

# 2009 Quality Sourcebook

## Consulting/Training

**Q**uality improvement is a tough undertaking for even the savviest organization. There's no need to go it alone, however. Quality system consultants and trainers can help keep you and your organization on the right path, and ensure that you're current in your knowledge of best practices.

On the following pages, you'll find our Consulting and Training buyers guide. This guide includes hundreds of companies that employ experts in the Malcolm Baldrige National Quality Award program, statistical process control, Six Sigma, leadership training, quality system development, and certification, among others.

This directory is not meant to endorse or exclude any particular organization. Rather, it should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references. Further information, including company descriptions (if provided to us) can be found on our web site at [www.qualitydigest.com/content/buyers-guides](http://www.qualitydigest.com/content/buyers-guides).

### Consulting/Training Buyers Guide .....Page 17

*This directory of quality consulting and training organizations includes the company name, address, phone and fax numbers,*

*web address, and the organization's consulting specialties, if this information has been provided to us.*

Key to Abbreviations			
AS9100 .....	AS	Quality Function	
Baldrige Award ...	BA	Deployment .....	QFD
Benchmarking .....	B	Service Quality .....	S
CE Mark .....	CE	Six Sigma .....	6S
Design of		SPC .....	SPC
Experiments.....	DE	Strategic Quality	
Government		Planning .....	SQP
Quality.....	G	Suggestion	
ISO 9001 .....	9K	Systems .....	SUG
ISO 14001 .....	14K	Teams.....	T
ISO/TS 16949 .....	TS	TL 9000.....	TL
Problem Solving... PS		TQM .....	TQM
QS-9000 .....	QS		

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AS, 9K, 14K

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