

**W**hen an organization makes the commitment to improve its quality processes, there's a lot to consider. Which quality improvement method should you use? What kind of monetary and time investment will it entail? Do you need to train staff or hire experts? Are there consulting and/or training companies who can help?

The answer to the last question is a definite *yes*. When it comes to consulting and training, there are plenty of resources to tap. But it's important to shop around before entrusting an outside resource with your organizational dilemmas.

The following Consulting and Training directories list hundreds of companies that can help you with any aspect of your quality process. Included are experts in the Malcolm Baldrige National Quality Award, Six Sigma, statistical process control, leadership training, quality system development and more.

Because ISO 9001 registration presents unique challenges for businesses and organizations, consulting firms that specialize in ISO 9001 are listed in the Certification section.

These directories are not meant to endorse or exclude a particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

### Consulting/Training Guide

Consulting Directory .....page 42

*This guide is a directory of quality consultants. Listed are the company name, address, phone and fax numbers, Web address, and the areas for which each company consults, if provided. Brief company descriptions, if provided, can be found on our Web site at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).*

Training Directory .....page 54

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### Glossary

- 5S**—sort, store, shine, standardize, sustain (translated)
- APQP**—advanced product quality planning
- AS9100**—quality system requirements for suppliers to the aerospace industry
- CE Mark**—European Union production safety testing requirements
- DOE**—design of experiments
- FMEA**—failure mode and effects analysis
- GMP**—good manufacturing practices
- ISO**—International Organization for Standardization
- ISO 9001**—international quality management system administered by ISO
- ISO 14000**—international environmental management system administered by ISO
- ISO/TS 16949**—automotive quality management system administered by ISO
- IT**—information technology
- JIT**—just-in-time inventory system
- MRP**—materials resource planning
- OEM**—original equipment manufacturer
- QFD**—quality function deployment
- QMS**—quality management system
- ROI**—return on investment
- SA8000**—social accountability standard
- Six Sigma**—quality process, developed at Motorola, focused on reducing defects to 3.4 defects per million opportunities
- SPC**—statistical process control
- TL 9000**—quality system requirements for suppliers to the telecommunications industry
- TPM**—total productive maintenance
- TQM**—total quality management

The information contained in Quality Digest directories, plus some additional information, is available online at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).

Key to Directory Abbreviations

AS9100 .....AS	Quality Function
Baldrige Award .....BA	Deployment.....QFD
Benchmarking .....BM	Service Quality .....SRV
CE Mark .....CE	Six Sigma .....SS
Design of Experiments.....DOE	SPC .....SPC
Government Quality .....GOV	Strategic Quality
ISO 9001 .....9K	Planning.....SQP
ISO 14001 .....14K	Suggestion Systems .....SUG
ISO/TS 16949 .....TS	Teams .....TM
Problem Solving .....PS	TL9000 .....TL
QS-9000.....QS	TQM .....TQM

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14K

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9K

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9K, 14K, QS

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9K, 14K, TS

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Ph. 800-338-7726 Fax 203-267-3446  
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**Kakivik Asset Management**  
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[www.greenwichconsulting.com](http://www.greenwichconsulting.com)

## Group 9000, M.E. Williams Co.

136 Boston Road  
Chelmsford, MA 01824  
Ph. 978-256-9141 Fax 978-256-3489

## GRT

3800 Steeles Ave. W., Ste. 103W  
Woodbridge, ON L4L 4G9 Canada  
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[www.grt77.com](http://www.grt77.com)

## Guildline Instruments Inc.

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Lake Mary, FL 32746  
Ph. 800-232-4536 Fax 407-333-3309  
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## H. Scott Tonk, The Solutions Guy

1510 W. Greenleaf Ave., Ste. 2A  
Chicago, IL 60626  
Ph. 888-880-7490 Fax 773-508-4068  
[www.thesolutionsguy.biz](http://www.thesolutionsguy.biz)

## H.W. Fahrlander & Associates

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Richardson, TX 75080  
Ph. 972-783-1216 Fax 972-783-6043

## Harold S. Haller & Co.

5 Ashley Court  
Cleveland, OH 44116  
Ph. 440-895-0775 Fax 440-895-0965  
[www.haroldhaller.com](http://www.haroldhaller.com)

## Harpco Systems Inc.

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Wixom, MI 48393  
Ph. 248-374-1718 Fax 248-374-0022  
[www.harpcosystems.com](http://www.harpcosystems.com)

## Harrington Institute Inc.

16080 Camino Del Cerro, Ste. 100  
Los Gatos, CA 95032  
Ph. 408-358-2476 Fax 408-358-5106  
[www.harrington-institute.com](http://www.harrington-institute.com)

## Harrington Software Inc.

11501 Lake Underhill Road  
Orlando, FL 32825  
Ph. 800-476-9000 Fax 407-382-6141  
[www.hginet.com](http://www.hginet.com)

## Hellier Technical Training and Consulting

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Houston, TX 77060  
Ph. 888-282-3887 Fax 281-873-0981  
[www.hellierndt.com](http://www.hellierndt.com)

## Hogan Center for Performance Excellence

2915 LBJ Freeway, Ste. 152  
Dallas, TX 75234  
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[www.hogancenter.com](http://www.hogancenter.com)

## HPK Group LLC

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Windermere, FL 34786  
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[www.hpkgroupllc.com](http://www.hpkgroupllc.com)

## HQ4 Extended Enterprise Quality

1585 Sacramento Trail  
Hartland, MI 48353  
Ph. 248-790-2250 Fax 810-225-4602  
[www.hq4.org](http://www.hq4.org)

## Human Capital Associates

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Colorado Springs, CO 80920  
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[www.hca-leadership.com](http://www.hca-leadership.com)

## Human Quality Educational Products

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[www.human.ca](http://www.human.ca)

## Huntington Quality Associates Inc.

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Huntington, IN 46750  
Ph. 800-496-8476 Fax 260-356-6006  
[www.hqa.com](http://www.hqa.com)



## IBS

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Lexington, MA 02421  
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## iGrafx

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Tualatin, OR 97062  
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[www.igrafx.com](http://www.igrafx.com)

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Rockville, RI 02873  
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[www.iqlinc.com](http://www.iqlinc.com)

## Industrial Modernization Center (IMC)

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Ph. 800-326-9467 Fax 570-329-1440  
[www.imcpa.com](http://www.imcpa.com)

## Industrial Training Service Inc.

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Burlington, ON L7L 1Y1 Canada  
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[www.itscorp.ca](http://www.itscorp.ca)



## InfinityQS International

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Manassas, VA 20109  
Ph. 800-772-7978 Fax 703-393-2211  
[www.infinityqs.co](http://www.infinityqs.co)

## Infrared Solutions Inc.

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Plymouth, MN 55447  
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[www.infraredsolutions.com](http://www.infraredsolutions.com)

## InspectTech Analytix Group Inc.

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Scarborough, ON M1P 3A9 Canada  
Ph. 416-757-1179 Fax 416-757-8096  
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Ph. 416-599-6009 Fax 416-599-6867  
[www.intelx.com](http://www.intelx.com)

## Interliance LLC

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## International Certifications USA Inc.

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Mesa, AZ 85210  
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[www.intlcertusa.com](http://www.intlcertusa.com)

## International Institute of Consulting and Training

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Minneapolis, MN 55420  
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## International ISO Group Inc.

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Hamilton, OH 45011  
Ph. 800-476-3066 Fax 513-858-4592  
[www.qls-iso9000.com](http://www.qls-iso9000.com)

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[www.iqcconsulting.com](http://www.iqcconsulting.com)

## International Quality Institute Inc.

N30W5030 Landmark Drive  
Cedarburg, WI 53012  
Ph. 262-375-8868 Fax 262-375-8870  
[www.i-q-i.com](http://www.i-q-i.com)

## International Quality & Reliability Consultants

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Wharton, NJ 07885  
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## Intertek Automotive Systems Certification (IASC)

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Grand Rapids, MI 49548  
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## Iowa Quality Center

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Marion, IA 52302  
Ph. 319-398-7101 Fax 319-398-5698  
[www.iowaqc.org](http://www.iowaqc.org)

## IQC Inc.

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Dayton, OH 45401  
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## IQS Inc.

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[www.iqs.com](http://www.iqs.com)

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Houston, TX 77018  
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[www.iris-inspection.com](http://www.iris-inspection.com)

## ISO 9000 Quality Systems Management

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Burlington, ON L7M 1K1 Canada  
Ph. 905-336-5002 Fax 905-336-0288  
[www.iso9000quality.com](http://www.iso9000quality.com)

## ISO 9000 Store

16526 W. 78th St., No. 242  
Eden Prairie, MN 55346  
Ph. 877-942-6572 Fax 801-457-9770  
[www.the9000store.com](http://www.the9000store.com)

## The ISO Auditing Network

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Perris, CA 92570  
Ph. 951-943-9201 Fax 951-943-9201  
[qualitypartners.org](http://qualitypartners.org)

## ISO-Solutions

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Pickens, SC 29671  
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[www.iso-solutions.biz](http://www.iso-solutions.biz)

## ISOGuru Inc.

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## ISOQual International

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Norwood, MA 02062  
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[www.isoqual.com](http://www.isoqual.com)

## Item Software

2190 Towne Centre Place, Ste. 314  
Anaheim, CA 92806  
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Greenville, SC 29615  
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[www.it3-services.com](http://www.it3-services.com)

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[www.jblsys.com](http://www.jblsys.com)

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Albuquerque, NM 87107  
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Southbury, CT 06488  
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Topeka, KS 66603  
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[www.kae.bluestep.net](http://www.kae.bluestep.net)

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Chardon, OH 44024  
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[www.kavon.com](http://www.kavon.com)

## KEMA-Registered Quality Inc.

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Chalfont, PA 18914  
Ph. 215-997-4519 Fax 215-997-3810  
[www.krqua.com](http://www.krqua.com)

## Ken Jackman & Associates

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Hoffman Estates, IL 60195  
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[www.iso9000trainer.com](http://www.iso9000trainer.com)

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North Bergen, NJ 07047  
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Ocean Springs, MS 39564  
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<http://geocities.com/stoutnet>

## Leap Technologies Inc.

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[www.actionworkout.com/sixsigma.htm](http://www.actionworkout.com/sixsigma.htm)

## Lifestar

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[www.lillysoftware.com](http://www.lillysoftware.com)



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[www.littsquality.com](http://www.littsquality.com)

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[www.isoguy.com](http://www.isoguy.com)

## Lloyd's Register Quality Assurance Inc.

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New Orleans, LA 70118  
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[www.cba.loyno.edu](http://www.cba.loyno.edu)

## LRQA Commercial Training Services/Business Improvement Group

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[www.msgweb.com](http://www.msgweb.com)

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Burnsville, MN 55337  
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[www.wurtzelassociates.com](http://www.wurtzelassociates.com)

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19 Cottontail Ave.  
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Ph. 905-472-5256

## The McDonald Consulting Group

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Ph. 512-280-7175 Fax 501-648-2036  
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## Metrologic Group

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Farmington Hills, MI 48335  
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[www.metrologic.fr/](http://www.metrologic.fr/)

## Metrology Solutions Inc.

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## Metropolitan Community College's Business & Technology College

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## Michael Obst LLC

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## MRJ Consultants Inc.

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Ph. 973-377-6136 Fax 973-377-0819

## MSQPC—The Quality Center

22 N. Front, Ste. 200  
Memphis, TN 38103  
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## Nachman Precision Systems Inc.

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Johnson City, TN 37604  
Ph. 423-975-0013 Fax 423-926-1330  
[www.n-p-s.com](http://www.n-p-s.com)

## National Quality Assurance USA

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Acton, MA 01720  
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## Nationwide Gage Calibration Inc.

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[www.natcal.com](http://www.natcal.com)

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Raleigh, NC 27695  
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[www.ies.ncsu.edu/](http://www.ies.ncsu.edu/)

## NDT International Inc.

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[www.ndtintl.com](http://www.ndtintl.com)

## Nelson Associates

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[www.nelsonassoc.com](http://www.nelsonassoc.com)

## New Learning Systems

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Fort Collins, CO 80524  
Ph. 720-219-0160 Fax 720-596-5236  
[www.nextsigma.com](http://www.nextsigma.com)

## Northeastern Pennsylvania Industrial Resource Center

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111 S.W. Fifth Ave., Ste. 800  
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[www.nwasoft.com](http://www.nwasoft.com)

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Seattle, WA 98108  
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[www.norvadallc.com](http://www.norvadallc.com)

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3829 Quarton Road  
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Ph. 248-540-4827 Fax 248-540-4827  
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## Oak Wood Associates Ltd.

3038 Indian Springs Road  
Maumee, OH 43537  
Ph. 419-867-8276 Fax 419-867-8278  
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## Objectives International Inc.

4370 La Jolla Village Drive, Ste. 400  
San Diego, CA 92122  
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## Ockham Systems Consulting

1135 Landsdowne Drive, No. 3  
Coquitlam, BC V3B 7K6 Canada  
Ph. 604-839-6204 Fax 604-461-9339  
[www.ockham.ca](http://www.ockham.ca)

## Oklahoma Quality Award

P.O. Box 26980  
Oklahoma City, OK 73126  
Ph. 405-815-5295 Fax 405-815-5205  
[www.oklahomquality.com](http://www.oklahomquality.com)



## Omnex

315 E. Eisenhower Parkway, Ste. 110  
Ann Arbor, MI 48108  
Ph. 734-761-4940 Fax 734-761-4966  
[www.omnex.com](http://www.omnex.com)

## Omni Tech International Ltd.

P.O. Box 5007  
Huntsville, AL 35814  
Ph. 256-883-3554 Fax 256-772-8021  
[www.omnitechintl.com](http://www.omnitechintl.com)

## Operations Concepts Inc.

900 N. Kings Highway, Ste. 307  
Cherry Hill, NJ 08034  
Ph. 856-667-4461 Fax 856-667-4602  
[www.operationsconcepts.com](http://www.operationsconcepts.com)

## Optimal Inc.

14492 Sheldon Road, Ste. 300  
Plymouth, MI 48170  
Ph. 734-604-2832 Fax 248-449-6404  
[www.optimalinc.com](http://www.optimalinc.com)

## Organization Analysts LLC

4100 Carmel Road, Ste 159  
Charlotte, NC 28226  
Ph. 877-883-0083 Fax 248-436-4688  
[www.organalysts.com](http://www.organalysts.com)

## Oriel Inc.

3800 Regent St.  
Madison, WI 53705  
Ph. 800-669-8326 Fax 608-238-2908  
[www.orielinc.com](http://www.orielinc.com)

## Orion Canada Inc.

180 Metcalfe St., Ste. 509  
Ottawa, ON K2P 1P5 Canada  
Ph. 613-563-9000 Fax 613-563-9002  
[www.orioncanada.com](http://www.orioncanada.com)

## Pacific Inspection Co.

9271 Irvine Blvd.  
Irvine, CA 92618  
Ph. 949-916-4400 Fax 949-916-4403  
[www.pacificinspection.com](http://www.pacificinspection.com)

## Parr Consulting Inc.

5221 RFD  
Long Grove, IL 60047  
Ph. 847-913-5513 Fax 847-913-5513

## Partners Through Change Inc.

1259 S. Elizabeth St.  
Denver, CO 80210  
Ph. 303-777-9680 Fax 303-765-4567  
[www.partnersthroughchange.com](http://www.partnersthroughchange.com)

## Patton & Patton Software Corp.

3815 N. Oracle Road  
Tucson, AZ 85705  
Ph. 800-525-0082 Fax 520-888-2937  
[www.patton-patton.com](http://www.patton-patton.com)

## PCA Consulting Group LLC

3325 Lorna Road, Ste. 2285  
Birmingham, AL 35216  
Ph. 800-284-2430 Fax 509-692-3442  
[www.pcaadvantage.com](http://www.pcaadvantage.com)

## Peak Consulting Group Inc.

5260 Ridgevale Way  
Pleasanton, CA 94566  
Ph. 408-248-2362 Fax 925-425-0846  
[www.peakconsult.com](http://www.peakconsult.com)

## Peak Process Inc.

10277 Vista Knoll Blvd.  
Cupertino, CA 95014  
Ph. 408-730-4646 Fax 408-730-4646  
[www.peak-process.com](http://www.peak-process.com)

## Performance Management Group LLC

P.O. Box 44989  
Phoenix, AZ 85064  
Ph. 602-728-0185 Fax 602-266-9171  
[www.helpingmakeithappen.com](http://www.helpingmakeithappen.com)

## Performance Quality Systems Inc.

P.O. Box 94  
Frankfort, IL 60423  
Ph. 815-464-0849 Fax 815-464-0850  
[www.performancequalitysystems.com](http://www.performancequalitysystems.com)

## Perry Johnson Consulting Inc.

26555 Evergreen, Ste. 1300  
Southfield MI 48076  
Ph. 800-800-0450 Fax 248-356-4230  
[www.pjcinc.com](http://www.pjcinc.com)

## Philip Crosby Associates II Inc.

P.O. Box 2687  
Winter Park, FL 32790  
Ph. 800-722-1464 Fax 407-679-7616  
[www.philipcrosby.com](http://www.philipcrosby.com)

## The PIC Group

199 Wentworth St. E.  
Oshawa, ON L1H 3V6 Canada  
Ph. 800-263-3735 Fax 905-721-3339  
[www.thepicgroup.com](http://www.thepicgroup.com)

## Pilgrim Software Inc.

2807 W. Busch Blvd., Ste. 200  
Tampa, FL 33618  
Ph. 813-915-1663 Fax 813-915-1948  
[www.pilgrimsoftware.com](http://www.pilgrimsoftware.com)

## PIVOT Management Consultants

P.O. Box 536  
Upland, CA 91785  
Ph. 877-748-6862 Fax 909-982-7161  
[www.pivotmc.com](http://www.pivotmc.com)

## Pivotal Resources

1460 Maria Lane, Ste. 400  
Walnut Creek, CA 94596  
Ph. 800-699-6220 Fax 925-975-0501  
[www.pivotalresources.com](http://www.pivotalresources.com)

## PlanTech Inc.

30230 Orchard Lake Road, Ste. 120  
Farmington Hills, MI 48334  
Ph. 888-228-7676 Fax 248-737-2800  
[www.plantechinc.com](http://www.plantechinc.com)

## Pleiades International Inc.

21 E. Greyhound Pass  
Carmel, IN 46032  
Ph. 317-569-1814 Fax 317-582-1122  
[www.pleiadesintl.com](http://www.pleiadesintl.com)

## Plexus Corp.

1408 Northland Drive, Ste. 310  
St. Paul, MN 55120  
Ph. 888-753-9871 Fax 651-644-4949  
[www.plexusintl.com](http://www.plexusintl.com)

## PMC/Production Modeling Corp.

3 Parklane Blvd., Ste. 1006 W  
Dearborn, MI 48126  
Ph. 313-441-4460 Fax 313-441-6098  
[www.pmc.com](http://www.pmc.com)

## Powerway Inc.

6919 Hillsdale Court  
Indianapolis, IN 46250  
Ph. 800-964-9004 Fax 317-598-1740  
[www.powerwayinc.com](http://www.powerwayinc.com)

## Precision Calibration Services Inc.

29912 Gratiot Ave.  
Roseville, MI 48066  
Ph. 866-779-7274 Fax 586-779-9391  
[www.precisioncalibration.com](http://www.precisioncalibration.com)

## Precision Technologies Inc.

1740 State Route 61  
Crestline, OH 44827  
Ph. 419-683-8029 Fax 419-683-4253  
[www.pticmm.com](http://www.pticmm.com)

## Preferred Quality Services Inc.

2707 Dupont Ave.  
Jacksonville, FL 32217  
Ph. 904-731-3698 Fax 904-367-8268



## Premier Performance Network

751 S. George St.  
York, PA 17403  
Ph. 866-674-4627 Fax 717-846-6044  
[www.premierperformance.net](http://www.premierperformance.net)

## Prezign Inc.

34034 W. Eight Mile Road, Ste. 102  
Farmington Hills, MI 48335  
Ph. 248-471-9390 Fax 248-471-9390  
[www.prezign.com](http://www.prezign.com)

## Prism eSolutions LLC

700 American Ave., Ste. 104  
King of Prussia, PA 19406  
Ph. 888-386-2330 Fax 610-265-7975  
[www.primisesolutions.com](http://www.primisesolutions.com)

## Process Quality Associates Inc.

690 King St., Ste. 2  
London, ON N5W 2X3 Canada  
Ph. 800-837-7046 Fax 519-667-1722  
[www.pqa.net](http://www.pqa.net)

## ProcessModel Inc.

32 W. Center St., Ste. 301  
Provo, UT 84601  
Ph. 801-356-7165 Fax 801-356-7175  
[www.processmodel.com](http://www.processmodel.com)

## Progressive Quality Solutions

P.O. Box 927  
Forestville, CA 95436  
Ph. 707-887-8481 Fax 707-887-2501  
[www.gatssoftware.com](http://www.gatssoftware.com)

## The Project Technologies Group Inc.

22000 Springbrook Ave., Ste. 104  
Farmington Hills, MI 48336  
Ph. 248-476-1234 Fax 248-476-6682  
[www.projecttech.com](http://www.projecttech.com)



## PROMAX Consulting Services Inc.

1901 Harbor City Blvd., Ste. 600  
Melbourne, FL 32901  
Ph. 321-725-4300 Fax 321-725-8890  
[www.promaxconsulting.com](http://www.promaxconsulting.com)

## Prompt Consultants Inc.

P.O. Box 560992  
Charlotte, NC 28256  
Ph. 704-784-1412 Fax 704-784-1415  
[www.promptconsultants.com](http://www.promptconsultants.com)

## PW Resources Inc.

34 McNamara St.  
Stoughton, MA 02072  
Ph. 781-341-2488 Fax 781-341-5012  
[www.pwresources.com](http://www.pwresources.com)

## Q-DAS Inc.

2582 Product Drive  
Rochester Hills, MI 48309  
Ph. 888-412-7327 Fax 248-299-4913  
[www.q-das.com](http://www.q-das.com)

## Q<sup>2</sup> Consultants Inc.

2072 N. 450 W., Ste. 1111  
Sunset, UT 84015  
Ph. 801-525-8880 Fax 801-525-8881  
[www.q2consultants.com](http://www.q2consultants.com)

## Q21... 21st Century Quality LLC

7410 S. 108th Ave.  
Rothbury, MI 49452  
Ph. 800-835-6863 Fax 231-861-0808  
[www.q21.com](http://www.q21.com)

## QAI

6320 Rucker Road, Ste. F  
Indianapolis, IN 46220  
Ph. 317-202-9000 Fax 800-556-3789  
[www.trainingforquality.com](http://www.trainingforquality.com)

## QATEL Associates International Inc.

P.O. Box 345  
New Suffolk, NY 11956  
Ph. 631-734-2599 Fax 949-760-0424  
[www.qatel.net](http://www.qatel.net)

## QC Inspection Services Inc.

11975 Portland Ave. S., Ste. 102  
Burnsville, MN 55337  
Ph. 800-959-0632 Fax 952-895-1152  
[www.qcinspect.com](http://www.qcinspect.com)

## QCI International

P.O. Box 738  
Red Bluff, CA 94080  
Ph. 530-527-6970 Fax 530-528-8991  
[www.qci-intl.com](http://www.qci-intl.com)

## QM Consulting Inc.

30 N. Fifth St.  
Keokuk, IA 52632  
Ph. 800-862-3229 Fax 319-524-3229  
[www.qm-consulting.com](http://www.qm-consulting.com)

## QMC

1940 Opdyke Court  
Auburn Hills, MI 48326  
Ph. 248-377-6007 Fax 248-377-9998  
[www.qmc.com](http://www.qmc.com)

## QMI

8501 E. Pleasant Valley Rd.  
Cleveland, OH 44131  
Ph. 800-247-0802 Fax 216-901-1911  
[www.qmi.com](http://www.qmi.com)

## QMR Consulting Inc.

9610 Triola  
Houston, TX 77036  
Ph. 713-974-1872 Fax 713-974-6336  
[www.qmrc.com](http://www.qmrc.com)

## QMS Solutions LLC

461-B Carlisle Drive  
Herndon, VA 20170  
Ph. 703-318-8810 Fax 703-736-9852  
[www.qmsolutions.com](http://www.qmsolutions.com)

## QMX Inc. Quality Management Exchange

P.O. Box 291204  
Port Orange, FL 32129  
Ph. 386-767-0023 Fax 386-767-0408  
[www.qmx-iso.com](http://www.qmx-iso.com)

## QNET LLC

P.O. Box 527  
Elk River, MN 55330  
Ph. 763-441-0899 Fax 763-441-0898  
[www.ce-mark.com](http://www.ce-mark.com)

## QRX Inc.

5925 Chatham Lane  
The Colony, TX 75056  
Ph. 866-542-1905 Fax 469-384-3509  
[www.qrx.com](http://www.qrx.com)

## QSE/Quality Systems Engineering Inc.

4092 Flexer Drive  
Spring Hill, FL 34607  
Ph. 352-597-1197 Fax 352-597-1196  
[www.qseprocess.com](http://www.qseprocess.com)

## Quad City Calibration

21112 Scott Park Road  
Davenport, IA 52804  
Ph. 800-391-8501 Fax 563-391-0112  
[www.testlab1.com/calibration.htm](http://www.testlab1.com/calibration.htm)

## Quad City Testing Laboratories Inc.

21112 Scott Park Road  
Davenport, IA 52804  
Ph. 800-391-8501 Fax 563-391-0112  
[www.testlab1.com/calibration.htm](http://www.testlab1.com/calibration.htm)

## QualFine Industries Inc.

975 E. Nerge Road, Ste. W110  
Roselle, IL 60172  
Ph. 888-317-4820 Fax 630-295-8454  
[www.qualifin.com](http://www.qualifin.com)

## Qualitron Systems Inc.

2142 Pontiac Road, Ste. 202  
Auburn Hills, MI 48326  
Ph. 888-569-7094 Fax 248-340-0800  
[www.qualitronsystems.com](http://www.qualitronsystems.com)

## Quality Advantage Inc.

555 Randall, Ste. 2  
Troy, MI 48085  
Ph. 888-321-3864 Fax 248-528-6802  
[www.qualityadvantage.com](http://www.qualityadvantage.com)

## Quality America Inc.

1984 N. Kolb Road  
Tucson, AZ 85730  
Ph. 800-722-6154 Fax 520-722-6705  
[www.qualityamerica.com](http://www.qualityamerica.com)

## Quality Associates International Inc.

23810 Michigan Ave., Ste. 103  
Dearborn, MI 48124  
Ph. 888-367-3632 Fax 313-565-4895  
[www.quality-one.com](http://www.quality-one.com)

## Quality Assurance Audits & Consulting

1548 Gulf Ave.  
Wilmington, CA 90744  
Ph. 310-549-1958 Fax 310-549-9702  
[www.qaaudits.com](http://www.qaaudits.com)

## Quality Assurance Institute

7575 Dr. Phillips Blvd., Ste. 350  
Orlando, FL 32819  
Ph. 407-363-1111 Fax 407-363-1112  
[www.qaiusa.com](http://www.qaiusa.com)

## Quality Consulting

W342 N5106 Road P  
Okauchee, WI 53069  
Ph. 262-567-2854 Fax 262-567-7289  
[www.execpc.com/~quality/](http://www.execpc.com/~quality/)

## Quality Consulting Enterprises Inc.

155 Nevada St.  
Hicksville, NY 11801  
Ph. 516-933-8815 Fax 516-933-8815  
<http://mysite.verizon.net/vze75lkc/>

## Quality Control Solutions Inc.

43339 Business Park Drive, No. 101  
Temecula, CA 92590  
Ph. 888-355-7274 Fax 909-676-8970  
[www.qc-solutions.com](http://www.qc-solutions.com)

## Quality Council of Indiana

602 W. Paris Ave.  
West Terre Haute, IN 47885  
Ph. 800-660-4215 Fax 812-533-4216  
[www.qualitycouncil.com](http://www.qualitycouncil.com)

## Quality Edge Management Consulting

5509 Sefton Ave.  
Baltimore, MD 21214  
Ph. 410-426-2269 Fax 410-426-2269  
[www.qedgmc.com](http://www.qedgmc.com)

## The Quality Group

5825 Glenridge Drive, Building 3, Ste. 101  
Atlanta, GA 30328  
Ph. 800-772-3071 Fax 404-252-4475  
[www.thequalitygroup.net](http://www.thequalitygroup.net)

## Quality Innovations Inc.

440 Jupiter Lane  
Juno Beach, FL 33408  
Ph. 561-624-8681 Fax 561-624-8681  
[www.qualityinnovationsinc.com](http://www.qualityinnovationsinc.com)

## Quality Integrators Corp.

355 Harry Walker Parkway N., Ste. 5  
Newmarket, ON L3Y 3B7 Canada  
Ph. 800-343-3319 Fax 905-895-7736  
[www.qic-intl.com](http://www.qic-intl.com)

## Quality Leadership Systems Inc.

7810 Ballantyne Commons Parkway  
Charlotte, NC 28210  
Ph. 704-319-2247 Fax 704-544-7728  
[qls-inc.com](http://qls-inc.com)



## Quality Management International Inc.

P.O. Box 271  
Exton, PA 19341  
Ph. 800-666-9001 Fax 800-329-9004  
[www.aworldofquality.com](http://www.aworldofquality.com)

## Quality Management Solutions Inc.

P.O. Box 349  
Uncasville, CT 06382  
Ph. 800-628-6424  
[www.qmsolutions.com](http://www.qmsolutions.com)

## Quality Measurement Systems Corp.

2142 Pontiac Road, Ste. 202  
Auburn Hills, MI 48326  
Ph. 866-772-0012 Fax 248-370-9921  
[www.qmcorporation.com](http://www.qmcorporation.com)

## Quality One Associates

12900 W. North Ave.  
Brookfield, WI 53005  
Ph. 262-821-2030 Fax 262-821-3572  
[www.qualityoneassociates.com](http://www.qualityoneassociates.com)

## Quality Partners

21014 Olive Ave.  
Perris, CA 92570  
Ph. 951-943-9201 Fax 951-943-9201

## Quality Practitioners Inc.

1126 Sydney Terrace  
Mount Juliet, TN 37122  
Ph. 888-701-9001 Fax 615-773-5021  
[www.isotraining.net](http://www.isotraining.net)

## Quality & Productivity Solutions Inc.

1 Sunny Hill  
Oxford, MA 01540  
Ph. 508-987-3800 Fax 508-987-1464  
[www.qpsconsulting.com](http://www.qpsconsulting.com)

## Quality Pursuit Inc.

11 Old Westfall Drive  
Rochester, NY 14625  
Ph. 800-278-7784 Fax 585-288-4594  
[www.qualitypursuit.com](http://www.qualitypursuit.com)

## Quality Solutions Inc.

P.O. Box 40147  
Cleveland, OH 44140  
Ph. 800-471-1646 Fax 440-933-7077  
[www.qualitysolutions.com](http://www.qualitysolutions.com)

## Quality Systems Assessment Co.

1949 W. 252nd St.  
Lomita, CA 90717-1808  
Ph. 310-539-9510 Fax 310-539-9510

## Quality Systems Associates Inc.

818 Washington St.  
Manitowoc, WI 54220  
Ph. 920-682-9045 Fax 920-682-9045  
[www.qsa-consulting.com](http://www.qsa-consulting.com)

## Quality Systems Integrators

P.O. Box 91  
Eagle, PA 19480  
Ph. 800-458-0539 Fax 610-458-7555  
[www.qsi-inc.com](http://www.qsi-inc.com)

## Quality Systems Management

5632 Everhard Road N.W.  
Canton, OH 44718  
Ph. 330-284-3535 Fax 330-478-8331  
[www.qsmgmt.com](http://www.qsmgmt.com)

## Quality Techniques

P.O. Box 5007  
Huntsville, AL 35814  
Ph. 256-883-3554 Fax 509-471-5652  
[www.qualitytechniques.com](http://www.qualitytechniques.com)

## Quality Technology Co.

1320 Tower Road, Ste. 139  
Schaumburg, IL 60173  
Ph. 800-680-0700 Fax 847-884-7280  
[www.qtcom.com](http://www.qtcom.com)

## QualityHub Inc.

5604 Bear Stone Run  
Oviedo, FL 32765  
Ph. 800-908-7482 Fax 301-977-8832  
[www.qualityhub.com](http://www.qualityhub.com)

## QualityQuest Inc.

2117 N. Williamsburg St.  
Arlington Heights, IL 60004  
Ph. 888-568-9001 Fax 847-870-0872  
[www.mikemick.com](http://www.mikemick.com)

## QualityTrainingPortal

80 Mobus Road  
Waitsfield VT 05673  
Ph. 800-810-8326 Fax 802-496-7724  
[www.qualitytrainingportal.com](http://www.qualitytrainingportal.com)

## QualityWBT Center for Education

5980 E. Bay Blvd.  
Gulf Breeze, FL 32563  
Ph. 850-916-9496 Fax 850-916-9497  
[www.qualitywbt.com](http://www.qualitywbt.com)

# QUALIWARE

## QualiWare Inc.

200 Business Park Drive, Ste. 101  
Armonk, NY 10504  
Ph. 866-979-4357 Fax 914-730-7094  
[www.qualiwareinc.com](http://www.qualiwareinc.com)

## QualPro Inc.

3117 Pellissippi Parkway  
Knoxville, TN 37931  
Ph. 800-500-1722 Fax 865-927-0495  
[www.qualproinc.com](http://www.qualproinc.com)



## QualTrax Inc.

105 Industrial Drive  
Christiansburg, VA 24073  
Ph. 800-277-3077 Fax 540-382-1801  
[www.qualtrax.com](http://www.qualtrax.com)

## Quametec

10612 LaFollette Drive  
Brighton, MI 48114  
Ph. 810-225-8588 Fax 810-225-8589  
[www.quametec.com](http://www.quametec.com)

## Quantum Associates Inc.

1 Northbrook Place, 5 Revere Drive, Ste. 200  
Northbrook, IL 60062  
Ph. 847-498-7343 Fax 847-205-5330  
[www.quantumassocinc.com](http://www.quantumassocinc.com)

## QUASAR

7250 W. Credit Ave.  
Mississauga, ON L5N 5N1 Canada  
Ph. 800-461-9001 Fax 905-542-1318  
[www.quasarquality.com](http://www.quasarquality.com)

## Quest Analytical Inc.

5905 Wooddale Ave. S.  
Edina, MN 55424  
Ph. 952-848-1125 Fax 952-927-7944  
[www.questanalytical.com](http://www.questanalytical.com)

## Quest Management Services

6711 Mississauga Road, Ste. 108  
Mississauga, ON L5N 2W3 Canada  
Ph. 866-846-4065 Fax 905-813-4454  
[www.questmanagementservices.com](http://www.questmanagementservices.com)

## Quest Worldwide Inc.

P.O. Box 414  
Mahopac Falls, NY 10542  
Ph. 201-843-8443 Fax 201-843-6088  
[www.quest-worldwide.com](http://www.quest-worldwide.com)

## R. Michael Donovan & Co. Inc.

945 Concord St.  
Framingham, MA 01701  
Ph. 508-788-1100 Fax 508-655-3000  
[www.rmdonovan.com](http://www.rmdonovan.com)

## R.T. Westcott & Associates

263 Main St.  
Old Saybrook, CT 06475  
Ph. 860-388-6094

## RAM Q Universe Inc.

1135 Terminal Way, Ste. 209  
Reno, NV 89502  
Ph. 231-386-5071 Fax 231-386-9256  
[www.ramquniverse.com](http://www.ramquniverse.com)

## Raosoft Inc.

3513 N.E. 45th St., Ste. 3W  
Seattle, WA 98105  
Ph. 206-525-4025 Fax 206-525-4947  
[www.raosoft.com](http://www.raosoft.com)

## Rath & Strong/Aon Management Consulting

45 Hayden Avenue, Ste. 2700  
Lexington, MA 02421  
Ph. 800-622-2025 Fax 781-861-1424  
[www.rathstrong.com](http://www.rathstrong.com)

## Rau and Associates

25 Timberly Drive  
Lake Charles, LA 70605  
Ph. 337-477-0758 Fax 337-478-9440

## RDC/Resource Development Corp.

280 Daines St., Ste. 200  
Birmingham, MI 48009  
Ph. 800-360-7222 Fax 248-646-0789  
[www.resourcedev.com](http://www.resourcedev.com)

## Reciprocal International

P.O. Box 190  
Plainfield IN 46168  
Ph. 317-839-1061 Fax 317-837-1855  
[www.reciprocalonline.com](http://www.reciprocalonline.com)

## Reliability Center Inc.

501 Westover Ave.  
Hopewell, VA 23860  
Ph. 804-458-0645 Fax 804-452-2119  
[www.reliability.com](http://www.reliability.com)

## Reliable Measuring Systems Inc.

P.O. Box 2404  
Big Bear City, CA 92314  
Ph. 909-584-9909 Fax 909-584-9909  
[www.reliablemeasuringsystems.net](http://www.reliablemeasuringsystems.net)

## Renishaw Inc.

5277 Trillium Blvd.  
Hoffman Estates, IL 60192  
Ph. 847-286-9953 Fax 847-286-9974  
[www.renishaw.com](http://www.renishaw.com)

## Resource Development Group Inc.

2908 S.W. Shinnecock Hills Court  
Palm City, FL 34990  
Ph. 772-219-1114 Fax 772-219-9799  
[www.developyou.org](http://www.developyou.org)

## Results International

769 Citation Court  
Gahanna, OH 43230  
Ph. 614-361-7030 Fax 614-939-5237  
[www.resultsinternational.net](http://www.resultsinternational.net)

## Results Systems Corp.

755 W. Big Beaver Road, Ste. 132  
Troy, MI 48084  
Ph. 248-244-8550 Fax 248-244-8504  
[www.results-systems.com](http://www.results-systems.com)

## RH Andersen Consultants

85 Viscount Drive 10H  
Milford, CT 06460  
Ph. 203-877-8088 Fax 203-877-8088  
[www.rhandersen.com](http://www.rhandersen.com)

## Richard Chang Associates Inc.

15273 Alton Parkway, Ste. 100  
Irvine, CA 92618  
Ph. 800-756-8096 Fax 949-727-7007  
[www.richardchangassociates.com](http://www.richardchangassociates.com)

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Comins, MI 48619  
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[www.isoqsquality.com](http://www.isoqsquality.com)

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[www.rit.edu/eng/cqas](http://www.rit.edu/eng/cqas)

## Rockwell Automation

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[www.6-sigma.com](http://www.6-sigma.com)

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Ph. 519-355-5511 Fax 519-735-3224  
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## **Six Sigma Management Institute**

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