Quality Digest

Certification Guide

The Quality Sourcebook's Certification/Registration Guide features information on companies that provide products and services specifically related to ISO 9000, QS-9000, ISO 14000, AS9100 and other international standards or customer requirements.

The explosive growth of ISO 9000 during the last 10 years has greatly expanded the certification world. ISO 9000 has spawned a host of related standards, such as AS9100 for aerospace suppliers and TL 9000 for telecommunications suppliers. The automotive industry's QS-9000 quality system requirements has led to the development of a set of quality system requirements known as the Tooling and Equipment Supplement to QS-9000.

ISO 9000 has been updated in the past year with the release of ISO 9000:2000. This greatly revised version of ISO 9000 introduces a process management approach and eliminates the 20-element structure of ISO 9000's previous incarnation in favor of four major categories.

For more information on any of the products or services listed in this section, contact the companies directly. Please be sure to mention you saw their listings in *Quality Digest's* 2002 Quality Sourcebook!

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more than 270 consultants specializing in assorted standards, including ISO 9000, QS-9000, ISO 14000, the CE Mark, VDA 6.1, AS9100 and QS-9000's Tooling and Equipment Supplement. The directory includes the company name, address, phone and fax numbers, Web address, and a brief description of the consultant's services. (Please note that not all consultants provided us with descriptions.)

As with all *Quality Digest* guides, the Certification Guide is in no way meant to endorse or exclude a particular organization. Rather, it's meant to be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

We appreciate any feedback you have on our Certification Guide. If you have any suggestions for how we can improve this guide for next year, e-mail them to *source book@qualitydigest.com.*

Glossary

ANSI-RAB—American National Standards Institute's Registrar Accreditation Board

AS9100—quality system requirements for suppliers to the aerospace industry (previously known as AS9000)

CE Mark—European Union product safety testing requirements

CEN—European Committee for Standardization

CGSB—Canadian General Standards Board

EMAS—Environmental Management Audit Scheme

ISO 14000—international environmental management system standard administered by the International Organization for Standardization

ISO 9000—international quality management system standard administered by the International Organization for Standardization

ISO—International Organization for Standardization

NAP—U.S. National Accreditation Program

QS-9000—quality system requirements for suppliers to the Big Three

RvA—Dutch Council for Accreditation

SA8000—social accountability standard

SCC—Standards Council of Canada

TE Supplement—quality system requirements for tooling and equipment suppliers to the Big Three

TL 9000—quality system requirements for suppliers to the telecommunications industry

UKAS—United Kingdom Accreditation Scheme

VDA 6.1—Verband der Automobilindustrie, quality system requirements for suppliers to German automakers