



QDL is a weekly 20 minute LIVE video webcast looking at the people, places, and stories making the news in the world of quality.

Guests regularly join the show via Skype or phone. Viewers are encouraged to join the discussion via e-mail and telephone.

Join us every **FRIDAY at 11 AM Pacific.**

Your Hosts

Mike Richman

Quality Digest publisher Mike Richman is an excitable Easterner from New Jersey and a passionate advocate for the human side of quality. Mike specializes in stories about process improvement, performance excellence, and the care and feeding of customers.

Dirk Dusharme

Dirk Dusharme is Quality Digest's Editor in Chief. A well-known and long-time industry journalist with deep roots in electronics and engineering, Dirk often covers technological trends, test and measurement, and waste reduction.

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