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Provides quality management and inspection services in Asia, Europe and North America. These services include auditing, certification, source inspection, testing, troubleshooting and expediting.

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[www.globaliso9000.com](http://www.globaliso9000.com)  
Global Strategies is a unique consultancy for ISO 9000, QS-9000, ISO 14000, TL 9000, Q1, TOC, TQM.

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GlobalQual provides training, auditing and performance management services to a variety of industries worldwide, including automotive, electronics and plastics. Services include ISO 9000, ISO/TS 16949, QS-9000 and TE Supplement.

ment gap analyses and consulting. Training offerings include the aforementioned subjects and others, such as COQ, FMEA, SPC, GDT and APQP.

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[www.gt.com](http://www.gt.com)

Grant Thornton provides consulting and training services to assist companies with operational and process improvement, including but not limited to conformance with ISO 9000, QS-9000, ISO 14000 and assorted industry standards.

#### The Greenwich Consulting Group

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Barrington, RI 02806  
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[www.greenwichenterprises.com](http://www.greenwichenterprises.com)

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136 Boston Road  
Chelmsford, MA 01824  
Ph. 978-256-9141 Fax 978-256-3489  
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Quality management consultants specializing in ISO 9000, AS9100, QS-9000, TL 9000 and ISO 14000 compliance. The company also assists with maintenance of existing management systems, including document revision, awareness training, management reviews and internal auditing programs.

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Woodbridge, ON L4L 4G9 Canada  
Ph. 905-856-1320 Fax 905-856-1369  
[www.grt77.com](http://www.grt77.com)

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500 International Drive  
Mt. Olive, NJ 07828  
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[www.gunnisongroup.com](http://www.gunnisongroup.com)

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Ph. 866-271-3121 Fax 608-271-4755  
[www.hjsteudel.com](http://www.hjsteudel.com)

H.J. Steudel & Associates has assisted clients in quality and productivity improvement and system implementation for more than 25 years. We provide consulting and training for ISO 9000, QS-9000 and ISO 14000, including documentation development, internal auditing and quality/engineering processes. Other services include customized training and consulting for strategic planning, TQM implementation, SPC and team training.

#### H.W. Fahrlander & Associates

640 Downing Drive  
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Providing hands-on consulting and training in quality management; Six Sigma; statistical process control; supplier quality management; and ISO 9000, QS-9000 and AS9000 quality systems. We also provide baseline and compliance auditing and source inspection services.

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28056 Oakland Oaks Court  
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Ph. 248-374-1718 Fax 248-374-0022  
[www.harpcosystems.com](http://www.harpcosystems.com)

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Bethany, OK 73008  
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[www.human.ca](http://www.human.ca)

Human QEP provides quality assurance consulting, seminars and training products, such as the ISO 9000 orientation videotape and gap analysis toolkit.

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[www.hqa.com](http://www.hqa.com)

We offer training, auditing, consulting and resource materials/software in English or Spanish for ISO 9001:1994 and 2000, QS-9000, ISO/TS 16949, TE Supplement, ISO 14000, EN 46002 and GMP. Typical training and consulting includes Six Sigma, continuous process improvement, FMEA, mistake proofing, problem solving, internal auditor, documentation, implementation, APQP, Control Plan, PPAP, SPC, GD&T, MSA and effective facilitator.

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[www.iso9000quality.com](http://www.iso9000quality.com)

ISO 9000 Quality Systems Management provides RAB-certified international quality and/or environmental system lead auditors to facilitate and train results-based teams to become your quality (ISO 9000, QS-9000 and ISO/IEC Guide 25) and environmental (ISO 14000) system management experts.

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San Diego, CA 92129  
Ph. 858-621-9001 Fax 858-484-9001  
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The ISOGuru's team of ISO gurus provides consulting, training, implementation/compliance and auditing/gap-analysis service in the United States and Mexico for ISO 9000, QS-9000, ISO/TS 16949, AS9000/AS9100, TL 9000, EN 46000, ISO 14001, MDD, QSRs and cGMPs. We also provide services for CE marking, FDA PMAs and 510(k) submissions. We can also help with procedures and manual

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**ISOQual International**

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Ph. 781-762-6664 Fax 781-762-4465  
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ISOQual International provides consulting and training services to help companies develop, implement and maintain quality systems to enhance quality, increase productivity and reduce operating costs.

**ISOschool.com**

2025 Cipriano Place  
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Ph. 352-751-0745 Fax 352-751-0627  
[www.isoschool.com](http://www.isoschool.com)  
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[www.ittilc.com](http://www.ittilc.com)  
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Provide consulting, audits and instruction relative to ISO 9000, QS-9000, VDA 6.1, ISO/TS 16949, or ISO 14000 registration on improvements.

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M.E.N. Associates is a quality systems consulting firm that specializes in employee training in many areas including problem-solving training/root cause analysis, resolution/facilitation and assistance, as well as ISO 9000, QS-9000 and ISO/TS 16949 training and consulting.

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MRJ is staffed by RAB-certified auditors

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[www.nelsonassoc.com](http://www.nelsonassoc.com)

Nelson Associates provides consulting and training in ISO 9000, QS-9000, continuous improvement, TQM and SPC. Nelson Associates offers preliminary assessments and gap analysis to ISO 9000 and QS-9000, seminars and guidance on internal quality auditing, strategic planning for registration, implementing the ISO 9000 and QS-9000 standards, documentation development and training of continuous improvement teams.

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Ph. 303-777-9680 Fax 303-765-4567  
[www.partnersthroughchange.com](http://www.partnersthroughchange.com)

Partners Through Change partners with organizations embarking on major operational changes, including business process improvements, registration to ISO 9000, QS-9000, TL 9000, new product development, TQM initiatives (e.g., supply-chain management), Six Sigma and lean manufacturing) and operational support for enterprisewide system implementation. The company provides project management skills, gap analysis, training, overall consulting and team facilitation services.

**Pathway Consulting**

4635 Orleans Lane N.  
Plymouth, MN 55442  
Ph. 763-383-6031 Fax 763-383-6032

**PDA International Inc.**

182 Forbes Road, Ste. 224  
Braintree, MA 02184  
Ph. 888-732-9977 Fax 781-380-3516  
[www.pdainternational.com](http://www.pdainternational.com)

PDA provides complete consultancy services for the manufacturing, production and service industries: sales and marketing, temporary management suppliers and skill finders, ISO 9000, QS-9000, ISO 14000, TL 9000, AS9000, EN46001 and CE Mark, documentation, implementation, internal audit training and registrar-selection services. PDA offers training in FMEA, APQP, SPC, PPAP, MSA, lead auditor, continuous improvement, cost of quality and ISO 9000:2000 revisions.

**Peak Consulting Group Inc.**

1659 Scott Blvd., Ste. 2  
Santa Clara, CA 95050  
Ph. 408-248-2362 Fax 408-249-3009  
[www.peakconsult.com](http://www.peakconsult.com)

Helping our clients see significant, sustained results. These results may be in the form of business-process metrics, such as cycle time and scrap reduction, process redesign, ISO 9000 implementation or the application of SPC.

**Perry Johnson Inc.**

26555 Evergreen Road, Ste. 1300  
Southfield, MI 48076  
Ph. 800-800-0450 Fax 248-356-4230  
[www.pji.com](http://www.pji.com)

**Philip G. Stein Consultants**

400 Oak St.  
Pennington, NJ 08534  
Ph. 609-737-9144 Fax 609-737-9411  
[www.measurement.com](http://www.measurement.com)

Consulting in measurements, metrology, ISO 17025 auditing, ISO 9000, electrical, physical/dimensional, calibration, business measurements, quality/process improvement, software quality, factory and lab automation.

**Pilgrim Software Inc.**

2807 W. Busch Blvd., Ste. 200  
Tampa, FL 33618  
Ph. 813-915-1663 Fax 813-915-1948  
[www.pilgrimsoftware.com](http://www.pilgrimsoftware.com)

Pilgrim Software provides best-value enterprise quality management and business process solutions for the global manufacturing community. Pilgrim's innovative quality management solutions help manufacturers achieve and maintain compliance with ISO 9000, ISO 14000, QS-9000, AS9000, TL 9000, and FDA and FAA requirements.

**Pioneer Learning Group**

1911 S.W. Campus Drive, No. 764  
Federal Way, WA 98023  
Ph. 800-366-8626 Fax 253-927-8015  
[www.pioneerlearninggroup.com](http://www.pioneerlearninggroup.com)

Self-directed electronic training supported with individual and group coaching. Classroom workshops also offered. More than 500 10-minute lessons are available for combination into customized courses. Topics include Baldrige and performance excellence, ISO 9000, auditing and assessment, data collection and analysis, process improvement, leadership, and strategic planning. Consulting services are also available through Deborah Hopen Associates Inc., our companion company.

**PIVOT Management Consultants**

P.O. Box 536  
Upland, CA 91785  
Ph. 877-748-6862 Fax 909-982-7161  
[www.pivotmc.com](http://www.pivotmc.com)

PIVOT provides a full range of quality and operations management services with focus on implementation and results: Six Sigma, change management, quality standards (ISO 9000, QS-9000 and AS9000), business process redesign, TQM, design for manufacturability, *kaizen*, lean manufacturing, cycle-time reduction, supplier audits, ESD control and post-merger integration.

**Pleiades International Inc.**

21 E. Greyhound  
Carmel, IN 46032  
Ph. 317-569-1814 Fax 317-582-1122  
[www.pleiadesintl.com](http://www.pleiadesintl.com)

Pleiades International consults on quality system implementation and compliance, including ISO 9000, QS-9000, ISO 14000 and AS9000. Pleiades provides training on standards implementation and many other quality-related issues and provides auditing services.

**Plexus Corp.**

1408 Northland Drive, Ste. 310  
St. Paul, MN 55120  
Ph. 888-753-9871 Fax 651-644-4949  
[www.plexus-training.com](http://www.plexus-training.com)

Plexus designs and delivers training worldwide. Plexus designed and delivers all ISO/TS 16949 and QS-9000 registrar auditor certification training in conjunction with AIAG. Plexus has training systems for ISO/TS 16949 Second Edition, ISO 9001:2000, ISO 14000, QS-9000, TE Supplement and team development.

**Powerway Inc.**

6919 Hilldale Court  
Indianapolis, IN 46250  
Ph. 800-964-9004 Fax 317-598-1740  
[www.powerwayinc.com](http://www.powerwayinc.com)

Powerway offers integrated, automated software and consulting solutions designed to reduce time and costs associated with maintaining an ISO 9000-, QS-9000- or ISO 14000-compliant quality management system, including writing quality policies, procedures and instructions; document control; internal auditing; corrective action; APQP; SPC; and more.

**Preferred Quality Services Inc.**

5250 N. Buffalo Drive  
Beverly Hills, FL 34465  
Ph. 352-527-3758 Fax 352-527-6797

PQSI provides auditing and surveying services (both internal and external) for commercial and nuclear industries. PQSI also develops quality system manuals and procedures for implementing industry-wide codes and standards. PQSI utilizes lead auditors certified per ANSI N45.2.23 and RAB ISO 9000.

**PRIME Consulting Group**

47000 Warm Springs Blvd., No. 516  
Fremont, CA 94539  
Ph. 510-794-1189 Fax 510-792-2804  
[www.primecg.com](http://www.primecg.com)

PRIME specializes in enterprisewide strategic quality programs. Programs include the development and implementation of ISO 9001-certified quality management systems and TL 9000-certified telecommunications quality systems. Services include consulting, training, auditing, documentation and facilitation.

**Prism eSolutions LLC**

512 Township Line Road, 3 Valley Square,  
Ste. 362  
Blue Bell, PA 19422  
Ph. 888-386-2330 Fax 267-468-0199  
[www.primesolutions.com](http://www.primesolutions.com)

Prism eSolutions is an international consulting, training and product company specializing in ISO 9000, ISO 14000 and other areas of strategic process and business improvement. Prism also provides Web-based support services for companies seeking ISO certification in the manufacturing, telecommunications, health care and business services sectors, as well as in the education community. Prism eSolutions delivers training, consulting, and networked solutions in the areas of strategic process improvement, ISO quality management, ISO environmental management, Six Sigma, internal auditing, gap analysis, and ISO continuous improvement and maintenance services.

**Procedures Standard Practices**

108 S. Meadowbrook Lane  
Vestal, NY 13850  
Ph. 607-798-7477

PSP designs, documents and leads implementation of quality management systems (including custom-developed ISO 9000 tier-two procedural manuals for all functions) and manufacturing productiv-

ity improvement programs (advanced product quality planning, strategic quality planning, root cause analyses, SPC, supplier quality partnerships, visual quality, quality audits, methods engineering and work measurement).

**Process Quality Associates Inc.**

690 King St., Ste. 2  
London, ON N5W 2X3 Canada  
Ph. 800-837-7046 Fax 519-667-1722  
[www.pqa.net](http://www.pqa.net)

PQA offers consulting, customized training courses and workshops for TQM, continuous improvement, and ISO 9000, QS-9000 and TE Supplement. Specializing in management, quality, service, manufacturing, project management and human resource systems.



**Productivity Improvement Center**

25 Century Blvd., Ste. 206  
Nashville, TN 37214  
Ph. 800-727-6222 Fax 615-884-1082  
[www.productivityimprovementcenter.com](http://www.productivityimprovementcenter.com)

The Productivity Improvement Center is an ISO 9001-registered company specializing in service to the quality industry, including training and consulting for ISO 9001:2000, QS-9000, ISO/TS 16949 (2002 edition when ratified), ISO 14000, AS9100 and support disciplines. In addition, PIC's Supplier Quality Resources division provides supply chain management for the automotive industry, including DaimlerChrysler- and GM-approved containment management services, product sorting/certification, warehousing services and contract quality engineering.

**Productivity Press**

541 N.E. 20th Ave.  
Portland, OR 97232  
Ph. 800-394-6868 Fax 800-394-6286  
[www.productivityinc.com](http://www.productivityinc.com)

Productivity Press is the leading international publisher of lean manufacturing technology and business improvement texts and learning materials for the global manufacturing industry.

**The Productivity & Quality Center at Cleveland State Univ.**

1960 E. 24th St.  
Cleveland, OH 44115  
Ph. 216-233-5210 Fax 216-687-9330  
[www.sixsigmapost.com](http://www.sixsigmapost.com)

Industrial training and consulting in the areas of ISO 9000 and QS-9000 implementation, open enrollment Six Sigma, lean manufacturing, ergonomics, process simulation and continuous improvement methodologies.

**Professional Services**

P.O. Box 1012  
Westmont, IL 60559  
Ph. 630-515-9632 Fax 630-434-9755

**Professional Technology Systems Inc.**

628 Barcliff Road  
Norfolk, VA 23505  
Ph. 757-440-0188 Fax 757-440-0189  
[www.ptsys.com](http://www.ptsys.com)

A full-service quality systems consulting resource preparing companies for compliance with and certification to ISO 9001, ISO 14001, QS-9000, AS9000, AS9100 and TL 9000. We provide turnkey system development or selected elements, including gap analysis; document creation; audit program development; document, data and records control; corrective action program; continuous improvement; and employee training.

**The Project Technologies Group Inc.**

22000 Springbrook Ave., Ste. 104  
Farmington Hills, MI 48336  
Ph. 248-476-1234 Fax 248-476-6682  
[www.projecttech.com](http://www.projecttech.com)

The Project Technologies Group has assisted more than 100 companies in becoming registered to ISO 9000, QS-9000 and the TE Supplement with our quality training and consulting.

**Prompt Consultants**

P.O. Box 560992  
Charlotte, NC 28256  
Ph. 704-784-1412 Fax 704-784-1415  
[www.promptconsultants.com](http://www.promptconsultants.com)

Prompt Consultants' products include calibration, metrology, MSA, measurement software and custom quality system software. Services include MSA, A2LA, metrology, ISO 9000, QS-9000, GDT, DOE system consultation and training.

**ProSolve Consulting Ltd.**

117 Stonecreek Road, Ste. 1  
Canmore, AB T1W 3A6 Canada  
Ph. 403-266-1030 Fax 403-266-1097  
ProSolve Consulting provides operations management consulting services, including ISO 9000:2000 and ISO 14000 systems development and implementation, quality and environmental system audits, manufacturing and industrial engineering, and organization design and redesign.

**Q2 Consultants Inc.**

2072 N. 450 W., Ste. 1111  
Sunset, UT 84015  
Ph. 801-525-8880 Fax 801-525-8881  
[www.q2consultants.com](http://www.q2consultants.com)

Q2 Consultants Inc. is a dedicated auditing, consulting and training organization with the sole intent of exceeding customer expectations. We provide a variety of in-house quality management training courses, ISO 9000 audits and pre-assessments, and consulting services for a wide variety of needs.

**Q2 Inc.**

980 Terry  
Troy, OH 45373  
Ph. 937-335-8595 Fax 937-335-8595  
Q2 Inc. provides a full menu of services and training to support the development, implementation and maintenance of management systems that will not only comply

with certification requirements of ISO 9000, AS9100, QS-9000 and ISO 14000, but will also improve business performance.

#### Q21... 21st Century Quality LLC

7410 S. 108th Ave.  
Rothbury, MI 49452  
Ph. 800-835-6863 Fax 231-893-5151  
[www.q21.com](http://www.q21.com)

Q21 is a full-service consulting firm specializing in ISO 9000 and QS-9000. We offer all degrees of assistance, from directional consultation to training and auditing to full system implementation.

#### QAI

8212 Windhaven Circle  
Indianapolis, IN 46236  
Ph. 877-700-6067 Fax 317-290-4371  
[www.trainingforiso9000.com](http://www.trainingforiso9000.com)

QAI provides training for ISO 9000, QS-9000, ISO 14000 and ISO/TS 16949. QAI offers on-site classes and public training classes on a regular basis in cities throughout the United States. The company offers lead auditor, internal auditor, ISO 9000:2000 transition management and other compliance transition management classes.

#### QASNA Inc.

5251 McFadden Ave.  
Huntington Beach, CA 92649  
Ph. 714-898-8893 Fax 714-373-3767  
[www.qasna.com](http://www.qasna.com)

QASNA is an accredited ISO 9000, ISO 9001:2000 and TickIT/Software ISO 9000-3 training and consulting firm. Courses are available at our Southern California training center, as well as cost-effective offerings performed at your facility. Our services are also available in Spanish.

#### QBEEK

242 Chapman Road  
Newark, DE 19702  
Ph. 302-452-9257 Fax 302-452-9475  
[www.qbekinspection.com](http://www.qbekinspection.com)

QBEEK provides supplier quality assurance and quality consulting services. Supplier quality assurance services include equipment inspection and expediting, supplier qualification and quality system auditing. QBEEK also designs supplier quality improvement programs; provides implementation assistance; and offers training classes, gap analysis audits, consulting and technical writing support for ISO 9000, QS-9000, TE Supplement, AS9000 and EN 46000.

#### QM Consulting Inc.

1421 Grand Ave.  
Keokuk, IA 52632  
Ph. 800-862-3229 Fax 319-524-3229  
[www.qm-consulting.com](http://www.qm-consulting.com)

QM Consulting Inc. provides quality management consulting to companies seeking registration to ISO 9000, QS-9000 and ISO 14000.

#### QMR Consulting Inc.

6142 Westline Drive  
Houston, TX 77036  
Ph. 713-974-1872 Fax 713-974-6336  
[www.qmrc.com](http://www.qmrc.com)

QMR Consulting Inc., a quality management resources company, provides quality management system evaluation, consulting, auditing and training to companies in numerous industries.

#### QMX Inc. Quality Management Exchange

P.O. Box 291204  
Port Orange, FL 32129  
Ph. 904-767-0023 Fax 904-767-0408  
[www.qmx-iso.com](http://www.qmx-iso.com)

QMX is an affordable full-service provider of ISO 9001:2000, AS9100, QS-9000, ISO 14001 consulting and training services. RAB lead auditor courses and ISO software available.

#### QRX Inc.

5925 Chatham Lane  
The Colony, TX 75056  
Ph. 469-384-0480 Fax 469-384-3509  
[www.qrx.com](http://www.qrx.com)

QRX trains and guides organizations across all industries to achieve their ISO 9000 registration goals (including all derivatives and supplements). In addition, QRX assists companies in maximizing the effectiveness of their existing quality program.



#### QSET Inc.

39510 Paseo Padre Parkway, Ste. 370  
Fremont, CA 94538  
Ph. 510-739-0611 Fax 510-739-1071  
[www.qset.com](http://www.qset.com)

QSET IKCM is the leading set of Web-enabled applications that can manage all of the business process improvement and compliance management issues for multi-site, multinational organizations. QSET IKCM is built to integrate enterprisewide with other key business applications, such as ERP, CRM and supply chain systems. The configurability of QSET IKCM allows you to tailor a solution to your exact needs.

#### QSI/Qualified Specialists Inc.

5915 Lookout Mountain Drive  
Houston, TX 77069  
Ph. 281-444-4950 Fax 281-444-5181  
[www.isoconsultants.com](http://www.isoconsultants.com)

QSI designs, consults, assesses and trains personnel in management systems (quality, safety and environmental); integrates quality, safety and environmental management systems; assists corporations with planning through corporate strategy, goals and objectives, business, transition and workforce planning; performs needs assessments for multiple topics (e.g., training); and performs training including internal auditor training, ISO 9000:2000 and more.

#### Qualitran Professional Services Inc.

237 Shoreline Drive  
Hawkestone, ON L0L 1T0 Canada  
Ph. 800-461-9902 Fax 705-329-1890  
[www.qualitran.com](http://www.qualitran.com)

Qualitran provides consulting and training

in continuous improvement, SPC, DOE and related disciplines. Qualitran develops and publishes SPC software, audio/video and multimedia training materials in the quality field.

#### Quality Advantage Inc.

632 Dorchester, Ste. 197  
Rochester Hills, MI 48307  
Ph. 866-321-3864  
[www.qualityadvantage.com](http://www.qualityadvantage.com)

Quality Advantage is a quality management systems consulting firm, offering professional results and no-nonsense pricing.

#### Quality Assurance Audits & Consulting

1548 Gulf Ave.  
Wilmington, CA 90744  
Ph. 310-549-1958 Fax 310-549-9702  
[www.qaaudits.com](http://www.qaaudits.com)

Quality audits and consulting for ISO 9000, AS9000/AS9100, TL 9000 and software standards. The company helps organizations audit processes to requirements, perform gap analysis and conduct trial audits for certification assessments. The company offers training for SPC, quality systems and procedures, internal auditors and workmanship. Materials and training available in Spanish.

#### Quality Assurance Institute

7575 Dr. Phillips Blvd., Ste. 350  
Orlando, FL 32819  
Ph. 407-363-1111 Fax 407-363-1112  
[www.qaiusa.com](http://www.qaiusa.com)

Specific focus in improving IT quality, productivity and software testing.

#### Quality Consulting

W342 N5106 Road P  
Okauchee, WI 53069  
Ph. 262-567-2854 Fax 262-567-7289  
[www.execpc.com/~quality/](http://www.execpc.com/~quality/)

Consults with small to medium-sized manufacturing and service companies to improve quality management systems and profits. Assists companies in preparation for ISO 9001:2000 or QS-9000 registration. Teaches internal auditing, supplier development, team building and SPC.

#### Quality Consulting Services Inc.

3310 W. Bell Road, No. 1011  
Phoenix, AZ 85053  
Ph. 877-553-0399 Fax 602-547-3614

Quality Consulting Services Inc. supplies training and consultation services aimed at successful implementation of quality systems for ISO 9000, QS-9000 and AS9100.

#### Quality Innovations Inc.

440 Jupiter Lane  
Juno Beach, FL 33408  
Ph. 888-698-7308 Fax 561-624-7276  
[www.qualityinnovationsinc.com](http://www.qualityinnovationsinc.com)

Quality Innovations Inc. offers consulting, training and assessment services to support all aspects of your quality initiative. Our specialties are total quality management, ISO 9000 and quality assurance implementation efforts.

#### Quality Institute of America

1100 NASA Road 1, Ste. 309  
Houston, TX 77058  
Ph. 888-522-9001 Fax 281-316-2844  
[www.qi-a.com](http://www.qi-a.com)

#### Quality Leadership Systems Inc.

7810 Ballantyne Commons Parkway  
Charlotte, NC 28210  
Ph. 704-319-2247 Fax 704-544-7728  
[qls-inc.com](http://qls-inc.com)

Turnkey system development for ISO 9001:2000, QS-9000 and ISO 14000. We provide on-site Six Sigma and lean manufacturing training and implementation.

#### Quality Management International

P.O. Box 271  
Exton, PA 19341  
Ph. 800-666-9001 Fax 610-458-8375  
[www.aworldofquality.com](http://www.aworldofquality.com)

Quality Management International helps companies upgrade their business management systems, redesign processes, improve teamwork and train their lead auditors and quality professionals. QMI clients achieve first-time and accredited registration to ISO 9001, QS-9000 and ISO 14001 and their derivatives with effective business management systems.

#### Quality Management International Ltd.

11 Birchdale Crescent  
Saint John, NB E2K 4T4 Canada  
Ph. 506-633-2060 Fax 506-633-2060  
QMIL is a consulting firm dedicated to assisting companies develop and implement quality systems. Services offered are consulting, training, audits and others as needed.

#### Quality Management Resources

589 Leon Drive  
Endicott, NY 13760  
Ph. 607-754-7619 Fax 607-786-1190

#### Quality Management Solutions Inc.

P.O. Box 349  
Uncasville, CT 06382  
Ph. 800-628-6424 Fax 860-442-3393  
For more than 10 years, QMSolutions has been providing training, consulting and auditing services for ISO 9000, QS-9000, AS9000, TL 9000, TQM, Baldrige criteria and other quality and management continuous improvement initiatives.

#### Quality One Associates

12900 W. North Ave.  
Brookfield, WI 53005  
Ph. 262-821-2030 Fax 262-821-3572  
[www.qualityoneassociates.com](http://www.qualityoneassociates.com)  
Quality One specializes in ISO 9000, QS-9000, AS9100 and ISO/IEC Guide 25 projects. Fluent in Spanish.

#### Quality Partnering

811 N. Marion Ave.  
Washington, IA 52353  
Ph. 319-863-9026 Fax 319-863-9026  
We specialize in ISO 9000-based quality system implementation and transition projects. We can also perform internal auditing.



provide supplier assessment and development, and conduct third-party audits. (RAB: QMS-LA, ASQ: CQMGr, CQA)

**Quality Partners (CA)**

25999 Glen Eden Road, Ste. 225  
Corona, CA 92883  
Ph. 800-476-9999 Fax 909-277-2005  
[www.qualitypartners.net](http://www.qualitypartners.net)  
ISO 9000 consultants for 10 years. We specialize in assisting small to medium-sized companies.

**Quality Partners (TX)**

3740 N. Josey Lane, Ste. 222  
Carrollton, TX 75007  
Ph. 972-394-7644 Fax 413-473-5723  
[www.qpartners.com](http://www.qpartners.com)  
Quality Partners is a management consulting firm that works with the leadership of business services companies to develop strategies for advancing service quality and supports them in the implementation process.

**Quality Practitioners Inc.**

1001 S. 70th St., Ste. 113  
Lincoln, NE 68510  
Ph. 888-701-9001 Fax 402-489-9377  
[www.isonet.net](http://www.isonet.net)  
Quality Practitioners is the only training organization that provides workshop solutions for ISO 9000, ISO 14000 and QS-9000. The workshops provide a customized, cost-effective solution for your ISO or QS needs. In addition to the workshops, QPI offers classical on-site and public training.

**Quality & Productivity Mgmt.**

54 William St.  
Fredericton, NB E3A 4V8 Canada  
Ph. 506-454-6073 Fax 506-454-6447  
More than 30 years of experience in providing industrial engineering and quality solutions (including ISO 9000) to companies in Canada, the United States, the United Kingdom and Hong Kong.

**Quality Resource Group**

678 Front St. N.W., Ste. 145  
Grand Rapids, MI 49504  
Ph. 888-577-4462 Fax 616-454-2324  
[www.qrginc.com](http://www.qrginc.com)

**Quality Solutions Inc.**

P.O. Box 40147  
Cleveland, OH 44140  
Ph. 800-471-1646 Fax 440-933-7077  
[www.qualitysolutions.com](http://www.qualitysolutions.com)  
World-class customer satisfaction measurement and management services, balanced scorecard processes through our integrated performance management system, ISO 9000:2000 FastTrack upgrade process, business assessments for performance excellence patterned after the Baldrige criteria.

**Quality Systems Assessment Co.**

1949 W. 252nd St.  
Lomita, CA 90717  
Ph. 310-539-9510 Fax 310-539-9510  
[www.qsaco.com](http://www.qsaco.com)  
QSA Co. specializes in low- and high-tech aerospace and commercial quality man-

agement systems for AS9000/AS9100, ISO 9000:2000, TL 9000, QS-9000 and other QMS-related services for small to large manufacturers, metal finishers, service operations and start-ups.

**Quality Systems Associates Inc.**

818 Washington St.  
Manitowoc, WI 54220  
Ph. 920-682-9045 Fax 920-682-9045  
[www.qsa-consulting.com](http://www.qsa-consulting.com)

Quality Systems Associates Inc. is a complete quality management system resource, providing comprehensive consulting, customized training and qualified audit services management. QSA specializes in ISO 9000, QS-9000 and ISO 14000 standards. All services are performed by a RAB-certified QMS lead auditor.

**Quality Systems Enhancement Inc.**

1790 Woodstock Road  
Roswell, GA 30075  
Ph. 866-577-4476 Fax 770-518-9968  
[www.enhancequality.com](http://www.enhancequality.com)

At QSE, our focus is to help customers achieve successful ISO-related registrations, including ISO 9001, ISO 14001, QS-9000, AS9100, TL 9000 and ISO/IEC 17025.

**Quality Systems Group**

323 59th St. W.  
Minneapolis, MN 55419  
Ph. 612-869-3880 Fax 612-869-3881  
[www.qsgrgroup.net](http://www.qsgrgroup.net)

**Quality Systems Management**

5632 Everhard Road N.W.  
Canton, OH 44718  
Ph. 330-284-3535 Fax 330-478-8331  
[www.qsmgmt.com](http://www.qsmgmt.com)

QSM provides innovative solutions for improved business performance. Consulting support is based on worldwide standards, such as ISO 9000, QS-9000 and ISO/TS 16949. Training and developmental programs incorporate Six Sigma tools and lean manufacturing techniques proven to eliminate waste and improve profitability.

**Quality Systems Specialists Inc.**

Route 3, Box 275C  
Marietta, OH 45750  
Ph. 740-373-3038 Fax 740-373-4678  
[www.qssinc.org](http://www.qssinc.org)

QSS offers the full range of training, consulting, auditing, documentation and coaching services for ISO 9000, QS-9000, ISO 14000 and other management system standards.

**Quality Technology Co.**

635 E. Remington Road, Unit D  
Schaumburg, IL 60173  
Ph. 800-680-0700 Fax 847-884-7280  
[www.qtcom.com](http://www.qtcom.com)

**QualityQuest**

2117 N. Williamsburg St.  
Arlington Heights, IL 60004  
Ph. 888-568-9001 Fax 847-870-0872  
[www.mikemick.com](http://www.mikemick.com)

Products include ISO 9001:2000 documentation, BLITZ CD-ROM and one-week

consultation program, ISO 9001:2000, A Special News Report video, and The ISO Auditors Are Coming video. Training and consulting is also available in ISO 9000, QS-9000, AS9000, DOE, FMEA, QFD, VA/VE, benchmarking, six thinking hats, lateral thinking, auditing, teams, corrective actions and continuous improvement.

**Quest Management Services**

170 Attwell Drive, Ste. 630  
Toronto, ON M9W 5Z5 Canada  
Ph. 866-846-4065 Fax 416-674-8860  
[questmanagementservices.com](http://questmanagementservices.com)  
ISO 9000 through a unique strategy that gives a profit and reliability. The method has 100-percent first-time registration through involvement of leadership and people.

**Quexx International Ltd.**

2979 Panorama Drive, No. 53  
Coquitlam, BC V3E 2W8 Canada  
Ph. 604-728-3373 Fax 604-944-0752  
[www.quexx.com](http://www.quexx.com)

**Quong & Associates Inc.**

54 Fortuna Ave.  
San Francisco, CA 94115  
Ph. 415-922-2957 Fax 415-931-4699

**R.V. Armstrong & Assoc.**

P.O. Box 609  
Hardy, VA 24101  
Ph. 800-233-6178 Fax 540-721-9500  
[www.rvarmstrong.com](http://www.rvarmstrong.com)

R.V. Armstrong provides ISO 9000, QS-9000 and ISO 14000 training as well as consulting and self-managed team, teamwork, team leadership and team-based organization development and implementation services.

**Rand E. Winters Group Inc.**

2120 44th St., Ste. 202  
Grand Rapids, MI 49508  
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[www.rewgroup.com](http://www.rewgroup.com)

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