

2007 Quality Sourcebook

Certification

Registering to the appropriate quality management standard—and maintaining that registration—is probably the best way to ensure that your organization is serious about improvement. There are standards for practically every industry in the world, in manufacturing as well as service environments. The path to registration can be a long one; fortunately, there are professionals to make the journey a bit easier.

The following section contains two guides. The Registrar Directory will help you find the right company to register and audit your organization's compliance to various standards. These organizations can ease your journey toward the successful implementation of standards for quality management, social accountability, environmental management, FDA requirements and others. This section also includes the ISO Standards Consultants Directory, which can help you find the right consultant to lead you through the often-complex registration process, particularly for ISO 9001, the world's most recognized quality standard.

These directories are not meant to endorse or exclude any particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references. Further information, including company descriptions (if provided to us) can be found on our Web site at www.qualitydigest.com/directories.

Certification Section

Registrar Directory Page 20

This directory of accredited registrars includes the company name, address, phone and fax numbers, Web address, and the standards to which the organization provides registration and auditing services.

ISO Standards Consultants Directory Page 23

This directory contains listings from consultants specializing in a variety of standards, and includes the city and state, phone and fax numbers, Web address, and the standards for which they consult, if provided.

Glossary

- ANAB**—ANSI-ASQ National Accreditation Board
- AS9100**—quality system requirements for aerospace suppliers
- CE Mark**—European Union product-safety testing requirements
- EMAS**—Environmental Management Audit Scheme
- FDA 21 CFR Part 11**—regulation relating to the use of electronic signatures and records in Food and Drug Administration-regulated manufacturing processes
- HACCP**—Hazard Analysis Critical Control Point; FDA system for regulating food supply quality
- ISO**—International Organization for Standardization
- ISO 9001**—international quality management system standard
- ISO 13485**—medical device standard
- ISO 14001**—international environmental management system standard
- ISO/IEC 17025**—standard for competency in testing and calibration laboratories
- ISO/TS 16949**—international technical specification for the automotive industry; a requirement for suppliers to many major automakers
- OHSAS 18001**—occupational health and safety standard
- QC 080000 IECQ HSPM**—international standard detailing requirements for hazardous substance process management
- QS-9000**—quality system requirement for automotive suppliers, now largely superseded by ISO/TS 16949
- RC14001/RCMS**—responsible care management system to ensure organizational safety with regard to people and the environment
- RoHS**—Restriction of Hazardous Substances; a European Union restriction on the use of certain hazardous substances in electrical or electronic equipment
- RvA**—Dutch Council for Accreditation
- SA 8000**—social accountability standard
- Sarbanes-Oxley Act (SOX)**—corporate accountability law enacted in the United States in 2002
- SCC**—Standards Council of Canada
- TE Supplement**—tool and equipment supplemental requirement to QS-9000
- TL 9000**—quality system requirements for telecommunication suppliers
- UKAS**—United Kingdom Accreditation Scheme
- WEEE**—Waste Electrical and Electronic Equipment; European directive to control hazardous substances, such as heavy metals

The information contained in *Quality Digest* directories, plus some additional information, is available online at www.qualitydigest.com/directories.

Key to Directory Abbreviations

AS9100	AS
CE Mark	CE
HACCP	HA
ISO 9001	9K
ISO 13485	13K
ISO 14001	14K
ISO/TS 16949	TS
OHSAS 18001	OH
QS-9000	QS
SA 8000	SA
TE Supplement	TE
TL 9000	TL
WEEE	WE



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www.abs-qe.com
AS, HA, 9K, 14K, TS, OH, QS, SA, TL

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Ph. 423-843-2206 Fax 423-843-2310
www.awm.net
14K, OH

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www.aeaquality.com
9K, TL

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www.allianceregistrar.com
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www.amcertcorp.com
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www.api.org/apiqr
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www.asrworldwide.com
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9K



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Key to Directory Abbreviations

AS9100 AS
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 HACCP HA
 ISO 9001 9K
 ISO 13485 13K
 ISO 14001 14K
 ISO/TS 16949 TS
 OHSAS 18001... OH
 QS-9000 QS
 SA 8000 SA
 TE Supplement TE
 TL 9000 TL
 WEEE WE



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 AS, CE, 9K, 13K

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