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*Trove*—An intranet-based online documentation presentation solution used for policy, procedure, departmental, regulatory and technical manuals. Trove is also used for knowledge-based operational information. Trove is a proven solution in use throughout corporate America and around the world.

**Ryan Enterprise**

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Wrightwood, CA 92397  
Ph. 760-249-5248 Fax 760-249-3538  
[www.ryanqc.com](http://www.ryanqc.com)

*Calibration Control 2000*—An easy-to-use software program that simplifies management of calibration records required by ISO 9000 and automotive and military specifications. It's fully compatible with Windows 95, 98 and NT.

**Software Productivity Centre Inc.**

1122 Mainland St., Ste. 460  
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Ph. 877-548-1948 Fax 604-689-0141  
[www.spc.ca](http://www.spc.ca)

*EssentialSET Enterprise*—An IT management framework that helps organizations implement sound, repeatable development; project management; and quality processes.

**Surface Mount Product Development**

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Milpitas, CA 95035  
Ph. 408-942-1056 Fax 603-737-8808  
[www.smpd.com](http://www.smpd.com)

*Customer Doc Manager*—Used to manage multiple document numbers assigned to product related documents such as drawings, bills of material and other documents. This software was designed for contract manufacturing where the subcontractor receives "packages" of documents from customers.

*Document Change Record Manager*—Used to manage changes to controlled documents (standard operating procedures, work instructions, etc.) when one wants to restrict product-related changes to the ECO. Document Change Manager provides traceability to all changes to controlled documents.

*Review Control Manager*—Used to manage reviews of controlled documents (standard operating procedures, work instructions, etc.). Review Control Manager makes it easy to assign review tasks to employees and track their completion of the review. Establish due dates and then monitor when the due dates expire.

*SOP Manager*—Used to control standard operating procedures. It's a simple and effective way to keep track of all your ISO 9000 procedures. Depending on how you elect to number your procedures, this program can sort procedures by department or according to whichever document-numbering logic prevails.

*Test Instruction Manager*—Used to control test instructions. It's a simple and effective way to keep track of all your ISO 9000 test instructions. Depending on how you elect to number your instructions, this program can sort instructions by department, owner or according to whichever document-numbering logic prevails.

*Work Instruction Manager*—Used to control work instructions. It's a simple and effective way to keep track of all your ISO 9000 work instructions. Depending on how you elect to number your instructions, this program can sort instructions by department, owner or according to whichever document-numbering logic prevails.

**Systemcorp**

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Montreal, PQ H4T 1V8 Canada  
Ph. 800-665-3003 Fax 514-339-9776  
[www.systemcorp.com](http://www.systemcorp.com)

**Trackware Inc.**

101 First St., Ste. 353  
Los Altos, CA 94022  
Ph. 408-255-3058 Fax 408-343-0174  
[www.trackware.com](http://www.trackware.com)

*QSTracker Document Control System*—Offers powerful and secure document and change control at affordable prices. This integrated system provides control and security for all company documents. Some features include access over your company network, electronic signatures, secure passwords, online viewing and archiving.

**Triangle Management Systems NA Inc.**

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Triangle Management Systems NA Inc., a member of the Triangle Group of Companies, specializes in the development of integrated software solutions for managing quality, health and safety, and environmental management systems. Its Beacon and MEC Solutions Award-winning product, *Achiever Plus*, has been installed in more than 1,000 organizations worldwide.

**Trinity Consultants Inc.**

12801 N. Central Expressway, Ste. 1200  
Dallas, TX 75243  
Ph. 972-661-8100 Fax 972-385-9203  
[www.integrumonline.com](http://www.integrumonline.com)

*Integrum*—World-class software designed for the development and maintenance of effective environmental, health, and safety and quality management systems. Integrum helps organizations conform to ISO 9000 and 14000 standards, enhance regulatory compliance, generate regulatory and internal reports and provide EH&S document control.

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*EQIP 2.0*—A real-time, enterprise-wide quality information system designed for the AS/400. EQIP integrates with your MRP/ERP system, existing quality programs and data acquisition devices to produce the information quality personnel need and most ERP systems ignore, including document control, SPC, shipping, receiving, WIP, automate reports, surveys, customer service and more.

qd