

Six Sigma Software & Services Guide

by Robert A. Green and Hallie Gorman

Welcome to *Quality Digest's* first-ever regular issue Six Sigma Software and Services Guide. What follows is a list of product and service providers who returned our requests for information about their Six Sigma-related products.

Six Sigma is arguably the hottest contemporary topic in quality. After all, what company wouldn't be interested in reducing defects to a nearly nonexistent level? As a result, the number of software companies, trainers and consultants offering Six Sigma-related offerings is continuously growing. Our guide is designed as a resource for our readers looking to determine exactly who's offering what.

If any companies you're looking for aren't listed in the guide, they either failed to respond to our requests for information or we simply didn't know they existed (or offered related products or services). As with all *Quality Digest* guides, the com-

panies and products listed in the 2002 Six Sigma Software and Services Guide have neither been evaluated nor endorsed by *Quality Digest*. Nevertheless, if you're looking for such a solution, our directory of more than 50 software companies and nearly 90 service providers is a good place to start.

For your convenience, this guide is divided into two directories. Below you'll find a directory of companies offering Six Sigma-related software. The second directory, which begins on page 60, lists Six Sigma service (e.g., consulting and training) providers. Companies that told us they offer both related services and software are listed in both directories. If provided, we've included each company's name, address, phone number, fax number and Web site address, along with a brief description of their offerings.

Comments or questions referring to the guide can be e-mailed to sixsigmaguide@qualitydigest.com.

Six Sigma Software Directory

Achiever Business Solutions

355 E. Campus View Blvd., Ste. 285
Columbus, OH 43235
Ph. 888-645-4933 Fax 614-410-9004
www.goalachiever.com

Achiever Plus Quality, Health & Safety and Environmental addresses the business issues of continuous improvement and ISO 9000/14000/18000 and is used globally by more than 250,000 end-users.

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3925 Industrial Drive
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Ph. 866-772-0012 Fax 248-689-8811
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ASD serves the manufacturing community by integrating hardware and software into a seamless SPC Solution. The company has 17 years of experience in data collection applications and integration; a combination of statistical background, product development, integration, training; and complete system solutions.

Air Academy Associates

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Ph. 800-748-1277 Fax 719-531-0778
www.airacad.com

Air Academy Associates specializes in assisting clients in reducing waste and minimizing variation in products and services through training and consulting in Six Sigma, supported by fully integrated textbooks, student guides and software such as our DFSS Master Excel-based package.

Alamo Learning Systems

3160 Crow Canyon Road, Ste. 280
San Ramon, CA 94583
Ph. 800-829-8081 Fax 925-277-1919
www.alamols.com

Breakthrough Management Group (BMG)

2101 Ken Pratt Blvd.
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www.bmg.com
Breakthrough Management Group, a leading provider of Six Sigma services,

offering training, consulting and technology products around the world.

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1600 Carling Ave.
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www.corel.com/iGrafx

iGrafx is the most comprehensive range of process mapping and modeling for Six Sigma Black Belts and Green Belts. Training and implementation services are available from iGrafx as well as the leading Six Sigma institutions.

DataNet Quality Systems

24567 Northwestern Highway
Southfield, MI 48075
Ph. 248-357-2200 Fax 248-357-4933
www.qualtrend.com
DataNet Quality Systems delivers leading manufacturing intelligence and statistical process control and analysis solutions

(QualTrend, WinSPC) to support the measure, analyze, improve and control stages of the Six Sigma DMAIC cycle.

Decisioneering

1515 Arapahoe St., Ste. 1311
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Ph. 800-289-2550 Fax 303-534-4818
www.crystalball.com

Suite of modeling, simulation and optimization tools for Six Sigma spreadsheet analysis. These technologies help practitioners understand the effects of uncertainty within their current processes and designs and improves their performance.

Deltek Systems Inc.

8280 Greensboro Drive
McLean, VA 22102
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www.deltek.com

Deltek is a leading provider of business software, solutions and consulting to more than 7,500 professional services firms and project-based companies worldwide.

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257 S.W. Madison Ave.
Corvallis, OR 97333
Ph. 800-478-2892 Fax 541-758-4666
www.statware.com

Statfit e-QC was explicitly designed to support the easy construction of standardized reports and metrics and to rapidly communicate these results to others throughout an organization.

General Engineering Methods Inc.

12459 White Tail Court
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Ph. 734-455-8980 Fax 734-455-8980
We provide consulting services and software for DOE, Taguchi methods and other statistical analysis tools for engineering data. Taguchi Experiment Design, Weibul Assistant and FMEA Express software is offered by GEM.

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Six Sigma distance learning modules for Green and Black Belts. Narrated lectures

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www.hginet.com

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www.helminstrument.com

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Hertzler Systems Inc.

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Ph. 219-533-0571 Fax 219-533-3885
www.hertzler.com

Hertzler Systems provides the premier data and analysis system for Six Sigma, including automated data gathering, real time charting and alarms, and enterprisewide data storage. Systems link directly to MINITAB.

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www.infinityqs.com

InfinityQS International Quality Software products have been credited for saving millions of dollars for Fortune 500 companies. Since 1989, InfinityQS products have provided the foundation for Six Sigma initiatives. In the beginning, when AlliedSignal adopted Six Sigma, InfinityQS was there.

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ISO9

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Juran Institute provides wide ranges of consulting, training and products developed to improve an organization's business performance by focusing on improving the quality of goods, services and processes.

Lighthouse Systems Inc.

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Ph. 716-223-0600 Fax 716-223-0620
www.lighthouse-usa.com

Lighthouse Systems is in the business of statistical process control and factory automation software. This software compliments any organizations Six Sigma goals and is generally required before completing those projects.

Lilly Software Associates Inc.

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Hampton, NH 03842

Ph: 603-926-9696 Fax: 603-929-3975
www.lillysoftware.com

Visual Quality offers engineering, production, process and management tools that help companies improve the total quality of their products and services. It allows businesses to easily collect, analyze and control quality data.

MetricStream

2360 Walsh Ave.
Santa Clara, CA 95051
Ph. 408-982-8667 Fax 408-982-8741
www.metricstream.com

Minitab Inc.

3081 Enterprise Drive
State College, PA 16801
Ph. 800-488-3555 Fax 814-238-1702
www.minitab.com

A key requirement for a successful Six Sigma effort is statistical solving. MINITAB statistical software, a leading package in quality statistics, has been used in virtually every major Six Sigma quality improvement effort in the world. In addition, leading Six Sigma consultants use MINITAB exclusively to train their global clientele.

Nutek Inc.

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Pilgrim Software offers comprehensive enterprise quality management solutions to address your Six Sigma goals. Pilgrim automates critical quality processes and provides in-depth analysis to reduce product defects and improve your business.

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550 Eglinton Ave. W.
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The Six Sigma software bundle includes statistical methods for reliability analysis, measured error and ongoing production. Other areas covered include equipment maintenance, corrective action, document control and employee training management.

PQ Systems Inc.

10468 Miamisburg-Springboro Road
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SigmaPro is a leading provider of integrated Six Sigma, design for Six Sigma and lean improvement deployment, training and consulting services.

Sigmatrrix

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Six Sigma Qualtec is a premier provider of training and implementation services that drive measurable financial results. The Six Sigma Qualtec methodology is an integrated deployment of training and tools for achieving breakthrough performance including dramatically reduced cycle times, defects and costs. This

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Session A: Commencing March 2002, Toronto, Ontario

Session B: Commencing August 2002, Toronto, Ontario

For additional information contact:

Dan Laplain, Director of Six Sigma Services

Phone: (905) 949-7905

Fax: (905) 949-7997

Email: dlaplain@kpmg.ca

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approach has significantly improved productivity, efficiency and customer satisfaction with clients worldwide.

Skymark Corp.

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Stat-Ease Inc.

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Statistical software and training for Six Sigma. STATGRAPHICS Plus, the premier quality improvement package: StatAdvisor to interpret statistical results, Statlink to connect to corporate databases, and statPublish for Web-based reporting.

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AQA's goal is not just to simply deliver a Six Sigma quality system, but to ensure that you derive the long-term organizational success such a system can yield.

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Essential Resources LLC is a Six Sigma customer satisfaction measurement and competitive benchmarking consultancy. Essential Resources is a leading provider of custom programs and services to quality professionals worldwide.

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