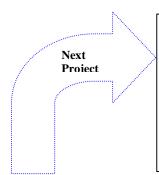
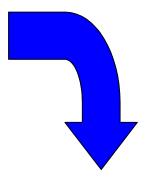
# The Six Sigma Project DMAIC Cycle



#### Define

- ☐ What is the business case for the project?
- □ Identify the customer
- □ Current state map
- ☐ Future state map
- □ What is the scope of this project?
- □ Deliverables
- □ Due date



#### Control

- □ During the project, how will I control risk, quality, cost, schedule, scope, and changes to the plan?
- ☐ What types of progress reports should I create?
- ☐ How will I assure that the business goals of the project were accomplished?
- ☐ How will I keep the gains made?



☐ Do we have adequate data on this process?

Are metrics valid and reliable?

■ How will I measure progress?

business process?

☐ How will I measure project success?

What are the key metrics for this



## Improve

- ☐ What is the work breakdown structure?
- ☐ What specific activities are necessary to meet the project's goals?
- ☐ How will I re-integrate the various subprojects?



### Analyze

Measure

- □ Current state analysis
  - Is the current state as good as the process can do?
- Who will help make the changes?
- □ Resource requirements
- ☐ What could cause this change effort to fail?
- What major obstacles do I face in completing this project?