

3C Technologies Inc.

Ph. 800-327-6583 Fax 419-868-8993

www.3ctech.com

Real World Control Document—Document version management for ISO 9000, QS-9000 and ISO 14000. Manage hard-copy/electronic distribution. **Price:** \$495 single user. **Platform:** Windows 95, 98, XP.

Absolute Clarity & Calibration LLC

Ph. 860-583-0502 Fax 860-314-1851

www.absoluteclarity.com

VisionGauge—Image printing and annotation; image data collection, analysis, databasing and exchange. **Price:** \$2,880. **Platform:** Windows 95, 98, 2000, NT.

**BUSINESS SOLUTIONS****Achiever Business Solutions**

Ph. 888-645-4933 Fax 614-410-9004

www.goachiever.com

Achiever Plus Environmental—Covers all of the requirements of ISO 14000: gap analysis, environmental impact, issues & objectives and contact management. **Price:** Call. **Platform:** Lotus Notes; Web-enabled.

Achiever Plus Health and Safety—Includes a database to manage risk assessment; visual display equipment assessment; accident, incident and disease recording; fire safety; equipment; and personnel. **Price:** Call. **Platform:** Lotus Notes; Web-enabled.

Achiever Plus Quality—Meets the process-based standards contained in ISO 9001:2000. Manage documents, meetings, audits, personnel and training, customer-relationship issues, equipment maintenance, management reports, issues and corrective actions. **Price:** Call. **Platform:** Lotus Notes; Microsoft Exchange; Web-enabled.

Advanced Systems & Designs Inc.

Ph. 248-689-4800 Fax 248-689-8811

www.spcanvwhere.com

ANOVA-TM—Design-of-experiments software based on Taguchi methods for parameter design and optimization of manufacturing processes. **Price:** \$950. **Platform:** Windows 3.1, 95, 98, 2000, ME, NT 3.51/4.0. **ANOVA-TM Pro**—DOE software. Automatically designs orthogonal arrays for the user, all based on Taguchi Methods. **Price:** \$1,395. **Platform:** Windows.

DesignArray—For use in designing Taguchi arrays. **Price:** \$495. **Platform:** Windows.

Six Sigma Suite—A suite of products including SPC, DOE, the "7 Management & Planning Tools" and flowcharting. Files can be attached to control charts. **Price:** \$995. **Platform:** Windows.

SPCI+Active X—Customize applications via a drag-and-drop SPC analysis capabilities package. Sophisticated control charting and statistical analysis. **Price:** \$7,500. **Platform:** Windows.

SPCI+Calibrate—A gage-calibration database to keep track of all your gages. Stores information on gage type, manufacturer, calibration schedules, procedures and documentation. **Price:** \$995. **Platform:** Windows.

SPCI+Enterprise—Real-time data collection through gages and other devices. From a central location, create and modify work-

sets, monitor all data collection processes, manage the database and generate reports. **Price:** \$1,295. **Platform:** Windows.

SPCI+Enterprise Pro—Real-time data collection and advanced analysis software. Oversee and control worksets, data collection or the database itself and generate reports from a central location. **Price:** \$1,695. **Platform:** Windows.

SPCI+Internet—Share real-time data with customers, suppliers and field reps. Data is easily uploaded from the SPC software running on a LAN or workstation. **Price:** \$7,500. **Platform:** Windows.

SPCI+Navigator 4.0—SPC software. Charts for variables and attributes, gage analysis and flowcharting. **Price:** \$995. **Platform:** Windows.

AGFA NDT Inc. Krautkramer Ultrasonic Systems

Ph. 717-242-0327 Fax 717-242-2606

www.krautkramer.com

UltraDOC 4.0—Designed to simplify the transfer, storage and printing of USN 60 data and reports. **Price:** \$895. **Platform:** Windows 95 and higher.

UltraMATE—Powerful, full-featured data management. Use Krautkramer data loggers/recorders easily. **Price:** \$895. **Platform:** Windows 95 and higher.

UltraMATE Lite—Use Krautkramer data loggers/recorders easily. **Price:** \$195. **Platform:** Windows 95 and higher.

UltraPIPE—Inspection data management system. Input, organize, analyze and document NDT inspection data. **Price:** \$7,500+. **Platform:** Windows 95 and higher.

Altegra

Ph. 888-306-8405 Fax 610-539-4225

www.spc4mfg.com

BlackSheep—Defect-data collection, storage, retrieval, analysis and reporting. Customizable. Industry-specific configurations are also available. **Price:** \$1,500. **Platform:** Windows.

GageManager—Gage inventory database; calibration scheduling, tracking and studies; gage R&R studies; usage tracking and usage history; and repair history. **Price:** FREE—call for details. **Platform:** Microsoft SQL; Windows.

PlantNet—A comprehensive quality management system for manufacturers. Real-time. Supports electronic data collection and runs against a relational-database management system. **Price:** \$5,000+. **Platform:** Microsoft SQL; Windows.

Amadeus International Inc.

Ph. 888-842-9989 Fax 418-525-0909

www.amadeus-csi.com

eQRP Environment—Integrated or modular software solution that helps enterprises with ISO 14001, ISO 9001:2000, BSI/OHSAS 18001, GMP, 21 CFR Part 11. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT.

eQRP Health and Safety—Manage collaborative health and safety management information system (BSI/OHSAS 18001). **Price:** Call. **Platform:** Windows 95, 98, 2000, NT.

eQRP Management—Integrated or modular software solution that helps enterprises to

manage their collaborative quality management system. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT.

eQRP Pharma—Integrated or modular software solution that helps enterprises manage their collaborative pharmaceutical good manufacturing practice system (including 21 CFR Part 11). **Price:** Call. **Platform:** Windows 95, 98, 2000, NT.

American Quality Systems Inc.

Ph. 800-776-3090 Fax 800-776-3096

www.aqsinc.com

Pro R&R—Easy-to-use yet powerful gage R&R software. Single-user or network versions. **Price:** \$395. **Platform:** Windows 98, 2000, NT.

ProGAGE—Complete, easy-to-use calibration management software. Calibration tracking and scheduling, online procedures, flexible reports and more. Single-user or network versions. **Price:** \$595+. **Platform:** Windows 98, 2000, NT.

Applied Automation Technologies

Ph. 248-588-4000 Fax 248-558-4323

www.caps-edges.com

CAPPS (Computer Aided Part Programming System)—CAD/CAM-based graphical CMM metrology software. It interfaces with most CMMs. **Price:** Call. **Platform:** Windows 98, 2000, NT.

Applied Statistics Inc.

Ph. 800-207-5631 Fax 651-773-4930

www.appliedstatistics.com

Applied Stats—Data collection, storage and analysis tools in a timely, user-friendly interface. **Price:** \$1,695. **Platform:** Windows 9x, 2000, NT.

Applied Stats Analyst—Complete statistical analysis tool. Off-line analysis and setup tool. **Price:** \$995. **Platform:** Windows 9x, 2000, NT.

Enterprise Monitor—Enterprisewide management of multiple Applied Stats workstations. Real-time alarm notification and summary reporting capabilities across all workstations. **Price:** \$4,995. **Platform:** Windows 9x, 2000, NT.

PowerSPC Active X Components—Add SPC functionality to any Active X container or Virtual Basic application. **Price:** \$1,195. **Platform:** Any Active X container.

Report Manager—Highly flexible, Web-based enterprisewide reporting tool. Generate custom reports assessed with any Web browser. Drill-down capability. **Price:** \$4,995. **Platform:** Windows 9x, 2000, NT.

AssurX Inc.

Ph. 408-778-1376 Fax 408-776-1267

www.assurx.com

CATSweb Corrective Action Tracking System—A browser-based 21 CFR Part 11-compliant corrective action tracking system. Integrable with ERP, MRP systems. Accessible from any computer. **Price:** Call. **Platform:** Windows 2000, NT.

The Ben Graham Corp.

Ph. 800-628-9558 Fax 937-667-8690

www.worksimp.com

Business Process Charting, Basic Edition—Specialized flowcharting for improving

business processes. **Price:** \$189. **Platform:** Windows 95, 98, 2000, ME, NT.

Business Process Charting, Professional Edition—Specialized flowcharting for improving business processes. Every step of every document/form/screen in the process is displayed. **Price:** \$495. **Platform:** Windows 95, 98, 2000, ME, NT.

Blue Mountain Quality Resources Inc.

Ph. 800-982-2388 Fax 814-234-7077

www.coolblue.com

Calibration Manager Web Reviewer—View your Calibration Manager equipment records online. **Price:** Call. **Platform:** Call.

Camstar

Ph. 800-237-2841 Fax 408-558-9350

www.camstar.com

Virtual Factory—See and manage live production information from distributed facilities as a single virtual factory. Track products that flow across several sites, view orders and quality data across multiple plants and partners. **Price:** Call. **Platform:** Windows NT.

CASEwise Systems Inc.

Ph. 800-893-8398 Fax 781-895-9914

www.casewise.com

Corporate Modeler 8e—Model quality, data, finance, human resources and operations in one shared view. **Price:** Call. **Platform:** Windows.

CEBOS Ltd.

Ph. 800-653-3478 Fax 248-357-1846

www.cebos.com

MQI—CEBOS offers a software package that covers all of the ISO/QS-9000:2000, ISO 14000 and TE requirements. Fully integrated, relational database. **Price:** Call. **Platform:** Windows.

**CEJohansson/RAM Optical Instrumentation**

Ph. 877-764-6397 Fax 949-756-0051

www.cejmetrology.com

JoGear Measurement Software—Measure straight or helical (spiral) external or internal spur gears or rack gears. **Price:** Call. **Platform:** Windows 98, 2000, NT.

JoWin Measurement Software—CAD-like environment with 3-D surface models. JoWin excels at traditional measurement applications but lends itself to more sophisticated tasks such as long-term dimensional control and surface modeling. **Price:** Call. **Platform:** Windows 98, 2000, NT.

MetriVie Measurement—Enables fast and easy modifications to your part programs. Generates measurement data automatically in customized charts, graphs and reports, or exports directly to Microsoft Office, QC-Calc and other popular programs. **Price:** Call. **Platform:** Call.

Certified Measurements Inc.

Ph. 800-525-0408 Fax 478-953-2688

www.cmi-labs.com

BenchTop Software—Complete lab man-

agement: receiving/shipping, billing, quality assurance and Web access components. **Price:** Call. **Platform:** Microsoft SQL; Windows NT.

CFM Inc.

Ph. 800-647-1708 Fax 781-275-7008
www.teamflow.com
TeamFlow—Unique team-based process flowchart shows responsibilities, hyperlinks to online documents and creates schedules automatically. Free download. **Price:** \$295 single. **Platform:** Windows.

CGI

Ph. 800-207-4318 Fax 952-937-3018
www.cgiinspection.com
Spec Check—Provides PPAP reports for part inspection performed on CGI's and various other inspection systems. **Price:** \$10,000. **Platform:** Call.

ClearReason

Ph. 919-863-4174 Fax 919-863-4101
www.clearreason.com
Fluid Enterprise—Web-based project management. Project tracking, document management, team collaboration and defect tracking. **Price:** \$15,000. **Platform:** Windows.

Cole-Parmer

Ph. 800-323-4340 Fax 847-247-2983
www.coleparmer.com
SQC Pack—Create variables and attributes control charts, Pareto charts, histograms and process-capability studies for easy SPC analysis. Features multiple security levels, real-time charting, cause and note fields and filtering. **Price:** \$695. **Platform:** Windows.

The Crosby Co.

Ph. 888-427-6729 Fax 815-431-9159
www.zerodeflects.com
MagicWindows SPC, Professional—Two complete software programs to conduct SPC and MSA (gage R&R), along with training programs for both SPC and gage R&R. **Price:** \$499. **Platform:** Windows.
NBS Quality—Quality improvement manual for executives. Instructions to create a program to reach zero defects. **Price:** \$19.95. **Platform:** Adobe; Windows.



CyberMetrics Corp.

Ph. 800-777-7020 Fax 480-922-7200
www.cybermetrics.com
FaciliWorks—Computerized maintenance management software integrates preventive maintenance, work-order management, inventory tracking, purchasing, tool-crib management and much more. Improve efficiency, increase productivity and ensure reliability. **Price:** \$995. **Platform:** Oracle; Windows 98 and higher.
GAGEstat—GAGEstat saves tremendous amounts of time and effort in conducting gage R&R studies. GAGEstat allows you to do average and range, linearity, stability, attributes and ANOVA studies. Available in

single-user or network versions. **Price:** \$395. **Platform:** Windows 98 and higher.

GAGETrak—GAGETrak is the comprehensive ISO 9000/QS-9000-compliant calibration management solution for your company. Increase quality, reduce costs and make compliance easier. Schedules calibrations, tracks locations, maintains calibration history and prints a variety of reports. **Price:** \$995+. **Platform:** Oracle; Windows NT.

SCRAPtrak—Designed for tracking and analyzing defects and scrap using Pareto charts and statistical reports. The unique Grouped Pareto chart allows you to group multiple parts by machine, department and plant, or any user-specified criteria. **Price:** \$695+. **Platform:** Windows 98 and higher.
SUPPLIERtrak—Supplier quality assurance software. SUPPLIERtrak tracks incoming inspection results and generates accept and reject tags for incoming parts and materials; creates rejection notices, inspection sheets and supplier rating reports. **Price:** \$995+. **Platform:** Windows 98 and higher.



DataNet Quality Systems

Ph. 248-357-2200 Fax 248-357-4933
www.qualtrend.com

QualTrend—A manufacturing intelligence solution that quickly and affordably enables you to tap into the wealth of knowledge contained in your enterprisewide and plant systems. **Price:** Call. **Platform:** Call.
WinSPC—Enables you to perform real-time automated process monitoring, Web-enabled report distribution, closed-loop process feedback and legacy system support with more than 500 analytical tools. **Price:** Call. **Platform:** Call.

DataSavvy LLC

Ph. 503-636-3709 Fax 503-636-1578
www.datasavvy.com

Electronic Corporate Responsibility Performance Index (eCRPI)—Consolidates CR audit data capture, reporting and communications into a centralized real-time framework. **Price:** Call. **Platform:** Windows.
Electronic Knowledge Management Networks (eKMN)—A supply-chain data capture, product consistency, on-time delivery and feedback reporting system. **Price:** Call. **Platform:** Windows.

Electronic Product Integrity Performance (ePIP)—The knowledge management service allowing product integrity information to be passed real-time among labs, vendors and retailers. **Price:** Call. **Platform:** Windows.

Electronic Quality Improvement Manager (eQIM)—Focuses knowledge to eradicate medical errors in health care. Collect real-time data on unexpected events, accidents, hazardous conditions, etc. **Price:** Call. **Platform:** Windows.

Deltek Systems Inc.

Ph. 800-456-2009 Fax 703-734-1146
www.deltek.com

Deltek Costpoint—Client-relationship man-

agement, project planning, budgeting and control. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT 4.0.

Digital Quality Systems

Ph. 630-510-7529 Fax 630-510-7634
www.dqsnet.com
MasterControl—Document control software. **Price:** \$1,000+. **Platform:** Windows.
ProcedureWrite—A procedure, policy and work-instruction creation tool. **Price:** \$865+. **Platform:** Windows.

Dimensional Data Systems

Ph. 937-299-5225 Fax 937-299-0698
CP-2K—An SPC software tool for both data collection and statistical analysis. Evaluate process capability on a real-time basis. **Price:** \$1,200. **Platform:** Windows 98, NT.



ETQ Inc.

Ph. 800-354-4476 Fax 516-293-0784
www.etq.com
ETQ Solutions—Quality (ISO/QS-9000, FDA GMP) and environmental (ISO 14000) system. Document control, CAR/PAR, audits, training, APQP and more. **Price:** Call. **Platform:** Linux; OS/400; Unix; Windows 2000, NT.



Fred V. Fowler Co. Inc.

Ph. 800-788-2353 Fax 617-332-4137
www.fvfowler.com
QMSoft—Modular, computer-assisted tool that allows for both the inspection and management of all your dimensional standards and test equipment. **Price:** \$1,975. **Platform:** Windows 95 and higher.
SCP Express—Network-compatible SPC. **Price:** \$995. **Platform:** Windows 95 and higher.
Software Wedge—RS-232 data transfer directly into any network application. **Price:** \$165. **Platform:** Windows.
TCP/Com—Fowler's serial-to-TCP/IP software allows any of your PC's serial ports to interface directly with a TCP/IP network. **Price:** \$272. **Platform:** Windows 95 and higher.

Future Insite Inc.

Ph. 800-446-8665 Fax 440-826-3431
www.insite-inc.com
ISolutions—Documentation, employee training, quality management, engineering, calibration, capability analysis, supplier analysis, project charting, surveys, SPC data and FMEA. **Price:** \$2,395. **Platform:** Windows 2000, NT.

Geer Mountain Software Corp.

Ph. 860-927-4328 Fax 860-927-1614
www.geerms.com
Stat:Fit—Fits your data to the most useful analytical distribution. Automatically fits continuous and discrete distributions, provides relative comparisons between distri-

bution types, and gives an absolute measure of each distribution's acceptability. **Price:** \$289. **Platform:** Windows.

Global Quality Institute

Ph. 905-452-9788 Fax 905-452-1273
www.globalquality.com
IntelliQuest—Advanced data management tools to assist in the implementation and maintenance of your management system. **Price:** Call. **Platform:** Microsoft; Web-enabled.
ISOQuest—Reduce the bureaucracy associated with maintaining your management systems. Integrates document control with powerful data management and programmed features. **Price:** Call. **Platform:** Lotus Notes.

GMP Labeling Inc.

Ph. 800-637-4487 Fax 408-522-3212
www.gmplabeling.com
GMPrint—Print labels to user specifications and requirements. **Price:** \$98. **Platform:** Call.

Greco Systems

Ph. 800-234-7326 Fax 619-447-8982
www.greco.com
Enterprise Multi-DNC—A 32-bit, multi-threaded communications and file management system. Easily connected to CAD/CAM systems over networks and available in a client-server configuration. **Price:** \$700+. **Platform:** Windows 95, 98, 2000, NT.

Harold S. Haller & Co.

Ph. 877-771-6597 Fax 440-871-1889
www.haroldhaller.com
HITS CCA/ANOM—Generates X-MR control charts and probability plots. Graphical displays. **Price:** \$400 single user. **Platform:** Windows 3.0 and higher.
HITS EDO—Generates D-Optimal experimental designs based on user-specified variables, levels for each variable, interactions, restrictions to the design space and existing data. **Price:** \$400 single user. **Platform:** Windows 3.0 and higher.
HITS MCA—Multiple correlation analysis methods to generate predictive models based on multivariate data. **Price:** \$400 single user. **Platform:** Windows 3.0 and higher.
HITS MPO—Multiple variable process optimization. **Price:** \$200 single user. **Platform:** Windows 3.0 and higher.
HITS SVA—Generates the components of variance for any nested design, whether balanced or unbalanced. **Price:** \$200 single user. **Platform:** Windows 3.0 and higher.

The Harrington Group Inc.

Ph. 800-476-9000 Fax 407-382-6141
www.hgnet.com
Audit Master Online—Develops and audits over the Web. Ties audit funding and feedback to CA/PA system or caWeb. **Price:** \$4,000+. **Platform:** Web-enabled; Windows NT.
Corporate Action (caWeb)—Manages and track issues and problems and then assign the tasks to address them. Streamlines customer support, corrective actions, nonconformance tracking, etc. **Price:** \$5,000+. **Platform:** Web-enabled; Windows NT.

Does your current CAPA system look like this?



Perhaps
it's time for
a change.

Circle No. 39 or visit www.qualitydigest.com

CATSwel® is an enterprise-wide, 21 CFR Part 11 compliant, Web-based Corrective Action Tracking System that empowers organizations to solve problems faster.

Use it for manufacturing defects, adverse events, audits and findings, customer complaints, safety issues, supplier returns, and just about everything else you need to track across your organization. And since

it's not an outdated client/server system, you won't have to worry about support and validation costs going through the roof.

Isn't it time you got out from under all of that paperwork and combined all of your issues into a single, reliable centralized solution? Call today, and ask for an online demo.

AssurX

408-270-1010, ext. 305
408-276-1267 fax
WWW.ASSURX.COM
INFO@ASSURX.COM

Hertzler Systems Inc.

Ph. 219-533-0571 Fax 219-533-3885

www.hertzler.com

GageTrol v. 5—New user interface. The most powerful gage calibration software we have ever offered. **Price:** Call. **Platform:** Windows 98 and higher.

QA/S GainSeeker Defective Management System—Comprehensive tool for collecting, managing and reporting quality data across the enterprise. Interconnectivity to other critical information systems. **Price:** Call. **Platform:** Windows 98, 2000, ME, NT.

QA/S GainSeeker SPC—Provides seamless communication at all levels of your organization, and interconnectivity to other critical information systems. Proven effective for reducing quality costs in all industries. **Price:** Call. **Platform:** Windows 98, 2000, ME, NT.

QA/S GainSeeker WebSPC—Share SPC charts and reports with suppliers, customers or colleagues over the Internet. Create and post password protected charts and reports on your corporate Web site. **Price:** Call. **Platform:** Windows 98, 2000, ME, NT.

IMAS Corp.

Ph. 800-977-3248 Fax 847-608-7848

www.imasLtd.com

Product Developer's Workbench—Tools for the discovery, planning and development of products and services. **Price:** Call. **Platform:** Windows 9x, NT.

Xspec—Creates reports, provides extra security and generates a complete audit trail. **Price:** Call. **Platform:** Windows 9x, NT.

Inclusive Solutions

Ph. 616-987-9480 Fax 616-987-9481

www.inclusivesolutions.com

Q2 Exponential Quality Software—Implement and automate a Microsoft Office-based quality system. Includes all modules for ISO/QS-9000 compliance. **Price:** \$3,995. **Platform:** Windows 95 and higher.

Independent Quality Labs Inc.

Ph. 401-539-8510 Fax 401-539-0572

www.iqlinc.com

LOCUS2000—Total process control software for the machine tool industry. Data acquisition and analysis. **Price:** \$3,995. **Platform:** Windows 95, 98, 2000, ME.

IndySoft Corp.

Ph. 864-627-8858 Fax 603-754-9531

www.indysoft.com

Gage InSite—An advanced gage tracking and management software package with highly sophisticated calibration and gage study capabilities. **Price:** \$1,295+. **Platform:** IBM DB2; Microsoft SQL; Oracle; Sybase; Web-enabled.



InfinityQS International

Ph. 800-772-7978 Fax 703-393-2211

www.infinityqs.com

InfinityQS SPC, Enterprise Edition—Additional features, including SPC Monitor (for remote monitoring of active shop control

charts), X-Y correlation plots and more. **Price:** \$1,695. **Platform:** Citrix; Web-enabled; Windows 95 and higher.

InfinityQS SPC, Extended Edition—Additional charting and analysis features: trend and regression analysis, multitier box and whisker charts and capability reports. **Price:** \$1,295. **Platform:** Citrix; Web-enabled; Windows 95, 98, 2000, NT, Server, XP.

InfinityQS SPC GTS, Standard Edition—Gage calibration and tracking. Centralized database. **Price:** \$795. **Platform:** Citrix; Web-enabled; Windows 95 and higher.

InfinityQS SPC MSA, Standard Edition—Gage R&R system that fully integrates with both a gage tracking and calibration system and an SPC data collection system. Supports both Range and ANOVA methods as well total tolerance and total variability. **Price:** \$795. **Platform:** Citrix; Web-enabled; Windows 95 and higher.

InfinityQS SPC, Standard Edition—Shop floor and touch-screen modes, built-in gage support, provides real-time hands-free data collection, 300+ control charts for attributes and variables, multilevel Pareto charts, capability analysis, corrective action logging, Web reporting with automatic e-mail notification and more. **Price:** \$995. **Platform:** Citrix; Web-enabled; Windows 95, and higher.

InfinityQS SPC Suite—Combines SPC-EE, GTS-SE and MSA-SE into one cost-effective package. Track gage use down to the individual test values during your SPC data collection. **Price:** \$1,895. **Platform:** Citrix; Web-enabled; Windows 95, 98, 2000, NT, Server, XP.

Information Technologies

Ph. 800-221-6435 Fax 502-561-1235

www.infotech-usa.com

PlantMan—Defect-cost reduction and event-service software. Extensive browser-based reporting and real-time notification via pagers, e-mail, fax and display boards. **Price:** \$80,000. **Platform:** Microsoft SQL; Oracle.

InfoSynergy Inc.

Ph. 510-226-5760 Fax 510-226-5762

www.infosyne.com

Event Manager—Provides a comprehensive framework to systematically monitor and efficiently maintain your ISO 9000, QS-9000 & ISO 14000 systems. **Price:** Call. **Platform:** Windows 98, 2000, NT.

InTechnology Corp.

Ph. 800-245-9722 Fax 719-522-0679

www.intechnology.com

Strategic Vision—Integrate, distribute and analyze information enterprisewide. Track, measure and execute performance-management. **Price:** Call. **Platform:** Call.

Intercim Inc.

Ph. 800-343-3734 Fax 952-894-0399

www.intercim.com

FACTORYnet DAQ—Automates data acquisition from various devices to an SPC database, business systems database or ODBC database. **Price:** Call. **Platform:** Windows 98, 2000, NT.

FACTORYnet DMC—Manage and control manufacturing information in any format.

Eliminates the time and effort involved in managing and updating paper documents. **Price:** Call. **Platform:** Windows 98, 2000, NT.

FACTORYnet MES—Provides enterprises with current and accurate information on every aspect of their manufacturing process, from design to final shipping. **Price:** Call. **Platform:** Windows 98, 2000, NT.

FACTORYnet NCS—A closed-loop, non-conformance and corrective action system that allows tracking and reporting for manufacturing environments. **Price:** Call. **Platform:** Windows 98, 2000, NT.

FACTORYnet QDC—An operator-friendly data collection grid. Streamlined quality and production-tracking efficiencies. **Price:** Call. **Platform:** Windows 98, 2000, NT.

International Quality & Reliability Consultants

Ph. 877-477-2776 Fax 973-989-9204

www.iqrc.com

IQRC-Pro—Business management and compliance software. Organization management, documentation management, qualification management, problem reporting and analysis, corrective action management, internal audit, equipment calibration, etc. **Price:** Call. **Platform:** Networkable, Web-enabled; PC.

IQS Inc.

Ph. 800-635-5901 Fax 440-333-3752

www.iqs.com

IQS Business System—Document control, inspection, SPC, skip-lot, GR&R, preventive maintenance, PPAP, APQP, FMEAs, control plans, nonconformances, corrective actions and more. **Price:** Call. **Platform:** Windows 98, 2000, ME.

IQS Smart Forms—For any organization supplying the automotive industry. APQP, PPAP, process flow, design FMEA, characteristic matrix, DVP&R, process flow, FMEA, control plans, etc. **Price:** \$100 per user per month. **Platform:** Web-enabled.

IQSASP.com—Solution for ISO/QS-9000. Document control, inspection, SPC, skip; lot, GR&R, preventative maintenance, PPAP, APQP, FMEAs, control plans, nonconformances, corrective actions, supplier ratings, audits and quality cost. **Price:** \$100 per user per month. **Platform:** Web-enabled.

ISO9

Ph. 866-321-4769 Fax 509-357-8673

www.iso9.com

Automation Path Solution—Automate an existing QMS across multiple locations in as little as 10 days. Collaborative, centralized management and seamless transition to ISO 9000:2000. **Price:** Call. **Platform:** Windows 2000.

Certification Path Solution—Will successfully lead a company requiring certification down the path to ISO 9000 compliance in as little as 90 days. **Price:** Call. **Platform:** Windows 2000.

JBL Systems Inc.

Ph. 888-525-7978 Fax 586-677-5700

www.jblsys.com

Gagetrack Software—Access data regard-

ing gages, tools, instruments and standards throughout the plant. Complete gage R&R module is included. **Price:** \$995. **Platform:** Client/Server; Windows 95, 98, 2000, NT.

Gagetrack, Special Edition—Windows-based calibration management software. Schedules your calibrations; maintains inventory of gages, test equipment, instruments, standards and more. **Price:** \$495. **Platform:** Windows 95, 98, 2000, NT.

PM-Tracking—Access data regarding gages, equipment, tools, facilities and vehicles throughout the organization. **Price:** \$995. **Platform:** Windows 95, 98, 2000, NT.

Scrap/Defect Tracking—Track, analyze and define scrap and defects by shift, department and person. Records all defects. **Price:** \$995. **Platform:** Windows 95 and higher.

Supplier QA Software—Track, analyze and monitor suppliers. Maintains a complete database of suppliers and parts; provides online inspection procedures, PPM, skip lot and more. Free demo. **Price:** \$995. **Platform:** Windows 95, 98, 2000, NT.

Tooltracking—Tool-crib management. Maintain and effectively track your tools. **Price:** \$495. **Platform:** Windows 95, 98, 2000, NT.

JK Technologies Inc.

Ph. 800-987-0160 Fax 804-975-3389

www.jkt9000.com

Web AMS9000—For ISO 9000/14000 auditing. Create schedules and checklists and track corrective action from your browser. **Price:** \$7,500. **Platform:** Windows.

WebCAS9000—Intranet/Internet version of JKT's corrective action program. No client-side installation required. Demo is available online. **Price:** \$7,500. **Platform:** Windows.

WebDoc9000—Utilizing their current browser, users can access and view documents, master lists, distribution lists, approval, etc. A demo is on the Web site. **Price:** \$7,500. **Platform:** Windows.



JMP, A Business Unit of SAS Institute

Ph. 877-594-6567 Fax 919-677-4444

www.jmpdiscovery.com

JMP Software—Links statistics with graphics to interactively explore, understand and visualize data. Discover relationships and outliers in data. Comprehensive set of traditional statistical tools as well as DOE and statistical quality control. **Price:** Call. **Platform:** Macintosh; Windows.

Lifestar

Ph. 888-468-1535 Fax 303-753-9675

www.quantum-i.com

QI Macro—Do control charts, capability studies and improvement documentation using Microsoft Excel or Access data. **Price:** \$99. **Platform:** Windows 95 and higher.

Lighthouse Systems Inc.

Ph. 716-223-0600 Fax 716-223-0620

www.lighthouse-usa.com

Shop Floor Online—Manufacturing execution system, Reduce manufacturing cycle

times, data-entry time and WIP. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT. *SPC Light*—Combines powerful data collection, clear presentation and powerful analysis into one SPC solution. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT. *SPC Online*—Provides real-time feedback for operators and powerful reporting for managers and Web-browser access. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT.



Lilly Software Associates Inc.
Ph. 603-926-9696 Fax 603-929-3975
www.lillysoftware.com
VISUAL Quality—Includes tools to manage employees, customers and suppliers; collect and analyze data; and document and control products and systems. **Price:** Call. **Platform:** Novell Netware; Unix; Windows NT.

Lynk Software Inc.
Ph. 480-998-1933 Fax 480-998-4979
www.lynksoftware.com
Everest, Customer Focused Quality—Provides customer relationship management with an in-depth focus on complaint handling, issue tracking and corrective action tracking. **Price:** \$3,500 single user. **Platform:** Windows 95, 98, 2000, NT.

Made2Manage Systems Inc.
Ph. 800-626-0220 Fax 317-872-6454
www.made2manage.com
Made2Manage—ERP, supply chain management, customer relationship management, enterprise portals, business intelligence and user services. **Price:** Call. **Platform:** SQL; Windows NT.

Major Micro Systems Inc.
Ph. 248-350-9177 Fax 248-350-9274
www.majormicro.com
SPC Express—SPC software for shop floor use. Network to share data between workstations. **Price:** \$995. **Platform:** Windows.

Manageware LLC
Ph. 800-966-9961 Fax 801-858-4488
www.manageware.net
QualityCenter 2000—The QualityCenter product line is your total customer concern management software solution package. Available as a traditional client/server version or a Web application. **Price:** \$4,995+. **Platform:** Windows 95, 98, 2000, NT.

MetricStream
2360 Walsh Ave.
Santa Clara, CA 95051
Ph. 408-982-8667 Fax 408-982-8741
www.metricstream.com
*Quality*Stream*—Web-based, enterprisewide quality management system that helps internal and supplier quality engineers manage quality exceptions and corrective actions using the 8-D process. Key capabilities of the suite include exception identification, automatic routing, diagnostics, impact mitigation, recurrence prevention and integrated performance management. *Quality*Stream* is extremely

easy to install and can be implemented across global enterprises in less than four weeks.

Micrografx Inc.
Ph. 888-744-1210 Fax 469-232-1190
www.micrografx.com
iGrafx FlowCharter 2000—Diagramming solution. Includes seamless Microsoft Office integration, HTML and VBA support, network-enabled application deployment, media management and collaboration. **Price:** \$395. **Platform:** Windows 95 and higher.
iGrafx IDEFO—Organize, understand, analyze and improve key business processes and requirements. **Price:** Call. **Platform:** Windows 95 and higher.
iGrafx Process 2000—Powerfully integrated diagramming, simulation and analysis features will help you reduce cycle times and costs, eliminate bottlenecks, redeploy resources and more. **Price:** \$995. **Platform:** Windows 95 and higher.
iGrafx Process Central—A central process repository that provides a team-based, collaborative environment for enterprise process management. Freely deployed iGrafx Process Viewer provides read-only and query information access. **Price:** Call. **Platform:** Windows 95 and higher.
iGrafx Process for Six Sigma 2000—Process analysis and improvement solution for Six Sigma. Achieve better returns on your improvement efforts and implement those improvements sooner. **Price:** Call. **Platform:** Windows 95 and higher.

MicroRidge Systems Inc.
Ph. 541-593-3500 Fax 541-593-5652
www.microridge.com
WedgeLink Network—Transfer data from serial port or multiple network connections to Windows programs. **Price:** \$295. **Platform:** Win32.



Minitab Inc.
Ph. 800-488-3555 Fax 814-238-1702
www.minitab.com
MINITAB Release 13—A comprehensive and easy-to-use statistical software package for data analysis and presentation. Basic and advanced statistics, regression, ANOVA, SPC, DOE, reliability, gage R&R and much more. **Price:** \$1,195. **Platform:** Windows.



Mitutoyo America Corp.
Ph. 630-820-9666 Fax 630-978-5394
www.mitutoyo.com
MeasurLink Windows-based SPC Software v. 4.0—For your quality/ISO 9000 needs. SPC Real-Time, SPC Real-Time PLUS, SPC Process Manager, SPC Process Analyzer, Gage R&R, Gage Management, STATMeasure and STATMeasure PLUS. **Price:** Call. **Platform:** Windows 95 and higher.

New Learning Systems
Ph. 888-867-1828 Fax 408-867-8665
www.newlearningsystems.com
4TQToolkit—Five integrated applications for capturing, controlling, commanding and communicating content. **Price:** Call. **Platform:** Windows 95 and higher.
Q-Skills—Consistent enterprisewide training and guidance in successfully applying the major quality tools. Free demo. **Price:** Call. **Platform:** Windows 3.1 and higher.
Q-Skills Brainstormer/Cause and Effect Diagrammer—Automatically groups brainstormed ideas into a cause and effect diagram with subcauses. Free demo. **Price:** Call. **Platform:** Windows 3.1, 95, 98, 2000, NT.
Q-Skills Control Charter—Tells the user which chart to use. Automatically captures details of corrective actions for subsequent management reporting. **Price:** Call. **Platform:** Windows 3.1 and higher.
Q-Skills Flowchart—Business process mapping capabilities with the ability to automatically create Microsoft Word or intranet documentation of a process in an easy-to-use tool. Free demo. **Price:** Call. **Platform:** Windows 3.1, 95, 98, 2000, NT.

Norfox Software Inc.
Ph. 800-505-9292 Fax 206-576-3490
www.norfox.com
Visual Labmate—Calibration management software for the enterprise. **Price:** Call. **Platform:** Windows 2000, NT.

Northwest Analytical Inc.
Ph. 888-692-7638 Fax 503-224-5236
www.nwasoft.com
NWA Quality Analyst—SPC procedures can be automated. Extract data from any ODBC-compliant database. **Price:** \$995. **Platform:** Windows 95 and higher.
NWA Quality Analyst Web Server—Provides SPC charting on intranets and extranets. **Price:** \$3,995. **Platform:** Windows 2000, NT.
NWA Quality Monitor—Configurable plant floor data collection and SPC. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT, XP.

Nutek Inc.
Ph. 248-540-4827 Fax 248-540-4827
www.rkroy.com
Qualitek-4—Windows-based software for automatic design and analysis of Taguchi experiments. Visit the Web site to try our demo software before purchasing. **Price:** \$1,995. **Platform:** Windows 95 and higher.

Omnex Systems
Ph. 734-761-4940 Fax 734-747-6368
www.omnexsystems.com
Enterprisewide Quality Management System—developed by using lean principles of eliminating waste: wasted time entering duplicate information, switching between programs and reformatting information for different customers. **Price:** Call. **Platform:** Windows 2000, NT.

Optimal Engineering Systems
Ph. 800-397-3627 Fax 386-767-2851
www.optimal-engineering.com
P.I. Expert—SPC software. Mathematical optimization, SPC and powerful data visu-

alization techniques. **Price:** \$5,000+. **Platform:** Windows 98, 2000, NT.

Pilgrim Software
Ph. 813-915-1663 Fax 813-915-1948
www.pilgrimsoftware.com
Advanced Quality Planning—Enables design collaboration between OEMs and suppliers to slash time-to-market, streamline APQP management, reduce defects and cut costs. **Price:** Call. **Platform:** Web-enabled.
Audit/Survey—Developed to help companies conduct internal, supplier and third-party audits easily and effectively. **Price:** Call. **Platform:** Citrix; Windows.
Calibration System—Improve the accuracy of its measuring devices by implementing an innovative and reliable calibration management process. **Price:** Call. **Platform:** Citrix; Windows.
Document Control—Designed to address the document management challenge of modern business and manufacturing environments. Pinpoint possible document management problems and present citable solutions. **Price:** Call. **Platform:** Citrix; Windows.
ERP Integration Agents—Pilgrim's ERP Agents provide the missing piece that joins your existing manufacturing systems with Pilgrim's quality management/control systems. Eliminate duplication of data entry and manual updates of events. **Price:** Call. **Platform:** Citrix; Windows.
Internal Focus—Control your internal processes, manage lot traceability and centralize internal quality management data. Link to most ERP/MRP applications. **Price:** Call. **Platform:** Citrix; Windows.
Maintenance System—Powerful scheduled maintenance program. Facilitates a high degree of labor utilization and serves as an effective mechanism for inventory control. **Price:** Call. **Platform:** Citrix; Windows.
Supplier Focus—Designed to control the management of external processes and supplier quality information. Supplier Focus can link to most popular ERP/MRP systems. **Price:** Call. **Platform:** Citrix; Windows.
Training System—Comprehensive HR tool designed specifically for the tracking of personnel skill sets and certifications. **Price:** Call. **Platform:** Citrix; Windows.
WebCAR—Allows users of Pilgrim's Q&MIS client/server suite to perform certain corrective-action functions. **Price:** Call. **Platform:** Web-enabled.
WebCS/MS—Allows users of Pilgrim's Q&MIS client/server suite to perform certain calibration and equipment maintenance functions. **Price:** Call. **Platform:** Web-enabled.
WebDC—Allows users of Pilgrim's Q&MIS client/server suite to perform certain document management and control functions. **Price:** Call. **Platform:** Web-enabled.
WebTS—Allows users of Pilgrim's Q&MIS client/server suite to perform certain training management and personnel certification functions. **Price:** Call. **Platform:** Web-enabled.

Pister Group Inc.

Ph. 905-886-9470 Fax 905-764-6405

www.pister.com

CA-PRO Corrective Action—Record non-conformance or problem detail, corrective action requests with status log, preventative action and verification. etc. **Price:** \$395. **Platform:** Windows.

DC-PRO Document Control—Record release information; maintain change history; link directly to documents and a master control list. **Price:** \$350. **Platform:** Windows.

EM-PRO Training Log—Flexible setup of courses, training log of scheduled and completed courses, training gap analysis and time and cost summaries. **Price:** \$385. **Platform:** Windows.

GC-PRO Gage Control—Schedule calibrations and MSA studies, maintain historical records and measurement system analysis (GRR, BIAS, etc.). **Price:** \$475. **Platform:** Windows.

PM-PRO Maintenance—Maintenance scheduler, work orders, work-load estimator, equipment history and spare-parts inventory. **Price:** \$495. **Platform:** Windows.

QC-PRO-SPC—Capability analysis with Cpk and Ppk, numerous types of control charts. Data entry with visual feedback. **Price:** \$495. **Platform:** Windows.

Powerway Inc.

Ph. 800-964-9004 Fax 317-598-1740

www.powerwayinc.com

Suite 2000—Creation, control and sharing of documents, data and knowledge; document control, engineering advantage, quality solutions and factory floor performance. **Price:** Call. **Platform:** Call.

PQ Systems Inc.

Ph. 800-777-3020 Fax 937-885-2252

www.pqsystems.com

CHARTrunner—Generates SPC charts and performs statistical analysis using data collected, stored and managed by other applications. **Price:** \$695. **Platform:** Windows.

CHARTrunner-e—Web-based charting. Generates SPC and other process performance charts and performs statistical analysis from and for other applications. **Price:** Call. **Platform:** Windows.

Praedictus Corp.

Ph. 877-772-3342 Fax 603-672-2606

www.praedictus.com

Praedictus Process Analysis—Bridging the gap between traditional SPC monitoring systems and advanced statistical analysis packages. Real-time analysis of data. **Price:** \$10,000+. **Platform:** Unix; Windows.

Praedictus Process Monitoring—Real-time SPC monitoring of multiparameter processes for SPC, out-of-specification analysis and alarm generation. **Price:** \$10,000+. **Platform:** Unix; Windows.

Product Tracking—Tracks properties of product units, lots or batches passing through a configured process. Alarming and corrective actions. **Price:** \$10,000+. **Platform:** Unix; Windows.

Pratt & Whitney

Ph. 860-747-6664 Fax 860-747-4988

www.prattandwhitney.com

GageCal—Controls the operation of most of our metrology gages and facilities data collection through Windows-based, mouse-driven control. **Price:** \$995. **Platform:** Windows 95, 98, 2000, NT.

Primary Data

Ph. 805-541-8696 Fax 805-541-8697

www.primaryspc.com

Primary Fill Control—Primary SPC system with an add-on for bottling and packaging. **Price:** \$795. **Platform:** Windows.

Primary SPC—A real-time SPC package that includes data acquisition, stop-light monitors for statistical tests and charts and reports for variables and attributes data. **Price:** \$695. **Platform:** Windows.

Process Builder Inc.

Ph. 800-732-7381 Fax 360-373-2600

www.processbuilder.com

Strategy—Straight-forward DOE program. Generate a wide variety of designs and analyze Gosset designs. **Price:** \$1,950. **Platform:** Windows.

Process Integrity Inc.

Ph. 817-561-6600 Fax 817-315-6351

www.processintegrity.com

Enterprise Quality System—Allows companies to look into all business processes and monitor the individual activities that determine efficiency and quality. **Price:** Call. **Platform:** Windows.

Quality Execution Systems—Produce results by monitoring individual processes and automatically notifying the proper solution providers. Internet-based communication. **Price:** Call. **Platform:** Windows.

ProcessModel Inc.

Ph. 801-356-7165 Fax 801-356-7175

www.processmodel.com

ProcessModel software—Improve your processes and decrease your costs. Increased buy-in; shorten project times. **Price:** \$2,395. **Platform:** Windows 95 and higher.

Progressive Quality Solutions

Ph. 707-887-8481 Fax 707-887-2501

www.qatsoftware.com

Quality Assurance Tracking System (QATS)—Includes nonconformance, corrective action, calibration, RMA and raw material tracking. **Price:** \$2,000+. **Platform:** Call.

Proquis Inc.

Ph. 877-876-3430 Fax 847-768-6921

www.proquis.com

allCLEAR—Create charts that used to take hours. Analyze your processes and know how they effect your bottom line. Improve agility and profitability. **Price:** Call. **Platform:** Windows.

Proquis Desktop—Complete document control, comprehensive and detailed reporting, fault log (e.g., corrective actions), internal auditing, customer care, vendor ratings and more. **Price:** Call. **Platform:** Windows.

Proquis Enterprise—Offers all the features of Proquis Desktop, plus a full Web-browser

interface, extended automation and more.

Price: Call. **Platform:** Web-enabled.

Proxima Technology

Ph. 720-946-7263 Fax 720-932-9499

www.proxima-tech.com

Centauri—Set of functions common to systems management tools used to manage complex distributed environments. This includes facilities to integrate management tools, manage data and display information. **Price:** Call. **Platform:** Call.

Q-DAS Inc.

Ph. 888-412-7327 Fax 248-299-4913

www.q-das.com

Measurement System Analysis—Examines gage measurement systems for their suitability with regard to a specific measuring problem. **Price:** Call. **Platform:** Windows 3.1, 95, 98, 2000, NT.

procella—Various functions for collecting or directly reading measured data. Flexible, collects data easily and displays the deviations allowed in the process. **Price:** \$470. **Platform:** Windows 3.1, 95, 98, 2000, NT.

procella Monitoring—In a production or assembly, measurement values must be visualized, put into order of importance and compressed different ways. The measurement systems write data in the Q-AAS ASCH transfer format, and procella Monitoring updates the display. **Price:** \$2,200. **Platform:** Windows 3.1, 95, 98, 2000, NT.

procella Online—Read using an RS-232 interface. For a list of integrated companies, please visit our Web site. **Price:** \$800. **Platform:** Windows 3.1, 95, 98, 2000, NT.

procella with Online Interfaces and Evaluation—This procella package has the ability to carry out an evaluation using a preset configuration. **Price:** \$1,400. **Platform:** Windows 3.1, 95, 98, 2000, NT.

Process Analysis—Uses data from the process in order to evaluate the capability of the process. Suitable quality control charts are stipulated based on the estimator for the process location and variation of averages. **Price:** \$1,300 single user. **Platform:** Windows 3.1, 95, 98, 2000, NT.

QEM Systems Inc.

Ph. 616-375-8028 Fax 616-375-8430

www.qemsys.com

Your Quality Environmental Management System—Interactive, computer-based ISO 14000 orientation CD covering basic requirements of the standard. It motivates all levels to drive continuous improvement and gain business success. **Price:** \$495. **Platform:** Windows 9x, 2000, NT.

QISoft Ltd.

Ph. 912-790-7990 Fax 912-232-5600

www.qisoft.com

QIS—Distributed data management system that provides a view of process, product, quality and environmental data. **Price:** Call. **Platform:** Windows 2000, NT.

QSE—Quality Systems Engineering

Ph. 810-229-7329 Fax 810-494-5001

www.qseprocess.com

QSE-FMEA/APQP—Identifies and calculates the highest risk of any process. Adds

value to process flows, process FMEAs and process control plans. **Price:** \$1,095. **Platform:** Windows 95, 2000, NT.



QSET Inc.

Ph. 510-739-0611 Fax 510-739-1071

www.qset.com

QSET Integrated Knowledge Compliance Management—Integrates all business process improvement and compliance management issues for multisite, multinational organizations. The application provides a single, coherent Web-based system. **Price:** Call. **Platform:** Call.

QSoft Solutions Corp.

Ph. 800-669-9186 Fax 716-264-9702

www.solveright.com

Solve Right—Feedback/complaint-handling application service. Authorized users can access records, resolve issues and obtain instant reports from anywhere using their Web browser. **Price:** \$6,500 per year. **Platform:** Call.

Qualitron Systems Inc.

Ph. 889-569-7094 Fax 248-299-0000

www.qualitronsystems.com

DoES—The tools needed to systematically analyze and correct process variables and their interactions, dramatically reducing variation and improving quality. **Price:** \$695. **Platform:** Windows 2000, NT.

InfinityQS GTS—Consists of a comprehensive database in which calibration requirements, procedures and results can be controlled and maintained. **Price:** \$795. **Platform:** Windows 9x, 2000, NT.

InfinityQS SPC—An advanced, real-time statistical process control and statistical quality control system. Supports many advanced control charts. **Price:** \$995. **Platform:** Windows 9x, 2000, NT.

QTGage SPC—Real-time gaging and SPC software. *QTGAGE SPC* handles all aspects of computer-aided metrology. **Price:** \$995. **Platform:** Windows 9x, 2000, NT.



The Quality Group

Ph. 800-772-3071 Fax 404-252-4475

www.thequalitygroup.net

Control Plan—Courses feature media-rich interactive training, comprehensive administration and decision-support software tools. Demonstration CDs available. **Price:** Call. **Platform:** Windows.

Error/Mistake Proofing—**Price:** Call. **Platform:** Windows.

FMEA—**Price:** Call. **Platform:** Windows.

SixSigma-TIP—This media rich, e-learning offering delivers nine to 12 hours of action-packed, networkable Six Sigma training on five CDs, primarily at the Green Belt level. **Price:** Call. **Platform:** Windows.

SPC-TIP—A one-of-a-kind 10-CD-ROM program teaches practical SPC using live action video and focusing on real-world

implementation. **Price:** Call. **Platform:** Windows.

SQ-TIP—Six-CD-ROM training program that teaches statistical quality tools, including problem solving process, Pareto charts, cause and effect diagrams, flowcharting, scatter diagrams and SPC. **Price:** Call. **Platform:** Windows.

Quality Systems Integrators

Ph. 800-458-0539 Fax 610-458-7555
www.qsi-inc.com

Training and Document Management System (Enterprise Version)—Routing of documents for revision control with auto-notification of changes for training updates. Integration with e-mail and other file types. Job certification and employee job planning with deviation from job requirements, reports and activities. **Price:** \$1,495+. **Platform:** Novell; Windows 2000, NT.

Training and Document Management (Web-based Version)—Routing of documents for revision control with auto-notification of changes for training updates. Integration with e-mail and other file types. Job certification and employee job planning with deviation from job requirements, reports and activities. Includes 21 CFR Part 11 compliance, audit trails and security. **Price:** \$30,000+. **Platform:** Novell, Windows 2000.

Quality Systems International, an IBS Co.

Ph. 781-862-9002 Fax 781-862-9003
www.qualitysys.com

QSYS LIMS—The system for laboratories and analytical quality assurance. It is especially suited for process-oriented companies in the food processing, pharmaceutical and chemical industries. It supports laboratory-specific processes (such as flexible sample generation and recording and stability reports) and complies with ISO 17025 and GLP among others. **Price:** Call. **Platform:** Informix, Microsoft SQL, Oracle, Web, Windows NT, UNIX.

QSYS Professional—A comprehensive, integrated, transaction-based quality management system for the entire value chain. It integrates to existing software environments (such as ERP, PPC, CAD and PDM/EDM systems), can be configured to suit specific customer requirements and can collect data from all important measuring and inspection instruments. **Price:** Call. **Platform:** Informix, Microsoft SQL, Oracle, Web, Windows NT, UNIX.

QSI System for Document Control—Provides all the templates and examples needed to complete a quality manual, procedures, work instructions, specifications, quality plans and process description documents. Features include multilevel access security, electronic signatures, revision control and automated document status updates. An FDA-compliant version is also available. **Price:** Call. **Platform:** Lotus Notes, Web, Windows NT, UNIX.

QSI System for Quality Management—

Helps organizations to reap the benefits of ISO registration. When used in its entirety, it provides a comprehensive paper-free quality system. **Price:** Call. **Platform:** Lotus Notes, Web, Windows NT, UNIX.

QSI System for Quality Management/Automotive—Helps organizations to reap the promised benefits of QS-9000 registration. When used in its entirety, it provides a comprehensive paper-free quality system. **Price:** Call. **Platform:** Lotus Notes, Web, Windows NT, UNIX.

QualTrax Inc.

Ph. 800-277-3077 Fax 540-382-1801
www.qualtrax.com

QualTrax—Document control, audit, corrective action, customizable workflow and testing. No charge for view-only users. **Price:** Call. **Platform:** Call.

R & R Gage Co.

Ph. 770-409-9801 Fax 770-409-9787
www.rrgage.com

Gage R&R Study—**Price:** \$200. **Platform:** Windows 95, 98, 2000, NT.

Software Wedge—**Price:** \$200. **Platform:** Windows 95, 98, 2000, NT.

SPC—**Price:** \$995. **Platform:** Windows 95, 98, 2000, NT.

Raosoft Inc.

Ph. 206-525-4025 Fax 206-525-4947
www.raosoft.com

EZReport—Statistical report writer that allows novices and experts to produce reports with ease. Use default displays or customize reusable templates. Graphs and tables are instant. **Price:** \$299. **Platform:** Windows 95, 98, 2000, ME, NT.

EZSurvey for the Internet—Allows novices and experts to produce polished, validated questionnaire forms for distribution by Web or e-mail. **Price:** \$399. **Platform:** Windows 95, 98, 2000, ME, NT.

SurveyWin—An enterprise database management system that lets you design electronic forms and collect data electronically, then obtain statistical analysis and advanced reports. **Price:** \$495 single; \$249 network. **Platform:** Windows 95, 98, 2000, ME, NT.

Relax Software Corp.

Ph. 724-836-8800 Fax 724-836-8844
www.relaxsoftware.com

Relax FMEA—User-friendly framework for FMEA. User-friendly interface, powerful CAD import/export wizard, complete integration with the Relax Reliability Prediction Software, critical matrix graphs, etc. **Price:** \$2,495. **Platform:** Windows 95 and higher.

Relax RBD—Graphical reliability block diagram evaluator for modeling the effects of complex redundancy schemes. **Price:** \$2,495. **Platform:** Windows 95 and higher.

Relax Reliability—Calculates MTBF per MIL-HDBK-217, HRD5, RDF CNET, Bellcore (Telcordia), etc. Improve product reliability. **Price:** \$4,495. **Platform:** Windows 95 and higher.

Resource Engineering Inc.

Ph. 800-810-8326 Fax 860-872-2488
www.reseng.com

QualityTrainingPortal.com—Course topics include SPC, FMEA, mistake-proofing, Six Sigma, dimensional metrology and measurement systems analyses, with many new courses planned in the near future. **Price:** Call. **Platform:** Web.

RFF Electronics

Ph. 970-663-5767 Fax 970-669-4889
www.rff.com

RFFlow—Professional flowcharting that allows you to quickly and easily draw flowcharts, process maps, organization charts, fishbone diagrams, etc. **Price:** \$64. **Platform:** Windows 95, 2000, ME, NT.

Scantron Surveys

Ph. 800-722-6876 Fax 714-247-2738

eListen—Create, deploy, collect and analyze virtually any kind of paper or electronic survey. **Price:** Call. **Platform:** Call.

Scitor Corp.

Ph. 800-549-9876 Fax 408-745-8301
www.scitor.com

Scitor Process—Model any business process from claims processing to financial transactions to the most challenging manufacturing design. **Price:** \$1,995. **Platform:** Web-enabled; Windows 9x, 2000, ME, NT.

Scitor Process Viewer—Visualize, simulate and interact with published process via the Web. **Price:** Free for personal use. **Platform:** Web-enabled; Windows 9x, 2000, ME, NT.

Sigmatrinx

Ph. 972-542-7517 Fax 972-542-7520
www.sigmatrinx.com

CE/TOL 6 Sigma—A Complete tolerance management solution for total quality and process improvement programs. Model, analyze and allocate tolerances based on product performance requirements while considering manufacturing process capabilities. **Price:** Call. **Platform:** Call.

Skymark Corp.

Ph. 800-826-7284 Fax 412-371-0681
www.skymark.com

Pathmaker Software—Solve problems, plan strategy, improve processes and monitor performance. Flowcharting, cause and effect diagrams, consensus building, data analysis and more. **Price:** \$395 single. **Platform:** Windows 95, 98, 2000, NT.

Software Productivity Centre Inc.

Ph. 877-548-1948 Fax 604-689-0141
www.spc.ca

eSETweb—Display your unique development processes and standards to your team. Web-accessible development framework for short-cycle, high-pressured development projects. **Price:** \$2,999. **Platform:** PC; Windows 98, 2000, NT.

EssentialSET Enterprise—Provides more than 150 predefined and documented procedures that are fully customizable, as well as three process guides and two diagnostic tools for checking your organization's development and management practices. **Price:** \$4,999. **Platform:** STE; Web-enabled; Windows 98, 2000, NT.

ESTIMATE Professional—Greatly facilitates the project planning process and helps prevent projects from running late or over budget. **Price:** \$995. **Platform:** Windows 98, 2000, NT.

Software Technology

Ph. 931-537-6181 Fax 931-537-6813
www.softwaretotechnology.com

Advanced Gage Control 9.0—Gage calibration and gage studies. Automatic notification of overdue gages, user-defined fields and extremely user-friendly. **Price:** \$675. **Platform:** Windows 95, 98, 2000, NT.

Advanced Preventative Maintenance 9.0—Software for monitoring and scheduling maintenance activities. Automatic notification of overdue work, user-defined fields and extremely user-friendly. **Price:** \$675. **Platform:** Windows 95, 98, 2000, NT.

Advanced Supplier Control 8.0—Monitor supplier performance and documentation of incoming inspection results. **Price:** \$675. **Platform:** Windows 95, 98, 2000, NT.

Stat-Ease Inc.

Ph. 800-801-7191 Fax 612-378-2152
www.statease.com

Design-Ease 6.0—An entry-level program for design and analysis of two-level factorial screening experiments. Detect main effects and interactions that lead to breakthrough improvements. **Price:** \$495. **Platform:** Windows 95, 98, 2000, NT.

Design-Expert 6.0—Make breakthrough improvements. Screen for vital factors, locate ideal process settings and discover optimal product formulations. **Price:** \$995. **Platform:** Windows 95, 98, 2000, NT.

STATPOINT, LLC

StatPoint LLC

Ph. 800-232-7828 Fax 201-585-8589
www.statpoint.com

STATBEANS—Statistical and graphical JavaBeans for corporate developers. SPC, forecasting, regression, ANOVA and basic statistical methods. **Price:** \$5,000+. **Platform:** Macintosh; Unix; Windows.

STATGRAPHICS—General purpose statistical analysis system featuring SPC, design of experiments, life data analysis and statistical model-building. Connects to enterprise databases or user files. **Price:** \$1,095. **Platform:** Windows 9X, 2000, NT.

STATLETS—Collection of Java applets for statistical analysis within a Web browser. **Price:** \$295. **Platform:** Macintosh; Unix; Windows.

StatSoft Inc.

Ph. 918-749-1119 Fax 918-749-2217
www.statsoft.com

SEDAS—An integrated multiuser software system designed for general purpose data analysis and business intelligence application in research, marketing, finance and other industries. In addition, it features integration with data warehouses, intuitive query and filtering tools, easy-to-use administration tools, automatic report distribution, alarm notification and more. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT, XP.

Statistica Data Miner—Completely integrated, automated, ready-to-deploy, and customizable systems of specific data mining solutions can be used in a wide variety of business applications. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT, XP.

Statistica Enterprise-wide SPC system—Designed for local and global enterprise quality control and improvement applications. Real-time monitoring and alarm notification for the production floor, a comprehensive set of analytical tools for engineers, sophisticated reporting features for management, Six Sigma reporting options and more. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT, XP.

Statistica Web Server—Provides functionality to the data analysis tools in Statistica. Quickly access data and powerful analytical tools from virtually any computer connected to the Web. **Price:** Call. **Platform:** Windows 95, 98, 2000, NT, XP.

Statware Quality Solutions
Ph. 800-478-2892 Fax 541-758-4666
www.statware.com

Statit e-QC—Unlimited data access, interactive statistical analysis, e-Diagnostics, real-time COO/OEE, e-mail event alarming and work group collaboration all through a Web browser. **Price:** Call. **Platform:** Windows NT, 2000.

Statit e-server—A COM object that gives developers access to a comprehensive feature set of SPC procedures and graphics for development of Web-based applications. **Price:** Call. **Platform:** Windows NT.

Stephen Computer Services Inc.
Ph. 248-960-3535 Fax 248-960-3539
www.dataalyzer.com

DataLyzer Spectrum SPC—Single- and multi-user packages. Real-time data entry for variable and attribute data, 25 different reports, user-definable and HTML reporting, batch printing facilities. **Price:** \$995+. **Platform:** Windows 95, 98, 2000, ME.

Stochos Inc.
Ph. 800-426-4014 Fax 518-372-4789
www.stochos.com

Custom/QC—Comprehensive SPC/SQC analysis software that generates histograms, capability indices, standard control charts, and offers advanced tools such as CuSum, EWMA and multivariate control charts. SPC reports contain histograms, control charts and selected statistics on single output page. **Price:** \$2,995. **Platform:** Windows 3.1 and higher.

ProActive Process Improvement—An online, real-time process improvement system that integrates PLC process data with laboratory data and guides the process to the best possible results. Implementation of the PPI system has produced annual operating cost reductions of hundreds of thousands of dollars. **Price:** Call. **Platform:** Solaris.

QAR—Closed-loop corrective action tracking system for satisfying ISO 9000 standards for the control of nonconforming product. QAR incorporates all types of quality issues (customer, vendor, in-process, safety, quality audit, etc.) into a closed-loop system that requires action from all appropriate per-

sonnel. **Price:** \$4,000. **Platform:** SQL 7.0 and higher; Windows 95 and higher.

Quality Management Database System—Links to existing MRP II or factory floor process control systems. System highlights include shop floor SPC, waste and downtime tracking, closed-loop corrective action tracking, employee training log, gage calibration tracking, documentation control, extensive reporting capabilities and complete product traceability. **Price:** Call. **Platform:** SQL 7.0 and higher; Windows 95 and higher.

SPC Direct Solution—Real-time, online, 32-bit SPC monitoring and analysis database. Shop-floor interface can accept both manual and direct gage input. Up to eight SPC charts are automatically updated, providing instant feedback alarms for out-of-control and out-of-specification conditions. Stores all information in a Microsoft Access database to facilitate data retrieval for offline investigations. **Price:** \$8,000. **Platform:** SQL 7.0 and higher; Windows 95 and higher.

TAL Technologies Inc.
Ph. 800-722-6004 Fax 215-763-9711
www.taltech.com

B-Coder Pro—Adds bar code graphics to Windows applications. **Price:** \$395. **Platform:** Windows.

Bar Code Active X—Create the highest-quality bar codes possible. **Price:** \$695. **Platform:** Windows 95, 98, 2000, ME.

BCWedge—Inputs data from barcode scanner directly into Windows or DOS. **Price:** \$99. **Platform:** Windows.

CEWedge—Data collection program. Interfacing serial devices to any Windows CE program. **Price:** \$129. **Platform:** Windows CE v. 3.

TCP/Com—Serial-to-TCP/IP converter software. **Price:** \$259. **Platform:** Windows 95, 98, 2000, ME.

TCP/Wedge—TCP/IP data acquisition software. **Price:** Free with WinWedge 32. **Platform:** Windows 95, 98, 2000, ME.

WinWedge 32—Captures serial data from any instrument with RS-232 output. **Price:** \$259+. **Platform:** Windows 95, 98, 2000, ME.

Tescina Inc.
Ph. 510-713-8001 Fax 508-664-1257
www.dataget.com

DataGet—The hardware and software in the DataGet system connects gages to a standard Palm or Visor hand-held computer. **Price:** \$699. **Platform:** Windows 95, 98, NT.

Testing Machines Inc.
Ph. 800-678-3221 Fax 631-439-5420
www.testingmachines.com

TestLink—Data acquisition software that reduces the cost of acquiring, displaying, analyzing, storing and publishing data. **Price:** Call. **Platform:** Windows 98, 2000, NT.

Thread Check Inc.
Ph. 800-767-7633 Fax 631-231-1625
www.threadcheck.com

ThreadTech v. 2.21—Calculates screw thread information. **Price:** \$350. **Platform:** Windows.

Total Quality Engineering Inc.
Ph. 800-664-1940 Fax 858-748-0427
www.tqe.com

SIM-AwardsPlus—Manages unlimited forms of recognition in your organization. Online modules reduce the management workload and increase employee satisfaction. **Price:** Call. **Platform:** Windows 95, 98, 2000, ME, NT.

SIM-Enterprise—Positively involve your employees, customers and suppliers to drive quality efforts via process improvement, safety and cost reduction ideas. **Price:** Call. **Platform:** Windows 95, 98, 2000, ME, NT.

WebHoshin—Web-based software that documents and deploys the organization's business plan. Includes performance measures to track improvements and identify improvement opportunities and corrective action support. **Price:** \$2,250. **Platform:** Windows 2000, NT.

Total Quality Systems
P.O. Box 30485
Flagstaff, AZ 86003

Ph. 928-527-0002 Fax 928-527-3886
www.tqs-sim.com

We provide flexible solutions for teaming, suggestions, corrective action, continuous improvement, recognition, customer input and supplier ideas. TQS services include training, consulting, outsourcing, assessment tools and the world-class SIM software.

Trackware Inc.
Ph. 408-255-3058 Fax 408-343-0174
www.trackware.com

QSTracker—Software for customers requiring ISO 9000 and FDA certification. Document control, training and corrective action. Networkable. **Price:** Call. **Platform:** Call.

Tree-Master
Ph. 613-820-0410 Fax 613-820-3593
www.treemaster.ca

Tree-Master—Family of programs for editing, evaluating and plotting fault trees and success trees. **Price:** From \$300. **Platform:** Unix; Windows.

Trinity Consultants Inc.
Ph. 972-661-8100 Fax 972-385-9203
www.integrumonline.com

Integrum—Development and maintenance of effective environmental, health and safety, and quality management systems. **Price:** Call. **Platform:** Call.

UBM Corp.
Ph. 888-541-4826 Fax 408-541-0153
www.ubmusa.com

SolarMap—Complies with the latest metrology ISO standards on surface texture analysis and can be used to calculate a large number of roughness and waviness parameters. Powerful desktop publishing engine. **Price:** \$10,800. **Platform:** Windows 95, 98, 2000, NT 4.0.

Umetrics Inc.
Ph. 973-492-8355 Fax 973-492-8359
www.umetrics.com

MODDE—Design of experiments, analysis and optimization in one comprehensive, easy-to-use package. MODDE is 21 CFR Part 11-compliant. Generate automatic HTML reports. **Price:** Call. **Platform:** Windows.

SIMCA-4000—Real-time multivariate SPC and univariate SPC tool. Monitor, evaluate and guide a process by taking all measured signals into account. Connect to your central process database. **Price:** Call. **Platform:** Windows.

SIMCA-Batch On-Line—Monitors your batch evolution and quality in real-time. Apply multivariate and univariate SPC to your batch process. **Price:** Call. **Platform:** Windows.

SIMCA-P—Point-and-click software for multivariate modeling and data analysis. Image analysis, automatic classification, robust data preprocessing and an interactive graphing interface. **Price:** Call. **Platform:** Windows.

World Class Information Systems

Ph. 513-232-9100 Fax 513-232-9249

www.wcinfo.com/equip/
EQIP—Real-time, enterprisewide quality information system. Integrates with a user's MRP/ERP system, existing quality programs and data acquisition devices. **Price:** Call. **Platform:** AS400; iSeries; Windows.

Zeisler Associates Inc.
Ph. 800-819-8035 Fax 302-234-2797
www.senseisays.com

SENSET—Problem-solving techniques that expand the quality toolbox by stimulating innovative solutions to challenges or problems. **Price:** \$179.99. **Platform:** Windows NT.

Zontec Inc.
Ph. 800-955-0088 Fax 513-648-9007
www.zontec-spc.com

Synergy 2000—Encourages teamwork across the network by emphasizing the cross-functional roles of shop floor operators, process engineers and corporate managers. Advanced traceability and reporting capabilities. **Price:** \$2,000+. **Platform:** Windows 95, 98, 2000, ME, NT, XP.

qd