

The one thing that can honestly be said about salary surveys is that they have numbers-lots and lots of numbers, and lots and lots of tables. How you use these numbers and graphics largely depends upon whether you're an optimist or pessimist, which in turn depends upon how much money you earn compared to others. This is why salary surveys are so popular. Who doesn't want to know where they stand in relation to their peers?
In our experience, generic salary tables, such as those shown here, should only be used as a rough estimate as to how much you should be earning. There are just too many variables-age, education, years of experience, industry, region and so forththat can affect your income for tables to be used as more than a general guide. To help make them as useful as possible, we have provided several different views into the salary data to give you a better feel for what you should be earning. It's probably best to use figure 3 on page 58 as a starting point. Then browse some of the other tables to see how salaries shift according to region, years of experience and gender. After that,

## Know \& Go

- Want more money? Three words: education, education, education.
- No matter how you slice it, men make more than women.
- Although regional differences have a huge effect on salaries, these may be offset by cost-of-living differences.
- Staying at a company for too long may hurt your income.
- With pension plans disappearing, there's less incentive for employees to spend the majority of their career at one company. you have to use your intuition as to whether your salary seems to be in line with your industry's average. Your best bet when trying to find more accurate comparative salaries is to first go to your union (if you're in a union), or your industry association office or credit union-they often have industry/title-specific salary survey data that are unique to your region. If those options aren't available, then this survey, as well as the annual
survey conducted by the American Society for Quality, are good starting points.


## Education

Not enough can be said about this. Put simply, knowledge equals money. If you're new to the workforce, then this is all the information you need to know: The more education you get, whether college, vocational or industry certificates, the more you're going to earn. Just spending two extra years after high school in order to earn a vocational or associate's degree can mean around a 10-percent salary increase, and it gets better from there. See figure 6 on page 59 .

If you're already working full time, supporting a spouse and 2.5 children, and going to school isn't an option, at least consider some sort of industry certificate. In the case of those involved in quality, one of the many American Society for Quality certificates or a Six Sigma belt will affect your personal bottom line. For instance, if you look at figure 7 on page 60 , you can see that an ASQ certificate can mean a 5- to 8 -percent increase in salary. Strangely, as we have mentioned each year, we can't explain why having an ASQ certificate should appear to negatively affect ISO coordinators or technicians. We've seen this three years running and it makes no sense. Although we're just guessing, this may have something to do with a higher prevalence of ASQ certificates in lower-paying industries than higher-paying ones.

Six Sigma training is still a hot topic and worth pursuing even if your company doesn't have a Six Sigma program. The analytical skills are invaluable for quality professionals and may give you the edge you need during your next job search.

In figure 8 on page 60 you can see the difference in average salaries for those with Six Sigma certificates within a few job titles. While we feel that this is a fairly accurate indication of the importance of Six Sigma training, it must be noted that this
training may be valued only in companies that have a Six Sigma program. Because our survey didn't ask whether the respondent's company had a Six Sigma program or not, we aren't really able to draw too strong a conclusion. It stands to reason, though, that such knowledge is valued.

Speaking of job searching, both this year's and last year's survey show that 29 percent of companies have cut their quality departments in the last five years. The good news for those of you in that 29 percent is that 39 percent of companies have increased their quality departments. Any extra training you have will help you get your foot in the door.

## Gender differences

The disparity in pay between men and women always comes up, and for good reason. No matter how we cut up our data, we can't find a slice that doesn't show some sort of gender bias-and usually a

Figure 1: Salary Vs. Years of Experience or Years at Company

sizable one. Whether by education, age or years of experience, there's almost always a difference. The two exceptions to this that have appeared in all of our surveys is that gender pay differences in the western United States are less pronounced and sometimes even nonexistent compared to
other parts of the country (see figure 4 on page 58), and that, across all regions, male and female executives under the age of 30 seem to be more closely matched.

There could be a reason (other than discrimination) for the pay difference. Some suggest that women work fewer hours and

| Figure 2: Salary by Region for Executives and Managers |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Western |  | Southern |  | Norih Central |  | Northeastern |  | Overall |  |
| Age | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female |
| <30 | \$58,6004 | \$67,373 ${ }^{3}$ | \$50,4005 | \$45,000 ${ }^{3}$ | \$49,860 ${ }^{10}$ | \$55,370 ${ }^{5}$ | \$30,250 ${ }^{2}$ | \$36,000 ${ }^{2}$ | \$49,785 ${ }^{21}$ | \$52,766 ${ }^{13}$ |
| 30-39 | \$76,775 ${ }^{29}$ | \$71,136 ${ }^{11}$ | \$62,735 ${ }^{33}$ | \$62,545 ${ }^{25}$ | \$67,446 ${ }^{60}$ | \$53,764 22 | \$81,375 ${ }^{28}$ | \$56,083 ${ }^{12}$ | \$70,984 ${ }^{154}$ | \$59,67972 |
| 40-49 | \$80,562 ${ }^{54}$ | \$88,409 ${ }^{14}$ | \$75,705 ${ }^{102}$ | \$65,013 ${ }^{29}$ | \$80,039 ${ }^{156}$ | \$64,044 ${ }^{43}$ | \$85,352 ${ }^{78}$ | \$75,726 ${ }^{19}$ | \$79,982 ${ }^{397}$ | \$69,271 ${ }^{110}$ |
| 50-59 | \$85,647 ${ }^{64}$ | \$87,962 ${ }^{19}$ | \$80,201 ${ }^{93}$ | \$74,932 ${ }^{33}$ | \$78,347 ${ }^{151}$ | \$69,382 ${ }^{21}$ | \$82,831 ${ }^{85}$ | \$74,052 ${ }^{16}$ | \$81,513 ${ }^{399}$ | \$75,472 ${ }^{\text {95 }}$ |
| >59 | \$113,403 ${ }^{10}$ | \$84,440 ${ }^{5}$ | \$82,846 ${ }^{34}$ | \$72,429 ${ }^{2}$ | \$83,687 ${ }^{29}$ | \$66,137 ${ }^{3}$ | \$82,443 ${ }^{18}$ | \$72,500² | \$85,986 ${ }^{\text {³ }}$ | \$74,819 ${ }^{14}$ |
| Years at company |  |  |  |  |  |  |  |  |  |  |
| <3 | \$79,64541 | \$88,333 ${ }^{9}$ | \$77,351 ${ }^{63}$ | \$67,335 ${ }^{27}$ | \$73,364 ${ }^{88}$ | \$63,112 ${ }^{18}$ | \$82,891 ${ }^{53}$ | \$64,444 ${ }^{9}$ | \$77,668 ${ }^{251}$ | \$69,401 65 |
| 3-5 | \$83,31843 | \$60,810 ${ }^{10}$ | \$70,612 ${ }^{51}$ | \$54,734 ${ }^{13}$ | \$70,149 ${ }^{52}$ | \$57,222 ${ }^{16}$ | \$88,710 ${ }^{34}$ | \$56,117 ${ }^{18}$ | \$76,852 ${ }^{182}$ | \$57,23860 |
| 6-10 | \$75,984 ${ }^{31}$ | \$94,268 ${ }^{12}$ | \$72,38262 | \$63,844 ${ }^{16}$ | \$73,883 ${ }^{106}$ | \$59,166 ${ }^{35}$ | \$80,711 ${ }^{43}$ | \$79,3597 | \$75,886 ${ }^{249}$ | \$67,24771 |
| 11-15 | \$96,116 ${ }^{25}$ | \$82,885 ${ }^{7}$ | \$77,450 ${ }^{37}$ | \$70,592 ${ }^{13}$ | \$81,230 ${ }^{58}$ | \$71,397 ${ }^{10}$ | \$77,852 ${ }^{22}$ | \$70,250 ${ }^{4}$ | \$82,116 ${ }^{143}$ | \$73,31934 |
| 16-20 | \$85,066 ${ }^{12}$ | \$82,990 ${ }^{2}$ | \$76,076 ${ }^{26}$ | \$68,490 ${ }^{7}$ | \$88,885 ${ }^{42}$ | \$64,124 ${ }^{10}$ | \$83,665 ${ }^{20}$ | \$84,571 ${ }^{7}$ | \$84,052 ${ }^{100}$ | \$71,023 ${ }^{28}$ |
| 21-30 | \$86,119 ${ }^{9}$ | \$87,756 ${ }^{11}$ | \$84,129 ${ }^{28}$ | \$79,588 ${ }^{16}$ | \$83,91845 | \$73,400 ${ }^{5}$ | \$83,842 ${ }^{32}$ | \$77,333 ${ }^{6}$ | \$84,143 ${ }^{116}$ | \$79,736 ${ }^{39}$ |
| >30 | \$89,500 ${ }^{2}$ | \$70,000 ${ }^{1}$ | \$110,500 ${ }^{3}$ | \$65,000 ${ }^{2}$ | \$76,249 ${ }^{14}$ | \$86,400 ${ }^{1}$ | \$78,850 ${ }^{7}$ | \$80,000 ${ }^{1}$ | \$82,034 ${ }^{27}$ | \$73,280 ${ }^{5}$ |
| Years of experience |  |  |  |  |  |  |  |  |  |  |
| <2 | \$76,000 ${ }^{1}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ | \$43,600 ${ }^{2}$ | \$91,666 ${ }^{3}$ | \$39,000 ${ }^{1}$ | \$50,650 ${ }^{2}$ | \$40,000 ${ }^{2}$ | \$75,3836 | \$41,240 ${ }^{5}$ |
| 2-5 | \$62,653 ${ }^{13}$ | \$48,9754 | \$58,992 ${ }^{13}$ | \$59,266 ${ }^{9}$ | \$57,357 ${ }^{28}$ | \$59,856 ${ }^{13}$ | \$60,510 ${ }^{11}$ | \$48,000 ${ }^{4}$ | \$59,258 ${ }^{65}$ | \$58,046 ${ }^{31}$ |
| 6-10 | \$68,108 ${ }^{17}$ | \$84,722 ${ }^{10}$ | \$65,871 ${ }^{29}$ | \$61,125 ${ }^{19}$ | \$65,677 ${ }^{58}$ | \$53,946 ${ }^{22}$ | \$72,669 ${ }^{28}$ | \$64,930 ${ }^{10}$ | \$68,486 ${ }^{134}$ | \$62,32966 |
| 11-15 | \$79,756 ${ }^{25}$ | \$80,964 ${ }^{11}$ | \$68,92951 | \$61,558 ${ }^{21}$ | \$67,789 ${ }^{66}$ | \$58,750 ${ }^{17}$ | \$86,182 ${ }^{34}$ | \$70,100 ${ }^{8}$ | \$73,299 ${ }^{179}$ | \$65,136 ${ }^{58}$ |
| 16-20 | \$82,84642 | \$96,255 ${ }^{\prime}$ | \$81,46645 | \$64,534 ${ }^{19}$ | \$78,82971 | \$66,710 ${ }^{15}$ | \$77,854 ${ }^{34}$ | \$64,189 ${ }^{8}$ | \$79,814 ${ }^{197}$ | \$70,557 5 |
| >20 | \$94,008 ${ }^{66}$ | \$84,211 ${ }^{18}$ | \$80,515 ${ }^{132}$ | \$85,449 ${ }^{24}$ | \$86,031 ${ }^{180}$ | \$72,755 ${ }^{26}$ | \$89,467 ${ }^{102}$ | \$78,350 ${ }^{20}$ | \$86,572 ${ }^{489}$ | \$78,991 ${ }^{92}$ |
| Employees supervised |  |  |  |  |  |  |  |  |  |  |
| 0 | \$81,889 ${ }^{20}$ | \$73,544 ${ }^{\text {² }}$ | \$78,472 ${ }^{46}$ | \$59,832 ${ }^{20}$ | \$72,045 ${ }^{72}$ | \$55,686 ${ }^{11}$ | \$74,071 ${ }^{33}$ | \$61,319 ${ }^{11}$ | \$75,176 ${ }^{172}$ | \$61,715 ${ }^{54}$ |
| 1-5 | \$77,86870 | \$73,933 ${ }^{23}$ | \$70,531 ${ }^{102}$ | \$67,467 ${ }^{43}$ | \$73,511 ${ }^{164}$ | \$58,958 ${ }^{52}$ | \$76,263 ${ }^{87}$ | \$70,970 ${ }^{23}$ | \$74,503 ${ }^{133}$ | \$65,295 ${ }^{18}$ |
| 6-15 | \$93,62043 | \$93,110 ${ }^{11}$ | \$73,982 ${ }^{77}$ | \$72,276 ${ }^{18}$ | \$81,039 ${ }^{122}$ | \$64,503 ${ }^{22}$ | \$87,860 ${ }^{64}$ | \$61,628 ${ }^{14}$ | \$82,249 ${ }^{308}$ | \$70,957 69 |
| 16-25 | \$78,184 ${ }^{13}$ | \$108,742 ${ }^{3}$ | \$84,887 ${ }^{22}$ | \$96,720 ${ }^{5}$ | \$77,592 ${ }^{14}$ | \$79,900 ${ }^{5}$ | \$88,330 ${ }^{15}$ | \$104,000 ${ }^{2}$ | \$83,678 ${ }^{67}$ | \$93,582 ${ }^{16}$ |
| >25 | \$86,782 ${ }^{17}$ | \$100,500 ${ }^{6}$ | \$90,729 ${ }^{24}$ | \$58,664 ${ }^{8}$ | \$90,160 ${ }^{35}$ | \$80,267 ${ }^{6}$ | \$128,781 ${ }^{11}$ | \$92,500 ${ }^{2}$ | \$94,791 ${ }^{90}$ | \$79,041 ${ }^{22}$ |
| Note: Numbers in superscript represent the number of respondents. "Executive" refers to those with titles of president, CEO, vice president or director. "Manager" refers to those with titles of manager or supervisor |  |  |  |  |  |  |  |  |  |  |

Figure 3: Salary by Industrial Classification (NAICS) and Job Title

| NAICS Code* | Industry | Manager | Engineer | Director | Supervisor | Coordinator | Specialist | $\begin{gathered} \text { ISO } \\ \text { Coordinator } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11 | Agriculture, forestry, fishing and hunting | $\mathrm{N} / \mathrm{A}^{0}$ | \$58,133 ${ }^{3}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ | \$55,720 ${ }^{1}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ |
| 21 | Mining | \$82,200 ${ }^{5}$ | \$83,949 ${ }^{1}$ | N/A ${ }^{0}$ | \$65,598 ${ }^{3}$ | \$170,000 ${ }^{1}$ | \$50,000 ${ }^{1}$ | \$39,000 ${ }^{1}$ |
| 22 | Utilities | \$81,297 ${ }^{8}$ | \$76,000 ${ }^{2}$ | \$108,850 ${ }^{2}$ | \$90,229 ${ }^{3}$ | \$66,491 ${ }^{4}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ |
| 23 | Construction | \$75,686 ${ }^{7}$ | \$82,500 ${ }^{2}$ | \$97,167 ${ }^{6}$ | \$44,900 ${ }^{1}$ | N/A ${ }^{0}$ | \$83,000 ${ }^{1}$ | \$32,000 ${ }^{1}$ |
| 31-33 | Manufacturing | \$66,710 ${ }^{224}$ | \$60,181 ${ }^{77}$ | \$96,495 ${ }^{57}$ | \$56,717 ${ }^{33}$ | \$41,323 ${ }^{31}$ | \$57,282 ${ }^{23}$ | \$47,770 ${ }^{34}$ |
| 311 | Food manufacturing | \$75,469 ${ }^{24}$ | \$100,200 ${ }^{1}$ | \$85,184 ${ }^{13}$ | \$45,375 ${ }^{4}$ | \$42,500 ${ }^{1}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ |
| 312 | Beverage and tobacco product manufacturing | \$82,000 ${ }^{2}$ | \$57,412 ${ }^{2}$ | \$120,000 ${ }^{1}$ | \$57,000 ${ }^{1}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ |
| 313-314 | Textile mills and textile product mills | \$56,347 ${ }^{9}$ | \$58,000 ${ }^{5}$ | \$80,000 ${ }^{1}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ | \$32,000 ${ }^{1}$ | N/A ${ }^{0}$ |
| 322 | Paper manufacturing | \$71,278 ${ }^{\text {9 }}$ | \$54,667 ${ }^{3}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ | \$69,000 ${ }^{1}$ | \$38,000 ${ }^{1}$ | \$92,800 ${ }^{1}$ |
| 323 | Printing and related support activities | \$61,941 ${ }^{17}$ | \$76,501 ${ }^{4}$ | \$78,000 ${ }^{4}$ | \$56,000 ${ }^{1}$ | \$42,833 ${ }^{3}$ | \$41,600 ${ }^{1}$ | \$53,333 ${ }^{3}$ |
| 324 | Petroleum and coal products manufacturing | \$74,500 ${ }^{2}$ | \$82,000 ${ }^{2}$ | N/A ${ }^{0}$ | \$96,366 ${ }^{1}$ | N/A ${ }^{0}$ | \$122,000 ${ }^{1}$ | N/A ${ }^{0}$ |
| 325 | Chemical manufacturing | \$81,807 ${ }^{41}$ | \$78,280 ${ }^{5}$ | \$108,659 ${ }^{11}$ | \$73,050 ${ }^{10}$ | \$42,511 ${ }^{2}$ | \$59,710 ${ }^{5}$ | \$66,333 ${ }^{3}$ |
| 326 | Plastics and rubber products manufacturing | \$79,379 68 | \$57,999 ${ }^{27}$ | \$89,380 ${ }^{17}$ | \$48,300 ${ }^{10}$ | \$39,333 ${ }^{3}$ | \$50,833 ${ }^{6}$ | \$58,475 ${ }^{4}$ |
| 331 | Primary metal manufacturing | \$67,630 ${ }^{35}$ | \$69,261 ${ }^{9}$ | \$87,937 ${ }^{8}$ | \$54,500 ${ }^{1}$ | \$44,714 ${ }^{10}$ | \$36,750 ${ }^{2}$ | \$49,527 ${ }^{6}$ |
| 332 | Fabricated metal product manufacturing | \$68,029 ${ }^{85}$ | \$57,700 ${ }^{21}$ | \$82,364 ${ }^{18}$ | \$64,142 ${ }^{7}$ | \$41,160 ${ }^{7}$ | \$73,333 ${ }^{3}$ | \$56,396 ${ }^{7}$ |
| 333 | Machinery manufacturing | \$75,678 ${ }^{18}$ | \$59,598 ${ }^{7}$ | \$114,900 ${ }^{4}$ | \$71,800 ${ }^{3}$ | \$50,833 ${ }^{3}$ | \$65,000 ${ }^{2}$ | \$37,000 ${ }^{1}$ |
| 334 | Computer and electronic product manufacturing | \$78,912 ${ }^{36}$ | \$76,377 ${ }^{29}$ | \$93,084 ${ }^{10}$ | \$40,333 ${ }^{3}$ | \$42,667 ${ }^{3}$ | \$59,409 ${ }^{4}$ | \$59,625 ${ }^{4}$ |
| 335 | Electrical equipment, appliance and component manufacturing | \$70,279 ${ }^{35}$ | \$71,659 35 | \$101,387 ${ }^{8}$ | \$60,000 ${ }^{1}$ | \$50,000 ${ }^{1}$ | \$67,075 ${ }^{4}$ | N/A ${ }^{0}$ |
| 336 | Transportation equipment manufacturing | \$78,322 ${ }^{25}$ | \$67,180 ${ }^{19}$ | \$89,971 ${ }^{7}$ | \$56,500 ${ }^{2}$ | \$48,333 ${ }^{3}$ | N/A ${ }^{0}$ | \$74,225 ${ }^{2}$ |
| 339 | Miscellaneous manufacturing | \$65,217 ${ }^{64}$ | \$63,876 ${ }^{33}$ | \$96,740 ${ }^{13}$ | \$61,925 ${ }^{8}$ | \$40,960 ${ }^{4}$ | \$62,003 ${ }^{10}$ | \$46,984 ${ }^{5}$ |
| 48 | Transportation | \$70,487 ${ }^{24}$ | \$70,625 ${ }^{4}$ | \$88,779 7 | \$64,000 ${ }^{2}$ | N/A ${ }^{0}$ | \$66,500 ${ }^{2}$ | \$55,900 ${ }^{2}$ |
| 51 | Information | \$67,760 ${ }^{14}$ | \$82,148 ${ }^{3}$ | \$97,067 ${ }^{6}$ | N/A ${ }^{0}$ | \$78,000 ${ }^{1}$ | \$63,500 ${ }^{2}$ | \$74,267 ${ }^{3}$ |
| 52-525 | Finance and insurance, banking, credit, bonds | \$73,126 ${ }^{8}$ | N/A ${ }^{0}$ | \$96,585 ${ }^{\text {9 }}$ | N/A ${ }^{0}$ | N/A ${ }^{0}$ | \$47,500 ${ }^{2}$ | N/A ${ }^{0}$ |
| 54 | Professional, scientific and technical services | \$71,018 ${ }^{16}$ | \$79,067 ${ }^{3}$ | \$84,162 ${ }^{8}$ | N/A ${ }^{0}$ | \$69,000 ${ }^{2}$ | \$65,066 ${ }^{3}$ | \$84,166 ${ }^{3}$ |
| 61 | Educational services | \$86,667 ${ }^{3}$ | \$71,000 ${ }^{2}$ | \$97,111 ${ }^{9}$ | \$80,000 ${ }^{1}$ | \$55,300 ${ }^{1}$ | \$70,553 ${ }^{1}$ | \$57,500 ${ }^{2}$ |
| 62-624 | Health care and social assistance, hospitals, residential care | \$80,947 ${ }^{10}$ | \$62,592 ${ }^{3}$ | \$82,033 ${ }^{23}$ | \$69,468 ${ }^{3}$ | \$52,445 ${ }^{8}$ | \$62,030 ${ }^{5}$ | N/A ${ }^{0}$ |
| 92-928 | Public administration | \$78,930 ${ }^{22}$ | \$89,376 ${ }^{11}$ | \$127,500 ${ }^{4}$ | \$77,067 ${ }^{3}$ | \$60,000 ${ }^{1}$ | \$67,728 ${ }^{7}$ | \$52,000 ${ }^{1}$ |

Note: Numbers in superscript represent the number of respondents. *North American Industry Classification System
Figure 4: Salary by Job Title, Gender and Region

| Title | Western |  | Southern |  | North Central |  | Northeastern |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | Male | Female | Male | Female | Male | Female |
| President/CEO | \$125,000 ${ }^{6}$ | \$71,666 ${ }^{3}$ | \$112,800 ${ }^{10}$ | N/A ${ }^{0}$ | \$92,033 ${ }^{9}$ | \$80,000 ${ }^{1}$ | \$111,333 ${ }^{6}$ | N/A ${ }^{0}$ |
| Vice President | \$132,375 ${ }$ | N/A ${ }^{0}$ | \$103,370 ${ }^{10}$ | \$69,570 ${ }^{3}$ | \$123,052 ${ }^{19}$ | \$73,333 ${ }^{3}$ | \$136,278 ${ }^{13}$ | \$78,500 ${ }^{5}$ |
| Director | \$98,165 ${ }^{36}$ | \$108,000 ${ }^{11}$ | \$89,327 ${ }^{41}$ | \$80,938 ${ }^{21}$ | \$91,209 79 | \$81,077 ${ }^{19}$ | \$98,866 ${ }^{38}$ | \$85,376 ${ }^{12}$ |
| Manager | \$76,033 ${ }^{105}$ | \$76,017 ${ }^{35}$ | \$71,334 ${ }^{186}$ | \$65,484 ${ }^{58}$ | \$71,413 ${ }^{267}$ | \$57,213 ${ }^{64}$ | \$74,613 ${ }^{144}$ | \$63,081 ${ }^{32}$ |
| Supervisor | \$60,351 ${ }^{11}$ | \$84,066 ${ }^{3}$ | \$61,132 ${ }^{25}$ | \$53,762 ${ }^{12}$ | \$58,917 ${ }^{35}$ | \$55,340 ${ }^{10}$ | \$60,556 ${ }^{12}$ | \$47,750 ${ }^{4}$ |
| Specialist | \$68,618 ${ }^{8}$ | \$47,182 ${ }^{7}$ | \$72,305 ${ }^{12}$ | \$52,481 ${ }^{19}$ | \$63,352 ${ }^{19}$ | \$58,015 ${ }^{10}$ | \$59,800 ${ }^{11}$ | \$63,085 ${ }^{11}$ |
| Coordinator | \$47,633 ${ }^{3}$ | \$57,285 ${ }^{7}$ | \$59,798 ${ }^{20}$ | \$45,805 ${ }^{18}$ | \$44,963 ${ }^{17}$ | \$40,653 ${ }^{23}$ | \$57,083 ${ }^{6}$ | \$38,166 ${ }^{3}$ |
| Engineer | \$75,011 ${ }^{48}$ | \$85,719 ${ }^{11}$ | \$65,950 ${ }^{74}$ | \$64,360 ${ }^{23}$ | \$65,878 ${ }^{108}$ | \$57,422 ${ }^{28}$ | \$63,550 ${ }^{44}$ | \$54,024 ${ }^{\text {9 }}$ |
| Technician | \$51,250 ${ }^{10}$ | \$44,900 ${ }^{2}$ | \$39,947 ${ }^{10}$ | \$34,279 ${ }^{6}$ | \$42,135 ${ }^{40}$ | \$33,379 ${ }^{13}$ | \$53,677 ${ }^{8}$ | \$37,023 ${ }^{4}$ |
| Consultant | \$81,428 ${ }^{7}$ | \$116,400 ${ }^{5}$ | \$96,984 ${ }^{19}$ | \$99,000 ${ }^{2}$ | \$101,898 ${ }^{16}$ | \$53,120 ${ }^{5}$ | \$139,500 ${ }^{8}$ | \$106,000 ${ }^{1}$ |
| Analyst | N/A ${ }^{0}$ | \$55,385 ${ }^{8}$ | \$59,801 ${ }^{14}$ | \$42,866 ${ }^{3}$ | \$56,833 ${ }^{6}$ | \$50,392 ${ }^{13}$ | \$79,950 ${ }^{4}$ | \$61,750 ${ }^{4}$ |
| Auditor | \$67,300 ${ }^{5}$ | \$75,500 ${ }^{2}$ | \$63,770 ${ }^{11}$ | \$58,142 ${ }^{5}$ | \$50,683 ${ }^{11}$ | \$49,428 ${ }^{7}$ | \$81,857 ${ }^{7}$ | \$73,000 ${ }^{2}$ |
| ISO Coordinator | \$40,000 ${ }^{1}$ | \$41,000 ${ }^{2}$ | \$53,325 ${ }^{12}$ | \$48,788 ${ }^{16}$ | \$65,780 ${ }^{20}$ | \$43,112 ${ }^{21}$ | \$66,689 ${ }^{13}$ | \$46,400 ${ }^{8}$ |
| Inspector | \$53,500 ${ }^{4}$ | \$21,000 ${ }^{1}$ | \$40,920 ${ }^{13}$ | \$44,000 ${ }^{2}$ | \$49,941 ${ }^{15}$ | \$34,500 ${ }^{4}$ | \$40,488 ${ }^{5}$ | N/A ${ }^{0}$ |

[^0]
sider more than salary. You need to look at a regional cost of living index, many of which are available on the Web simply by searching for "cost-of-living calculator." You may find that relocating from Atlanta to San Francisco isn't worth it, even with a 25-percent increase in pay. In fact, you would need to almost double your salary to break even. The inverse is also true. You could move from San Diego to Lubbock, Texas, take a significant cut in salary and still be able to buy a home and sock money away for your child's education. Of course, the surfing isn't as good.

## Experience

As we reported in last year's salary survey, it isn't unusual for new hires to earn more than those with the same experience at the same company. The reason posited was that new hires are generally hired to fill a skill set that the company needs or wants to upgrade, and companies are willing to pay a premium for those skills. It's not unusual for new hires to be offered a job at 10 - or 20 percent more money than what they
earned at their last job. At the same time, most companies limit the size of raises given to employees. The result is that a qualified worker can make more money job-hopping than he or she can by staying in one place... to a point.

As you can see in figure 1 on page 57, the trend line for time at company vs. salary is shallower than years of experience vs. salary. One interpretation of this is that salary increases at a company are typically capped and you can only expect a fairly steady but moderate salary increase over time. With increased years of experience, on the other

## Figure 7: Value of ASQ Certificution by Top Job Titles

| Job Title | With <br> Certification | Without <br> Certification | Difference |
| :--- | :---: | :---: | :---: |
| Manager | $\$ 74,371^{338}$ | $\$ 68,572^{579}$ | $8.5 \%$ |
| Engineer | $\$ 68,518^{169}$ | $\$ 63,580^{186}$ | $7.8 \%$ |
| Director | $\$ 95,391^{88}$ | $\$ 90,524^{174}$ | $5.4 \%$ |
| Coordinator | $\$ 50,726^{28}$ | $\$ 47,478^{73}$ | $6.8 \%$ |
| ISO Coordinator | $\$ 53,321^{29}$ | $\$ 53,743^{65}$ | $-0.8 \%$ |
| Technician | $\$ 37,599^{23}$ | $\$ 43,007^{73}$ | $-12.6 \%$ |

Note: Numbers in superscript represent the number of respondents.
Figure 8: Salaries With/Without Six Sigma Certification

| Job Title <br> Certification | Without <br> Certification | Difference |  |
| :--- | :---: | :---: | :---: |
| Director | $\$ 94,804^{56}$ | $\$ 91,332$ | 218 |
| Engineer | $\$ 71,694^{103}$ | $\$ 64,203^{275}$ | $10 \%$ |
| Manager | $\$ 77,806^{167}$ | $\$ 69,293{ }^{792}$ | $11 \%$ |
| Supervisor | $\$ 69,966^{31}$ | $\$ 55,854^{88}$ | $20 \%$ |
| Note: Numbers in superscript represent the number of respondents. |  |  |  |

Note: Numbers in superscript represent the number of respondents.

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CMSC 2006 will be held in Orlando, Florida at the Doubletree Hotel Convention Center. The hotel features beautifully appointed guest rooms with all the comforts of home. Guests enjoy complimentary transportation to many local attractions when you stay at this freshly renovated, full service hotel. Perfect for a family vacation!

That said, there traditionally have been advantages to staying with a company, usually in the form of retirement benefits or job security due to seniority. In those cases, staying with a company for the long term may be more beneficial than cutting short a pension plan, even if your pay is somewhat less than what it could be.
Pension plans are largely going the way of the Dodo, however, and most have been supplanted by company contributions into an employee's individual retirement account (IRA) or 401(k). In that case, since any money contributed to those accounts is yours, there should be no effect when moving from one company to the next. When considering a job change, the question then turns to how much a new company would pay (if anything) into that type of account.

## Methodology

Quality Digest contacted 34,272 subscribers by e-mail and invited them to take the salary survey online. We also included a survey form in the April 2006 issue of the magazine instructing readers to participate online or to fax in the survey. To increase the response rate, participants were entered into a random drawing for an Apple iPod. From both sources, we

| Figure 9: Percent Less Earned by Women |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Region | 2002 | 2004 | 2005 | 2006 |
|  | Survey | Survey Survey Survey |  |  |
| Western | $7 \%$ | $18 \%$ | $14 \%$ | $5 \%$ |
| North Central | $20 \%$ | $18 \%$ | $18 \%$ | $22 \%$ |
| Southern | $18 \%$ | $14 \%$ | $19 \%$ | $14 \%$ |
| Northeastern | $17 \%$ | $14 \%$ | $10 \%$ | $19 \%$ |


| Figure 10: Breakdown by Sector |  |
| :---: | :---: |
| Manufacturing | 72\% |
| Service | 14\% |
| Consulting | 5\% |
| Government | .. 4\% |
| Health Care | .... 4\% |
| Education | .. 1\% |

## Figure 11: Breakdown by Job Title

Managers .................................... 36\%
Technical (specialist, engineer, technician, analyst) ....................... 24\%
Executives (president, vice president,
CEO, director) ................................. 14\%
Supervisors ................................... 4\%
Other .......................................... 22\%
received a total of about 2,700 responses. Weeding out invalid, duplicate or incomplete responses, there were 2,594 valid submissions.

More than 85 percent of the respondents indicated that they were quality professionals. The actual percentage is probably higher because many respondents may have generic titles, such as technician, yet perform a quality function. For the rough
breakdown of respondents, see figures 10 and 11 below.

## About the author <br> Dirk Dusharme is Quality Digest's editor in chief.

## Comments

Send feedback to comments@qualitydigest.com.

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[^0]:    Note: Numbers in superscript represent the number of respondents. States by region are: Western: AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, UT, WA,
    North Central: IA, IL, IN, KS, MI, MN, MO, ND, NE, OH, SD, WI; Northeastern: CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT.

