

2007 Quality Sourcebook

Software

When it comes to quality software solutions, it often seems as though there's something for everyone. Standards compliance, data mining, digital signature storage, process simulation, flowcharting and calibration management are just some of the solutions that exist for the intrepid explorer of higher quality. Software isn't just being used in the board room, either. Increasingly, computerized systems are finding their way down to the shop floor, where real-time software programs can help ensure that processes remain controlled.

This section contains the Calibration Software Directory, the ISO Standards Software Directory and the Flowcharting/Process Simulation Directory. These guides offer a plethora of solutions for your organization. Because there is such a wide variety of statistical process control software, we've given that subject its own section. Check the SPC Software tab for more information on providers of these solutions.

These directories are not meant to endorse or exclude a particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references. Further information, including company descriptions (if provided to us) can be found on our Web site at www.qualitydigest.com/directories.

Software Section

Calibration Software Directory Page 88

This guide lists the calibration software provider's company name, address, phone and fax numbers, and Web address.

ISO Standards Software Directory Page 92

This directory of ISO standards software providers includes the company name, address, phone and fax numbers, and Web address.

Flowcharting/Process Simulation Software Directory Page 95
This directory of flowcharting/process simulation software providers includes company name, phone and fax numbers, and Web address.

Glossary

- CAD**—computer-aided design
- CAE**—computer-aided engineering
- CAM**—computer-aided manufacturing
- Client/server**—describes the relationship between a powerful central computer (server) and individual PCs (clients) that request resources from the server; clients can share files and access data stored on the server
- CoSQ**—cost of software quality; an approach to software quality that entails outlining the economic benefits of delivering good-quality software
- IEEE**—Institute of Electrical and Electronics Engineers
- Intranet**—privately maintained computer network accessed only by authorized persons
- Real time**—relating to computer systems that update information at the same rate as they receive data, enabling them to direct or control a process such as an automatic pilot
- RFID**—radio frequency identification consists of a coded tag embedded in a commodity and readers that can detect and read the tag, tracking that commodity throughout the supply chain

The information contained in *Quality Digest* directories, plus some additional information, is available online at www.qualitydigest.com/directories.

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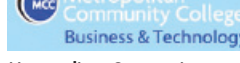
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01	QUALIFICATION	1	Approved	01/01/2003	01/01/2003
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04	CUSTOMER PRODUCT RECEIPT	1	Approved	01/01/2003	01/01/2003
05	FAULT INSPECTIONS	1	Approved	01/01/2003	01/01/2003
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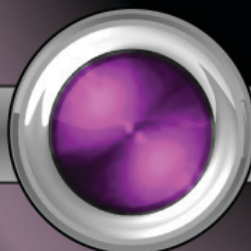
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