Quality Digest

2000 Quality Sourcebook

Software Guide

The Quality Sourcebook's Software Guide features information on companies that provide quality software for ISO 9000, document control, calibration and flowcharting. Because there is such a wide variety of SPC software available, we have given SPC software its own section in this Quality Sourcebook. For more information on any of the products or services listed in this section, contact the companies directly. Please be sure to mention you saw their listings in *Quality Digest's* 2000 Quality Sourcebook!

Software Directory

ISO 9000 Software Matrix 86

This matrix of ISO 9000 software manufacturers features more than 275 software products that aid users in various aspects of ISO 9000 documentation or implementation (or both). Types of software range from products specifically designed to meet the demands of ISO 9000, such as documentation and calibration management, to more general titles that cover important areas, such as statistical process control and failure analysis. The matrix includes company name, software name, software price and how each software title relates to each of ISO 9000's 20 elements.

ISO 9000 Software Directory 94

This directory of ISO 9000 software manufacturers includes the company name, address, phone and fax numbers, Web address, and a brief description of the software company's products or services. (Please note that not all companies provided us with descriptions.)

Document Control
Software Directory 100

The Document Control Software Directory contains information about products from more than 60 companies that manufacture document control software. The directory includes the company name, address, phone and fax numbers, Web address, and a brief product description. (Please note that not all companies provided us with descriptions.)

Calibration Software and
Services Directory 103

The Calibration Software and Services Directory contains information on companies that sell software for equipment calibration or calibration tracking as well as on companies that provide calibration services, at a variety of sites, for everything from gage blocks to humidity measuring instruments. The directory includes the company name, address, phone and fax numbers, Web address, and a brief product description. (Please note that not all companies provided us with descriptions.)

Flowcharting & Process Simulation
Software Matrix 107

The Flowcharting & Process Simulation Software Matrix includes products that are useful as basic flowcharters as well as those that can help implement sophisticated process management initiatives. The key difference is the ability of the process management tools to capture and analyze data. This may be as simple as calculating time and cost totals based on individual flowchart steps or as complex as performing a simulation of the process captured in the flowchart and highlighting process bottlenecks. The matrix includes the company name, product title, product attributes and the operating systems for which the software is designed.

Software Sourcebook Guide

ISO 9000 Software Matrix ..... Page 86

ISO 9000 Software Directory ..... Page 94

Document Control Software Directory ..... Page 100

Calibration Software and Services Directory ..... Page 103

Flowcharting & Process Simulation Software Matrix ..... Page 107

Flowcharting & Process Simulation Software Directory ..... Page 108

Flowcharting & Process Simulation
Software Directory 108

The Flowcharting & Process Simulation Software directory includes the company name, address, phone and fax numbers, Web address, and a brief description of the company's products and/or services. (Please note that not all companies provided us with descriptions.)

As with all *Quality Digest* guides, the Software Guide is in no way meant to endorse or exclude a particular organization. Rather, it's meant to be used as the starting point in the data-gathering process.

We appreciate any feedback you have on our Software Guide. If you have any suggestions for how we can improve this guide for next year, e-mail them to *sourcebook@qualitydigest.com*.

Buyers Guide

ISO 9000 Software Buyers Guide

As influential a tool as ISO 9000 has become for companies trying to achieve widespread recognition and a reputation for having a good quality system in place, no one has ever said the application process is easy. Striving for ISO 9000 certification can feel akin to attempting to slay the Hydra: It's hard to know where to start, and more difficulties seem to appear for each one conquered. Fortunately, a wide variety of software products have been designed to help quality managers and teams with the Herculean task of preparing for the certification process.

In the following pages, you will find more than 275 software products that aid users in various aspects of ISO 9000 documentation or implementation (or both). Types of software range from products specifically designed to meet the demands of ISO 9000, such as documentation and calibration management, to more general titles that cover important areas, such as statistical process control and failure analysis.

The following product listing includes the names, telephone numbers, Web addresses and participating companies' products. Where we were able, we included every product each company submitted, but space restrictions prevented us from listing all products. All software listed in this guide helps users meet one or more of the 20 ISO 9000 elements.

As with all our guides, the ISO 9000 Software Guide is in no way meant to endorse or exclude any particular organization. It is meant to be used as the starting point in the data-gathering phase. To ensure the accuracy of the information, we list only information that we have collected ourselves.

If you find this guide helpful or have any observations you would like to share with us, please feel free to contact us by telephone or e-mail us at *isoguide@qualitydigest.com.*

Software Categories

4.1	Management responsibility
4.2	Quality system
4.3	Contract review
4.4	Design control
4.5	Document and data control
4.6	Purchasing
4.7	Control of customer-supplied product
4.8	Product identification and traceability
4.9	Process control
4.10	Inspection and testing
4.11	Control of inspection, measuring and test equipment
4.12	Inspection and test status
4.13	Control of nonconforming product
4.14	Corrective and preventive action
4.15	Handling, storage, packaging, preservation and delivery
4.16	Control of quality records
4.17	Internal quality audits
4.18	Training
4.19	Servicing
4.20	Statistical techniques

ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
3C Technologies Inc.	419-868-8999																						
ISO 9000 Rapid Start-up Kit		$145	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
QS-9000 Rapid Start-up Kit		$145	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Real World Document & Records Management		$495				x	x											x					W
Advanced Systems & Designs Inc.	248-616-9818																						
TQS 9000		$495		x			x				x	x	x	x	x	x			x	x	x	x	W
Altegra	610-539-4224																						
Altegra SPC-PlantNet		Call					x				x	x			x	x		x				x	W
American Quality Systems Inc.	800-776-3090																						
Calibration Label Printer		$495					x						x										W
ProGage1 for Windows		$395+											x					x					W
ProGage1 Procedure Pack		$295		x			x						x										W
ProGage1 v2 Calibration Management System		$495											x										W
ProR&R Measurement Systems Analysis		$395											x									x	W
Applied Statistics Inc.	651-773-7888																						
Applied Stats		Call		x			x			x	x									x	x	x	W
Axion Corp.	203-830-4533																						
4TQ Toolkit Suite		Call		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Blue Mountain Quality Resources Inc.	814-234-2417																						
Calibration Manager		Call											x										W
Bywater Inc.	203-973-0344																						
Achiever		Call	x	x		x	x	x			x		x	x	x	x		x	x	x			W
CEBOS Ltd.	313-388-5191																						
MQ1—The Business Maximizer		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Certified Measurements Inc.	912-953-5171																						
Bench Top		Call	x	x			x			x		x	x	x	x	x	x	x	x	x	x		W
CFM Inc.	781-275-5258																						
TeamFlow		$295	x	x			x				x			x				x					W
CimWorks GageTalker Corp.	800-955-7100																						
VisualDocs		$795		x			x											x					W
VisualSPC		$995									x	x	x									x	W
Conmark Systems Inc.	770-449-9416																						
MQM Raw Materials Quality Management System		Call						x	x	x	x	x	x	x	x	x		x	x			x	W
QIS Mill Wide Quality Information System		Call								x	x	x	x	x	x	x		x	x			x	W
Creatively Simple Solutions Inc.	902-465-3035																						
Simply ISO 9000		$399	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	MW
The Crosby Co.	630-790-1711																						
Gauge R&R Success Workshop		$199											x							x			W
GaugeBOSS		$895											x										W
MagicWindow MSA		$599											x										W
MagicWindow SPC		$599																				x	W
SPC Success Software		$99																				x	W
SPC Success Workshop		$299																		x		x	W
CyberMetrics Corp.	800-777-7020																						
Calibration Label Printer Kit		$495					x			x			x	x									W
CalPro V2 Step-by-Step Calibration Procedures		$295		x			x					x	x							x			W
ForeSight Maintenance Manager CMMS		$895									x		x										W
GAGEstat Gage R&R Study Module		$395										x	x							x		x	W
GAGEtrak Calibration Management System		$895											x										W
GAGEtrak SE Calibration Module		$495											x										W
GD&T TrueType Symbol Font		$49				x	x			x								x		x			W
Metrology 101 Training CD		$495																		x			W
Precision Dimensional Measurement Training CD		$695																		x			W
Precision Electrical Measurement Training CD		$695																		x			W
Precision Temperature Measurement Training CD		$695																		x			W
SCRAPtrak Defect Scrap Analysis System		$895										x		x	x	x						x	W
SUPPLIERtrak Supplier Quality Management		$895						x						x	x			x					W

ISO 9000 Software Buyers Guide

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Datachem Software Inc.	508-366-5277																						
CMInspector prep v2.0		$225																		x			W
CQAuditor prep v2.0		$350																		x			W
CQEngineer prep v2.1		$395																		x			W
CQManager prep v1.1		$350																		x			W
CQTechnician prep v2.0		$325																		x			W
DataNet Quality Systems	248-357-2200																						
WinSPC C/S		Call					x		x	x	x	x		x	x	x						x	W
WinSPC C/S Enterprise		Call					x		x	x	x	x		x	x	x						x	W
Delcam International Inc.	519-974-8088																						
PowerINSPECT		Call										x		x				x				x	W
DH Instruments Inc.	480-967-1555																						
COMPASS Calibration Software		Call					x					x											W
Digital Quality Systems	630-510-7529																						
ISO 9000 CD-ROM Series		$795																		x			W
ManuMission MRP		Call									x												W
Master Control		$699					x																W
ProcedureWRITE		$865+		x																			W
Q-PULSE		$1,795+																x					W
QA-CALIBRATE		$495											x										W
SPC PC-IV		$495+																				x	W
Document Control Systems Inc.	801-281-8366																						
MasterControl		$699	x	x	x	x	x	x	x	x	x	x			x	x		x	x	x			W
DOES Institute	336-723-3637																						
ISO/QS-9000		$1,995	x	x			x													x			W
ISO/QS-9000 Virtual Reality Simulation, CIM Quality		$550																		x			W
Office Control 9000 3.0		$1,295					x											x	x				W
Process Components		Call	x	x	x	x	x		x		x	x	x	x	x	x		x	x	x	x		W
Q-Pulse		$1,795	x	x	x		x		x	x	x	x	x	x	x	x		x	x	x	x		
QS-9000 Step-by-Step for Automotive Industry 2.3		$2,495	x	x		x														x			W
Dwight D.I.C. Inc.	201-438-3334																						
GAGEtrak				x								x	x	x									MW
Dynamic Soft Analysis Inc.	412-683-0161																						
BETAsoft		$4,950+				x						x		x									WDUS
Engineered Work Systems Inc.	248-652-7588																						
Tillie		$595																		x			W
EPC Identification Systems Inc.	707-575-3336																						
Audit Master Software		$299																	x				W
Calibration Recall System		$299											x										W
Corrective Action Software		$349														x							W
Perfect Label Software		$295											x										W
Quality Manual Software		$199		x																			W
EtQ Inc.	516-293-0949																						
EtQ 9000 Maps		$499	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
EtQ Solutions		Call	x		x	x	x	x				x	x		x	x		x	x	x		x	WU
Experience In Software Inc.	800-678-7008																						
Project KickStart		$99.95	x								x					x							W
Fluke Corp.	800-443-5853																						
Data Acquisition and Trending Analysis Software		$595		x							x		x	x				x				x	W
DPC/TRACK		$1,495					x			x	x	x	x	x		x		x			x		W
FlukeView Forms Software		$100+					x			x		x											W
MET/CAL Plus Calibration Management Software		$6,000					x			x		x	x	x		x		x	x		x		W
Geer Mountain Software Corp.	860-927-4328																						
Stat::Fit		$249																				x	W
GOAL/QPC	603-890-8800																						
Memory Jogger E-Book		$29.95					x				x									x			MW
H & H Servicco Corp.	651-777-0152																						
Audit Sample Planner		$245										x							x			x	WD
Sampling Plans for Attributes (TP105)		$245									x	x										x	WD

ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
Sampling Plans for Reliability (TP781)		$245										x										x	WD
Sampling Plans for Variables (TP414)		$245									x	x										x	WD
Harold S. Haller & Co.	440-871-6597																						
Haller Expert Analytical Development Software		$1,000				x					x	x	x	x		x						x	W
Harpco Systems Inc.	248-669-3706																						
Quality Plus Software		Call			x	x		x	x		x	x	x			x			x	x			W
The Harrington Group Inc.	407-382-7005																						
Audit Master 3.0		$399														x			x				W
C/A5 Problem Tracking Software		$499											x			x							W
Calibration Recall 3.5		$299										x	x	x									W
Cost of Quality 3.0		$299	x	x																			W
Document Control System 2.0		$399	x				x																W
Maintenance Log Pro		$299									x												W
Personal Action Manager		$149														x							W
Quality Manual		$199	x	x														x					W
Quality Planning System		$149		x														x					W
Self Assessment Utility		$49	x																				W
Supplier Rating Manager		$249									x				x								W
Training Manager 2.0		$299																		x			W
Imageers Inc.	203-624-7300																						
TIMS 9000		$15,000	x	x	x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
IMAS Corp.	847-608-7566																						
Product Developer's Workbench		Call				x	x																W
WinSPEX		Call					x										x	x					W
XSPEC		Call				x	x											x					W
InControl Technologies Inc.	281-580-8892																						
QualStat 2		$1,595									x											x	W
Independent Quality Labs Inc.	401-539-8510																						
Locus XYZ		$1,495											x										D
IndySoft Corp.	864-627-8858																						
Gage InSite 5.0		$495+		x			x						x									x	W
Infinium Software Inc.	508-778-2000																						
Infinium Process Manufacturing		$150,000+	x	x				x	x	x	x	x		x	x		x	x					AS/400
Insite Technology Group Inc.	800-446-8665																						
ISolution 3.0		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
InTechnology Corp.	719-531-9680																						
Chek-Mate 9000		$918	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Integral Solutions Inc.	248-543-6040																						
APACT		$595														x			x				W
DPACT		$995				x	x									x							W
MPACT		$1,495					x				x			x		x							W
Intelex Technologies Inc.	416-679-0119																						
ISOsoft 9000		$1,990	x	x	x	x	x	x				x	x	x	x	x	x	x	x	x	x	x	W
Interax Group Inc.	902-928-0708																						
Paradigm Quality Management Software		$3,000+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Intercim	612-894-9010																						
Factory Net NCS		Call		x			x			x	x	x	x	x	x	x		x					W
International ISO Group	513-742-7500																						
Container TRACKER		Call							x														W
International Metrology Systems Inc.	734-591-3800																						
Virtual - DMIS		$13,000										x	x										W
Interspan Inc.	847-803-8870																						
docIS0		$795+					x				x							x	x				W
Intuitive Manufacturing Systems Inc.	425-821-0740																						
MRP9000		$20,000+	x					x		x													W
IQS Inc.	440-333-1344																						
The IQS Business System		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WU
ISO-Online	415-648-9318																						
ISO-Online		$10,000	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	MWD

ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
JBL Systems Inc.	810-677-6700																						
ForeSight PDA		$1,390														x					x		W
ForeSight PM		$895	x								x										x		W
GAGEstat RvR		$395+									x		x										W
GAGEtrak		$895+											x										W
GAGEtrak PDA		$1,490											x										W
SCRAPtrak		$695+													x								W
SUPPLIERtrak		$895						x	x	x		x											W
Kavon International Inc.	440-286-1550																						
CribMaster		$995									x												D
GageMaster		$995											x										D
Kurt Manufacturing Co.	612-572-4593																						
Kurt SPC		$795									x											x	W
Labtronics Inc.	519-767-1061																						
Collect		$395	x	x								x	x	x									WD
Lilly Software Associates Inc.	603-926-9696																						
VISUAL Quality		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Lyle-Kearsley Systems	703-393-2222																						
InfinityQS DMS		$995					x											x					W
InfinityQS GTS		$795											x										W
InfinityQS LTS		$995								x						x							W
InfinityQS MSA		$795											x										W
InfinityQS SPC Analysis		$1,295								x	x	x				x						x	W
InfinityQS SPC Pro		$1,695								x	x	x				x						x	W
InfinityQS SPC Shop		$995								x	x	x				x						x	W
InfinityQS SPC Suite		$1,795								x	x	x	x			x		x				x	W
Management Software International Inc.	781-279-1919																						
ISOxPERT		$5,000+	x	x	x	x	x		x		x	x	x	x	x	x		x	x	x			WU
Martin Instrument	800-964-2102																						
EnGage Calibration Management Software		Call										x	x			x				x	x		W
Mesa Systems Guild Inc.	401-828-8500																						
Mesa/Vista		$20,000	x		x	x	x				x		x	x				x	x	x	x		W
Micro Steps																							
VizQ		Call	x													x		x	x	x			W
Minitab Inc.	814-238-3280																						
MINITAB Release 12		$975																				x	MWD
Moore Measurement Solutions	860-747-6664																						
MPACS		Call									x	x	x	x								x	W
Murphy Software	248-351-0900																						
DBQ—Database for Quality		Call									x	x	x	x				x				x	AS/400
NCSS	801-546-0445																						
NCSS 2000		$299.95																				x	W
New Learning Systems	408-867-1828																						
Q-Skills		Call																		x		x	W
Q-Skills BPI Suite		Call					x				x					x				x		x	W
Nextpoint Systems Inc.	408-615-7193																						
QualiDocs		Call	x	x			x								x	x		x	x				W
Nutek Inc.	248-540-4827																						
Qualitek-4		$1,195										x								x		x	W
Oak Software Inc.	727-596-0262																						
Oak ISO Organizer		$4,995		x			x									x							AS/400
OMNEX	734-761-4940																						
AQuA		Call		x		x	x				x		x		x	x	x	x	x	x	x		W
Patton & Patton Software Corp.	520-888-6500																						
Flow Charting PDQ		$139																	x				W
Pilgrim Software Inc.	813-915-1663																						
Audit/Survey		Call	x	x												x		x	x				W
Calibration System		Call	x	x							x	x	x	x				x					W
Document Control		Call	x	x			x											x					W

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Internal Focus		Call	x	x						x	x	x			x	x	x	x				x	W
Preventive Maintenance		Call	x	x									x					x					W
Supplier Focus		Call	x	x				x	x	x	x	x			x	x	x	x				x	W
Training System		Call	x	x														x		x			W
The Pister Group Inc.	905-886-9470																						
CA-PRO Corrective Action		$375														x			x				W
DC-PRO Document Control		$350					x																W
EM-PRO Employee Training Log		$375																		x			W
PM-PRO Preventive Maintenance		$495									x												W
QC-PRO Gage Control		$450											x										W
QC-PRO Statistical Process Control		$495																				x	W
QD-PRO Quality Documents		$225		x																			W
Pleiades International Inc.	317-867-2244																						
CAL—Corrective Action Log		$500														x							W
IQ 9000—Document & Training Control		$500					x													x			W
ISO to GO		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
PowerWay Inc.	317-598-1760																						
PowerWay Assessor		$650																	x	x			W
PowerWay Audit Manager		$650														x		x	x				W
PowerWay Corrective Action		$650														x		x					W
PowerWay Desktop		$295+	x	x			x									x		x	x				W
PowerWay Document Manager		$650				x	x											x					W
PowerWay Instruction Writer		$650		x			x																W
PowerWay Intranet Publisher		Call					x																W
PowerWay Policy Writer		$650	x	x			x																W
PowerWay Procedure Writer		$650		x			x																W
PowerWay Quality Analyst		$650									x											x	W
PowerWay Quality Planner		$650		x	x	x	x																W
PowerWay SPC		$875									x											x	W
PQ Systems Inc.	800-777-3020																						
GAGEpack		$695		x			x	x			x		x					x				x	W
Quality Workbench Professional		Call	x	x			x			x		x	x	x	x	x			x	x			W
R&Rpack 2000		$495		x									x					x				x	W
SQCpack for Windows		$595									x									x		x	W
Precision Metrology	414-351-7420																						
Calmate Asset Management Software		$995					x					x	x										W
Primary Data	805-541-8696																						
Primary SPC		$695								x	x				x	x						x	W
Process Integrity Inc.	817-561-6600																						
SMART		Call							x	x	x	x	x	x		x	x					x	W
The Product Integrity Co.	860-749-8967																						
Relpro		$715																				x	D
STATENG		$1,210																				x	WD
Project Assistants Inc.	302-529-5700																						
Team Work for Microsoft Project 98		$295	x	x	x	x	x				x	x		x		x		x	x	x			W
Proquis Inc.	847-768-6630																						
Proquis 9000		Call	x	x	x	x	x	x	x		x	x	x	x	x	x		x	x	x	x		W
ProSoft Databases	423-691-2089																						
ProSoft QA System		$395										x	x	x	x	x		x	x				W
ProStyle Software Inc.	604-320-0611																						
TIMS		$5,000					x																W
Zero Defect		$750														x							W
Purchasing Solutions	503-617-1525																						
First Rate		Call		x				x							x	x		x				x	W
QIS & Associates of Canada	705-733-2044																						
Quality Work Bench		$1,500+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
QSoft Solutions Corp.	716-264-9700																						
Respond 3 Complaint Handling System		1,995+	x	x												x							W

ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
QT Associates	800-274-7380																						
Quality Training Documentation Manager		$795																		x			W
QTech Systems Inc.																							
ISO Point Advisor 9000		$99	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
ISO Point Documentor 9000		$495	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
ISO Point Documentor Controller		$395	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
ISO Point Trainer 9000		$299	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Qualitron Systems Inc.	248-616-8001																						
InfinityQS SPC		$995	x	x			x		x	x	x	x	x	x	x	x		x	x	x	x	x	W
Quality America Inc.																							
DOE-PC IV		$495																				x	W
Q-Pulse		$1,795+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
QA-Calibrate		$495											x									x	W
SPC Control Charts		$200																		x			W
SPC Vista		$495									x											x	W
SPC-PC IV		$795									x											x	W
Quality Calibration Service Inc.	414-256-8900																						
GAGEtrak		$895											x	x									W
Quality & Engineering Services	407-668-1968																						
AMS9000—Audit Management System		$1,495+	x																				W
CAL9000—Calibration Control		$1,495											x										W
CAS9000—Corrective Action System		$1,495+														x							W
DOC9000—Document Control System		$1,495					x				x												W
ETS9000—Employee Training System		$1,495																		x			W
I&T9000—Inspection and Test System		$1,495										x		x									W
MMS9000—Machine Maintenance System		$1,495									x												W
MRB9000—Nonconforming Material System		$1,495													x								W
SMS—Supplier Management System		$1,495						x															W
Quality Measurement Systems Corp.	800-234-2348																						
Anstat for Windows		Call									x	x											W
Quality Systems Integrators	610-458-0539																						
Training & Document Management System (TMS)		$995+					x													x			W
Quality Systems International	781-862-9002																						
System 9000		Call	x	x	x	x	x	x	x	x	x	x	x	x	x	x		x	x	x	x		MW
Quality Technology Co.	847-884-1900																						
QSAT-9000		$199	x	x			x	x						x		x							MW
Raosoft Inc.	206-525-4025																						
SURVEYWin Database Management Software		$495																	x				W
Relex Software Corp.	724-836-8800																						
Relex Reliability Software		$1,795+		x		x			x							x						x	W
Resampling Stats Inc.	703-522-2713																						
Resampling Stats		$235																				x	MW
RFF Electronics	970-663-5767																						
RFFlow Professional Flowcharting		$79	x	x			x				x								x	x			W
Ringwood Software Inc.	800-949-6753																						
Trove for Manuals		$5,000+	x	x	x	x	x	x			x				x	x		x	x	x	x		WDU
Risk Services & Technology	603-673-9907																						
Risk Trak for Project Risk Management		$3,000	x	x	x	x	x		x		x		x						x				W
Rohbe Inc.	410-715-0663																						
RSAS (Rohbe Suppliers Analysis System)		$6,500						x				x		x	x	x							W
Roth-Donleigh	949-364-5907																						
ISO 9000 Quality Assurance Manual		$249	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	WD
Ryan Enterprise	760-249-5248																						
ISO 9000 Software & Workbook		$99	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x					MWD
More ISO 9000 Software Combo		$33	x	x							x	x	x										WD
Software Productivity Centre Inc.	604-662-8181																						
ISOplus		$1,199		x																			W
Software Technology	931-537-6181																						
Advanced Gage Control 8.0		$675											x									X	W

ISO 9000 Software Buyers Guide

	Telephone	Price	4.1	4.2	4.3	4.4	4.5	4.6	4.7	4.8	4.9	4.10	4.11	4.12	4.13	4.14	4.15	4.16	4.17	4.18	4.19	4.20	Mac Windows DOS Unix OS/2 VAX Sun
Advanced Preventive Maintenance 7.0		$675							x			x				x					x		W
Advanced Supplier Control 8.0		$675							x			x			x								W
SPSS Inc.	312-651-3000																						
allCLEAR		$395					x											x					W
Gage Manager		$895					x			x		x	x			x		x				x	W
Q Analyst		$695									x	x				x						x	W
SSI Consulting Group	724-832-8440																						
Statimate-II SPC		$495																				x	D
Stat-Ease Inc.	612-378-9449																						
Design-Ease Software		$395																				x	W
Design-Expert Software		$995																				x	W
StatSoft Inc.	918-749-1119																						
STATISTICA											x											x	W
Statware Inc.	541-753-5382																						
Statit		$395+																				x	WU
Stephen Computer Services Inc.	248-960-3535																						
Datalyzer 9000		$695																				x	D
Datalyzer Spectrum		$995+																				x	W
SPC Quickie98		$249																				x	W
Stochos Inc.	518-372-5426																						
Quality Management Shop-Floor Data Collection		$99,999+	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W
Symbiotic Systems Corp.	303-448-9502																						
QC Manager		$595+	x	x		x	x			x	x	x	x	x	x	x		x	x	x		x	W
TAL Technologies Inc.	215-763-7900																						
B-Coder Pro		$395					x			x													W
DOS Wedge Pro		$295									x	x	x	x									D
Software Wedge		$159+									x	x	x	x									WD
TCP Wedge		$495									x	x	x	x									W
WinWedge 1.2		$199									x	x	x	x									W
WinWedge 32 Pro		$495									x	x	x	x									W
Tescina Inc.	510-713-8001																						
Pocket Log Software		$795					x							x									W
Total Quality Engineering Inc.	619-748-2916																						
Hoshin Planning 1.3		$195	x	x												x							W
Trackware Inc.	408-255-3058																						
QSTracker		$250					x								x	x		x	x	x			MW
Tree-Master	613-820-0410																						
Tree-Master for Handling Logic Trees		$200+	x																	x			W
User Solutions Inc.																							
Resource Manager 2000 for Excel		$3,200	x					x		x	x												W
Spreadsheet QC		$149														x						x	MWD
Vantek Corp.	716-743-0377																						
Calibration Control System		$1,000+										x	x	x				x					W
Verax Systems	716-248-3050																						
Verax SPC Suite		$1,250		x					x	x	x	x	x			x						x	W
Zontec Inc.	513-648-0088																						
Synergy 2000		Call								x												x	W
Synergy EQM		$6,000+								x			x									x	W
Synergy Gold		$1,495+								x			x									x	W
Time Saver for Windows		$495								x												x	W

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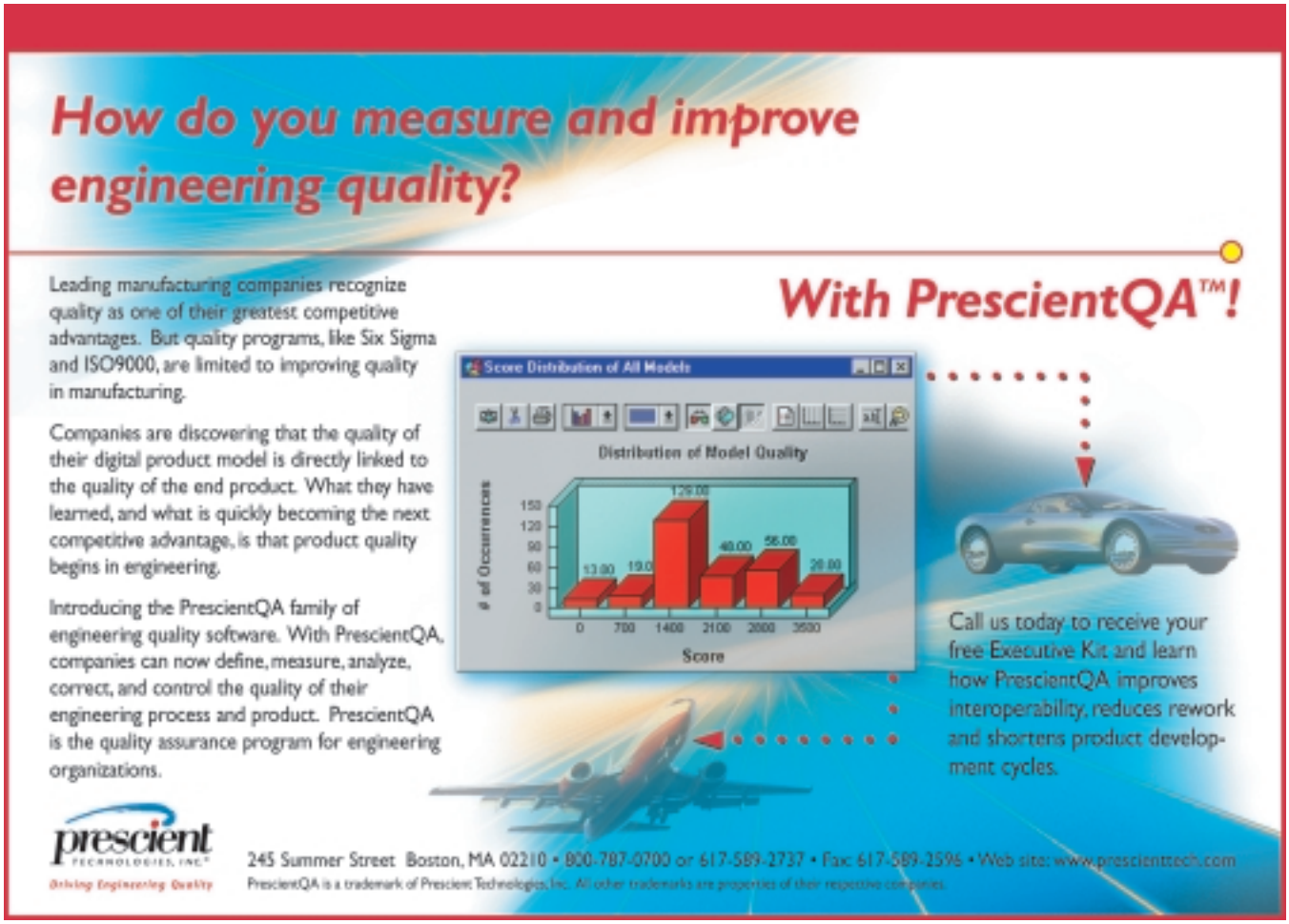

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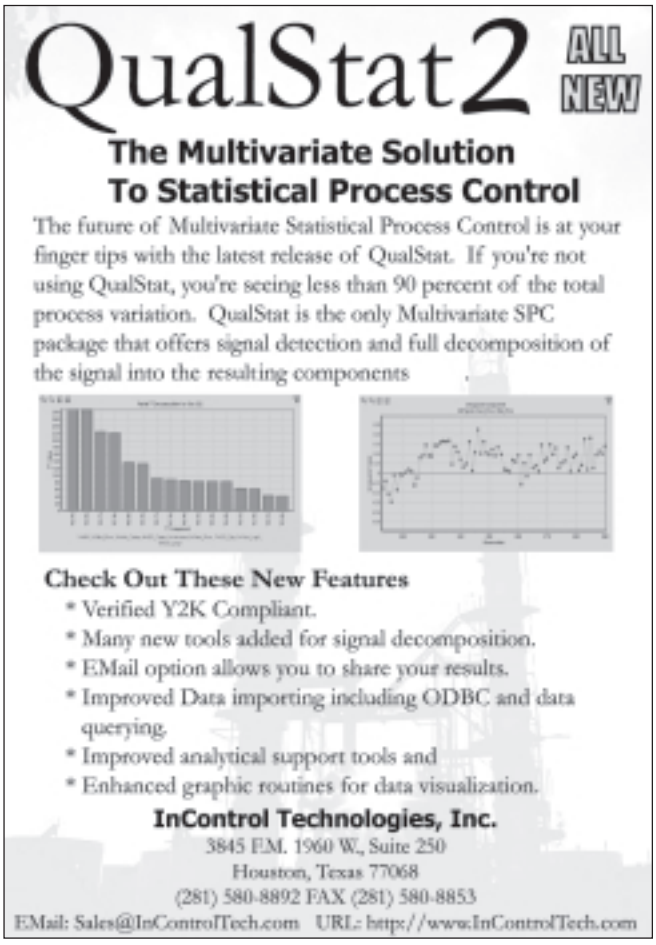

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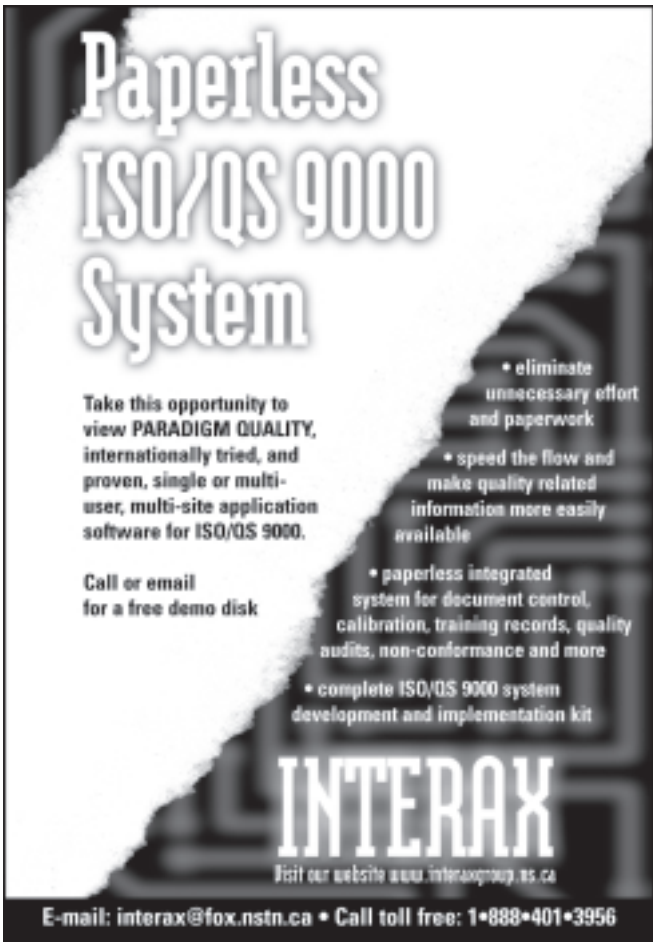

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Axion Corp.	4TQ Toolkit	x							x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			x	x	x			x	x	x				W95,98,NT
The Ben Graham Corp.	Business Process Charting 5.0 Basic	x							x	x	x	x			x								x		x	x		x							x	(1)													W95,98,NT
	Business Process Charting 5.0 Professional	x							x	x	x	x			x								x		x	x	x	x	x	x	x					x	(1)		x		x								W95,98,NT
CFM Inc.	TeamFlow	x								x			x	x	x	x	x	x	x	x			x		x			x	x	x	x		x	x	x	x	(2)		x	x	x			x	x				W95,98,NT
Inspiration Software Inc.	Inspiration	x	x	x		x	x	x	x	x								x	x	x	x	x	x	x	x			x	x	x	x			x	x														W95,98,NT, Mac
Kaetron Software	TopDown Flowcharter	x	x	x	x	x	x	x	x	x	x		x					x	x	x		x	x	x	x		x		x	x	x	x			x	x	x													W95,98,NT, Mac
Mainstay	WinFlow	x	x	x	x	x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			x	x	x				x	x	x													W95,98,NT, Mac
MEGA International USA Inc.	Procedure Analysis and Design	x	x	x		x	x		x	x		x				x		x	x			x	x	x	x			x	x	x	x	x			x	x										x	x	x	W95,98,NT
Micrografx Inc.	iGrafx Process	x	x	x	x	x	x	x	x	x	x	x	x		x	x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	W95,98,NT
	iGrafx Professional	x	x	x	x	x	x	x	x	x	x	x	x		x	x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		W95,98,NT
New Learning Systems	Q-Skills	x							x			x	x	x	x	x	x		x			x	x	x	x				x	x				x	x	x												x	W95,98,NT
Patton & Patton Software Corp.	Flow Charting PDQ	x	x	x	x	x			x	x						x			x		x	x	x	x	x	x	x	x	x		x			x	x														W95,98,NT
PowerWay Inc.	PowerWay Instruction Writer	x							x			x	x		x	x	x	x	x	x	x						x							x																W95,98,NT
ProModel Corp.	ProModel	x	x	x	x	x		x	x	x	x	x	x			x	x	x	x	x	x								x			x			x	x			x	x	x	x	x	x	x	x	x	x	W95,98,NT
RFF Electronics	RFFlow	x	x	x	x	x	x	x	x	x			x		x	x		x	x	x		x	x	x	x	x	x	x	x	x	x	x	x	x	x														W95,98,NT
Scitor Corp.	Scitor Process v3	x	x	x		x			x	x			x	x		x				x	x	x	x	x	x	x	x		x	x	x	x	x	x	x	x		x	x	x	x			x	x	x	x	x	W95,98,NT
SkyMark Corp.	PathMaker	x	x	x		x	x			x								x	x			x	x	x	x	x			x	x																				W95,98,NT
Software Productivity Centre	EssentialSet for Project Management															x	x	x	x	x	x				x		x	x																							W95,98,NT
	EssentialSet for Software Development															x	x	x	x	x	x				x		x	x																							W95,98,NT
	ISOplus															x	x	x	x	x	x				x		x	x																							W95,98,NT
SPSS Inc.	allCLEAR	x	x	x		x	x	x	x	x	x	x	x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		x	x	x	x			x	x	x	x	x	x	x		x			W95,98,NT
Systems Modeling	Arena	x	x	x	x	x	x	x	x	x										x		x	x	x	x			x	x		x	x	x	x			x	x	x	x	x	x	x	x	x	x	x	x	W95,98,NT
Visio Corp.	Visio 2000 Standard Edition	x	x	x	x	x	x		x					x	x		x	x	x	x			x	x	x		x		x	x	x	x		x	x		x	x	x				x	x	x	x	x			W95,98,NT

Note 1: Graham
Note 2: Deming/Tribus Deployment Flowchart

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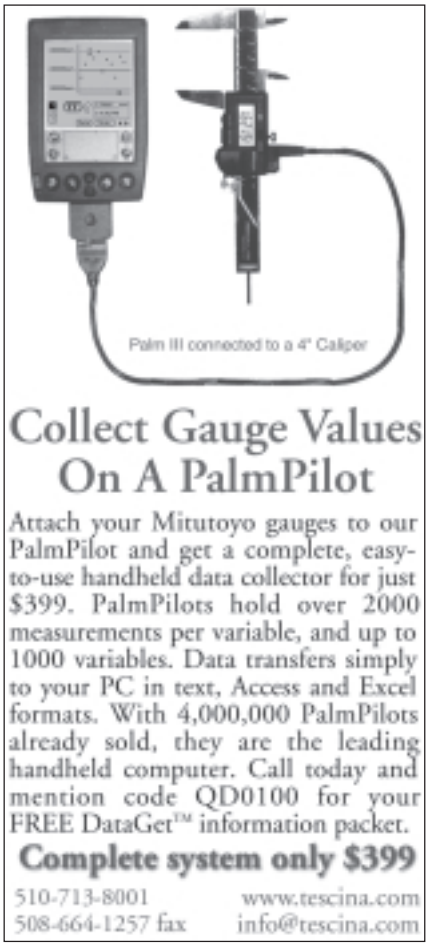

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