

by Jesse Jones & Laurel Thoennes

Welcome to *Quality Digest's* 2001 ISO 9000 Consultants Guide. In this special section, you'll find both a matrix and a directory of nearly 170 consultants specializing in quality systems requirements and standards, including ISO 9000, ISO 14000, CE marking, AS9000, QS-9000, QS-9000's Tooling and Equipment Supplement, and TL 9000.

We asked the consultants to list the standards for which they offer services, the three main industries in which they consult, the geographic regions primarily served and whether they guarantee registration. For the purposes of this guide, "guaranteed registration" means that if a client fails the initial audit, the consultant will continue to provide extra support (within reason) at no charge until the client passes an audit.

The ISO 9000 Consultants Guide, as with all *Quality Digest* guides, is in no way meant to promote any one organization over another. In compiling this guide, we contacted hundreds of consultants by fax—if your favorite consulting firm isn't listed, it's because it didn't respond to our faxes or we didn't know about the company. The guide is designed to provide you with a starting point in your research; we encourage you to contact more than one consultant directly to determine which would best meet your company's particular needs.

We appreciate any feedback you might have on our guides. If you have a suggestion for how we can improve this guide next year, e-mail it to [guides@qualitydigest.com](mailto:guides@qualitydigest.com).

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[www.projecttech.com](http://www.projecttech.com)

**ProSolve Consulting Ltd.**

117 Stonecreek Road, Ste. 1  
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**Q<sup>2</sup> Consultants**

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Sunset, UT 84015  
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[www.q2consultants.com](http://www.q2consultants.com)

**Q<sup>2</sup> Inc.**

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Troy, OH 45373  
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**Q21... 21st Century Quality LLC**

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[www.trainingforiso9000.com](http://www.trainingforiso9000.com)

**QASNA Inc.**

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**QBKE**

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[www.qbekinspection.com](http://www.qbekinspection.com)

**QM Consulting Inc.**

1421 Grand Ave.  
Keokuk, IA 52632  
Ph. 800-862-3229 Fax 800-862-3229  
[www.qm-consulting.com](http://www.qm-consulting.com)

**QMR Consulting Inc.**

6142 Westline Drive  
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Ph. 713-974-1872 Fax 713-974-6336  
[www.qmrc.com](http://www.qmrc.com)

**QRX Inc.**

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[www.qrx.com](http://www.qrx.com)

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**Quality Consulting**

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**Quality Management International Ltd.**

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**Quality Management Resources**

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**Quality Management Solutions Inc.**

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**Quality One Associates**

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**Quality Partnering**

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Washington, IA 52353  
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**Quality Partners (CA)**

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Ph. 800-476-9999 Fax 909-277-2005  
[www.qualitypartners.net](http://www.qualitypartners.net)

**Quality Partners (TX)**

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Lincoln, NE 68508  
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**Quality & Productivity Management**

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Fredericton, NB E3A 4V8 Canada  
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**Quality Resource Alliance Corp.**

135 S. Ellyn  
Glen Ellyn, IL 60137  
Ph. 888-974-1848 Fax 630-790-3840  
[www.qualra.com](http://www.qualra.com)

**Quality Resource Group**

678 Front St. N.W., Ste. 145  
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**Quality Solutions Inc.**

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Lomita, CA 90717  
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[www.qsaco.com](http://www.qsaco.com)

**Quality Systems Associates Inc.**

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Manitowoc, WI 54220  
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[www.qsa-consulting.com](http://www.qsa-consulting.com)

**Quality Systems Enhancement Inc.**

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[www.enhancequality.com](http://www.enhancequality.com)

**Quality Systems Specialists Inc.**

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Marietta, OH 45750  
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[www.qss-inc.com](http://www.qss-inc.com)

**Quality Technology Co.**

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**QualityQuest**

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Eden Prairie, MN 55344  
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San Francisco, CA 94115  
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**R.V. Armstrong & Assoc.**

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Hardy, VA 24101  
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**Rau and Associates**

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**Reger Quality Consultants**

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**Resource Development Group Inc.**

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Pittsfield, MA 01201  
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[www.developyou.org](http://www.developyou.org)

**Results International**

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[www.resultsinternational.net](http://www.resultsinternational.net)

**Results Systems Corp.**

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[www.results-systems.com](http://www.results-systems.com)

**Rudolf M. Salinger**

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**Simpson & Associates Inc.**

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**Smithers Management Consulting Group**

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[www.smithersconsulting.com](http://www.smithersconsulting.com)

**Software Certification Institute**

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Santa Maria, CA 93457  
Ph. 805-937-5383 Fax 805-937-5383

**Spindler Consulting Associates**

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Mequon, WI 53092  
Ph. 262-242-6446 Fax 262-242-0430

**SSI Consulting Group**

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#### **Tantara Inc.**

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[www.tantara.ab.ca](http://www.tantara.ab.ca)

#### **Team 14000 Inc.**

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#### **Tom Bair & Associates**

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#### **TQM Management Consultants**

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San Leandro, CA 94577  
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Livonia, MI 48152  
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