

# 2002 Enterprisewide Quality Software Directory

Welcome to *Quality Digest's* 2002 Enterprisewide Quality Software Guide. Included is a wide range of software manufacturers who returned our requests for information about their products that they call "enterprisewide."

Many of the listed companies have also provided detailed descriptions (including specifications and prices) of their enterprisewide quality software, which can be found at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories). Still, we strongly urge you to contact these companies to learn more about the products they offer.

As with all *Quality Digest* guides, the companies and products listed in the 2002 Enterprisewide Quality Software Guide have neither been evaluated nor endorsed by *Quality Digest*. Nevertheless, if you're looking for such a solution, this directory of more than 125 companies is a good place to start.

We appreciate any feedback you might have on our directories. If you have a suggestion for how we can improve this directory next year, e-mail [directories@qualitydigest.com](mailto:directories@qualitydigest.com).

## 3C Technologies Inc.

6834 Spring Valley Drive, Ste. 202  
Holland, OH 43528  
Ph. 800-327-6583 Fax 419-868-8993  
[www.3ctech.com](http://www.3ctech.com)

ISO 9000:2000 Rapid Converter, ISO 9000/QS-9000/TE Rapid start-up kits, document control, workflow, etc.

## 4TQ

19964 Winter Lane  
Saratoga, CA 95070  
Ph. 888-867-1828 Fax 408-867-8665  
[www.flow-charting.com](http://www.flow-charting.com)

Axion provides software solutions for integrated process management.

## Absolute Clarity & Calibration LLC

109 Main St.  
Terryville, CT 06786  
Ph. 860-583-0502 Fax 860-314-1851  
[www.absoluteclarity.com](http://www.absoluteclarity.com)

VisionGauge software lets you capture, manipulate, analyze, store and output images and data.

## ABYSS Co.

P.O. Box 2091  
Howell, MI 48844  
Ph. 866-782-2977 Fax 517-223-8696  
[www.abysscompany.com](http://www.abysscompany.com)

Products include design, manufacturing, audit, operator planning and control tools, document control software, gage interface devices (flexports) and cables.

## Achiever Business Solutions

355 E. Campus View Blvd., Ste. 285  
Columbus, OH 43235  
Ph. 888-645-4933 Fax 614-410-9004  
[www.goachiever.com](http://www.goachiever.com)

Achiever Plus Quality, Health & Safety and Environmental are enterprisewide continuous improvement solutions.

## Advanced Systems & Designs Inc.

3925 Industrial Drive  
Rochester Hills, MI 48309  
Ph. 866-772-0012 Fax 248-844-2199  
[www.spcanywhere.com](http://www.spcanywhere.com)

ASD's complete SPC solution consists of SPC 1+ Realtime data collection and analysis software and ANOVA-TM.



## Agate Software

544 Cherbourg Drive, Ste. 102  
Lansing, MI 48917  
Ph. 866-336-2550 Fax 517-319-3292  
[www.qsolve.com](http://www.qsolve.com)

## Altegra

1035 Redtail Road  
Audubon, PA 19403  
Ph. 888-306-8405 Fax 610-539-4225  
[www.spc4mfg.com](http://www.spc4mfg.com)

Altegra is a provider of quality assurance software for manufacturing.

## Amadeus International Inc.

400 Jean-Lesage Blvd., Ste. 500  
Quebec City, PQ G1K 8W1 Canada  
Ph. 888-842-9989 Fax 418-525-0909  
[www.amadeus-csi.com](http://www.amadeus-csi.com)

Software and Web solutions that help companies implement, organize and improve their compliance systems

## American Quality Systems Inc.

P.O. Box 618  
Howell, MI 48844-0618  
Ph. 800-776-3090 Fax 800-776-3096  
[www.aqsinc.com](http://www.aqsinc.com)

## Applied Technology

1237 Clark Way  
San Jose, CA 95125

Ph. 408-266-5174 Fax 408-266-5174  
[www.e-at-usa.com](http://www.e-at-usa.com)

State-of-the-art tools for measuring and improving process performance



## ASI DataMyte Inc.

3550 Annapolis Lane N.  
Plymouth, MN 55447  
Ph. 800-455-4359 Fax 952-935-0018  
[www.asidatamyte.com](http://www.asidatamyte.com)

Enterprise quality analysis, SPC, quality function deployment, APQP and ISO 9000 compliance software



## AssurX Inc.

305 Vineyard Town Center, Ste. 374  
Morgan Hill, CA 95037  
Ph. 408-778-1376 Fax 408-776-1267  
[www.assurx.com](http://www.assurx.com)

AssurX Inc. is the leading provider of automated enterprise quality tracking information systems.

## The Ben Graham Corp.

6600 S. Troy Frederick Road  
Tipp City, OH 45371  
Ph. 800-628-9558 Fax 937-667-8690  
[www.worksimp.com](http://www.worksimp.com)

## Blue Mountain Quality Resources

208 W. Hamilton Ave.  
State College, PA 16801  
Ph. 800-982-2388 Fax 814-234-7077  
[www.coolblue.com](http://www.coolblue.com)

Calibration Manager 4e allows companies to tie multiple groups or sites together under one implementation.



## Breakthrough Management Group

2101 Ken Pratt Blvd.  
Longmont, CO 80501  
Ph. 800-467-4462 Fax 303-827-0011  
[www.bmgi.com](http://www.bmgi.com)

Six Sigma ProjX provides a real-time, Web-based solution that is flexible enough to meet our customers' growing needs.

## Business & Quality Process Management LLC

P.O. Box 15475  
Fremont, CA 94539-2575  
Ph. 877-415-0191 Fax 877-415-0190  
[www.bqpm.com](http://www.bqpm.com)

Web-based enterprisewide business and quality process management software; remote and paperless assessment

## Camstar Systems Inc.

900 E. Hamilton Ave., Ste. 400  
Campbell, CA 95008  
Ph. 800-237-2841 Fax 408-558-9350  
[www.camstar.com](http://www.camstar.com)

## Casewise Systems Inc.

100 Century Parkway, Ste. 150  
Mount Laurel, NJ 08054  
Ph. 800-893-8398 Fax 856-380-1499  
[www.casewise.com](http://www.casewise.com)

Casewise Corporate Modeler is a visual modeling environment for capturing, improving and documenting business processes and enterprise architecture.

## CEBOS Ltd.

24567 Northwestern Hwy., Ste. 500  
Southfield, MI 48075  
Ph. 800-653-3478 Fax 248-357-1846  
[www.cebos.com](http://www.cebos.com)

CEBOS software automates key processes and maximizes effective communication by protecting and organizing information.

#### **Certified Measurements Inc.**

510 N. Houston Lake Blvd.  
Centerville, GA 31028  
Ph. 800-525-0408 Fax 478-953-2688  
[www.benchtopsoftware.com](http://www.benchtopsoftware.com)

The BenchTop Calibration Laboratory Management system offers complete lab management, receiving/shipping, billing, quality assurance and Web access components.

#### **CFM Inc.**

P.O. Box 353  
Bedford, MA 01730  
Ph. 800-647-1708 Fax 781-275-7008  
[www.teamflow.com](http://www.teamflow.com)

TeamFlow 7 team-based process mapping combines process flowchart, Gantt chart, org chart and document control into one easy-to-use package.

#### **CyberMetrics Corp.**

7500 E. Butherus Drive, Ste. 105  
Scottsdale, AZ 85260  
Ph. 800-777-7020 Fax 480-922-7400  
[www.cybermetrics.com](http://www.cybermetrics.com)

GageTrak Calibration Software is used in thousands of manufacturing environments throughout the world. GageTrak innovations include electronic signature and a custom report writer.

#### **DataNet Quality Systems**

24567 Northwestern Highway  
Fourth Floor  
Southfield, MI 48075  
Ph. 248-357-2200 Fax 248-357-4933  
[www.winspc.com](http://www.winspc.com)

WinSPC provides real-time intelligent process feedback to help you monitor in-line production and quality data to ensure product and process conformance.

#### **DataSavvy LLC**

1930 Indian Trail  
Lake Oswego, OR 97034  
Ph. 503-636-3709 Fax 503-636-1578  
[www.datasavvy.com](http://www.datasavvy.com)

Risk management and patient care incidence tracking in health care, social compliance performance tracking in global manufacturing, product integrity performance tracking in manufacturing, and audit/inspection data interrogation for process optimization.

#### **Datasweep Inc.**

55 Almaden Blvd., Sixth Floor  
San Jose, CA 95113  
Ph. 408-350-7346 Fax 408-275-0225  
[www.datasweep.com](http://www.datasweep.com)

Integrated quality and manufacturing solutions help manufacturers improve quality while reducing cost and inventory.

#### **Digital Quality Systems**

1582 Woodhaven St.  
Wheaton, IL 60187  
Ph. 630-510-7529 Fax 630-510-7634  
[www.dqsnets.com](http://www.dqsnets.com)

Products include procedure and policy writing, knowledge base management, document control, custom manufacturing, SPC and SPC training.

#### **EGsoft, A Division of Electroglas**

257 S.W. Madison Ave.  
Corvallis, OR 97333  
Ph. 800-478-2892 Fax 541-758-4666  
[www.statware.com](http://www.statware.com)

EGsoft's Web-based infrastructure is open and scalable, enabling process improvements to cells or areas.

#### **Entelligence Software Solutions**

1411 N. Batavia St., Ste. 121  
Orange, CA 92867  
Ph. 517-851-4565 Fax 714-516-9588  
[www.entelligence.com](http://www.entelligence.com)

Software and hardware retrofits for coordinate measuring machines



#### **EtQ Inc.**

399 Conklin St., Ste. 208  
Farmingdale, NY 11735  
Ph. 800-354-4476 Fax 516-293-0784  
[www.etq.com](http://www.etq.com)

EtQ Solutions is the only intranet-/Internet-based quality (ISO/QS-9000, cGMP) and environmental (ISO 14000) system that can be customized by a Web browser or by Lotus Notes without programming. Key modules include document control, CAR/PAR, audits and surveys, training, calibration, APQP and two dozen more.

#### **Future Insite Inc.**

7055 Engle Road, Building 5  
Middleburg Heights, OH 44130  
Ph. 800-446-8665 Fax 440-826-3431  
[www.insite-inc.com](http://www.insite-inc.com)

Comprehensive software suite for ISO 9000 or QS-9000 compliance.

#### **Geer Mountain Software Corp.**

104 Geer Mountain Road  
South Kent, CT 06785  
Ph. 860-927-4328 Fax 860-927-1614  
[www.geerms.com](http://www.geerms.com)

#### **Global Quality Institute**

37 Marotta Ave., Ste. 100  
Brampton, ON L6X 4W9 Canada  
Ph. 905-452-9788 Fax 905-452-1273  
[www.globalquality.com](http://www.globalquality.com)

Web version available. ISOQuest integrates document control with powerful data management and programmed features.

#### **Harold S. Haller & Co.**

31004 Nantucket Row  
Cleveland, OH 44140  
Ph. 440-871-6597 Fax 440-871-1889  
[www.haroldhaller.com](http://www.haroldhaller.com)

Haller Information Technology enables management to optimize any number of enterprise metrics based on estimates of the value of each metric to the business.

#### **The Harrington Group Inc.**

11501 Lake Underhill Road  
Orlando, FL 32825  
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[www.hginet.com](http://www.hginet.com)

Leading our line up is caWeb, the leading issue and action management software in the industry, and now delivering Product Quality Management System for enterprise quality.

#### **Hertzler Systems Inc.**

2312 Eisenhower Drive N.  
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Ph. 574-533-0571 Fax 574-533-3885  
[www.hertzler.com](http://www.hertzler.com)

The GainSeeker 7 Suite is the enterprise system for collecting, analyzing, reporting and managing quality data.

#### **IBS**

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Lexington, MA 02421  
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[www.ibs-us.com](http://www.ibs-us.com)

QA/QC software features include: document control, corrective action, internal assessments, employee training, calibration, APQP, PPAP, FMEA and SPC.

#### **iGrafx**

1600 Carling Ave.  
Ottawa, ON K1Z 8R7 Canada  
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[www.igrafx.com](http://www.igrafx.com)

iGrafx 2003 is the most comprehensive range of flowcharting, simulation and document management tools for any organizations tackling ISO 9000, lean, Six Sigma, etc.

#### **IMAS Corp.**

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Complete information management and control enterprise-wide

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#### **IndySoft Corp.**

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#### **InfoSynergy Inc.**

3155 Kearney St., Ste. 220  
Fremont, CA 94538  
Ph. 408-924-0458 Fax 408-924-0459  
[www.infosyne.com](http://www.infosyne.com)

Software products to help companies systematically monitor and efficiently maintain their quality systems

#### **InStep Software LLC**

55 E. Monroe St., Ste. 2710  
Chicago, IL 60603  
Ph. 312-894-7847 Fax 312-894-7840  
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#### **InTechnology Corp.**

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[www.intechnology.com](http://www.intechnology.com)

Software and service directed at business performance management, assessment and performance measurement.

#### **International Quality & Reliability Consultants**

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IQRC-Pro: business management and compliance software.

#### **IQS Inc.**

19706 Center Ridge Road  
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[www.iqs.com](http://www.iqs.com)

The IQS Business System provides a powerful and proven solution to ISO 9000:2000, ISO/TS 16949 and more.

#### ISO America Inc.

1805 Cypress Drive  
Irving, TX 75061  
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[www.isoamerica.com](http://www.isoamerica.com)

Management system packages to improve performance, revenue and profits

#### ISO9, a Vintara Brand

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Fully automated, Web-based enterprise quality management solutions



#### Item Software

2190 Towne Centre Place, Ste. 314  
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#### JBL Systems Inc.

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Easy-to-use and affordably priced software for quality management. Visit our Web site or call for a free demo.

#### JK Technologies Inc.

251 N.E. Dixie Blvd.  
Delray Beach, FL 33444  
Ph. 800-987-0160 Fax 434-975-3389  
[www.jkt9000.com](http://www.jkt9000.com)

JKT's enterprise software can be configured either as a client/server or a Web-enabled solution.

#### JMP, a Business Unit of SAS

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JMP Software dynamically links statistics with graphics to interactively explore, understand and visualize data.

#### Lifestar

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Painless all-in-one SPC software



#### Lighthouse Systems Inc.

6780 Pittsford-Palmyre Road  
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[www.lighthouseystems.com](http://www.lighthouseystems.com)

Statistical process control and factory automation software

#### Lilly Software Associates Inc.

500 Lafayette Road  
Hampton, NH 03842  
Ph. 603-926-9696 Fax 603-929-3975  
[www.lillysoftware.com](http://www.lillysoftware.com)

Visual Quality is an extended enterprise engineering and operations management solution.

#### Lynk Software Inc.

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Everest Customer-Focused Quality tracks complaints, issues, product defects and corrective actions.

#### Made2Manage Systems Inc.

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[www.made2manage.com](http://www.made2manage.com)

Comprehensive enterprise business systems for mid-market manufacturers

#### Major Micro Systems Inc.

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Our SPC Express software is easy-to-use and well-suited for shop floor use.

#### Manageware LLC

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QualityCenter 2000 is customer corrective action software.

#### Maset LLC

P.O. Box 10730  
Tempe, AZ 85284  
Ph. 480-775-1269 Fax 480-491-2144  
[www.masetllc.com](http://www.masetllc.com)

#### MetricStream

2360 Walsh Ave.  
Santa Clara, CA 95051  
Ph. 408-982-8737 Fax 408-982-8741  
[www.metricstream.com](http://www.metricstream.com)

QualityStream modules include non-conformance, supplier quality, CAPA, audits, training, document management, inspection, equipment maintenance/calibration, APQP and PPAP.



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Minitab Release 13 is a comprehensive and easy-to-use statistical software package for data analysis and presentation. Basic and advanced statistics, regression and ANOVA, SPC, DOE, reliability, gage R&R and more. Free demo.

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MeasurLink 5.0 is a family of networked SPC programs that help you manage your production system.

#### National Instruments

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#### NetRegulus

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Our PQIntelligence Software suite is a 21 CFR Part 11-compliant solution that automates and standardizes the collection, analysis, reporting, trending and sharing of regulatory, quality and clinical data.

#### New Learning Systems

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Q-Skills provides interactive learning on the major quality tools to implement your quality efforts.

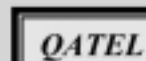
#### Norfox Software Inc.

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[www.norfox.com](http://www.norfox.com)

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NWA software provides process quality analysis and reporting to commercial and in-house enterprise systems.

#### Nutek Inc.

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[www.rkroy.com](http://www.rkroy.com)



#### Omnex Systems LLC

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EwQMS is a 100-percent Web-based software suite on which you can run all of your business quality operations. EwQMS comprises AQUA Pro, Audit Pro, BOSS, Document Pro, HR Pro, MSA Pro, Process Pro and TPM Pro.

#### Pilgrim Software Inc.

2807 W. Busch Blvd., Ste. 200  
Tampa, FL 33618  
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[www.pilgriminfo.com/qdcal.htm](http://www.pilgriminfo.com/qdcal.htm)

Pilgrim Software offers collaborative enterprise quality management and business process improvement solutions.

#### Pister Group Inc.

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Toronto, ON M5N 3A8 Canada  
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[www.pister.com](http://www.pister.com)

Our software provides various quality management elements that keep it simple and smart for the entire enterprise.

#### Powerway Inc.

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Powerway is a leading provider of advanced collaborative e-business software solutions and services.

#### PQ Systems Inc.

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Our offerings include SQCPack 2000, CHARTrunner and GAGEpack 2000.

#### Pratt & Whitney, a Division of Siemens Measurement Systems

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#### Primary Data

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SPC solutions that allow all users within the enterprise to review and share data internally or via the Internet

#### Prime Technologies Inc.

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[www.primetechpa.com](http://www.primetechpa.com)

Developer of ProCal V5 calibration and quality management software

#### Process Builder Inc.

2441 Rocky Point Road  
Bremerton, WA 98312  
Ph. 360-373-2400 Fax 360-373-2600  
[www.strategy4doe.com](http://www.strategy4doe.com)

Strategy for DOE is a powerful experiment design and analysis program.

#### Process Integrity Inc.

5840 W. I-20, Ste. 150  
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[www.processintegrity.com](http://www.processintegrity.com)

SMART (System Measurement, Analysis and Response Tool) is an enterprise quality execution system that collects data from all functions within the enterprise.

#### ProcessModel Inc.

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ProcessModel Inc. provides software, training and services to analyze and improve your business processes.

#### Progressive Quality Solutions

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Quality Assurance Tracking System maintains and tracks a multitude of daily quality assurance functions.

#### Proquis Inc.

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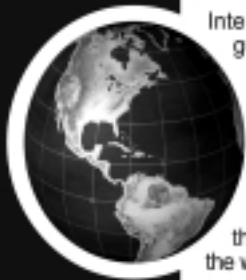
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