

Quality Digest

2003 Quality Sourcebook

Software

Imagine seeking ISO 9001 compliance, performing document control, calibrating equipment or creating flowcharts without the help of software. Most would agree that a life without computer programs would be a life of tedium, hefty workloads and endless opportunities for mistakes. The 2003 Quality Sourcebook's Software Guide features information on companies that provide quality software for whatever quality-related process your company needs help with. The directories included within this section are Calibration Software and Services, and ISO 9000 Software.

Keeping track of the state of your instruments is vital to the health of your company. In essence, calibration software is a way of ensuring your tools get proper check-ups when the doctor orders them. Many organizations are already reaping the benefits of using calibration software to help maintain the status of their tools, and those who aren't are quickly realizing it's time to update their processes. Most calibration software available today can collect, analyze and store test result data, create histories for each instrument, and print labels for better tracking. As an added incentive, calibration software is an ideal tool for ensuring test results are traceable to quality system standards.

ISO 9000 software has become hugely popular for the simple fact that ISO 9000 itself is so prevalent in organizations today. An ISO 9001-compliant quality management system requires efficiency, attention to detail and proper documentation—all provisions of a good ISO 9000 software

product. The companies listed in this guide have all developed what they believe are the most intuitive, comprehensive and dedicated ISO 9000 software packages on the market. We'll let you decide which one is best for you.

Because there is such a wide variety of SPC software available, we've given it its own section in this Quality Sourcebook. Check behind the SPC tab for more information.

Software Directory

Calibration Software and Services Directorypage 143

The Calibration Software and Services Directory contains information on companies that provide calibration-related services software. The directory includes the company name, address, phone and fax numbers, Web address, and a brief description of the products offered. (Please note that not all companies provided us with descriptions.)

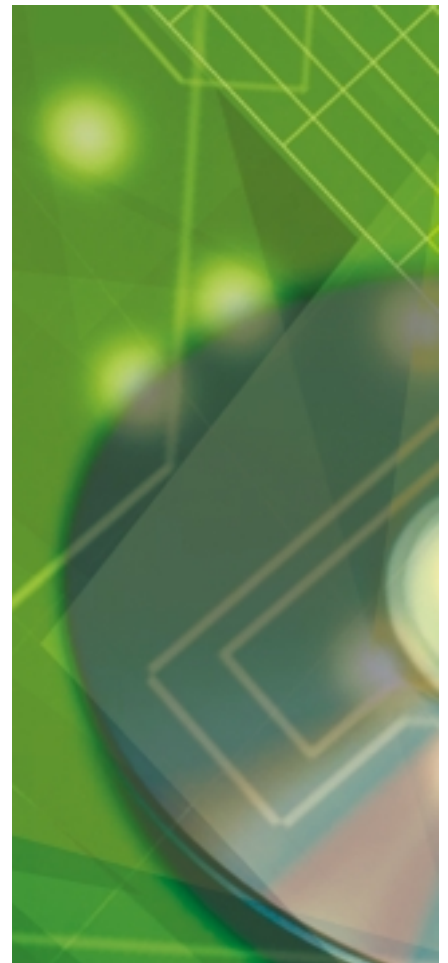
ISO 9000 Software Directorypage 150

This directory of ISO 9000 software manufacturers includes the company name, address, phone and fax numbers, Web address and a brief description of the company's products. (Please note that not all companies provided us with descriptions.)

As with all *Quality Digest* guides, the Software Guide is in no way meant to endorse or exclude a particular organization. Rather, it's meant to be used as a starting point in the data-gathering process.

Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

We appreciate any feedback you have on our Software Guide. If you have any suggestions for how we can improve this guide for next year, e-mail them to sourcebook@qualitydigest.com.



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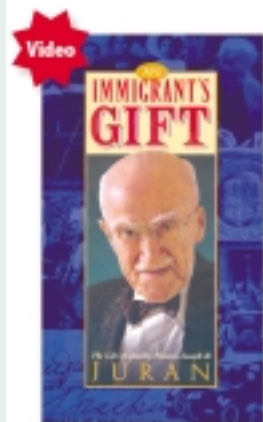
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