

# Quality Digest

# Quality Sourcebook

## Certification

**R**egistering your processes to a standard—whether it be ISO 9001, ISO 14001, AS9100, SA8000 or the host of other standards and customer requirements—is one of the most important tasks your organization can undertake.

The following section contains two guides. The Registrar Directory will assist you in finding the right organization to audit your quality management system. These organizations can help in your journey toward a number of certifications, including quality management, social accountability, environmental management, FDA requirements and others. The second guide, the ISO 9001 Consultants Directory, features a list of organizations that can assist you in becoming compliant with a number of standards and customer requirements.

These directories are not meant to endorse or exclude a particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

### Certification Guide

Registrar Directory .....page 19

*This directory of accredited registrars includes the company name, address, phone and fax numbers, Web address, and the standards to which the company provides registration, if provided. Brief company descriptions, if provided, can be found on our Web site at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).*

ISO 9001 Consultants Directory .....page 22

*This directory contains listings from consultants specializing in a variety of standards. The directory lists the company name, address, phone and fax numbers, Web address, and the areas for which each company consults, if provided. Brief company descriptions, if provided, can be found on our Web site at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).*

### Glossary

**ANAB**—the ANSI-ASQ National Accreditation Board, formerly known as ANSI-RAB NAP

**AS9100**—quality system requirements for suppliers to the aerospace industry (previously known as AS9000)

**CE Mark**—European Union product safety testing requirements

**EMAS**—Environmental Management Audit Scheme

**ISO**—International Organization for Standardization

**ISO/TS 16949**—international automotive quality management system administered by ISO; a requirement for suppliers of the Big Three and other automakers

**ISO 9001**—international quality management system standard administered by ISO

**ISO 14001**—international environmental management system standard administered by ISO

**OHSAS 18000**—occupational health and safety standard

**RvA**—Dutch Council for Accreditation

**SA8000**—social accountability standard

**SCC**—Standards Council of Canada

**TL 9000**—quality system requirements for suppliers to the telecommunications industry

**UKAS**—United Kingdom Accreditation Scheme

**VDA 6.1**—Verband der Automobilindustrie, quality system requirements for suppliers to German automakers

The information contained in Quality Digest directories, plus some additional information, is available online at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).

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Key to Directory Abbreviations

AS9100 .....AS	Quality Function
Baldrige Award .....BA	Deployment.....QFD
Benchmarking .....BM	Service Quality .....SRV
CE Mark .....CE	Six Sigma .....SS
Design of Experiments....DOE	SPC.....SPC
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ISO 9001 .....9K	Planning.....SQP
ISO 14001 .....14K	Suggestion Systems .....SUG
ISO/TS 16949 .....TS	Teams .....TM
Problem Solving .....PS	TL9000 .....TL
QS-9000.....QS	TQM .....TQM

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### Worldwide Quality Network

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