

Quality Digest

2004 Quality Sourcebook

Certification

Registering your processes to a standard—whether it be ISO 9001, ISO 14001, AS9100, SA8000 or the host of other standards and customer requirements—is one of the most important tasks your organization can undertake. In turn, it's important to do it right or risk having your current registration lapse or missing the opportunity for first-time registration.

It's more important than ever to become registered to quality management standards, particularly for those interested in ISO/TS 16949 or ISO 9001:2000. The automotive supply industry has come under scrutiny from the Big Three automakers to register to ISO/TS 16949 or lose their business. In addition, time is up for those previously registered to one of the 1994 versions of ISO 9000 to switch to ISO 9001:2000.

Luckily, there are numerous resources to choose from when it comes to finding help with certification. The following section contains two guides. The Registrar Directory will assist you in finding the right organization to audit your quality management system. These organizations can help in your journey toward a number of certifications, including quality management, social accountability, environmental management, FDA requirements and others. The second guide, the ISO 9000 Consultants Directory, features a list of organizations that can assist you in becoming compliant with a number of standards and customer requirements.

Certification Guide

Registrar Directorypage 19

This directory of accredited registrars includes the company name, address, phone and fax numbers, Web address, and standards to which the company provides registration, if provided.

ISO 9000 Consultants Directorypage 26

This directory contains listings from consultants specializing in assorted standards. The directory lists the company name, address, phone and fax numbers, Web address, and a list of the topics each company consults on, if provided.

As with all *Quality Digest* directories, the Certification Guide is in no way meant to endorse or exclude a particular organization.

Rather, it's meant to be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

Glossary

ANSI-RAB NAP—American National Standards Institute-Registrar Accreditation Board National Accreditation Program

AS9100—quality system requirements for suppliers to the aerospace industry (previously known as AS9000)

CE Mark—European Union product safety testing requirements

EMAS—Environmental Management Audit Scheme

ISO—International Organization for Standardization

ISO/TS 16949—international automotive quality management system standard administered by ISO; a recently mandated requirement for suppliers of the Big Three and other automakers

ISO 9001—international quality management system standard administered by ISO

ISO 14001—international environmental management system standard administered by ISO

OHSAS 18000—occupational health and safety standard

RvA—Dutch Council for Accreditation

SA8000—social accountability standard

SCC—Standards Council of Canada

TL 9000—quality system requirements for suppliers to the telecommunications industry

UKAS—United Kingdom Accreditation Scheme

VDA 6.1—Verband der Automobilindustrie, quality system requirements for suppliers to German automakers

The information contained in *Quality Digest* directories, plus some additional information, is available online at www.qualitydigest.com/directories.

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