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Ph. 800-450-1387 Fax 937-223-9001  
[www.iqcinc.com](http://www.iqcinc.com)

IQC Inc. is a learning management company with training and coaching for ISO 9001:2000, ISO 14001, ISO/TS 16949:2002, ISO 17025, QS-9000, TE Supplement, AS9100, ISO 17799, continuous improvement, safety, TQM, problem solving and team training. We also provide Web-based tools/learning, training development, train the trainer, on-site implementation/training/consulting and regular public training courses.

**IQS Inc.**

19706 Center Ridge Road  
Cleveland, OH 44116  
Ph. 800-635-5901 Fax 440-333-3752  
[www.iqs.com](http://www.iqs.com)

IQS Inc. has been a leader in quality management systems since 1986. We have led the way to innovative, reliable approaches to managing business operations and processes. IQS provides training, consulting and user-friendly, Web-based software solutions to achieve and maintain ISO 9000, QS-9000, ISO 14000 and Six Sigma.

**ISO9**

1433 Webster St., Ste. 200  
Oakland, CA 94612  
Ph. 866-321-4769 Fax 509-357-8673  
[www.iso9.com](http://www.iso9.com)

ISO9 is the leading provider of fully automated, Web-based solutions for the ISO 9000 marketplace, enabling companies to build, automate and maintain ISO 9000-compliant quality management systems in the most cost-effective, time efficient way possible.

**Item Software Inc. (USA)**

2190 Towne Centre Place, No. 314  
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Ph. 714-935-2900 Fax 714-935-2911  
[www.itemsoft.com](http://www.itemsoft.com)

Item Software offers more than 15 years of leadership in the market of providing powerful state-of-the-art software solutions in the reliability, availability, maintainability, safety and quality assurance fields. Our Item QA program is a failure mode and effects analysis tool for design FMEA, process FMEA and control plan. It analyzes systems and components according to uniform, comprehensive standards for internal and external quality assurance and supports requirements for the ISO 9000, automotive industry and QS-9000 and SAE J1739 standards.

**JBL Systems Inc.**

51410 Milano  
Macomb, MI 48042  
Ph. 888-525-7978 Fax 586-677-5700  
[www.jblsys.com](http://www.jblsys.com)

JBL Systems is a leading provider of quality management software. Since 1985, JBL has provided solutions to help companies manage suppliers' gages and instruments, tools, scrap and defective parts, facilities, equipment, company vehicles and more. The software is available for Windows 95/98/00, NT and client server.

**JK Technologies Inc.**

251 N.E. Dixie Blvd.  
Delray Beach, FL 33444  
Ph. 800-987-0160 Fax 804-975-3389  
[www.jkr9000.com](http://www.jkr9000.com)

JK Technologies offers a series of ISO 9000 and QS-9000 compliant software solutions for corrective action, audit management, document control, incoming/inprocess inspection and control of non-conforming material. Software can be used by small companies (single-user or multiple users on a LAN) or deployed worldwide utilizing state-of-the-art client/server and Web-enabled technologies.

**JTI Systems Inc.**

4020 Vassar Drive N.E., Ste. B  
Albuquerque, NM 87107  
Ph. 505-710-4999 Fax 505-883-6216  
[www.jtipmap.com](http://www.jtipmap.com)

JTI Systems' Process Measurement Assurance Program provides a methodology to determine and control measurement error assigned to product values by your measurement system. PMAP's measurement-uncertainty analysis software reduces costly inspections, builds quality into products/calibration results and provides tools for meeting NVLAP, A2LA, Z540, ISO 9000, QS-9000, ISO 10012 and ISO/IEC Guide 25 requirements.

**Kavon International Inc.**

12275 Bean Road  
Chardon, OH 44024  
Ph. 888-637-9598 Fax 440-286-9510  
[www.kavon.com](http://www.kavon.com)

Kavon International provides turnkey service to clients seeking certification to the quality system requirements of ISO 9001:2000, ISO/TS 16949, ISO 14001, AS9100 and ISO 13485. We prepare the required documentation for clients' approval and guarantee certification with the registrar's first visit. We offer extensive training courses in lean manufacturing, Six Sigma, internal auditing and calibration.

**Kurt Manufacturing Co.**

2130 107th Lane N.E.  
Minneapolis, MN 55449  
Ph. 800-343-9884 Fax 763-784-6055  
[www.kurt.com](http://www.kurt.com)

Kurt Electronics Division's KurtSPC v. 6.0 SPC software is Windows 95-, 98-, NT-, 2000- and ME-based, providing powerful real-time statistics in a user-friendly format. Kurt also manufactures SPC data collectors, gaging interface products utilizing USB; modular, hard, in-line and

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**Leica Geosystems AG**

4855 Peachtree Industrial Blvd., Ste. 235  
Norcross, GA 30092  
Ph. 800-367-9453 Fax 770-734-1394  
[www.leica-geosystems.com](http://www.leica-geosystems.com)

Leica Geosystems is a globally active surveying and geomatics technology group with a long tradition. The Industrial Measurement Division of Leica Geosystems is the leading market provider of portable CMMs. With its most comprehensive product range of industrial measurement systems, Leica Geosystems enables its customers to measure large components accurately to tolerances in the hundredth-millimeter range and process the data directly in their CAD systems. Leica Geosystems product range includes laser trackers, laser scanners, tracking total stations, theodolites, camera systems, industrial measurement software and global services and support.

**Lilly Software Associates Inc.**

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[www.manageware.net](http://www.manageware.net)

QualityCenter 2000, including Customer-Center, is customer corrective action software. Automotive and nonautomotive versions, single PC and network versions are available for Windows 95, 98, NT and 2000. Software includes advanced built-in reporting and corrective action forms, history search options, e-mail, customer/industry-type selection, RMA and sorting areas. Self-contained software, there is no need for Lotus Notes.

**MEGA International**

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Waltham, MA 02451  
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MEGA International, the e-business modeling company, enables organizations to execute e-business strategies that work. MEGA's unique set of software tools spans business process analysis, architecture design, e-exchange platform configuration and integration and application development with UML. MEGA Suite also accelerates the implementation of international standards. Focusing on the integration of business and IT systems, MEGA's solutions include software products, consulting and training.

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Santa Clara, CA 95051  
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<http://www.metricstream.com>

Quality\*Stream is a Web-based, enterprise-wide quality management system that helps internal and supplier quality engineers manage quality exceptions and corrective actions using the 8-D process. Key capabilities of the suite include exception identification, automatic routing, diagnostics, impact mitigation, recurrence prevention and integrated performance management. Quality\*Stream is extremely easy to install and can be implemented across global enterprises in less than four weeks.

**Micro Steps**

12908 Biscayne Cove  
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Ph. 800-548-1022 Fax 858-792-0012  
[www.microsteps.com](http://www.microsteps.com)

Quality Suite software builds a teams-and-skills database on the enterprise intranet. Team members have a tool to maintain their history, managers give recognition to accomplishments, a comprehensive skills inventory is managed, and best practices are published. A quality calendar lets everyone know about scheduled training, upcoming meetings and agendas.

**Micrografx Inc.**

8144 Walnut Hill Lane  
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Ph. 888-744-1210 Fax 469-232-1190  
[www.micrografx.com](http://www.micrografx.com)

**Minitab Inc.**

3081 Enterprise Drive  
State College, PA 16801  
Ph. 800-488-3555 Fax 814-238-1702  
[www.minitab.com](http://www.minitab.com)

MINITAB Release 13 is a comprehensive and easy-to-use statistical software package for data analysis and presentation. Features include the ability to store multiple worksheets and graphs, save graphs in multiple formats and export graphics to other applications. From start-ups to Fortune 500 companies, quality professionals worldwide trust MINITAB to provide the methods they need: basic and advanced statistics, regression and ANOVA, SPC, DOE, reliability, gage R&R and much more.

**NCSS**

329 N. 1000 E.  
Kaysville, UT 84037  
Ph. 800-898-6109 Fax 801-546-3907  
[www.ncss.com](http://www.ncss.com)

NCSS is an easy-to-use statistical analysis program that includes control charting, reliability analysis, experimental design, regression analysis, t-tests, analysis of variance, Pareto charts, forecasting and much more at a very reasonable price.

**New Learning Systems**

19964 Winter Lane  
Saratoga, CA 95070  
Ph. 408-867-1828 Fax 408-867-8665  
[www.newlearningsystems.com](http://www.newlearningsystems.com)

Q-Skills is an interactive quality tools training software program for Six Sigma, TQM, SPC, CQI and business performance improvement success. Intranet/network and PC-based. Tools include the world's easiest flowchart with process mapping, time/cost capabilities, automatic document generation. Award-winning Q-Skills provides companywide, consistent training and team support in successfully applying quality tools.

**Norfox Software Inc.**

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Seattle, WA 98108  
Ph. 800-505-9292 Fax 206-576-3490  
[www.norfox.com](http://www.norfox.com)

Norfox designs software that manages the data generated in the calibration process. The three Norfox products Labmate, Vanmate and Calmatestore readings and a growing list of associated details. More than 50 add-on modules are also available.

**Nutek Inc.**

3829 Quarton Road  
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Ph. 248-540-4827 Fax 248-540-4827  
[www.rkroy.com](http://www.rkroy.com)

Nutek Inc. specializes in training and implementation of design of experiments using the Taguchi approach for manufacturing industries. The company offers seminars, workshops, consulting and software

(Qualitek-4) to help clients learn and apply the techniques that optimize product/process designs and solve production problems.

**Oak Software Inc.**

P.O. Box 400  
Indian Rocks Beach, FL 33785  
Ph. 727-596-0262 Fax n/a  
[www.oaksoftware.com](http://www.oaksoftware.com)

Oak ISO Organizer is a complete word processor and document management system designed for the needs of companies working on ISO 9000 certification. Users are enrolled into the Oak ISO Organizer by department and authority level. Some users may view documents for specified departments; others may print, change or approve changes. A complete audit trail is maintained of all document usage and changes.

**Omnex Systems**

3025 Boardwalk, Ste. 120  
Ann Arbor, MI 48108  
Ph. 734-761-4940 Fax 734-747-6368  
[www.omnexsystems.com](http://www.omnexsystems.com)

Based in Ann Arbor, Michigan, Omnex Systems provides software for organizing your quality system. The comprehensive quality suite we produce is called the Enterprise-wide Quality Management System and includes BOSS 2000 (for quality management), MSA Pro 2000 (for gage management), Audit Pro 2000 (for audit management), AQuA Pro 2000 (for APQP management), Document Pro 2000 (for document control) and HR Pro 2000 (for employee/training management). This truly Web-based system is designed to adapt the quality models of our clients rather than the other way around. Data can be edited and updated from anywhere in the world through a regular Internet browser.

**Patton & Patton Software Corp.**

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Tucson, AZ 85705  
Ph. 800-525-0082 Fax 520-888-2937  
[www.patton-patton.com](http://www.patton-patton.com)

**Pilgrim Software Inc.**

2807 W. Busch Blvd., Ste. 200  
Tampa, FL 33618  
Ph. 813-915-1663 Fax 813-915-1948  
[www.pilgrimsoftware.com](http://www.pilgrimsoftware.com)

Pilgrim Software provides best-value enterprise quality management and business process solutions for the global manufacturing community. Pilgrim's innovative quality management solutions help manufacturers achieve and maintain compliance with ISO 9000, ISO 14000, QS-9000, AS9000, TL 9000, and FDA and FAA requirements. As manufacturing enters a new era of value chain collaboration, Pilgrim Software is leading the way with advanced, fully integrated software solutions that enhance communication, shorten time to market and provide a short-term ROI.

**Pister Group Inc.**

550 Eglinton Ave. W.  
Toronto, ON M5N 3A8 Canada  
Ph. 905-886-9470 Fax 905-764-6405  
[www.pister.com](http://www.pister.com)

We offer quality system software modules that address key elements of ISO 9000, QS-9000 and Six Sigma. Modules include gage control, SPC, Weibull reliability, document control, audit management, corrective action, preventive maintenance and an employee training log.

**PLATO North America Inc.**

301 W. Michigan, Ste. 403  
Ypsilanti, MI 48197  
Ph. 734-483-8141 Fax 734-483-8142  
[www.plato-ag.com](http://www.plato-ag.com)

PLATO offers unique engineering tools to follow through all the stages of your engineering process from design to manufacturing to customer complaint management. PLATO's uniqueness is the integration of all its engineering tools in one database, providing real-time interaction. PLATO delivers APQP tools, and a complaint and document management system.

**Pleiades International Inc.**

21 E. Greyhound Pass  
Carmel, IN 46032  
Ph. 317-569-1814 Fax 317-582-1122  
[www.pleiadesintl.com](http://www.pleiadesintl.com)

Since 1991, Pleiades International has consulted on quality system implementation and compliance, including ISO 9000, QS-9000, ISO 14000 and AS9000. Pleiades provides training on standards implementation and many other quality-related issues and provides auditing services. Pleiades also offers special documentation and database packages for implementation assistance to small businesses.

**Powerway Inc.**

6919 Hillside Court  
Indianapolis, IN 46250  
Ph. 800-964-9004 Fax 317-598-1740  
[www.powerwayinc.com](http://www.powerwayinc.com)

Powerway offers integrated, automated software and consulting solutions designed to reduce time and costs associated with maintaining an ISO 9000-, QS-9000- or ISO 14000-compliant quality management system, including writing quality policies, procedures and instructions; document control; internal auditing; corrective action; APQP; SPC; and more.

**PQ Systems Inc.**

10468 Miamisburg-Springboro Road  
Miamisburg, OH 45342  
Ph. 800-777-3020 Fax 937-885-2252  
[www.pqsystems.com](http://www.pqsystems.com)

For more than 15 years, PQ Systems Inc. has been helping customers continuously improve quality and comply with standards. Our full array of products and services includes SQCPack 2000 (software for statistical process control), CHARTrunner (software for charting statistical process control) and GAGEpack 2000 (software for gage calibration management).

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San Luis Obispo, CA 93401  
Ph. 805-541-8696 Fax 805-541-8697  
[www.primaryspc.com](http://www.primaryspc.com)

Primary SPC provides real-time data acquisition and complete SPC reporting and monitoring. Specialized routines for bottlers and packaging are available. Customization and source code are also available for a negotiated fee.

**Prism eSolutions LLC**

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3 Valley Square, Ste. 362  
Blue Bell, PA 19422  
Ph. 888-386-2330 Fax 267-468-0199  
[www.primesolutions.com](http://www.primesolutions.com)

Prism eSolutions is an international consulting, training and product company specializing in ISO 9000, ISO 14000 and other areas of strategic process and business improvement. Prism also provides Web-based support services for companies seeking ISO certification in the manufacturing, telecommunications, health care and business services sectors, as well as in the education community. Prism eSolutions delivers training, consulting, and networked solutions in the areas of strategic process improvement, ISO quality management, ISO environmental management, Six Sigma, internal auditing, gap analysis, and ISO continuous improvement and maintenance services.

**Process Integrity Inc.**

5840 W. I-20, Ste. 150  
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[www.processintegrity.com](http://www.processintegrity.com)

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**Project Assistants Inc.**

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[www.projectassistants.com](http://www.projectassistants.com)

Project Assistants Inc. has extensive experience in delivering project management consulting, training, custom technology solutions and add-on products for Microsoft Project. We offer a comprehensive range of training offerings for the beginner to the advanced professional. Courses can be custom-tailored to support a client's specific needs and industry-best practices.

**Proquis Inc.**

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Ph. 877-876-3430 Fax 847-768-6921  
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Proquis 9000 covers all areas of ISO 9000, QS-9000, ISO 14000 and many other business requirements. Full document control, contact management, complaint handling, vendor rating and more. Proquis is your business and quality management solution. Proquis Enterprise is the answer, linking all of your business management systems across your company intranet.

**ProStyle Software Inc.**

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[www.prostyle.com](http://www.prostyle.com)

ProStyle Software Inc. makes ZeroDefect, a corrective/preventive action system that can also be used for project management, new product development and risk management. We'll help you be more effective in dealing with any type of issue. Simple, secure and easy-to-use. The best choice for organizations of any size.

**Purchasing Solutions**

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Purchasing Solutions provides software and consulting targeted at improving supplier performance and improving your bottom line. Our 1st Rate software program is the cost-based supplier rating and evaluation system that evaluates supplier performance based on total cost. It evaluates your suppliers on quality, schedule and other factors and then generates an index that shows the true cost associated with your suppliers. 1st Rate generates supplier report cards, letters, graphs and supplier analysis reports that have proven to be effective in the improvement of supplier performance.

**Q-DAS Inc.**

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[www.q-das.com](http://www.q-das.com)

Q-DAS is a leading provider of statistical analysis software, particularly in Europe, where its products are used extensively by the continents automakers. Software packages qs-STAT and Procella provide users with the tools to analyze and control applications around the world.

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**QISOFT Ltd.**

24 Drayton St., Ste. 800  
Savannah, GA 31401  
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**QMX Inc. Quality Management Exchange**

P.O. Box 291204  
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Ph. 904-767-0023 Fax 904-767-0408  
[www.qmx-iso.com](http://www.qmx-iso.com)

QMX is an affordable full-service provider of ISO 9001:2000, AS9100, QS-9000, ISO 14001 consulting and training services. RAB lead auditor courses and ISO software available.



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**QSoft Solutions Corp.**

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[www.qtech.com](http://www.qtech.com)

QTech Systems provides ISO 9000 software solutions on CD-ROM and for corporate intranets. The ISOPoint 9000 software consists of modules for ISO 9000 startup assessments (gap analysis), employee training, record keeping and document writing, as well as document control.

**Qualitron Systems Inc.**

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Qualitron Systems is a leading manufacturer of industrial automation hardware and software specializing in turnkey SPC data-collection systems. Our integrated product line includes industrial computers and SPC workstations, custom automated

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Quality America and Quality Publishing have been providing software, books and training to quality professionals since 1983. Quality America offers software for Six Sigma, statistical process control, ISO 9000, QS-9000, gage calibration/analysis and design of experiments. Quality Publishing offers study materials for the ASQ certification exams and SPC training products.

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**The Quality Group**

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QSA Co. specializes in low- and high-tech aerospace and commercial quality management systems for AS9000/AS9100, ISO 9000:2000, TL 9000, QS-9000 and other QMS-related services for small to large manufacturers, metal finishers, service operations and start-ups.



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[www.enhancequality.com](http://www.enhancequality.com)

At QSE, our focus is to help customers achieve successful ISO-related registrations, including ISO 9001, ISO 14001, QS-9000, AS9100, TL 9000 and ISO/IEC 17025.

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QualityCoach.Net offers materials on quality and productivity improvement, books, videos, audio tapes, CD-ROMs and more. QualityCoach specializes in selection, timely delivery, competitive pricing and customer service. Online browsing and ordering make it easy to get the knowledge you need in short order.

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Products include ISO 9001:2000 documentation, BLITZ CD-ROM and one-week consultation program, ISO 9001:2000, A Special News Report video, and The ISO Auditors Are Coming video. Training and consulting is also available in ISO 9000, QS-9000, AS9000, DOE, FMEA, QFD, VA/VE, benchmarking, six thinking hats, lateral thinking, auditing, teams, corrective actions and continuous improvement.

**Qualiware Inc.**

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White Plains, NY 10604  
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[www.qualiware.com](http://www.qualiware.com)

QualiWare is a Danish company, established in 1991, with the purpose of developing and marketing IT tools for use in process development, quality management, environment management and system development. We export our products to various countries around the world. Our clients include large and small companies, public authorities and several international consultancy enterprises.

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**Relax Software Corp.**

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Arlington, VA 22201  
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[www.resample.com](http://www.resample.com)

Resampling Stats software uses simulation and resampling for hypothesis testing, confidence intervals, assessing standard errors and more. Resampling Stats is a powerful tool to conduct repeated simulations (including bootstrap) with data, calculate test statistics and analyze and view the results. We offer related books, videos and courses as well.

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