standard & advanced integration options provide bi-directional data exchange.
- **External Collaboration**: Internal and external parties seamlessly and securely contribute to common workflows.
- **Contextual Awareness**: Location, role, and product-based filtering and security deliver the right information to specific users.
- **Adaptability**: Unlimited flexibility to modify or create new applications with drag-and-drop ease & powerful scripting.
Additional Resources

etq.com/resources

The Quality Leader’s Guide to New Product Introduction Success

Dan Jacob
Principal Analyst and Research Director, LNS Research

Date: Wednesday, March 27, 2019
Hosted by ETQ

The quality leader’s guide to new product introduction success is crucial to achieve corporate goals, combined with market trends including increased visibility to product portfolio leaders that see deep engagement in NPI as their holy grail may be surprising.

Learn More

Analyst Reports, Whitepapers & Guides
Q&A

Need a more food & bev friendly graphic