

**W**hen an organization makes the commitment to improve its quality processes, there's a lot to consider. Which quality improvement method should you use? What kind of monetary and time investment will it entail? Do you need to train staff or hire experts? Are there consulting and/or training companies who can help?

The answer to the last question is a definite yes. When it comes to consulting and training, there are plenty of resources to tap. But it's important to shop around before entrusting an outside resource with your organizational dilemmas.

The following Consulting and Training directories list hundreds of companies that can help you with any aspect of your quality process. Included are experts in the Malcolm Baldrige National Quality Award, Six Sigma, statistical process control, leadership training, quality system development and more.

Because ISO 9001 registration presents unique challenges for businesses and organizations, consulting firms that specialize in ISO 9001 are listed in the Certification section.

These directories are not meant to endorse or exclude a particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

### Consulting/Training Guide

Consulting Directory .....page 42

*This guide is a directory of quality consultants. Listed are the company name, address, phone and fax numbers, Web address, and the areas for which each company consults, if provided. Brief company descriptions, if provided, can be found on our Web site at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).*

Training Directory .....page 54

*This guide is a directory of training organizations, with company name, address, phone and fax numbers and Web addresses. Brief company descriptions, if provided, can be found on our Web site at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).*

### Glossary

- 5S**—sort, store, shine, standardize, sustain (translated)
- APQP**—advanced product quality planning
- AS9100**—quality system requirements for suppliers to the aerospace industry
- CE Mark**—European Union production safety testing requirements
- DOE**—design of experiments
- FMEA**—failure mode and effects analysis
- GMP**—good manufacturing practices
- ISO**—International Organization for Standardization
- ISO 9001**—international quality management system administered by ISO
- ISO 14000**—international environmental management system administered by ISO
- ISO/TS 16949**—automotive quality management system administered by ISO
- IT**—information technology
- JIT**—just-in-time inventory system
- MRP**—materials resource planning
- OEM**—original equipment manufacturer
- QFD**—quality function deployment
- QMS**—quality management system
- ROI**—return on investment
- SA8000**—social accountability standard
- Six Sigma**—quality process, developed at Motorola, focused on reducing defects to 3.4 defects per million opportunities
- SPC**—statistical process control
- TL 9000**—quality system requirements for suppliers to the telecommunications industry
- TPM**—total productive maintenance
- TQM**—total quality management

The information contained in Quality Digest directories, plus some additional information, is available online at [www.qualitydigest.com/directories](http://www.qualitydigest.com/directories).

Key to Directory Abbreviations

AS9100 .....AS	Quality Function
Baldrige Award .....BA	Deployment.....QFD
Benchmarking .....BM	Service Quality .....SRV
CE Mark .....CE	Six Sigma .....SS
Design of Experiments.....DOE	SPC .....SPC
Government Quality .....GOV	Strategic Quality
ISO 9001 .....9K	Planning.....SQP
ISO 14001 .....14K	Suggestion Systems .....SUG
ISO/TS 16949 .....TS	Teams .....TM
Problem Solving .....PS	TL9000 .....TL
QS-9000.....QS	TQM .....TQM

**3C Technologies Inc.**  
6834 Spring Valley Drive, Ste. 202  
Holland, OH 43528  
Ph. 800-327-6583 Fax 419-868-8993  
[www.3ctech.com](http://www.3ctech.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**4aBetterBusiness Inc.**  
1 Northfield Plaza, Ste. 100  
Northfield, IL 60093  
Ph. 847-470-3513 Fax 847-470-3511  
[www.4abetterbusiness.com](http://www.4abetterbusiness.com)  
AS, BA, GOV, 9K, TS, PS, QS, SRV, SQP, TM, TQM

**Abbott Associates Inc.**  
P.O. Box 26177  
Greenville, SC 29616  
Ph. 864-297-9598 Fax 864-297-8624  
[www.abbottwalkabout.com](http://www.abbottwalkabout.com)  
DOE, PS, QFD, SRV, SPC, SQP, TQM

**ABS Consulting/Government Institutes**  
16855 Northchase Drive  
Houston, TX 77060  
Ph. 800-769-1199 Fax 281-877-6702  
[www.absconsulting.com/gi](http://www.absconsulting.com/gi)  
AS, BM, CE, GOV, 9K, 14K, TS, PS, QS, QFD, TL

**AchieveGlobal**  
8875 Hidden River Parkway, Ste. 400  
Tampa, FL 33637  
Ph. 877-232-7719 Fax 813-631-5756  
[www.achieveglobal.com](http://www.achieveglobal.com)  
PS, TM

**Advanced Metrology Solutions**  
712 North Fairfield Road  
Dayton, OH 45434  
Ph. 937-320-9500 Fax 937-320-9600  
[www.advancedmetrology.com](http://www.advancedmetrology.com)

**Advanced Systems Consultants**  
P.O. Box 1176  
Scottsdale, AZ 85252  
Ph. 480-423-0081 Fax 480-368-0614  
[www.mpcps.com](http://www.mpcps.com)  
DOE, PS, SRV, SS, SPC

**Advanced Waste Management Systems**  
6430 Hixson Pike  
Hixson, TN 37343  
Ph. 423-843-2206 Fax 423-843-2310  
[www.awm.net](http://www.awm.net)  
14K

**Advantage Management Systems Inc.**  
P.O. Box 915290  
Longwood, FL 32791-5290  
Ph. 407-774-3234 Fax 407-774-5432  
[www.advantagemgmt.com](http://www.advantagemgmt.com)  
GOV, PS, SRV, SQP, SUG, TM, TQM

**Advantageware Inc.**  
425 Madison Ave., Ste. 1700  
New York, NY 10017  
Ph. 888-858-8000 Fax 212-319-1016  
[www.advantageware.com](http://www.advantageware.com)  
PS, SRV, SQP, TM

**Advent Management International Ltd.**  
678 Burmont Road, Ste. 200

Drexel Hill, PA 19026-3801  
Ph. 800-726-7985 Fax 413-618-5273  
[www.getresults.com](http://www.getresults.com)  
AS, BM, CE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SQP, SUG, TM, TL, TQM

**Affiliated Educational Consultants Ltd.**  
1510 W. Greenleaf Ave., Ste. 2A  
Chicago, IL 60626  
Ph. 888-880-7490 Fax 773-508-4068  
[www.aectld.com](http://www.aectld.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**AIC Quality Services Inc.**  
P.O. Box 940022  
Houston, TX 77094  
Ph. 281-398-7888 Fax 281-398-7874  
[www.aicsservices.com](http://www.aicsservices.com)  
AS, BM, CE, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, SUG, TL, TQM



**Air Academy Associates**  
1650 Telstar Drive, Ste. 110  
Colorado Springs, CO 80920  
Ph. 800-748-1277 Fax 719-531-0778  
[www.airacad.com](http://www.airacad.com)  
BM, DOE, PS, QFD, SS, SPC, TQM

**Alamo Learning Systems**  
3160 Crow Canyon Road, Ste. 280  
San Ramon, CA 94583  
Ph. 800-829-8081 Fax 925-277-1919  
[www.alamols.com](http://www.alamols.com)  
AS, 9K, 14K, TS, PS, QS, SS, SPC, SQP, TL, TQM

**AleSys**  
13500 Progress Blvd.  
Alachua, FL 32615  
Ph. 800-758-1071 Fax 386-462-5546  
[www.alesys.com](http://www.alesys.com)  
BM, DOE, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

**Alpha International Systems**  
33045 Hamilton Court E.  
Farmington Hills, MI 48334  
Ph. 800-753-8182 Fax 248-324-2473  
[www.alphaeamusa.com](http://www.alphaeamusa.com)  
9K

**Alta QRS Inc.**  
2263 Marine Drive, Ste. 1002  
Oakville, ON L6L 5K1 Canada  
Ph. 905-825-9663 Fax 401-270-2888  
AS, CE, GOV, 9K, PS, QFD, SQP, TQM

**Amera-Veritas Inc.**  
3576 Sanctuary Drive  
Coral Springs, FL 33065  
Ph. 954-205-3668 Fax 954-757-4376  
[www.amera-veritas.com](http://www.amera-veritas.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**American Business Improvement & Training LLC**  
69 Winn St.  
Burlington, MA 01803  
Ph. 877-592-5444 Fax 781-273-4472  
[www.amcertcorp.com](http://www.amcertcorp.com)

**American Quality Resources LLC**  
P.O. Box 817, 11 Stonehouse Road  
Coventry, CT 06238  
Ph. 800-887-2476 Fax 860-742-1232  
AS, 9K, 14K, TS, QS

**American Society For Management Inc.**  
2505 Anthem Village Drive, Ste. E-222  
Henderson, NV 89052  
Ph. 702-293-7389 Fax 702-293-5260  
[www.asfmglobal.com](http://www.asfmglobal.com)  
AS, BM, CE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SQP, SUG, TM, TL, TQM

**Andell Associates**  
2686 E. Carla Vista Drive  
Gilbert, AZ 85296  
Ph. 480-893-9004 Fax 480-283-0979  
[www.andellassociates.com](http://www.andellassociates.com)  
DOE, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

**Aon Management Consulting/Rath & Strong**  
45 Hayden Ave., Ste. 2700  
Lexington, MA 02421  
Ph. 800-622-2025 Fax 781-861-1424  
[www.rathstrong.com](http://www.rathstrong.com)  
BA, DOE, GOV, PS, QFD, SRV, SS, SQP, TM, TQM

**Apexon Inc.**  
2025 Gateway Place, Ste. 307, West Building  
San Jose, CA 95110  
Ph. 408-324-2500  
[www.apexon.com](http://www.apexon.com)  
AS, BM, 9K, TS, PS, QS, QFD, SS, SPC, SQP, TQM

**Applied Technology**  
1237 Clark Way  
San Jose, CA 95125  
Ph. 408-266-5174 Fax 408-266-5174  
[www.e-at-usa.com](http://www.e-at-usa.com)  
BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TQM

**APQC**  
123 N. Post Oak Lane, Third Floor  
Houston, TX 77024  
Ph. 800-776-9676 Fax 713-681-8578  
[www.apqc.org](http://www.apqc.org)  
BA, BM, SS, SQP

**AQPE LLC**  
561 N. Riverside  
St. Clair, MI 48079  
Ph. 810-334-6400 Fax 206-202-1306  
BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM



**AQS Management Systems Inc.**  
446 W. County Road D  
St. Paul, MN 55112  
Ph. 800-633-2588 Fax 651-633-7903  
[www.aqsperformance.com](http://www.aqsperformance.com)  
AS, BA, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SQP, TM, TQM

**Arrow Associates**  
7 Archery Road  
Newburgh, NY 12550  
Ph. 845-562-3409 Fax 845-565-9713  
9K, TS, QS, TL

**ASI Consulting Group LLC**  
38705 Seven Mile Road, Ste. 345  
Livonia, MI 48152  
Ph. 800-462-4500 Fax 734-464-1399  
[www.asiusa.com](http://www.asiusa.com)  
BM, DOE, GOV, 9K, 14K, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**AXEON Inc.**  
4810 S. 1900 W., Ste. A  
Roy, UT 84067

Ph. 877-782-3405 x 103 Fax 801-525-9136  
[www.axeon.net](http://www.axeon.net)  
AS, BM, 9K, 14K, TS, PS, QS, SS, SPC, TQM

**Beltrame Environmental Consultants Inc.**  
14623 32nd St.  
Afton, MN 55001  
Ph. 888-ISO-14000 Fax 651-436-2496  
[www.beltrame.com](http://www.beltrame.com)  
AS, 9K, 14K, TS

**Benchmark Technologies Corp.**  
3161 N. Republic Blvd.  
Toledo, OH 43615  
Ph. 800-637-9536 Fax 419-843-7218  
[www.benchmark-usa.com](http://www.benchmark-usa.com)  
9K, 14K, TS, PS, QS, SS, SPC, SQP

**Bill Kracht Consulting Services**  
403 First St.  
Manistee, MI 49660  
Ph. 231-398-0669 Fax  
[www.billkrachtconsulting.com](http://www.billkrachtconsulting.com)  
GOV, 9K, TS, PS, QS, SRV, SPC, SQP, TM

**BlueFire Partners**  
150 S. Fifth St., Ste. 1300  
Minneapolis, MN 55402  
Ph. 800-553-0313 Fax 612-338-4222  
[www.bluefirepartners.com](http://www.bluefirepartners.com)  
BA, DOE, GOV, PS, QFD, SRV, SPC, SQP, TM, TQM

**Bowser-Morner Inc.**  
4518 Taylorsville Road  
Dayton, OH 45424  
Ph. 937-236-8805 Fax 937-237-9947  
[www.bowser-morner.com](http://www.bowser-morner.com)

**Breakthrough Management Group (BMG)**  
2101 Ken Pratt Blvd.  
Longmont, CO 80501  
Ph. 800-467-4462 Fax 303-827-0011  
[www.bmg.com](http://www.bmg.com)  
BM, DOE, PS, SS, SPC, SQP

**Brewer and Associates Inc.**  
2721 87th St.  
Lubbock, TX 79423  
Ph. 806-745-8030 Fax 806-748-0890  
[www.bai-bk.com](http://www.bai-bk.com)  
9K, PS, QFD, SRV, SQP, TM, TQM

**Burnett Associates**  
35 Chablis Drive  
Fairport, NY 14450  
Ph. 585-223-0724 Fax 585-223-9057  
AS, BA, 9K, TS, PS, QS, SRV, SPC, SQP, TQM

**Business Enterprise Mapping Inc.**  
8900 E. Pinnacle Peak Road, Ste. D7  
Scottsdale, AZ 85255  
Ph. 888-515-5307 Fax 480-515-9003  
[www.businessmapping.com](http://www.businessmapping.com)  
BM, CE, 9K, 14K, TS, PS, QS, SRV, SQP, TL, TQM

**Business Performance Associates**  
10658 La Roda Drive  
Cupertino, CA 95014  
Ph. 408-366-0848 Fax 408-366-0838  
[www.bpaconsultants.com](http://www.bpaconsultants.com)  
CE, 9K, PS, QS, TM, TQM

**Business & Quality Process Management LLC**  
39159 Paseo Padre Parkway, No. 215  
Fremont, CA 94538  
Ph. 877-415-0191 Fax 866-260-6181  
[www.bqpm.com](http://www.bqpm.com)  
AS, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SPC, SQP, SUG, TL, TQM

**California Council for Excellence**  
P.O. Box 1235  
Poway, CA 92074  
Ph. 858-486-0400 Fax 858-486-8595  
[www.calcellexcellence.org](http://www.calcellexcellence.org)  
BA, BM, GOV, QFD, SRV, SS, SQP, TM, TQM

**California Manufacturing Technology Center**  
1149 W. 190th St., Ste. 2014  
Gardena, CA 90248  
Ph. 310-263-3009 Fax 310-808-1427  
[www.cmtc.com](http://www.cmtc.com)  
AS, BA, BM, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TL, TQM

**Canatech Management Services Inc.**  
47653 Forester Road

Chilliwack, BC V2R 4M6 Canada  
Ph. 604-824-6171 Fax 604-824-6174  
9K, PS, SPC, TQM

**The Capability Group Inc.**  
306 Dartmouth St.  
Boston, MA 02116  
Ph. 617-716-0214 Fax 617-716-0223  
www.capabilitygroup.com

**Capano & Associates LLC**  
4343 Stone Trace Lane  
Liberty Township, OH 45011  
Ph. 513-403-6000 Fax 513-894-1004  
www.capanoandassociates.com  
AS, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Cavendish Scott Inc.**  
254 S. Downing St.  
Denver, CO 80209  
Ph. 888-857-7002 Fax 303-480-9000  
www.cavendishscott.com  
AS, BA, CE, 9K, 14K, TS, QS, SRV, SQP, TL

**The CCS Global Group Inc.**  
1182 Old Post Drive  
Oakville, ON L6M 1A6 Canada  
Ph. 905-847-7811 Fax 905-847-7845  
www.ccsglobalgroup.com  
CE, 9K, 14K, TS, QS, SPC

**Celerity Learning Solutions Inc.**  
7181 Woodbine Ave., Ste. 234  
Markham, ON L3R 1A3 Canada  
Ph. 905-479-7794 Fax 905-470-2619  
www.celeritylearning.com  
9K, 14K, SRV

**Center for Continuous Quality Improvement**  
2625 N. Loop Drive, Ste. 2130  
Ames, IA 50010  
Ph. 515-296-9796 Fax 515-296-7096  
www.ccqi.com  
DOE, GOV, PS, SRV, SPC, SQP, TM, TQM

**Center for Quality Excellence at Southern Polytech University**  
1100 S. Marietta Parkway  
Marietta, GA 30060  
Ph. 678-915-7407 Fax 678-915-7454  
www.cqce.spsu.edu  
AS, BA, BM, DOE, GOV, 9K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Center for Workforce Excellence**  
2915 LBJ Freeway, Ste. 152  
Dallas, TX 75234  
Ph. 972-406-1976 Fax 972-406-2922  
www.hogancenter.com  
BA, BM, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Change Management Consulting Inc.**  
82 Benson Drive  
Wayne, NJ 07470  
Ph. 973-696-7878 Fax 973-696-5858  
www.cmc-global.com  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Chartier, Larose et Associes Inc.**  
1371 Notre-Dame St. W., Ste. 2  
Montreal, QC H3C 4J6 Canada  
Ph. 514-933-0483 Fax 514-933-9733  
www.chartier-larose.com  
9K, SRV, TQM

**Clark Quality Advantage Inc.**  
14801 County Road 40  
Goshen, IN 46528  
Ph. 888-234-6737 Fax 574-642-5004  
www.clarkqa.com  
AS, BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Clark Quality Consulting**  
13 Arbutus Crescent  
Stoney Creek, ON L8J 1M6 Canada  
Ph. 905-561-4764 Fax 905-561-4764  
www.cqcsystems.com  
AS, BM, DOE, 9K, 14K, TS, PS, QS, QFD, SS, SPC, SQP, SUG, TM, TL, TQM

**Collier & Associates**  
26 Flintstone  
Aliso Viejo, CA 92656  
Ph. 949-831-5639 Fax 949-831-5678  
www.collierassociate.com  
AS, 9K

**Competitive Edge**  
309 Calle Nebina  
San Clemente, CA 92672  
Ph. 949-498-0122 Fax 949-498-0122  
www.competitiveedge.com  
BA, BM, GOV, 9K, PS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

**Competitive Solutions Inc.**  
1050 Powers Place  
Alpharetta, GA 30004  
Ph. 800-246-8694 Fax 770-667-9020  
www.competitive-solutions.net  
PS, TM

**Connecticut Quality Improvement Award Partnership**  
P.O. Box 1396  
Stamford, CT 06904-1396  
Ph. 203-322-9534 Fax 203-329-2465  
www.ctqualityaward.org

**Consultants in Quality Inc.**  
319 Friendship St.  
Iowa City, IA 52245  
Ph. 319-337-8283 Fax 319-339-9488  
http://hometown.aol.com/stumpbrb/myhomepage/business  
BA, BM, DOE, GOV, 9K, 14K, PS, QS, SRV, SS, SQP, TM, TQM



# Your Move.

Find out why people say,  
"Working with Georgia Tech  
is one of the  
best moves we've made."

**Position Yourself to  
Stay Ahead of the  
Competition.**

**Our Expertise . . .  
Your Bottom Line.**

**GREAT MOVE.**

## Our expertise includes:

- ISO 9001:2000
- ISO 14001
- ISO/TS16949:2002
- AS9100
- Implementation Assistance
- Strategic Planning
- Statistical Process Control
- Root Cause Analysis
- Customer Satisfaction
- Continual Improvement
- Lean Enterprise Transformation
- . . . and others.



888.272.2104 ■ www.edi.gatech.edu/quality

## Contemporary Consultants

14890 Southview Drive  
Southgate, MI 48195  
Ph. 734-281-9182 Fax 734-281-4023  
[www.iabls.com](http://www.iabls.com)

AS, BM, DOE, 9K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

## Converge Consulting Group

309-2nd Ave. S.W., Ste. 200  
Calgary, AB T2P 0C5 Canada  
Ph. 403-266-0061 Fax 403-269-4272  
DOE, GOV, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

## Corporate Dynamics Inc.

1560 Wall St., Ste. 222  
Naperville, IL 60563  
Ph. 888-267-7396 Fax 630-778-9915  
[www.corpdyn.com](http://www.corpdyn.com)  
BM, PS, SRV, TM

## Creative Resources Inc.

8190 W. Deer Valley Road, Ste. 104-300  
Peoria, AZ 85383  
Ph. 623-979-0732 Fax 623-321-1620  
[www.cri-results.com](http://www.cri-results.com)  
AS, 9K, TM

## CRM Learning

2215 Faraday Ave.  
Carlsbad, CA 92008  
Ph. 800-421-0833 Fax 760-931-5792  
[www.crmlearning.com](http://www.crmlearning.com)  
GOV, PS, SRV, TM, TQM

## The Crosby Co.

P.O. Box 188  
Wedron, IL 60557  
Ph. 815-431-9159 Fax 815-431-9159  
[www.qualitynews.com](http://www.qualitynews.com)  
SPC

## D'Ardenne Associates Ltd.

505 Meadow Ridge  
Radford, VA 24141  
Ph. 540-320-7975 Fax 540-639-3598  
[www.dardenneassociates.com](http://www.dardenneassociates.com)  
BA, GOV, 9K, 14K, TS, QS, SS, SPC, TL

## DataSavvy LLC

1930 Indian Trail  
Lake Oswego, OR 97034  
Ph. 800-636-3709 Fax 503-636-1578  
[www.datasavvy.com](http://www.datasavvy.com)  
BM, 9K, 14K, PS, SRV, SS, SPC, TM, TQM

## Datazine

111 St. Arnaud St.  
Amherstburg, ON N9V 2N9 Canada  
Ph. 866-763-3400 Fax 519-736-9890  
[www.datazine.com](http://www.datazine.com)

## DI Quality Consulting Services Inc.

1711 Spring Mill Lane  
Ann Arbor, MI 48108  
Ph. 734-995-9004 Fax 734-995-0935  
9K, 14K, QS

## Dimensional Control Systems Inc.

580 Kirts Blvd., Ste. 309  
Troy, MI 48084  
Ph. 248-269-9777 Fax 248-269-9777  
[www.3dcs.com](http://www.3dcs.com)

## Dimensions in Quality LLC

18 Seneca Place  
The Woodlands, TX 77382  
Ph. 281-419-1253 Fax 281-419-1253

## Drewe Browning Strickler

9294 Scenic Bluff Drive  
Austin, TX 78733  
Ph. 512-263-0080 Fax 512-263-0080  
[www.drewe.com](http://www.drewe.com)  
9K, 14K, TS

## DS&D Cast Solutions Inc.

2501 Hamilton Circle  
Pelham, AL 35124  
Ph. 205-663-0272 Fax 702-995-8179  
[www.dsdcast.com](http://www.dsdcast.com)  
DOE, 9K, PS, QFD, SS, SPC, SQP, TM, TQM

## Dyadem International Ltd.

9050 Yonge St., Ste. 401  
Richmond Hill, ON L4C 9S6 Canada

Ph. 905-882-5055 Fax 905-882-5057  
[www.dyadem.com](http://www.dyadem.com)

## Dynamic Quality Systems

6818 Tralee Court  
Ft. Wayne, IN 46835  
Ph. 260-486-5580 Fax 260-486-5580  
[www.dynamic-quality.com](http://www.dynamic-quality.com)

AS, BA, BM, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

## Dynamic Technology Inc.

1200 N. Old U.S. 23  
Hartland, MI 48353  
Ph. 810-225-4601 Fax 810-225-4602  
[www.dynamictechnology.com](http://www.dynamictechnology.com)  
9K, 14K, TS, QS

## E. Burns Consulting

6 Periwinkle Way  
Guelph, ON N1L 1H8 Canada  
Ph. 866-398-0655 Fax 519-767-6727  
9K, TS, PS, QS, SRV, SPC, SUG, TM, TL, TQM

## E.M.S.Q. Associates

5968 Sewickley Park Drive  
Jamesville, NY 13078  
Ph. 315-492-4627 Fax 315-492-4627

## E&Q Consultancy

1008 W. 14th St.  
Upland, CA 91786  
Ph. 909-949-9043 Fax 909-949-4424  
[www.e-qconsultancy.com](http://www.e-qconsultancy.com)  
GOV, 9K, 14K, SRV, TQM

## e-Zigma

1 Dundas St. W., Ste. 2500  
Toronto, ON M5G 1Z3 Canada  
Ph. 416-593-8026 Fax 416-204-1939  
[www.e-zigma.com](http://www.e-zigma.com)  
DOE, GOV, 9K, TS, PS, QFD, SRV, SS, SPC, SQP, TQM

## Eagle Group USA Inc.

50 W. Big Beaver Road, Ste. 130  
Troy, MI 48084  
Ph. 800-508-9044 Fax 248-355-4623  
[www.eaglegroupusa.com](http://www.eaglegroupusa.com)  
AS, BA, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

## Eagle Solutions LLC

52086 Kern Drive  
Three Rivers, MI 49093  
Ph. 269-273-6409 Fax 269-273-2349  
[www.askeagle.com](http://www.askeagle.com)  
9K, TS, PS, QS

## Eastern Michigan University-Center for Quality

2000 Huron River Drive, Ste. 101  
Ypsilanti, MI 48197  
Ph. 800-932-8689 Fax 734-481-0509  
[www.centerforquality.org](http://www.centerforquality.org)  
BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM

## Educational Data Systems Inc.

15300 Commerce Drive N., Ste. 200  
Dearborn, MI 48120  
Ph. 800-225-3374 Fax 313-271-2698  
[www.educational-data-sys.com](http://www.educational-data-sys.com)  
9K, 14K, TS, QS

## EduVision Inc.

2006 Waters Edge Drive  
Oakville, ON L6L 1A4 Canada  
Ph. 888-818-6403 Fax 905-825-5513  
[www.eduvision.ca](http://www.eduvision.ca)  
GOV, 9K, PS, SRV, SQP, TQM

## EG International

P.O. Box 2277  
Manchester, CT 06045  
Ph. 860-643-6634 Fax 860-645-7380  
[www.edwardsgrp.com](http://www.edwardsgrp.com)  
AS, BA, GOV, 9K, TS, PS, QFD, SRV, SQP, TQM

## Emergo Group

1101 S. Capital of Texas Hwy., Ste. F-254  
Austin, TX 78746  
Ph. 800-956-6588 Fax 512-327-9998  
[www.emergogroup.com](http://www.emergogroup.com)  
AS, CE, 9K, 14K, TQM

## Essential Resources LLC

45 Park Place S., Ste. 330  
Morristown, NJ 07960

Ph. 888-326-7250 Fax 888-326-7251  
AS, BA, BM, 9K, TS, PS, QS, SRV, SS, SPC, SQP, TQM

## ETC

2320 D Walsh Ave.  
Santa Clara, CA 95051  
Ph. 408-980-1734 Fax 408-988-4482  
[www.micro-metric.com](http://www.micro-metric.com)  
SPC, SQP, TQM

## ETC Group Inc.

1300 Avenida Alvarado  
Roseville, CA 95747  
Ph. 800-987-0020 Fax 916-772-0544  
[www.etcgroup.com](http://www.etcgroup.com)  
AS, 9K, TS, QS, SQP



## EtQ Inc.

399 Conklin St., Ste. 208  
Farmingdale, NY 11735  
Ph. 800-354-4476 Fax 516-293-0784  
[www.etq.com](http://www.etq.com)



## EuroQuest

8351 Roswell Road, Ste. 171  
Atlanta, GA 30350  
Ph. 800-355-3876 Fax 770-395-0737  
[www.euroquest.net](http://www.euroquest.net)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

## EW Management Systems Ltd.

854 Birney Lane  
Cincinnati, OH 45230  
Ph. 888-660-9895 Fax 513-232-9894  
AS, 9K, 14K, TS, QS, SRV, SS, SPC, TL



## Excel Partnership Inc.

75 Glen Road  
Sandy Hook, CT 06482  
Ph. 800-374-3818 Fax 203-426-7811  
[www.xlp.com](http://www.xlp.com)  
AS, BA, BM, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

## Excellence in Missouri Foundation

P.O. Box 1085  
Jefferson City, MO 65102  
Ph. 573-526-1725 Fax 573-526-1729  
[www.mqa.org](http://www.mqa.org)  
BA, BM, GOV, PS, SRV, SS, SQP, TM

## Expert Resource

2331 Coco Palm Drive  
Tustin, CA 92780  
Ph. 877-697-7996 Fax 714-508-7729  
[www.expertresourceconsulting.com](http://www.expertresourceconsulting.com)  
AS, BA, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

## Farallon Consultants Ltd.

2856 Shakespeare St.  
Victoria, BC V8R 4H3 Canada  
Ph. 250-370-9664 Fax 250-370-0000  
9K, 14K, QS, SRV, SQP

## Foqus Management Consulting

18 Woodhill Drive  
Maplewood, NJ 07040  
Ph. 973-313-1320 Fax 973-313-1321  
[www.foqus.biz](http://www.foqus.biz)  
BA, BM, GOV, SRV, SS, TM, TQM

## Foss Quality Services Inc.

8218 Kildare Ave.  
Skokie, IL 60076  
Ph. 847-778-4902 Fax 847-763-9733  
[www.fossqs.com](http://www.fossqs.com)  
AS, 9K, TS, QS, SRV, SPC, SQP

## G3 Solutions Inc.

P.O. Box 1137  
Brighton, MI 48116  
Ph. 810-220-6342 Fax 810-220-0250  
[www.g3iso.com](http://www.g3iso.com)  
AS, BM, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

## Gary Phillips Associates

18208 Laragh Drive  
Northville, MI 48167  
Ph. 888-512-1095 Fax 888-512-1095  
DOE, 9K, TS, PS, QS, QFD, SS, SPC, TQM

## Genemetrix

P.O. Box 184  
Sugar Grove, IL 60554  
Ph. 630-466-0953 Fax 630-466-9558  
[www.genemetrix.com](http://www.genemetrix.com)  
DOE, PS, SRV, SS, SPC

## General Engineering Methods Inc.

12459 White Tail Court  
Plymouth, MI 48170  
Ph. 734-455-8980 Fax 734-455-8980  
DOE, PS

## George Group Inc.

13355 Noel Road, Ste. 1600  
Dallas, TX 75240  
Ph. 800-777-8066 Fax 972-458-9229  
[www.georgegroup.com](http://www.georgegroup.com)  
DOE, PS, QFD, SRV, SS, SPC, TM, TQM

## Georgia Tech Economic Development Institute

760 Spring St. N.W., Ste. 314  
Atlanta, GA 30332  
Ph. 800-859-0968 Fax 404-894-1192  
[www.edi.gatech.edu](http://www.edi.gatech.edu)  
AS, CE, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TL, TQM

## GHR Associates

103 Kakeout Road  
Butler, NJ 07405  
Ph. 973-838-8915 Fax 973-838-8915  
[www.ghrassociates.com](http://www.ghrassociates.com)  
AS, 9K, 14K, TS, PS, QS, SPC, TL

## Gladhill Associates International

4846 W. Cochise Drive  
Glendale, AZ 85302  
Ph. 623-939-4412 Fax 623-435-9114  
[www.gladhillassociates.com](http://www.gladhillassociates.com)  
AS, 9K, 14K, TS, PS, QS, SRV, SS, SPC, TL

## Global Productivity Solutions

43540 Romeo Plank Road, Building C  
Clinton Township, MI 48038  
Ph. 866-477-7782 Fax 586-412-9216  
[www.gpsqtc.com](http://www.gpsqtc.com)  
DOE, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

## Global Quality Institute

37 Marotta Ave., Ste. 100  
Brampton, ON L6X 4W9 Canada  
Ph. 905-452-9788 Fax 905-452-1273  
[www.gqigroup.com](http://www.gqigroup.com)  
9K, 14K, TS, QS, SPC, TQM

## Global Quality Management Associates Inc.

P.O. Box 2125  
Lake Oswego, OR 97035  
Ph. 503-697-8429 Fax 503-635-4380  
[www.gqmassociates.com](http://www.gqmassociates.com)  
AS, BA, CE, GOV, 9K, 14K, TS, QS, QFD, SRV, SS, SQP, SUG, TM, TL, TQM

## GlobalQual Inc.

6931 E. Dartmoor Road  
West Bloomfield, MI 48322  
Ph. 248-932-8438 Fax 248-932-8438  
AS, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

## GOAL/QPC

12-B Manor Parkway  
Salem, NH 03079  
Ph. 800-643-4316 Fax 603-870-9122  
[www.goalqpc.com](http://www.goalqpc.com)  
9K, PS, QFD, SS, SQP, TM, TQM

## Greenville Technical College

216 S. Pleasantburg Drive  
Greenville, SC 29607  
Ph. 800-723-0673 Fax 864-250-8998  
[www.gtbc.com](http://www.gtbc.com)



**The Greenwich Consulting Group**  
100 Rumstick Road  
Barrington, RI 02806  
Ph. 401-245-5254 Fax 401-245-5149  
[www.greenwichconsulting.com](http://www.greenwichconsulting.com)  
AS, BM, 9K, PS, SRV, SQP, TQM

**Group 9000, M.E. Williams Co.**  
136 Boston Road  
Chelmsford, MA 01824  
Ph. 978-256-9141 Fax 978-256-3489  
AS, GOV, 9K, 14K, TS, QS, SRV, TL

**GRT**  
3800 Steeles Ave. W., Ste. 103W  
Woodbridge, ON L4L 4G9 Canada  
Ph. 905-856-1320 Fax 905-856-1369  
[www.grt77.com](http://www.grt77.com)  
DOE, 9K, 14K, TS, PS, QS, QFD, SS, SPC, TQM

**Guaspari Associates**  
2 Brook St.  
Walpole, MA 02081  
Ph. 508-660-7760 Fax 508-660-7460  
[www.guaspariassociates.com](http://www.guaspariassociates.com)  
SRV, SS, SQP, TQM

**H. Scott Tonk, The Solutions Guy**  
1510 W. Greenleaf Ave., Ste. 2A  
Chicago, IL 60626  
Ph. 888-880-7490 Fax 773-508-4068  
[www.thesolutionsguy.biz](http://www.thesolutionsguy.biz)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

**H.W. Fahrlander & Associates**  
640 Downing Drive  
Richardson, TX 75080  
Ph. 972-783-1216 Fax 972-783-6043  
AS, BM, CE, GOV, 9K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Harold S. Haller & Co.**  
5 Ashley Court  
Cleveland, OH 44116  
Ph. 440-895-0775 Fax 440-895-0965  
[www.haroldhaller.com](http://www.haroldhaller.com)  
BM, DOE, GOV, 9K, PS, QS, SRV, SS, SPC, SQP, TM, TQM

**Harpco Systems Inc.**  
28056 Oakland Oaks Court  
Wixom, MI 48393  
Ph. 248-374-1718 Fax 248-374-0022  
[www.harpcosystems.com](http://www.harpcosystems.com)  
DOE, 9K, TS, QS, SRV, SS, TQM

**Harrington Institute Inc.**  
16080 Camino Del Cerro, Ste. 100  
Los Gatos, CA 95032  
Ph. 408-358-2476 Fax 408-358-5106  
[www.harrington-institute.com](http://www.harrington-institute.com)  
BM, DOE, 9K, 14K, PS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

**Hellier Technical Training and Consulting**  
16631 W. Hardy  
Houston, TX 77060  
Ph. 888-282-3887 Fax 281-873-0981  
[www.hellierndt.com](http://www.hellierndt.com)  
PS, QFD

**Hogan Center for Performance Excellence**  
2915 LBJ Freeway, Ste. 152  
Dallas, TX 75234  
Ph. 972-406-1976 Fax 972-406-2922  
[www.hogancenter.com](http://www.hogancenter.com)  
AS, BA, BM, 9K, 14K, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

**HPK Group LLC**  
P.O. Box 1974  
Windermere, FL 34786  
Ph. 407-808-4785  
[www.hpkgroupllc.com](http://www.hpkgroupllc.com)  
DOE, QFD, SRV, SS, SQP, TQM

**Human Capital Associates**  
1155 Kelly Johnson Blvd., Ste. 110  
Colorado Springs, CO 80920  
Ph. 719-590-1171 Fax 719-590-6620  
[www.hca-leadership.com](http://www.hca-leadership.com)  
BM, DOE, PS, SRV, SS, SPC, SQP, TM, TQM

**Human Quality Educational Products**  
152 McCurdy Drive  
Ottawa, ON K2L 2Z6 Canada

Ph. 613-297-6362 Fax 613-836-6983  
[www.human.ca](http://www.human.ca)  
BM, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SPC, SQP, SUG, TM, TQM

**Huntington Quality Associates Inc.**  
533 Henry St.  
Huntington, IN 46750  
Ph. 800-496-8476 Fax 260-356-6006  
[www.hqa.com](http://www.hqa.com)  
AS, CE, DOE, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

**Industrial Training Service Inc.**  
4450 Longmoor Drive  
Burlington, ON L7L 1Y1 Canada  
Ph. 866-479-8937 Fax 905-634-0144  
[www.itcorp.ca](http://www.itcorp.ca)  
9K, 14K, TS, PS, QS, SRV, SPC, SQP

**Integritas Business Systems Inc.**  
370 E. Maple Road, Ste. 350  
Birmingham, MI 48009  
Ph. 248-594-6300 Fax 248-644-5110  
[www.proplanner-integritas.com](http://www.proplanner-integritas.com)  
BM, 9K, 14K, TS, PS, QS, SQP, SUG

**Intercim Inc.**  
501 Highway 13 E.  
Burnsville, MN 55337  
Ph. 800-343-3734 Fax 952-894-0399  
[www.intercim.com](http://www.intercim.com)  
QFD, SRV, SS, SPC, SQP

**Interliance LLC**  
151 Kalmus Drive, Ste. K2  
Costa Mesa, CA 92626  
Ph. 800-540-7917 Fax 714-540-6113  
[www.interliance.com](http://www.interliance.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**International Institute of Consulting and Training**  
9006 Oakland Ave. S.  
Minneapolis, MN 55420  
Ph. 952-881-1637 Fax 952-881-4419  
[www.consultinginstitute.net](http://www.consultinginstitute.net)  
9K, TS, QS, SRV

**International ISO Group Inc.**  
4467 Millikin Road  
Hamilton, OH 45011  
Ph. 800-476-3066 Fax 513-858-4592  
[www.iso9000.com](http://www.iso9000.com)  
AS, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**International Quality Consultants Inc.**  
106 Freepoint Road  
Butler, PA 16002  
Ph. 724-284-3738 Fax 724-284-1310  
[www.iqconsulting.com](http://www.iqconsulting.com)  
BM, 9K, TS, SQP, TM

**International Quality Institute Inc.**  
N30W5030 Landmark Drive  
Cedarburg, WI 53012  
Ph. 262-375-8868 Fax 262-375-8870  
[www.i-q-i.com](http://www.i-q-i.com)  
PS, SS, SPC

**International Quality & Reliability Consultants**  
P.O. Box 393  
Wharton, NJ 07885  
Ph. 877-477-2776 Fax 973-989-9204  
[www.iqrc.com](http://www.iqrc.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Iowa Quality Center**  
3375 Armad Drive  
Marion, IA 52302  
Ph. 319-398-7101 Fax 319-398-5698  
[www.iowaqc.org](http://www.iowaqc.org)  
BA, 9K, 14K, PS, QS, SRV, SS, SPC, SQP, TM, TQM

**IQC Inc.**  
P.O. Box 246  
Dayton, OH 45401  
Ph. 800-450-1387 Fax 937-223-9001  
[www.iqc.com](http://www.iqc.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**IQS Inc.**  
19706 Center Ridge Road  
Cleveland, OH 44116  
Ph. 800-635-5901 Fax 440-333-3752  
[www.iqs.com](http://www.iqs.com)  
AS, GOV, 9K, 14K, TS, QS, QFD, SS, SPC, SQP, TL, TQM

**ISO 9000 Quality Systems Management**  
3189 Lansdown Drive  
Burlington, ON L7M 1K1 Canada  
Ph. 905-336-5002 Fax 905-336-0288  
[www.iso9000quality.com](http://www.iso9000quality.com)  
AS, CE, 9K, 14K, TS, PS, QS, SRV

**ISO America Inc.**  
1805 Cypress Drive  
Irving, TX 75061  
Ph. 214-533-8571 Fax 972-438-9149  
[www.isoamerica.com](http://www.isoamerica.com)  
AS, BA, BM, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

**The ISO Auditing Network**  
21014 Olive Ave.  
Perris, CA 92570  
Ph. 951-943-9201 Fax 951-943-9201  
[qualitypartners.org](http://qualitypartners.org)  
AS, BA, BM, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**ISO-Solutions**  
736 Meece Mill Road  
Pickens, SC 29671  
Ph. 864-878-4643 Fax 864-878-4943  
[www.iso-solutions.biz](http://www.iso-solutions.biz)  
AS, 9K, 14K, PS, TM, TQM

**ISOGuru Inc.**  
9337 Adolphia St.  
San Diego, CA 92129  
Ph. 858-354-9001 Fax 858-484-9001  
[www.isoguru.com](http://www.isoguru.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**ISOQual International**  
24 Mayfair St.  
Norwood, MA 02062  
Ph. 877-476-9001 Fax 781-762-4465  
[www.isoqual.com](http://www.isoqual.com)  
AS, BA, 9K, TS, PS, QS, QFD, SS, SQP, TM, TL, TQM

**ITTI LLC**  
P.O. Box 1453  
Roswell, GA 30077-1453  
Ph. 678-879-6379 Fax 347-521-6843  
[www.ittilc.com](http://www.ittilc.com)  
BA, GOV, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, TQM

**J Carpenter & Associates LLC**  
1409 Tracker Trace Court  
Wake Forest, NC 27587  
Ph. 919-622-2034 Fax 919-554-0625  
[www.jcarpenterandassociates.com](http://www.jcarpenterandassociates.com)  
9K, 14K, TS, PS, QS, SPC

**J.F. Young International Inc.**  
P.O. Box 59  
Fonthill, ON L0S 1E0 Canada  
Ph. 888-854-8200 Fax 905-892-3151  
[www.jfyi.com](http://www.jfyi.com)  
AS, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

**Jaeger Holland Inc.**  
6428 Greene Road  
Woodbridge, IL 60517  
Ph. 630-428-2709 Fax 630-428-2717  
[www.jhoti.com](http://www.jhoti.com)  
AS, BM, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

**Jan Roovers Associates Inc.**  
P.O. Box 10330  
Charlotte, NC 28212-5668  
Ph. 704-366-2926 Fax 704-365-6165  
[www.janroovers.com](http://www.janroovers.com)  
9K, TS, PS, QS, SRV, SPC, TM, TQM

**JFP Technical Services Inc.**  
7552-G St. Clair Ave.  
Mentor, OH 44060  
Ph. 440-946-6577 Fax 440-946-5011  
[www.jfptechnical.com](http://www.jfptechnical.com)  
PS, SQP, TM

**Jim Rough & Associates Inc.**  
1040 Taylor St.  
Port Townsend, WA 98368  
Ph. 360-385-7118 Fax 360-385-6216  
[www.tobe.net](http://www.tobe.net)  
PS

**Jonathon Cope Associates Inc.**  
1930 Indian Trail  
Lake Oswego, OR 97034  
Ph. 503-636-3709 Fax 503-636-1578  
[www.datasavvy.com](http://www.datasavvy.com)

**JTI Systems Inc.**  
4020 Vassar Drive N.E., Ste. B  
Albuquerque, NM 87107  
Ph. 505-710-4999 Fax 505-878-0322  
[www.jtipmap.com](http://www.jtipmap.com)  
BA, BM, GOV, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, TM, TQM

**Juran Institute Inc.**  
555 Heritage Road, Suite 100  
Southbury, CT 06488  
Ph. 800-338-7726 Fax 203-267-3446  
[www.juran.com](http://www.juran.com)  
BA, BM, DOE, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

**Kakivik Asset Management**  
5401 Fairbanks St., Ste. 3  
Anchorage, AK 99518  
Ph. 907-770-9400 Fax 907-770-9450  
[www.kakivik.com](http://www.kakivik.com)  
SQP

**Kansas Award for Excellence Foundation**  
112 W. 6th St., No. 509  
Topeka, KS 66603  
Ph. 800-743-6767 Fax 785-234-8777  
[www.kae.bluestep.net](http://www.kae.bluestep.net)  
BA, GOV, PS, SRV, SQP, SUG, TM, TQM

**Kavon International Inc.**  
12275 Bean Road  
Chardon, OH 44024  
Ph. 888-637-9598 Fax 440-286-9510  
[www.kavon.com](http://www.kavon.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Ken Jackman & Associates**  
1946 N. Huntington Blvd.  
Hoffman Estates, IL 60195  
Ph. 708-309-5249 Fax 708-575-1844  
[www.iso9000trainer.com](http://www.iso9000trainer.com)  
9K

**Lakshy Management Consultant Pvt. Ltd.**  
B-31/01, Kendriya Vihar, Sector 11, Kharghar  
Navi Mumbai India  
Ph. 91 98217 80035 Fax 91 22 30989734  
[www.lakshy.com](http://www.lakshy.com)  
BM, CE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

**Lanier Consulting**  
1526 W. Lakeshore Drive  
Landrum, SC 29356  
Ph. 864-457-7226 Fax 801-912-5574  
9K

**Lasers Inc.**  
P.O. Box 893  
Glendora, CA 91740  
Ph. 626-914-0716 Fax 626-963-7137  
[www.lasers-inc.com](http://www.lasers-inc.com)  
PS

**Latzko Associates**  
215 79th St.  
North Bergen, NJ 07047  
Ph. 201-868-5338 Fax 201-868-5338  
[www.latzko-associates.com](http://www.latzko-associates.com)  
GOV, PS, SRV, SS, SPC, SQP, TQM

**Launsby Consulting**  
2830 Bethune Court  
Colorado Springs, CO 80920  
Ph. 800-788-4363 Fax 719-282-3099

www.launby.com  
DOE, QFD, SS, SPC

## LDS & Associates

12405 Hanover Drive  
Ocean Springs, MS 39564  
Ph. 228-875-1589 Fax 228-872-0737  
<http://geocities.com/stoutnet>  
DOE, GOV, 9K, TS, PS, QS, QFD, SPC, TQM

## Leap Technologies Inc.

1513 W. Jackson Blvd.  
Chicago, IL 60607  
Ph. 800-254-6805 Fax 312-896-1472  
[www.actionworkout.com/sixsigma.htm](http://www.actionworkout.com/sixsigma.htm)  
GOV, PS, SRV, SS, TM, TQM

## Lifestar

2244 S. Olive St.  
Denver, CO 80224  
Ph. 888-468-1535 Fax 888-468-1536  
[www.sixsigmatoolbelt.com](http://www.sixsigmatoolbelt.com)  
PS, SRV, SS, SPC, SQP, TM, TQM

## Lilly Software Associates Inc.

500 Lafayette Road  
Hampton, NH 03842  
Ph. 603-926-9696 Fax 603-929-3975  
[www.lillysoftware.com](http://www.lillysoftware.com)



## Litts Quality Technologies Inc.

100 Evergreen Drive  
Downingtown, PA 19335  
Ph. 610-873-5979 Fax 610-873-9793  
[www.littsquality.com](http://www.littsquality.com)  
AS, DOE, 9K, TS, PS, QS, SRV, SPC, SQP, TM, TQM

## Litvan Enterprises

25567 Miner Valley Road  
Winona, MN 55987  
Ph. 507-643-6057 Fax 507-643-6057  
[www.isoguy.com](http://www.isoguy.com)  
CE, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, TM

## Loyola University, New Orleans

6363 St. Charles Ave., Box 15  
New Orleans, LA 70118  
Ph. 504-864-7964 Fax 504-864-7970  
[www.cba.loyno.edu](http://www.cba.loyno.edu)  
BA, BM, DOE, GOV, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

## M. Brendan Duffy

861 Baker Ave.  
Port Neches, TX 77651  
Ph. 409-722-6241 Fax 409-722-7996  
[users.aol.com/mbduffy/](http://users.aol.com/mbduffy/)  
PS, SPC

## Macpin Associates Inc.

22 Church St., Ste. 103-331  
Ramsey, NJ 07446-1938  
Ph. 201-529-4343 Fax 201-529-4143  
BA, BM, 9K, 14K, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

## Management Engineers

P.O. Box 146  
Downers Grove, IL 60515  
Ph. 815-577-9746 Fax 815-577-9751  
AS, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

## Management Solutions Group

2879 Hoag N.E.  
Grand Rapids, MI 49525  
Ph. 616-365-9822 Fax 616-365-1084  
[www.msgweb.com](http://www.msgweb.com)  
AS, BM, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, TM, TL, TQM

## Marcorp International

17515 W. Nine Mile Road, 12th Floor  
Southfield, MI 48075  
Ph. 248-424-8200 Fax 248-424-7949  
9K, TS, QS

## Martin Inspection Services

19274 Ford Road, No. 5  
Pitt Meadows, BC V3Y 2J1 Canada  
Ph. 604-460-6493  
[www.martininspection.ca](http://www.martininspection.ca)  
GOV, 9K, SPC

## Marvin M. Wurtzel & Associates

32 Spinnaker Drive  
Mashpee, MA 02649  
Ph. 508-574-2175 Fax 508-539-0982  
[www.wurtzelassociates.com](http://www.wurtzelassociates.com)  
BA, BM, GOV, 9K, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

## Maset LLC

P.O. Box 10730  
Tempe, AZ 85284  
Ph. 480-775-1269 Fax 480-491-2144  
[www.masetllc.com](http://www.masetllc.com)  
BA, BM, DOE, 9K, 14K, PS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

## Maurice Lake & Associates

19 Cottontail Ave.  
Markham, ON L3S 4E7 Canada  
Ph. 905-472-5256  
9K, 14K, TS

## The McDonald Consulting Group

11310 Stormy Ridge Road  
Austin, TX 78739  
Ph. 512-280-7175 Fax 501-648-2036  
[www.mcdcg.com](http://www.mcdcg.com)  
AS, BA, BM, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

## MechSigma Consulting Inc.

7301 Moss Ridge Road  
Parker, TX 75002  
Ph. 972-808-0153 Fax 972-442-2398  
[www.mechsigma.com](http://www.mechsigma.com)  
PS, SS

## Medical Device Consultants Inc.

49 Plain St.  
North Attleboro, MA 02760  
Ph. 508-643-0434 Fax 508-643-2237  
[www.mdci.com](http://www.mdci.com)  
CE, 9K, SPC

## Metropolitan Community College's Business & Technology College

1775 Universal Ave.  
Kansas City, MO 64120  
Ph. 800-841-7158 Fax 816-482-5408  
[www.mccbtc.com](http://www.mccbtc.com)  
AS, BM, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

## Michael Obst LLC

7400 Edinborough Way, Ste. 5304  
Minneapolis, MN 55435  
Ph. 715-549-5910 Fax 435-603-2855  
[www.moconsultinggroup.com](http://www.moconsultinggroup.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

## Micro Laboratories Inc.

7158 Industrial Park  
Mentor, OH 44060  
Ph. 440-918-0001 Fax 440-918-0500  
[www.microlabs-inc.com](http://www.microlabs-inc.com)  
9K, TS, PS, QS

## Montana Uhrig Consulting

1145 Artesia Blvd., Ste. 208  
Manhattan Beach, CA 90266  
Ph. 310-798-8840 Fax 310-798-8875  
[www.montanauhrig.com](http://www.montanauhrig.com)  
AS, 9K, TS, PS, QS, SPC, SQP, TM, TL, TQM

## Moorhill International Group Inc.

P.O. Box 26757  
Tempe, AZ 85285  
Ph. 480-491-2007 Fax 480-491-2101  
[www.moorhill.com](http://www.moorhill.com)  
AS, GOV, 9K, 14K, SRV, TL

## Motorola University Consulting & Training Services

1303 E. Algonquin Road, Eighth Floor  
Schaumburg, IL 60196  
Ph. 800-446-6744 Fax 847-576-4815  
[www.motorola.com/mu](http://www.motorola.com/mu)  
BA, DOE, PS, QFD, SRV, SS, SPC, SQP

## MOYE Co. Ltd.

59 Bredner Drive, Ste. 102  
Toronto, ON M9R 3M5 Canada  
Ph. 416-248-9187 Fax 416-248-9187  
AS, 9K, TS, PS, QS, SRV, SPC, TM, TL

## MRJ Consultants Inc.

21 Madison Plaza, Ste. 213  
Madison, NJ 07940  
Ph. 973-377-6136 Fax 973-377-0819  
AS, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SPC, SQP, TM, TQM

## MSQPC—The Quality Center

22 N. Front, Ste. 200  
Memphis, TN 38103  
Ph. 901-543-3528 Fax 901-543-3510  
[www.msqpc.com](http://www.msqpc.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TQM

## Nachman Precision Systems Inc.

104 W. Market St.  
Johnson City, TN 37604  
Ph. 423-975-0013 Fax 423-926-1330  
[www.n-p-s.com](http://www.n-p-s.com)  
AS, GOV, 9K, 14K, TS, QS, SRV, SQP, TL

## Nationwide Gage Calibration Inc.

159 Covington Drive  
Bloomington, IL 61018  
Ph. 800-883-4243 Fax 630-529-9087  
[www.natcal.com](http://www.natcal.com)  
9K, TS, QS

## Nelson Associates

1960 U.S. 1 S., No. 356  
St. Augustine, FL 32086  
Ph. 904-471-2399 Fax 904-471-2399  
[www.nelsonassoc.com](http://www.nelsonassoc.com)  
9K, TS, QS, SPC, TM, TQM

## NetReflector Inc.

2200 Sixth Ave., Ste. 425  
Seattle, WA 98121  
Ph. 877-823-5337 Fax 206-448-2693,  
[www.netreflector.com/solutions/six\\_sigma.asp](http://www.netreflector.com/solutions/six_sigma.asp)

## Northeastern Pennsylvania Industrial Resource Center

75 Young St.  
Hanover Township, PA 18706  
Ph. 800-654-8960 Fax 570-819-8931  
[www.nepirc.com](http://www.nepirc.com)  
AS, DOE, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, SUG, TM, TQM

## Nutek Inc.

3829 Quarton Road  
Bloomfield Hills, MI 48302  
Ph. 248-540-4827 Fax 248-540-4827  
[www.rkroy.com](http://www.rkroy.com)  
DOE, 9K, TS, PS, QS, SS, SPC, TQM

## Oak Wood Associates Ltd.

3038 Indian Springs Road  
Maumee, OH 43537  
Ph. 419-867-8276 Fax 419-867-8278  
[www.oakwoodltd.com](http://www.oakwoodltd.com)  
BA, DOE, PS, SRV, SQP, SUG, TM, TQM

## Objectives International Inc.

4370 La Jolla Village Drive, Ste. 400  
San Diego, CA 92122  
Ph. 858-874-7886 Fax 858-874-7887  
[www.objectivesintl.com](http://www.objectivesintl.com)  
BA, BM, GOV, 9K, 14K, PS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

## Ockham Systems Consulting

1135 Landsdowne Drive, No. 3  
Coquitlam, BC V3B 7K6 Canada  
Ph. 604-839-6204 Fax 604-461-9339  
[www.ockham.ca](http://www.ockham.ca)  
9K, 14K, TS, SRV, SUG

## Oklahoma Quality Award

P.O. Box 26980  
Oklahoma City, OK 73126  
Ph. 405-815-5295 Fax 405-815-5205  
[www.oklahomquality.com](http://www.oklahomquality.com)  
BA, TQM



## Omnex

315 E. Eisenhower Parkway, Ste. 110  
Ann Arbor, MI 48108  
Ph. 734-761-4940 Fax 734-761-4966  
[www.omnex.com](http://www.omnex.com)  
AS, BA, BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

## Omni Tech International Ltd.

P.O. Box 5007  
Huntsville, AL 35814  
Ph. 256-883-3554 Fax 256-772-8021  
[www.omnitechintl.com](http://www.omnitechintl.com)  
AS, DOE, 9K, 14K, QS, SPC, SQP, TM, TL, TQM, BM

## Operations Concepts Inc.

900 N. Kings Highway, Ste. 307  
Cherry Hill, NJ 08034  
Ph. 856-667-4461 Fax 856-667-4602  
[www.operationsconcepts.com](http://www.operationsconcepts.com)  
GOV, PS, SRV, SQP, SUG

## Organization Analysts LLC

4100 Carmel Road, Ste 159  
Charlotte, NC 28226  
Ph. 877-883-0083 Fax 248-436-4688  
[www.organalysts.com](http://www.organalysts.com)  
BA, BM, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

## Oriel Inc.

3800 Regent St.  
Madison, WI 53705  
Ph. 800-669-8326 Fax 608-238-2908  
[www.orielinc.com](http://www.orielinc.com)  
DOE, PS, QFD, SRV, SS, SPC, SQP, TM

## Orion Canada Inc.

180 Metcalfe St., Ste. 509  
Ottawa, ON K2P 1P5 Canada  
Ph. 613-563-9000 Fax 613-563-9002  
[www.orioncanada.com](http://www.orioncanada.com)  
CE, GOV, 9K, 14K, PS, QFD, SRV, TL

## Parr Consulting Inc.

5221 RFD  
Long Grove, IL 60047  
Ph. 847-913-5513 Fax 847-913-5513  
9K, TS, QS, SQP

## Partners Through Change Inc.

1259 S. Elizabeth St.  
Denver, CO 80210  
Ph. 303-777-9680 Fax 303-765-4567  
[www.partnersthroughchange.com](http://www.partnersthroughchange.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

## PCA Consulting Group LLC

3325 Lorna Road, Ste. 2285  
Birmingham, AL 35216  
Ph. 800-284-2430 Fax 509-692-3442  
[www.PCAadvantage.com](http://www.PCAadvantage.com)  
AS, BA, GOV, 9K, 14K, TS, PS, SRV, SS, SPC, SQP, SUG, TM, TQM

## Peak Consulting Group Inc.

5260 Ridgevale Way  
Pleasanton, CA 94566  
Ph. 408-248-2362 Fax 925-425-0846  
[www.peakconsult.com](http://www.peakconsult.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

## Peak Process Inc.

10277 Vista Knoll Blvd.  
Cupertino, CA 95014  
Ph. 408-730-4646 Fax 408-730-4646  
[www.peak-process.com](http://www.peak-process.com)  
BM, CE, 9K, PS, SRV, SPC, SQP, TM, TQM

## Perceptron Inc.

47827 Halyard Drive  
Plymouth, MI 48170  
Ph. 734-414-4735 Fax 734-414-4700  
[www.perceptron.com](http://www.perceptron.com)

## Performance Management Group LLC

P.O. Box 44989  
Phoenix, AZ 85064  
Ph. 602-728-0185 Fax 602-266-9171

www.helpingmakeithappen.com  
BA, PS, SRV, SS, SPC, TM, TQM

**Performance Quality Systems Inc.**  
P.O. Box 94  
Frankfort, IL 60423  
Ph. 815-464-0849 Fax 815-464-0850  
www.performancequalitysystems.com  
AS, 9K, TS, PS, QS, SPC, SQP

**Perry Johnson Consulting Inc.**  
26555 Evergreen, Ste. 1300  
Southfield, MI 48076  
Ph. 800-800-0450 Fax 248-356-4230  
www.pjcinc.com  
AS, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SPC, SQP, TM, TL, TQM

**Philip Crosby Associates II Inc.**  
P.O. Box 2687  
Winter Park, FL 32790  
Ph. 800-722-1464 Fax 407-679-7616  
www.philipcrosby.com

**The PIC Group**  
199 Wentworth St. E.  
Oshawa, ON L1H 3V6 Canada  
Ph. 800-263-3735 Fax 905-721-3339  
www.thepicgroup.com  
AS, DOE, 9K, 14K, TS, PS, QS, SS, SPC, SQP

**Pinnacle Partners Inc.**  
36 Rivers Run Way  
Oak Ridge, TN 37830  
Ph. 865-482-1362 Fax 865-483-7451  
www.pinnaclepartnersinc.com  
BA, BM, DOE, GOV, 9K, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

**Pister Group Inc.**  
550 Eglinton Ave. W.  
Toronto, ON M5N 3A8 Canada  
Ph. 905-886-9470 Fax 905-764-6405  
www.pister.com  
DOE, 9K, TS, QS, SRV, SS, SPC, TL

**PIVOT Management Consultants**  
P.O. Box 536  
Upland, CA 91785  
Ph. 877-748-6862 Fax 909-982-7161  
www.pivotmc.com  
AS, BA, BM, DOE, 9K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Pivotal Resources**  
1460 Maria Lane, Ste. 400  
Walnut Creek, CA 94596  
Ph. 800-699-6220 Fax 925-975-0501  
www.pivotalresources.com  
DOE, PS, QFD, SS, SQP

**PlanTech Inc.**  
30230 Orchard Lake Road, Ste. 120  
Farmington Hills, MI 48334  
Ph. 888-228-7676 Fax 248-737-2800  
www.plantechinc.com  
QFD, SQP, TM

**Pleiades International Inc.**  
21 E. Greyhound Pass  
Carmel, IN 46032  
Ph. 317-569-1814 Fax 317-582-1122  
www.pleiaidesintl.com  
AS, BA, BM, CE, DOE, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TL, TQM

**Plexus Corp.**  
1408 Northland Drive, Ste. 310  
St. Paul, MN 55120  
Ph. 888-753-9871 Fax 651-644-4949  
www.plexusintl.com  
AS, 9K, 14K, TS, QS, QFD, SPC, SQP, TM

**PMC/Production Modeling Corp.**  
3 Parklane Blvd., Ste. 1006 W  
Dearborn, MI 48126  
Ph. 313-441-4460 Fax 313-441-6098  
www.pmccorp.com  
DOE, PS, QFD, SRV, SS, SPC, SQP

**PQ Systems Inc.**  
10468 Miamisburg-Springboro Road  
Miamisburg, OH 45342  
Ph. 800-777-3020 Fax 937-885-2252  
www.pqsystems.com  
SPC, TQM

**Precise Inc.**  
5223 N. Ridge W., Ste. 5

Ashtabula, OH 44004  
Ph. 440-969-1700 Fax 440-969-1766  
www.preciseinc.net  
GOV, 9K, PS, QS

**Preferred Quality Services Inc.**  
2707 Dupont Ave.  
Jacksonville, FL 32217  
Ph. 904-731-3698 Fax 904-367-8268  
GOV, 9K, TQM

**Premier Performance Network**  
751 S. George St.  
York, PA 17403  
Ph. 866-674-4627 Fax 717-846-6044  
www.premierperformance.net  
BA, BM, DOE, GOV, 9K, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

**Prism eSolutions LLC**  
700 American Ave., Ste. 104  
King of Prussia, PA 19406  
Ph. 888-386-2330 Fax 610-265-7975  
www.prismesolutions.com  
AS, CE, GOV, 9K, 14K, TS, PS, QS, SS, SPC, TL, TQM

**Process Integrity Inc.**  
P.O. Box 174229  
Arlington, TX 76003  
Ph. 817-561-6600 Fax 817-561-5339  
www.processintegrity.com  
AS, BA, CE, GOV, 9K, 14K, TS, QS, SRV, SS, SPC, SQP, TL, TQM

**Process Quality Associates Inc.**  
690 King St., Ste. 2  
London, ON N5W 2X3 Canada  
Ph. 800-837-7046 Fax 519-667-1722  
www.pqa.net  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**The Project Technologies Group Inc.**  
22000 Springbrook Ave., Ste. 104  
Farmington Hills, MI 48336  
Ph. 248-476-1234 Fax 248-476-6682  
www.projecttech.com  
AS, BA, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM



**PROMAX Consulting Services Inc.**  
1901 Harbor City Blvd., Ste. 600  
Melbourne, FL 32901  
Ph. 321-725-4300 Fax 321-725-8890  
www.promaxconsulting.com  
BA, BM, DOE, GOV, 9K, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

**Prompt Consultants Inc.**  
P.O. Box 560992  
Charlotte, NC 28256  
Ph. 704-784-1412 Fax 704-784-1415  
www.promptconsultants.com  
DOE, 9K, QS, SS, SPC, SQP, TQM

**Proquis Inc.**  
2590 E. Devon Ave., Ste. 220  
Des Plaines, IL 60018  
Ph. 877-876-3430 Fax 847-768-6921  
www.proquis.com/QD  
AS, BA, BM, CE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**ProSolve Consulting Ltd.**  
10012-29A Ave., Ste. 3  
Edmonton, AB T6N 1A8 Canada  
Ph. 780-414-1895 Fax 780-485-3115  
www.prosolve.ca  
9K, 14K, TS, PS, QS, SQP, TM, TQM

**PW Resources Inc.**  
34 McNamara St.  
Stoughton, MA 02072  
Ph. 781-341-2488 Fax 781-341-5012  
www.pwresources.com  
CE, GOV, PS, SPC, SQP, TM, TQM

**Q2 Consultants Inc.**  
2072 N. 450 W., Ste. 1111  
Sunset, UT 84015  
Ph. 801-525-8880 Fax 801-525-8881  
www.q2consultants.com  
BA, BM, CE, 9K, 14K, PS, QFD, SRV, SPC, SQP, TM, TQM

Like a  
Diamond  
in the  
sky.



Omnex delivers  
*cutting-edge* business  
management solutions  
that bring *clarity* and  
*value* to your operations  
and *quality* systems.

**Operations Management Consulting**

- Product Development & Launch
- Global Sourcing
- Supplier Development
- Lean/Six Sigma
- Core Tools
- Management Systems



Consulting | Training

734.761.4940  
www.omnex.com

**Q21... 21st Century Quality LLC**  
7410 S. 108th Ave.  
Rothbury, MI 49452  
Ph. 800-835-6863 Fax 231-861-0808  
[www.q21.com](http://www.q21.com)  
AS, BA, 9K, 14K, TS, PS, QS, SPC, TL

**QAI**  
6320 Rucker Road, Ste. F  
Indianapolis, IN 46220  
Ph. 317-202-9000 Fax 800-556-3789  
[www.trainingforquality.com](http://www.trainingforquality.com)  
AS, CE, 9K, 14K, TS, PS, QS, SRV, SS, SPC, TM, TL

**QATEL Associates International Inc.**  
P.O. Box 345  
New Suffolk, NY 11956  
Ph. 631-734-2599 Fax 949-760-0424  
[www.qatel.net](http://www.qatel.net)  
AS, 9K, 14K

**QBCK**  
242 Chapman Road  
Newark, DE 19702  
Ph. 302-452-9257 Fax 302-452-9475  
[www.qbekinspection.com](http://www.qbekinspection.com)  
AS, CE, 9K, QS, SQP

**QCI International**  
P.O. Box 738  
Red Bluff, CA 96080  
Ph. 530-527-6970 Fax 530-528-8991  
[www.qci-intl.com](http://www.qci-intl.com)  
TM, TQM, GOV, SS, BM, PS, SUG, SQP, SPC

**QES**  
1455 Emerson St.  
Rochester, NY 14606-3141  
Ph. 585-254-8693 Fax 585-783-1469  
[www.qesnetwork.com](http://www.qesnetwork.com)

**QM Consulting Inc.**  
30 N. 5th St.  
Keokuk, IA 52632  
Ph. 800-862-3229 Fax 319-524-3229  
[www.qm-consulting.com](http://www.qm-consulting.com)  
9K, 14K, TS, QS

**QMR Consulting Inc.**  
9610 Triola  
Houston, TX 77036  
Ph. 713-974-1872 Fax 713-974-6336  
[www.qmrc.com](http://www.qmrc.com)  
9K

**QMS Solutions LLC**  
461-B Carlisle Drive  
Herndon, VA 20170  
Ph. 703-318-8810 Fax 703-736-9852  
[www.qmssolutions.com](http://www.qmssolutions.com)  
BA, GOV, 9K, 14K, QFD, SRV, SQP

**QMX Inc. Quality Management Exchange**  
P.O. Box 291204  
Port Orange, FL 32129  
Ph. 386-767-0023 Fax 386-767-0408  
[www.qmx-iso.com](http://www.qmx-iso.com)  
AS, CE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**QNET LLC**  
P.O. Box 527  
Elk River, MN 55330  
Ph. 763-441-0899 Fax 763-441-0898  
[www.ce-mark.com](http://www.ce-mark.com)  
CE, 9K, TS, QS

**QRX Inc.**  
5925 Chatham Lane  
The Colony, TX 75056  
Ph. 866-542-1905 Fax 469-384-3509  
[www.qrx.com](http://www.qrx.com)  
AS, BA, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Qualtron Systems Inc.**  
2142 Pontiac Road, Ste. 202  
Auburn Hills, MI 48326  
Ph. 888-569-7094 Fax 248-340-0800  
[www.qualtronssystem.com](http://www.qualtronssystem.com)  
DOE, PS, QFD, SRV, SS, SPC, SQP, SUG, TM

**Quality Advantage Inc.**  
555 Randall, Ste. 2  
Troy, MI 48085  
Ph. 888-321-3864 Fax 248-528-6802  
[www.qualityadvantage.com](http://www.qualityadvantage.com)

AS, CE, 9K, 14K, TS, PS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Quality Associates International Inc.**  
23810 Michigan Ave., Ste. 103  
Dearborn, MI 48124  
Ph. 888-367-3632 Fax 313-565-4895  
[www.quality-one.com](http://www.quality-one.com)  
AS, BA, BM, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Quality Assurance Audits & Consulting**  
1548 Gulf Ave.  
Wilmington, CA 90744  
Ph. 310-549-1958 Fax 310-549-9702  
[www.qaqaudits.com](http://www.qaqaudits.com)  
AS, 9K, PS, SPC, SQP, SUG, TM, TL, TQM

**Quality Assurance Institute**  
7575 Dr. Phillips Blvd., Ste. 350  
Orlando, FL 32819  
Ph. 407-363-1111 Fax 407-363-1112  
[www.qaiusa.com](http://www.qaiusa.com)  
BA, BM, 9K, 14K, QFD, SRV, SS, SPC, SQP, TQM

**The Quality Center**  
22 N. Front St., Ste. 200  
Memphis, TN 38103  
Ph. 901-543-3550 Fax 901-543-3510  
[www.msqpc.com](http://www.msqpc.com)  
BA, BM, 9K, 14K, TS, SS, SQP, TM

**Quality Consulting**  
W342 N5106 Road P  
Okauchee, WI 53069  
Ph. 262-567-2854 Fax 262-567-7289  
[www.execc.com/~quality/](http://www.execc.com/~quality/)  
BA, BM, DOE, 9K, TS, PS, QS, SRV, SPC, SQP, SUG, TM, TQM

**Quality Consulting Enterprises Inc.**  
155 Nevada St.  
Hicksville, NY 11801  
Ph. 516-933-8815 Fax 516-933-8815  
<http://mysite.verizon.net/vze75lkc/>  
AS, GOV, 9K, QS, SPC, SQP, TL

**Quality Edge Management Consulting**  
5509 Sefton Ave.  
Baltimore, MD 21214  
Ph. 410-426-2269 Fax 410-426-2269  
[www.qedgemc.com](http://www.qedgemc.com)  
AS, CE, GOV, 9K, PS, QS, SRV, SPC, SQP, TM, TQM

**Quality Innovations Inc.**  
440 Jupiter Lane  
Juno Beach, FL 33408  
Ph. 561-624-8681 Fax 561-624-8681  
[www.qualityinnovationsinc.com](http://www.qualityinnovationsinc.com)  
GOV, 9K, PS, SRV, SQP, TM, TQM

**Quality Leadership Systems Inc.**  
7810 Ballantyne Commons Parkway  
Charlotte, NC 28210  
Ph. 704-319-2247 Fax 704-544-7728  
[qls-inc.com](http://qls-inc.com)  
9K, 14K, TS, PS, QS, SS, SQP, SUG, TM



**Quality Management International Inc.**  
P.O. Box 271  
Exton, PA 19341  
Ph. 800-666-9001 Fax 800-329-9004  
[www.aworldofquality.com](http://www.aworldofquality.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Quality Management Solutions Inc.**  
P.O. Box 349  
Uncasville, CT 06382  
Ph. 800-628-6424 Fax  
[www.qmsolutions.com](http://www.qmsolutions.com)  
AS, BA, BM, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

**Quality One Associates**  
12900 W. North Ave.  
Brookfield, WI 53005  
Ph. 262-821-2030 Fax 262-821-3572  
[www.qualityoneassociates.com](http://www.qualityoneassociates.com)  
AS, BA, 9K, TS, QS

**Quality Partners**  
21014 Olive Ave.  
Perris, CA 92570  
Ph. 951-943-9201 Fax 951-943-9201  
AS, BM, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Quality Practitioners Inc.**  
1126 Sydney Terrace  
Mount Juliet, TN 37122  
Ph. 888-701-9001 Fax 615-773-5021  
[www.isotraining.net](http://www.isotraining.net)  
AS, CE, DOE, 9K, 14K, TS, PS, QS, QFD, SS, SPC, SQP, SUG, TM, TL, TQM

**Quality & Productivity Solutions Inc.**  
1 Sunny Hill  
Oxford, MA 01540  
Ph. 508-987-3800 Fax 508-987-1464  
[www.qpsconsulting.com](http://www.qpsconsulting.com)  
BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM

**Quality Pursuit Inc.**  
11 Old Westfall Drive  
Rochester, NY 14625  
Ph. 800-278-7784 Fax 585-288-4594  
[www.qualitypursuit.com](http://www.qualitypursuit.com)  
AS, 9K, 14K, TS, QS, SPC

**Quality Solutions Inc.**  
P.O. Box 40147  
Cleveland, OH 44140  
Ph. 800-471-1646 Fax 440-933-7077  
[www.qualitysolutions.com](http://www.qualitysolutions.com)  
AS, BA, BM, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, SUG, TM, TL, TQM

**Quality System Consultants**  
P.O. Box 204  
Lakeland, MI 48143  
Ph. 810-231-2881 Fax 810-231-2896  
[www.qualitysystemconsultants.com](http://www.qualitysystemconsultants.com)  
AS, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SPC, SQP, SUG, TM, TL, TQM

**Quality Systems Assessment Co.**  
1949 W. 252nd St.  
Lomita, CA 90717  
Ph. 310-539-9510 Fax 310-539-9510  
AS, GOV, 9K, PS, SRV, SPC, SUG, TM, TQM

**Quality Systems Associates Inc.**  
818 Washington St.  
Manitowoc, WI 54220  
Ph. 920-682-9045 Fax 920-682-9045  
[www.qsa-consulting.com](http://www.qsa-consulting.com)  
AS, 9K, 14K, TS, QS, SUG, TM, TL, TQM

**Quality Systems Management**  
5632 Everhard Road N.W.  
Canton, OH 44718  
Ph. 330-284-3535 Fax 330-478-8331  
[www.qsmgmt.com](http://www.qsmgmt.com)  
AS, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SQP, SUG, TM, TQM

**Quality Techniques**  
P.O. Box 5007  
Huntsville, AL 35814  
Ph. 256-883-3554 Fax 509-471-5652  
[www.qualitytechniques.com](http://www.qualitytechniques.com)  
9K, 14K, TS, PS, QS, SRV, SPC, TM

**Quality Technology Co.**  
1320 Tower Road, Ste. 139  
Schaumburg, IL 60173  
Ph. 800-680-0700 Fax 847-884-7280  
[www.qtcom.com](http://www.qtcom.com)  
AS, BA, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM

**QualityHub Inc.**  
5604 Bear Stone Run  
Oviedo, FL 32765  
Ph. 800-908-7482 Fax 301-977-8832  
[www.qualityhub.com](http://www.qualityhub.com)  
BM, GOV, 9K, PS, QS, QFD, SQP, TM, TQM

**QualityQuest Inc.**  
2117 N. Williamsburg St.  
Arlington Heights, IL 60004  
Ph. 888-568-9001 Fax 847-870-0872  
[www.mikemick.com](http://www.mikemick.com)  
AS, BM, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TQM

**QualityTrainingPortal**  
80 Mobus Road  
Waitsfield, VT 05673  
Ph. 800-810-8326 Fax 802-496-7724  
[www.qualitytrainingportal.com](http://www.qualitytrainingportal.com)  
DOE, PS, QS, SRV, SS, SPC, TM, TQM

**QualityWBT Center for Education**  
5980 E. Bay Blvd.  
Gulf Breeze, FL 32563  
Ph. 850-916-9496 Fax 850-916-9497  
[www.qualitywbt.com](http://www.qualitywbt.com)  
AS, 9K, 14K, TS, PS, QS, TQM

## QUALIWARE

**QualiWare Inc.**  
200 Business Park Drive, Ste. 101  
Armonk, NY 10504  
Ph. 866-979-4357 Fax 914-730-7094  
[www.qualiwareinc.com](http://www.qualiwareinc.com)  
AS, BA, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SQP, TL, TQM

**QualPro Inc.**  
3117 Pellissippi Parkway  
Knoxville, TN 37931  
Ph. 800-500-1722 Fax 865-927-0495  
[www.qualproinc.com](http://www.qualproinc.com)  
DOE, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

**Quametec**  
10612 LaFollette Drive  
Brighton, MI 48114  
Ph. 810-225-8588 Fax 810-225-8589  
[www.quametec.com](http://www.quametec.com)  
SRV

**Quantum Associates Inc.**  
1 Northbrook Place, 5 Revere Drive, Ste. 200  
Northbrook, IL 60062  
Ph. 847-498-7343 Fax 847-205-5330  
[www.quantumassocinc.com](http://www.quantumassocinc.com)  
9K, TS, PS, SS, SPC, SQP, TM, TQM

**Quest Analytical Inc.**  
5905 Wooddale Ave. S.  
Edina, MN 55424  
Ph. 952-848-1125 Fax 952-927-7944  
[www.questanalytical.com](http://www.questanalytical.com)  
9K, 14K, TS, PS, QS, SRV, SQP, SUG, TM

**Quest Management Services**  
6711 Mississauga Road, Ste. 108  
Mississauga, ON L5N 2W3 Canada  
Ph. 866-846-4065 Fax 905-813-4454  
[www.questmanagementservices.com](http://www.questmanagementservices.com)  
GOV, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, SUG, TL, TQM

**Quest Worldwide Inc.**  
P.O. Box 414  
Mahopac Falls, NY 10542  
Ph. 201-843-8443 Fax 201-843-6088  
[www.quest-worldwide.com](http://www.quest-worldwide.com)  
BA, BM, PS, SS, SQP, SUG, TQM

**R. Michael Donovan & Co. Inc.**  
945 Concord St.  
Framingham, MA 01701  
Ph. 508-788-1100 Fax 508-655-3000  
[www.rmdonovan.com](http://www.rmdonovan.com)  
BA, BM, DOE, PS, QFD, SRV, SS, SPC, SQP, TM, TQM

**R.T. Westcott & Associates**  
263 Main St.  
Old Saybrook, CT 06475  
Ph. 860-388-6094 Fax  
BA, BM, 9K, TS, QS, SRV, SQP, TQM

**RAM Q Universe Inc.**  
1135 Terminal Way, Ste. 209  
Reno, NV 89502  
Ph. 231-386-5071 Fax 231-386-9256  
[www.ramuniverse.com](http://www.ramuniverse.com)  
BA, BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

**Rath & Strong/Aon Management Consulting**  
45 Hayden Avenue, Ste. 2700  
Lexington, MA 02421  
Ph. 800-622-2025 Fax 781-861-1424  
[www.rathstrong.com](http://www.rathstrong.com)  
DOE, PS, QFD, SRV, SS, SQP, TM, TQM

## Rau and Associates

25 Timberly Drive  
Lake Charles, LA 70605  
Ph. 337-477-0758 Fax 337-478-9440  
9K, PS, TM, TQM

## Reliability Center Inc.

501 Westover Ave.  
Hopewell, VA 23860  
Ph. 804-458-0645 Fax 804-452-2119  
www.reliability.com  
PS

## Reliable Measuring Systems Inc.

P.O. Box 2404  
Big Bear City, CA 92314  
Ph. 909-584-9909 Fax 909-584-9909  
www.reliablemeasuring.com  
DOE, PS, SPC, TQM

## Renaissance Services

One S. Limestone St., Ste. 1020  
Springfield, OH 45502  
Ph. 937-322-3227 Fax 937-322-5804  
www.ren-services.com

## Resource Development Group Inc.

2908 S.W. Shinnecock Hills Court  
Palm City, FL 34990  
Ph. 772-219-1114 Fax 772-219-9799  
www.developyou.org  
AS, BA, BM, 9K, TS, PS, QS, SPC, TM, TQM

## Results International

769 Citation Court  
Gahanna, OH 43230  
Ph. 614-361-7030 Fax 614-939-5237  
www.resultsinternational.net  
AS, 9K, 14K, TS, PS, QS, SRV, TL

## Results Systems Corp.

755 W. Big Beaver Road, Ste. 132  
Troy, MI 48084  
Ph. 248-244-8550 Fax 248-244-8504  
www.results-systems.com  
BM, DOE, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, SUG, TM, TQM

## RH Andersen Consultants

85 Viscount Drive 10H  
Milford, CT 06460  
Ph. 203-877-8088 Fax 203-877-8088  
www.rhandersen.com  
AS, BM, CE, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SGP, SUG, TM, TL, TQM

## Richard Chang Associates Inc.

15273 Alton Parkway, Ste. 100  
Irvine, CA 92618  
Ph. 800-756-8096 Fax 949-727-7007  
www.richardchangassociates.com  
BA, BM, GOV, PS, SPC, TM, TQM

## RKP Quality Consulting Inc.

2154 Delano Road  
Comins, MI 48619  
Ph. 989-848-5583 Fax 989-848-5103  
www.isoquality.com  
AS, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SPC, SGP, TM, TQM

## RMS Quality Services Inc.

1500 S. Sylvania Ave., Ste. 115  
Sturtevant, WI 53177  
Ph. 800-956-3659 Fax 262-554-7246  
www.rmsqualityservices.com  
9K, TS, QS

## Rochester Institute of Technology

98 Lomb Memorial Drive  
Rochester, NY 14623  
Ph. 585-475-6990 Fax 585-475-5959  
www.rit.edu/eng/cqas  
AS, BA, BM, DOE, GOV, 9K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, TM, TL, TQM

## RQA Inc.

7900 S. Cass Ave.  
Darien, IL 60561  
Ph. 630-512-0011 Fax 630-512-0014  
www.rqa-inc.com  
BM, DOE, PS, QFD, SGP

## S&S Consulting Associates Inc.

102 Leeward Court  
Kure Beach, NC 28449  
Ph. 910-458-3363 Fax 910-458-3363  
www.ssquality.com

AS, BA, BM, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, SUG, TM, TL, TQM

## Sager Educational Enterprises

21 Wallis Road  
Chestnut Hill, MA 02467  
Ph. 617-469-9644 Fax 617-469-9639  
www.carolsager.com  
PS, TM

## Salinger Quality Consultants LLC

5312 Bloomfield Drive  
Midland, MI 48642  
Ph. 989-631-4135 Fax 413-803-6135  
9K, QS

## Sciforma Corp.

985 University Ave., Ste. 5  
Los Gatos, CA 95032  
Ph. 800-533-9876 Fax 408-354-0122  
www.sciforma.com

## SCS Engineers

2405 140th Ave. N.E., Ste. 107  
Bellevue, WA 98005  
Ph. 800-727-6393 Fax 425-746-6747  
www.scsengineers.com  
14K

## SG Consulting

617 Patton Ave.  
Brookhaven, PA 19015  
Ph. 610-876-3445 Fax 610-876-3445  
www.sgconsultingweb.com  
AS, GOV, 9K, 14K, TS, QS, SRV, SS, SPC, TM, TQM

## Sigma Affiliates Ltd.

5200 W. 73rd St.  
Minneapolis, MN 55439  
Ph. 952-882-8700 Fax 952-929-6297  
www.sigmafll.com  
BA, BM, DOE, 9K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, SUG, TM, TQM

## Sigma Breakthrough Technologies Inc.

123 N. Edward Gary Drive  
San Marcos, TX 78666  
Ph. 888-752-7070 Fax 512-353-7488  
www.sbtionline.com  
DOE, PS, SRV, SS, SPC, TM

## Sigma Performance Consulting LLC

82 Benson Drive  
Wayne, NJ 07470  
Ph. 973-696-7878 Fax 973-696-5858  
www.sp-global.com  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, SUG, TM, TL, TQM

## SigmaPro Inc.

123 N. College Ave., Ste. 220  
Fort Collins, CO 80524  
Ph. 970-207-0077 Fax 970-207-0078  
www.sigmapro.com  
DOE, PS, QFD, SRV, SS, SPC, SGP, TQM

## Silliker Inc.

900 Maple Ave.  
Homewood, IL 60430  
Ph. 888-957-5227 Fax 708-957-1483  
www.silliker.com  
PS, SPC

## Simons-White & Associates Inc.

7115 Orchard Lake Road, Ste. 440  
West Bloomfield, MI 48322  
Ph. 800-842-5640 Fax 248-932-5691  
www.simons-white.com

## Simply Quality

P.O. Box 21  
Middletown, NJ 07748  
Ph. 732-671-7130 Fax 801-340-4690  
www.simplyquality.org  
DOE, 9K, TQM

## Simpson & Associates Inc.

319 Centre Ave., Ste. 277  
Rockland, MA 02370  
Ph. 877-982-8755 Fax 781-982-6078  
www.simpson-associates.com  
AS, BM, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, TM, TL, TQM

## Six Sigma Academy

8876 Pinnacle Peak Road, Ste. 100  
Scottsdale, AZ 85255

Ph. 800-726-2030 Fax 480-515-9507  
www.6-sigma.com  
DOE, PS, QFD, SRV, SS, SGP

## Six Sigma Canada Inc.

360 Stonebrook Blvd.  
Tecumseh, ON N8N 5H1 Canada  
Ph. 519-355-5511 Fax 519-735-3224  
www.sixsigmacanada.net/home.html  
DOE, PS, SRV, SS, SPC, SGP, TM

## Six Sigma Consultants Inc.

8619 Tennyson N.E.  
Albuquerque, NM 87122  
Ph. 877-800-4777 Fax 505-856-6771  
www.e6sigma.com  
PS, SS

## Six Sigma Management Institute

P.O. Box 26990  
Scottsdale, AZ 85255  
Ph. 248-561-2493 Fax  
www.ss-mi.com

## Six Sigma Qualtec

1295 W. Washington St., Ste. 215  
Tempe, AZ 85281  
Ph. 800-247-9871 Fax 480-586-2599  
www.ssqi.com  
SRV, SS, SGP

## Skymark Corp.

7300 Penn Ave.  
Pittsburgh, PA 15208  
Ph. 800-826-7284 Fax 412-371-0681  
www.skymark.com  
BM, GOV, 9K, PS, SRV, SS, SPC, SGP, SUG, TM, TQM

## Smarter Solutions Inc.

7000 N. MoPac Expressway, Ste. 200  
Austin, TX 78731  
Ph. 512-918-0280 Fax 512-996-8318  
www.SmarterSolutions.com  
PS, QFD, SS, SGP

## Smithers Management Consulting Group

425 W. Market St.  
Akron, OH 44303  
Ph. 330-762-7441 Fax 330-762-7447  
www.smithersconsulting.com  
AS, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SGP, TM, TQM

## Software Productivity Center Inc.

1122 Mainland St., Ste. 460  
Vancouver, BC V6B 5L1 Canada  
Ph. 877-548-1948 Fax 604-689-0141  
www.spc.ca  
9K, 14K, QFD, SRV, SGP, TM

## SPC Statistical Productivity Consultants

P.O. Box 7327  
Shawnee Mission, KS 66207  
Ph. 913-469-6736 Fax 913-469-6075  
www.spcstat.com  
BA, DOE, GOV, PS, QFD, SRV, SS, SPC, SGP, TQM

## Specialized Quality Publications

921 11th St., S.  
Wisconsin Rapids, WI 54494  
Ph. 715-423-7476 Fax 715-423-7476  
www.specializedqualitypublications.com

## SQA Services Inc.

550 Silver Spur Road, Third Floor  
Rolling Hills, CA 90275  
Ph. 800-333-6180 Fax 310-544-5541  
www.sqaservices.com  
AS, BA, BM, 9K, 14K, PS, QS, QFD, SRV, SS, SPC, SGP, SUG, TL, TQM

## SSI Consulting Group

139 S. Pennsylvania Ave.  
Greensburg, PA 15601  
Ph. 800-506-5774 Fax 724-832-8485  
www.ssicg.com  
DOE, 9K, PS, QS, QFD, SRV, SS, SPC, SGP, TQ

## Standard Systems International Inc.

1450 E. South St.

Quality Results  
begin with  
*Quality Solutions*



INTEGRATED CONSULTING SERVICES FOR COMPANIES  
SEEKING A COMPETITIVE ADVANTAGE

Customer Satisfaction Surveys	ISO 9001:2000
Lean Management Systems	TS 16949
Six Sigma Training & Support	Balanced Scorecard
Customer Relationship Management	Baldrige Assessments

Customized services for Performance Excellence

**Quality Solutions, Inc.**®

**800-471-1646**

www.qualitysolutions.com

Owosso, MI 48867  
Ph. 989-723-4115 Fax 989-723-1861  
[www.standardssystem.net](http://www.standardssystem.net)

## STAT-A-MATRIX

1 Quality Place  
Edison, NJ 08820  
Ph. 800-472-6477 Fax 732-548-2413  
[www.statamatrix.com](http://www.statamatrix.com)  
AS, BA, BM, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

## Stat-Ease Inc.

2021 E. Hennepin Ave., Ste. 480  
Minneapolis, MN 55413  
Ph. 612-378-9449 Fax 612-378-2152  
[www.stateease.com](http://www.stateease.com)  
DOE, SS, SPC

## Statistical Process Controls Inc./SPC Press

5908 Toole Drive, Ste. C  
Knoxville, TN 37919  
Ph. 800-545-8602 Fax 865-588-9440  
[www.spcpress.com](http://www.spcpress.com)  
DOE, GOV, SRV, SS, SPC, TQM



## StatPoint LLC

P.O. Box 208  
Orlean, VA 20128  
Ph. 800-232-7828 Fax 540-364-0421  
[www.statpoint.com](http://www.statpoint.com)  
DOE, QS, SS, SPC

## Stelax

3331 Street Road, Ste. 300  
Bensalem, PA 19020  
Ph. 888-617-9700 Fax 215-638-9333  
[www.stelax.com](http://www.stelax.com)  
9K, PS, QFD, SQP

## Strategic Improvement Services LLC

6453 Hollowtree Court  
Saline, MI 48176  
Ph. 734-429-0747 Fax 734-944-0748  
[www.sis-llc.com](http://www.sis-llc.com)  
DOE, TS, PS, SS, SPC

## Strider International

9920 S. Rural Road, Ste. 108  
Tempe, AZ 85284  
Ph. 866-476-9001 Fax 480-545-0944  
[www.striderinternational.com](http://www.striderinternational.com)  
AS, CE, 9K, 14K, TS

## Surface Mount Product Development

1109 Grayson Way  
Milpitas, CA 95035  
Ph. 408-942-1056  
[www.smpd.com](http://www.smpd.com)  
GOV, 9K, PS, QS, QFD, SS, SPC, SQP, TM, TQM

## Synergistic Systems Inc.

9572 Mammoth Ave.  
Baton Rouge, LA 70814  
Ph. 225-924-0099 Fax 225-927-2934  
[www.e-ssy.com](http://www.e-ssy.com)  
AS, BA, 9K, 14K, TS, QS, SS, SQP, TQM

## System Improvements

238 S. Peters Road, Ste. 301  
Knoxville, TN 37923  
Ph. 865-539-2139 Fax 865-539-4335  
[www.taproot.com](http://www.taproot.com)  
9K, PS

## Tantara Inc.

2139 27 Ave., S.W.  
Calgary, AB T2T 1H8 Canada  
Ph. 403-244-8696 Fax 403-244-9291  
[www.tantara.ab.ca](http://www.tantara.ab.ca)  
BM, 9K, PS, TQM

## TBM Consulting Group

4400 Ben Franklin Blvd.  
Durham, NC 27704  
Ph. 800-438-5535 Fax 919-471-5135  
[www.tbmconsulting.com](http://www.tbmconsulting.com)  
SRV, SS, SQP, TM

## Team 2000

8760 A Research Blvd., No. 418  
Austin, TX 78758

Ph. 877-469-6949 Fax 512-244-9712  
[www.howwhy.com](http://www.howwhy.com)

## Technical Management Consulting

P.O. Box 325  
New Milford, NJ 07646  
Ph. 201-837-5934 Fax 201-837-8893  
AS, 9K, 14K, SRV, SQP, TQM

## Technicomp

75 Glen Road  
Sandy Hook, CT 44114  
Ph. 800-374-3818 Fax 203-426-1471  
[www.xlp.com/contact.asp](http://www.xlp.com/contact.asp)  
AS, CE, DOE, GOV, 9K, 14K, TS, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TL

## The Tetrus Management Group

12312 42 Ave.  
Edmonton, AB T6J 0W9 Canada  
Ph. 780-437-3048 Fax 780-988-9003  
[www.tetman.com](http://www.tetman.com)  
9K, 14K, TS, PS, QS, SRV, TQM

## TJL Associates Inc.

6781 Mt. Chestnut Road  
Roanoke, VA 24018  
Ph. 540-314-8004 Fax 540-989-6819  
[www.tjlassociatesinc.com](http://www.tjlassociatesinc.com)  
9K, TS, PS, QS, SPC, TM, TQM

## Total Logical Concepts Inc.

451 Milton St.  
Manchester, NH 03103-4144  
Ph. 800-688-6540 Fax 240-255-6420  
[www.tlcnh.com](http://www.tlcnh.com)  
9K, 14K, SRV, TL

## Total Quality Engineering Inc.

15997 Grey Stone Road  
Poway, CA 92064  
Ph. 800-664-1940 Fax 858-748-0427  
[www.tqe.com](http://www.tqe.com)  
DOE, PS, SQP, TQM

## Total Quality Inc.

1432 187th Ave. N.E.  
Bellevue, WA 98008  
Ph. 877-387-2547 Fax 425-818-4978  
[www.baldrige21.com](http://www.baldrige21.com)  
BA, BM, GOV, SRV, SQP, TQM

## Total Quality Systems

P.O. Box 30485  
Flagstaff, AZ 86003  
Ph. 928-527-0002 Fax 928-527-3886  
[www.tqs-sim.com](http://www.tqs-sim.com)  
GOV, PS, SRV, SUG, TM, TQM

## TQM Systems

12382 Mollylea Drive  
Baton Rouge, LA 70815  
Ph. 800-814-4972 Fax 225-273-4979  
[www.tqmsystems.com](http://www.tqmsystems.com)  
BM, 9K, 14K, PS, SRV, SQP, TQM

## The Training Clinic

645 Seabreeze Drive  
Seal Beach, CA 90740-5746  
Ph. 800-937-4698 Fax 562-430-9603  
[www.thetrainingclinic.com](http://www.thetrainingclinic.com)  
TM

## Tunnell Consulting

900 E. Eighth Ave., Ste. 106  
King of Prussia, PA 19406  
Ph. 610-337-0820 Fax 610-337-1884  
[www.tunnellconsulting.com](http://www.tunnellconsulting.com)  
DOE, 9K, QFD, SS, SPC, TM, TQM

## Tysinger Consulting Services

694 Spartan Drive  
Lexington, NC 27292  
Ph. 336-357-2224 Fax 336-357-2224  
[www.tysingerconsulting.com](http://www.tysingerconsulting.com)  
AS, 9K, 14K, TS, PS, QS, QFD, SQP, TM, TL, TQM

## UHY Advisors

26200 American Drive, Ste. 500  
Southfield, MI 48034  
Ph. 248-355-1040 Fax 248-355-9904  
[www.uhy-us.com](http://www.uhy-us.com)  
AS, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, TM, TL, TQM

## UK Center For Manufacturing

220 CRMS Building, University of Kentucky  
Lexington, KY 40506

Ph. 859-257-6262 Fax 859-323-1035  
[www.mfg.uky.edu](http://www.mfg.uky.edu)

## Unique Solutions Inc.

P.O. Box 1711  
Royal Oak, MI 48068  
Ph. 248-435-5307 Fax 248-435-6349  
DOE, PS, SPC, TM

## Unitek Technical Services-Bureau Veritas

5900 Centreville Road, Ste. 100  
Centreville, VA 20121  
Ph. 800-998-9395 Fax 703-631-2511  
[www.unitek-services.com](http://www.unitek-services.com)  
AS, 9K, TS, PS

## University of Alabama

Box 870388  
Tuscaloosa, AL 35487-0388  
Ph. 205-348-7192 Fax 205-348-9276  
<http://pmpd.ccs.ua.edu>

## University of California Extension, Santa Cruz

10420 Bubb Road  
Cupertino, CA 95014  
Ph. 831-861-3802 Fax 408-342-0164  
[www.ucsc-extension.edu](http://www.ucsc-extension.edu)  
AS, CE, GOV, 9K, 14K, PS, QS, QFD, SRV, SS, SPC, SQP, SUG, TM, TQM

## University of Manitoba

188 Continuing Education Complex  
Winnipeg, MB R3T 2N2 Canada  
Ph. 204-474-9457 Fax 204-474-7660  
[www.umanitoba.ca/ced/ed/mcp](http://umanitoba.ca/ced/ed/mcp)

## University of Tennessee Center for Executive Education

College of Business Administration  
Center for Executive Education  
708 Stokely Management Center  
Knoxville, TN 37996  
Ph. 865-974-5001 Fax 865-974-4989  
<http://thecenter.uk.edu>  
DOE, GOV, PS, SRV, SS, SPC, SQP, TM, TQM

## University of Texas at Austin

P.O. Box H  
Austin, TX 78713  
Ph. 512-232-5550 Fax 512-471-0831  
[www.utsixsigma.org](http://www.utsixsigma.org)  
DOE, GOV, PS, QFD, SRV, SS, SPC, SQP, TM, TQM



## Uniworld Consulting Inc.

1009 Dandy Loop  
Yorktown, VA 23692  
Ph. 757-877-2611 Fax 757-877-9892  
[www.uniworldconsulting.com](http://www.uniworldconsulting.com)  
BA, BM, DOE, GOV, PS, QFD, SRV, SS, SQP, TM, TQM

## Vanguard Consulting

150 Eddy Lane  
Northfield, IL 60093  
Ph. 847-446-0820 Fax 847-446-0821  
DOE, 9K, TS, PS, QFD, SRV, SS, SPC, SQP, TQM

## Vastek Consulting

7290 Jasmine Drive  
Hanover Park, IL 60133  
Ph. 630-213-3432 Fax 630-213-3495  
[www.vastekconsulting.com](http://www.vastekconsulting.com)  
AS

## Veritas Quality Inc.

2689 Thorn Lodge Drive  
Mississauga, ON L5K 1L3 Canada  
Ph. 905-855-5144 Fax 905-855-7960  
CE, 9K, 14K, TS, QS, SRV, SQP, TQM

## Vintara

1970 Broadway, Ste. 900  
Oakland, CA 94612  
Ph. 866-321-4769 Fax 509-357-8673  
[www.vintara.com](http://www.vintara.com)  
AS, 9K, QS, QFD, SRV, SS, SQP, TM, TL, TQM

## Vision Systems International

74 Sutphin Pines  
Yardley, PA 19067  
Ph. 215-736-0994 Fax 215-295-4718  
[www.vision1.com/VSI](http://www.vision1.com/VSI)  
PS, QFD, SQP

## VR Data Systems Inc.

1257 W. Front St.  
Lincroft, NJ 07738  
Ph. 732-219-7001 Fax 888-291-6501  
[www.vrds.com](http://www.vrds.com)  
DOE, SRV, SS, SPC

## W. R. Wayman & Associates

3722 Twin Oak Court  
Flower Mound, TX 75028  
Ph. 972-539-0335 Fax 972-539-0335  
[www.wrwayman.com](http://www.wrwayman.com)  
9K, PS, SRV, SPC, SQP, TM, TL, TQM

## WCA and Associates

482 Shaker Road  
Westfield, MA 01085  
Ph. 413-562-4580 Fax 413-562-0218  
AS, 9K, 14K, TS, PS, QS, SS, SPC, TQM

## Wheeler and Young Inc.

33 Peter St.  
Markham, ON L3P 2A5 Canada  
Ph. 905-471-9064 Fax  
[www.wheeler-and-young.on.ca](http://www.wheeler-and-young.on.ca)  
9K

## Whittington & Associates LLC

636 Gunby Road  
Marietta, GA 30067  
Ph. 800-404-7585 Fax 770-955-0863  
[www.whittingtonassociates.com](http://www.whittingtonassociates.com)  
AS, 9K, TS, TL

## William Steinberg Consultants Inc.

P.O. Box 1754  
Champlain, NY 12919  
Ph. 888-725-9392 Fax 514-483-6660  
[www.notjustsurveys.com](http://www.notjustsurveys.com)

## Wilson & Associates

3781 River Mansion Drive  
Duluth, GA 30096  
Ph. 770-840-7841 Fax 770-840-7875  
BA, 9K, 14K, TS, PS, QS, SRV, SS, SPC, SQP, TM, TQM

## World Class Quality Consulting

7204 Tanager Drive  
Carlsbad, CA 92009  
Ph. 760-476-9029 Fax 760-476-9949  
GOV, 9K, 14K, PS, SRV, SUG, TL, TQM

## WorldSource One Inc.

1000 N. Green Valley Parkway, 440-391  
Henderson, NV 89074  
Ph. 800-999-1199 Fax 702-645-6283  
[worldsourceone.com](http://worldsourceone.com)  
BA, BM, GOV, 9K, 14K, PS, QS, SRV, SS, SPC, SQP, SUG, TM, TQM



## Worldwide Quality Network

5235 Mission Oaks Blvd., No. 174  
Camarillo, CA 93012  
Ph. 866-976-8632 Fax 805-987-2195  
[www.wqntoday.com](http://www.wqntoday.com)  
AS, BM, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SQP, TL, TQM

## XL Inc. Quality Consulting and Training

P.O. Box 514  
Travelers Rest, SC 29690  
Ph. 864-410-5744 Fax 253-681-8367  
[www.iso-qs9000.net](http://www.iso-qs9000.net)  
AS, DOE, GOV, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, SUG, TM, TQM

## Y-change Inc.

46691 Mission Blvd., Ste. 717  
Fremont, CA 94539  
Ph. 800-558-4044 Fax 510-683-9554  
[www.y-change.com](http://www.y-change.com)  
BA, 9K, PS, QS, QFD, SRV, SS, SPC, SQP, TM, TL, TQM

## Zbikowski Business Initiatives LLC

7319 Woodsman Circle  
Holland, OH 43528  
Ph. 419-865-0207 Fax 419-867-0987  
[www.zbillc.com](http://www.zbillc.com)  
AS, BA, DOE, 9K, 14K, TS, PS, QS, SRV, SPC, SQP, SUG, TM, TQM

## 3C Technologies Inc.

6834 Spring Valley Drive, Ste. 202  
Holland, OH 43528  
Ph. 800-327-6583 Fax 419-868-8993  
[www.3ctech.com](http://www.3ctech.com)

## A.G. Davis/AA Gage

6533 Sims Drive  
Sterling Heights, MI 48313  
Ph. 586-977-9000 Fax 586-977-9190  
[www.agdavis.com](http://www.agdavis.com)

## Abbott Associates Inc.

P.O. Box 26177  
Greenville, SC 29616  
Ph. 864-297-9598 Fax 864-297-8624  
[www.abbottwalkabout.com](http://www.abbottwalkabout.com)

## ABS Consulting/Government Institutes

16855 Northchase Drive  
Houston, TX 77060  
Ph. 800-769-1199 Fax 281-877-6702  
[www.absconsulting.com/gi](http://www.absconsulting.com/gi)

## ABYSS Co.

P.O. Box 618  
Howell, MI 48844  
Ph. 866-782-2977 Fax 866-782-2979  
[www.abysssystem.com](http://www.abysssystem.com)

## AchieveGlobal

8875 Hidden River Parkway, Ste. 400  
Tampa, FL 33637  
Ph. 877-232-7719 Fax 813-631-5756  
[www.achievglobal.com](http://www.achievglobal.com)

## Advanced Integrated Technologies Group Inc.

950 Elliot Road, Ste. 126  
Tempe, AZ 85284  
Ph. 888-826-2484 Fax 480-730-7980  
[www.theaitgroup.com](http://www.theaitgroup.com)

## Advanced Metrology Solutions

712 N. Fairfield Road  
Dayton, OH 45434  
Ph. 937-320-9500 Fax 937-320-9600  
[www.advancedmetrology.com](http://www.advancedmetrology.com)

## Advanced Systems Consultants

P.O. Box 1176  
Scottsdale, AZ 85252  
Ph. 480-423-0081 Fax 480-368-0614  
[www.mpcps.com](http://www.mpcps.com)

## Advanced Systems & Designs Inc.

2142 Pontiac Road, Ste. 202  
Auburn Hills, MI 48326  
Ph. 866-772-0012 Fax 248-370-9921  
[www.spcanywhere.com](http://www.spcanywhere.com)

## Advantage Management Systems Inc.

P.O. Box 915290  
Longwood, FL 32791-5290  
Ph. 407-774-3234 Fax 407-774-5432  
[www.advantagemgmt.com](http://www.advantagemgmt.com)

## Advantageware Inc.

425 Madison Ave., Ste. 1700  
New York, NY 10017  
Ph. 888-858-0800 Fax 212-319-1016  
[www.advantageware.com](http://www.advantageware.com)

## Advent Management International Ltd.

678 Burmont Road, Ste. 200  
Drexel Hill, PA 19026-3801  
Ph. 800-726-7985 Fax 413-618-5273  
[www.getresults.com](http://www.getresults.com)

## Affiliated Educational Consultants Ltd.

1510 W. Greenleaf Ave., Ste. 2A  
Chicago, IL 60626  
Ph. 888-880-7490 Fax 773-508-4068  
[www.aecltd.com](http://www.aecltd.com)

## AIB-Vincotte USA Inc.

6161 Savoy Lane, Ste. 1026  
Houston, TX 77036  
Ph. 866-327-9600 Fax 713-532-9601  
[www.aib-vincotte.com](http://www.aib-vincotte.com)

## AIC Quality Services Inc.

P.O. Box 940022  
Houston, TX 77094  
Ph. 281-398-7888 Fax 281-398-7874  
[www.aicervices.com](http://www.aicervices.com)



## Air Academy Associates

1650 Telstar Drive, Ste. 110  
Colorado Springs, CO 80920  
Ph. 800-748-1277 Fax 719-531-0778  
[www.airacad.com](http://www.airacad.com)

## Air Gage Company

12170 Globe Road  
Livonia, MI 48150  
Ph. 734-853-9220 Fax 734-853-2435  
[www.airgage.com](http://www.airgage.com)

## Alamo Learning Systems

3160 Crow Canyon Road, Ste. 280  
San Ramon, CA 94583  
Ph. 800-829-8081 Fax 925-277-1919  
[www.alamols.com](http://www.alamols.com)

## ALeSys

13500 Progress Blvd.  
Alachua, FL 32615  
Ph. 800-758-1071 Fax 386-462-5546  
[www.alesys.com](http://www.alesys.com)

## Alliance International Registrar West Inc.

7702 Taylor Drive  
Huntington Beach, CA 92648  
Ph. 714-325-2475 Fax 714-596-2155  
[www.allianceregistrar.com](http://www.allianceregistrar.com)

## Alta QRS Inc.

2263 Marine Drive, Ste. 1002  
Oakville, ON L6L 5K1 Canada  
Ph. 905-825-9663 Fax 401-270-2888

## Amera-Veritas Inc.

3576 Sanctuary Drive  
Coral Springs, FL 33065  
Ph. 954-205-3668 Fax 954-757-4376  
[www.amera-veritas.com](http://www.amera-veritas.com)

## American Calibration Inc.

4410 Route 176, Ste. 14  
Crystal Lake, IL 60014  
Ph. 815-356-5839 Fax 815-356-5851  
[www.americancalibration.com](http://www.americancalibration.com)

## American Quality Resources LLC

P.O. Box 817, 11 Stonehouse Road  
Coventry, CT 06238  
Ph. 800-887-2476 Fax 860-742-1232

## American Society For Management Inc.

2505 Anthem Village Drive, Ste. E-222  
Henderson, NV 89052  
Ph. 702-293-7389 Fax 702-293-5260  
[www.asfmglobal.com](http://www.asfmglobal.com)

## American Society for Quality

600 N. Plankinton Ave.  
Milwaukee, WI 53201  
Ph. 800-248-1946 Fax 414-765-8664  
[www.asq.org](http://www.asq.org)

## American Technica Inc.

P.O. Box 111  
Glen Head, NY 11545  
Ph. 516-671-6719 Fax 516-671-6723  
[www.styliheadquarters.com](http://www.styliheadquarters.com)

## Andell Associates

2686 E. Carla Vista Drive  
Gilbert, AZ 85296  
Ph. 480-893-9004 Fax 480-283-0979  
[www.andellassociates.com](http://www.andellassociates.com)

## Anmar Metrology Inc.

7726 Arjons Drive, Ste. B  
San Diego, CA 92126  
Ph. 858-621-2630 Fax 858-621-6019  
[www.anmar.com](http://www.anmar.com)

## Aon Management Consulting/Rath & Strong

45 Hayden Ave., Ste. 2700  
Lexington, MA 02421  
Ph. 800-622-2025 Fax 781-861-1424  
[www.rathstrong.com](http://www.rathstrong.com)

## Applied Technology

1237 Clark Way  
San Jose, CA 95125  
Ph. 408-266-5174 Fax 408-266-5174  
[www.e-at-usa.com](http://www.e-at-usa.com)

## APQC

123 N. Post Oak Lane, Third Floor  
Houston, TX 77024  
Ph. 800-776-9676 Fax 713-681-8578  
[www.apqc.org](http://www.apqc.org)

## AQPE LLC

561 N. Riverside  
St. Clair, MI 48079  
Ph. 810-334-6400 Fax 206-202-1306



## AQS Management Systems Inc.

446 W. County Road D  
St. Paul, MN 55112  
Ph. 800-633-2588 Fax 651-633-7903  
[www.aqsperformance.com](http://www.aqsperformance.com)

## Arizona State University

College of Engineering and Applied Science  
P.O. Box 873911  
Tempe, AZ 85287-3911  
Ph. 480-965-1740 Fax 480-965-8653  
[www.eas.asu.edu/cpd](http://www.eas.asu.edu/cpd)

## Arrow Associates

7 Archery Road  
Newburgh, NY 12550  
Ph. 845-562-3409 Fax 845-565-9713

## ASI Consulting Group LLC

38705 Seven Mile Road, Ste. 345  
Livonia, MI 48152  
Ph. 800-462-4500 Fax 734-464-1399  
[www.asiusa.com](http://www.asiusa.com)

## ASI DataMyte

222 E. Fourth St.  
Royal Oak, MI 48067  
Ph. 248-543-6040 Fax 248-543-2882  
[www.asidatamyte.com](http://www.asidatamyte.com)

## Automotive Industry Action Group (AIAG)

26200 Lahser Road, Ste. 200  
Southfield, MI 48034  
Ph. 248-358-3570 Fax 248-358-3253  
[www.aiag.org](http://www.aiag.org)

## Avatech Solutions

11400-A Cronridge Drive  
Owings Mills, MD 21117  
Ph. 800-706-1000 Fax 410-581-8088  
[www.avatechsolutions.com](http://www.avatechsolutions.com)

## AXEON Inc.

4810 S. 1900 W., Ste. A  
Roy, UT 84067  
Ph. 877-782-3405 x 103 Fax 801-525-9136  
[www.axeon.net](http://www.axeon.net)

## Bellevue University

1000 Galvin Road South  
Bellevue, NE 68005-3098  
Ph. 402-682-5233 Fax 402-682-5201  
[www.bellevue.edu](http://www.bellevue.edu)

## Beltrame Environmental Consultants Inc.

14623 32nd St.  
Afton, MN 55001  
Ph. 888-ISO-14000 Fax 651-436-2496  
[www.beltrame.com](http://www.beltrame.com)

## The Ben Graham Corp.

6600 S. Troy Frederick Road  
Tipp City, OH 45371  
Ph. 800-628-9558 Fax 937-667-8690  
[www.worksimp.com](http://www.worksimp.com)

## Benchmark Technologies Corp.

3161 N. Republic Blvd.  
Toledo, OH 43615  
Ph. 800-637-9536 Fax 419-843-7218  
[www.benchmark-usa.com](http://www.benchmark-usa.com)

## Bill Kracht Consulting Services

403 First St.  
Manistee, MI 49660  
Ph. 231-398-0669  
[www.billkrachtconsulting.com](http://www.billkrachtconsulting.com)

## Bowser-Morner Inc.

4518 Taylorsville Road  
Dayton, OH 45424  
Ph. 937-236-8805 Fax 937-237-9947  
[www.bowser-morner.com](http://www.bowser-morner.com)

## Breakthrough Management Group (BMG)

2101 Ken Pratt Blvd.  
Longmont, CO 80501  
Ph. 800-467-4462 Fax 303-827-0011  
[www.bmg.com](http://www.bmg.com)

## Brewer and Associates Inc.

2721 87th St.  
Lubbock, TX 79423  
Ph. 806-745-8030 Fax 806-748-0890  
[www.bai-bk.com](http://www.bai-bk.com)

**Brüel & Kjaer North America Inc.**  
2815 Colonnades Court  
Norcross, GA 30071  
Ph. 800-332-2040 Fax 770-448-3246  
[www.bkhome.com](http://www.bkhome.com)



**Bryant University-Executive Development Center**  
1150 Douglas Pike  
Smithfield, RI 02917  
Ph. 401-232-6200 Fax 401-232-6704  
<http://web.bryant.edu/~edc>

**BSI Management Systems**  
12110 Sunset Hills Road, Ste. 200  
Reston, VA 20190  
Ph. 800-862-4977 Fax 703-437-9001  
[www.bsiamericas.com](http://www.bsiamericas.com)

**BSI Management Systems—Canada**  
17 Four Seasons Place, Ste. 102  
Toronto, ON M9B 6E6 Canada  
Ph. 800-862-6752 Fax 416-620-9911  
[www.bsiamericas.com](http://www.bsiamericas.com)

**Burnett Associates**  
35 Chablis Drive  
Fairport, NY 14450  
Ph. 585-223-0724 Fax 585-223-9057

**Business Enterprise Mapping Inc.**  
8900 E. Pinnacle Peak Road, Ste. D7  
Scottsdale, AZ 85255  
Ph. 888-515-5307 Fax 480-515-9003  
[www.businessmapping.com](http://www.businessmapping.com)

**Business Performance Associates**  
10658 La Roda Drive  
Cupertino, CA 95014  
Ph. 408-366-0848 Fax 408-366-0838  
[www.bpaconsultants.com](http://www.bpaconsultants.com)

**Business & Quality Process Management LLC**  
39159 Paseo Padre Parkway, No. 215  
Fremont, CA 94538  
Ph. 877-415-0191 Fax 866-260-6181  
[www.bqpm.com](http://www.bqpm.com)



**BVQI Training**  
515 W. Fifth St.  
Jamestown, NY 14701  
Ph. 800-201-2021 Fax 716-664-7219  
[www.bvtas.com](http://www.bvtas.com)

**California Council for Excellence**  
P.O. Box 1235  
Poway, CA 92074  
Ph. 858-486-0400 Fax 858-486-8595  
[www.calexcellence.org](http://www.calexcellence.org)

**California State University Dominguez Hills**  
Division of Extended Education  
1000 E. Victoria St.  
Carson, CA 90747  
Ph. 877-464-4557 Fax 310-516-3428  
[www.csudh.edu/msqa](http://www.csudh.edu/msqa)

**Capaccio Environmental Engineering Inc.**  
293 Boston Post Road W.  
Marlborough, MA 01752  
Ph. 508-970-0033 Fax 508-970-0028  
[www.capaccio.com](http://www.capaccio.com)

**Capano & Associates LLC**  
4343 Stone Trace Lane  
Liberty Township, OH 45011  
Ph. 513-403-6000 Fax 513-894-1004  
[www.capanoandassociates.com](http://www.capanoandassociates.com)

**Cavendish Scott Inc.**  
254 S. Downing St.  
Denver, CO 80209  
Ph. 888-857-7002 Fax 303-480-9000  
[www.cavendishscott.com](http://www.cavendishscott.com)

**The CCS Global Group Inc.**  
1182 Old Post Drive  
Oakville, ON L6M 1A6 Canada  
Ph. 905-847-7811 Fax 905-847-7845  
[www.ccsglobalgroup.com](http://www.ccsglobalgroup.com)

**Celerity Learning Solutions Inc.**  
7181 Woodbine Ave., Ste. 234  
Markham, ON L3R 1A3 Canada  
Ph. 905-479-7794 Fax 905-470-2619  
[www.celeritylearning.com](http://www.celeritylearning.com)

**Center for Continuous Quality Improvement**  
2625 N. Loop Drive, Ste. 2130  
Ames, IA 50010  
Ph. 515-296-9796 Fax 515-296-7096  
[www.ccgqi.com](http://www.ccgqi.com)

**Center for Quality Excellence at Southern Polytech University**  
1100 S. Marietta Parkway  
Marietta, GA 30060  
Ph. 678-915-7407 Fax 678-915-7454  
[www.cqe.spsu.edu](http://www.cqe.spsu.edu)

**Centurion NDT Inc.**  
1400 Yorkshire Drive  
Streamwood, IL 60107  
Ph. 630-736-5500 Fax 630-736-5700  
[www.centurionndt.com](http://www.centurionndt.com)

**Change Management Consulting Inc.**  
82 Benson Drive  
Wayne, NJ 07470  
Ph. 973-696-7878 Fax 973-696-5858  
[www.cmc-global.com](http://www.cmc-global.com)

**Chartier, Larose et Associes Inc.**  
1371 Notre-Dame St. W., Ste. 2  
Montreal, QC H3C 4J6 Canada  
Ph. 514-933-0483 Fax 514-933-9733  
[www.chartier-larose.com](http://www.chartier-larose.com)

**Cincinnati Precision Instruments**  
253 Circle Freeway Drive  
Cincinnati, OH 45246  
Ph. 800-686-3730 Fax 513-874-2536  
[www.cpi1stop.com](http://www.cpi1stop.com)

**Clark Quality Advantage Inc.**  
14801 County Road 40  
Goshen, IN 46528  
Ph. 888-234-6737 Fax 574-642-5004  
[www.clarkqa.com](http://www.clarkqa.com)

**Clark Quality Consulting**  
13 Arbutus Crescent  
Stoney Creek, ON L8J 1M6 Canada  
Ph. 905-561-4764 Fax 905-561-4764  
[www.cqcsystems.com](http://www.cqcsystems.com)

# Worldwide Quality Network

"Formalizing Your Knowledge"

ISO 9001:2000,  
AS9100, AS9120,  
ISO 13485, ISO  
17025, TS16949  
and more...

Specializing In Quality  
Systems Consulting,  
Development, Implementation,  
Training, Analysis, Auditing,  
and On-Going Maintenance  
At Your Facility

Featuring a 5 Day Comprehensive Workshop Held Every Month  
unlike any other, you will walk away with a complete quality  
system that you can implement (all documentation included!)

Feeling lost, frustrated, and handed the task of establishing your Company's  
Quality System, LET US HELP YOU! You will learn how to interpret customer  
and regulatory requirements for your industry. Know when to take exclusions  
— how to implement — how to train, and more.

**Worldwide Quality Network**  
5235 Mission Oaks Blvd., #174 Camarillo, CA 93012  
Phone: 866-WQN-TODAY (866-976-8632)  
Fax: 805-987-2195 • Email: [wqn@wqntoday.com](mailto:wqn@wqntoday.com)



RS No. 36 or call (888) 308-7138, ext. 7036

## Performance Improvement Solutions

AQS Management Systems, Inc. provides consulting, training, coaching, and project assistance in support of organizational improvement and implementation of international management system standards.

Established in 1989, we have grown to offer a full range of innovative training and consulting services to industry, government, non-profit, and service in areas of Quality, Environment, and Occupational Health and Safety. Our full time staff and regional technical experts are fully qualified to provide the support you need. We have never had a client who failed an audit where we provided direct consulting support.

Our primary focus is to provide timely, cost-effective advice and support to organizations who intend to use their completed management system to generate profit and reduce risks for their organization.

For more information or class offerings  
call 1-800-633-2588  
or email: [ben@aqsp performance.com](mailto:ben@aqsp performance.com)



**AQS Management Systems, Inc.**  
1989 - 2004  
[www.aqsp performance.com](http://www.aqsp performance.com)

RS No. 39 or call (888) 308-7138, ext. 7039

## Cole-Parmer Instrument Co.

625 E. Bunker Court  
Vernon Hills, IL 60061  
Ph. 800-323-4340 Fax 847-247-2929  
[www.coleparmer.com](http://www.coleparmer.com)

## Collier & Associates

26 Flintstone  
Aliso Viejo, CA 92656  
Ph. 949-831-5639 Fax 949-831-5678  
[www.collierassociate.com](http://www.collierassociate.com)

## Color-Tec

28 Center St.  
Clinton, NJ 08809  
Ph. 908-735-2248 Fax 908-236-7865  
[www.color-tec.com](http://www.color-tec.com)

## Competitive Edge

309 Calle Neblina  
San Clemente, CA 92672  
Ph. 949-498-0122 Fax 949-498-0122  
[www.competitiveedge.com](http://www.competitiveedge.com)

## Competitive Solutions Inc.

1050 Powers Place  
Alpharetta, GA 30004  
Ph. 800-246-8694 Fax 770-667-9020  
[www.competitive-solutions.net](http://www.competitive-solutions.net)

## Conam Inspection

192 Internationale Blvd.  
Glendale Heights, IL 60139  
Ph. 800-982-6626 Fax 630-681-0009  
[www.conaminsp.com](http://www.conaminsp.com)

## Connecticut Quality Improvement Award Partnership

P.O. Box 1396  
Stamford, CT 06904-1396  
Ph. 203-322-9534 Fax 203-329-2465  
[www.ctqualityaward.org](http://www.ctqualityaward.org)

## Consultants in Quality Inc.

319 Friendship St.  
Iowa City, IA 52245-3916  
Ph. 319-337-8283 Fax 319-339-9488

## Contemporary Consultants

14890 Southview Drive  
Southgate, MI 48195  
Ph. 734-281-9182 Fax 734-281-4023  
[www.iabls.com](http://www.iabls.com)

## Converge Consulting Group

309 2nd Ave. S.W., Ste. 200  
Calgary, AB T2P 0C5 Canada  
Ph. 403-266-0061 Fax 403-269-4272

## Corporate Dynamics Inc.

1560 Wall St., Ste. 222  
Naperville, IL 60563  
Ph. 888-267-7396 Fax 630-778-9915  
[www.corpdyn.com](http://www.corpdyn.com)

## CQAUNIV

14801 County Road 40  
Goshen, IN 46528  
Ph. 866-578-4780 Fax 574-642-5004  
[www.cqauniv.com](http://www.cqauniv.com)

## Creative Resources Inc.

8190 W. Deer Valley Road, Ste. 104-300  
Peoria, AZ 85383  
Ph. 623-979-0732 Fax 623-321-1620  
[www.cri-results.com](http://www.cri-results.com)

## CRM Learning

2215 Faraday Ave.  
Carlsbad, CA 92008  
Ph. 800-421-0833 Fax 760-931-5792  
[www.crmlearning.com](http://www.crmlearning.com)

## The Crosby Co.

P.O. Box 188  
Wedron, IL 60557  
Ph. 815-431-9159 Fax 815-431-9159  
[www.qualitynews.com](http://www.qualitynews.com)

## CVA International Limited

P.O. Box 392, Docklands Business Park  
Limerick, Ireland  
Ph. 353-61-304360 Fax 353-61-404366  
[www.cvainl.com](http://www.cvainl.com)

## CyberMetrics Corp.

16100 N. Greenway-Hayden Loop, Ste. 100  
Scottsdale, AZ 85260  
Ph. 800-777-7020 Fax 480-922-7400  
[www.cybermetrics.com](http://www.cybermetrics.com)

## D'Ardenne Associates Ltd.

505 Meadow Ridge  
Radford, VA 24141  
Ph. 540-320-7975 Fax 540-639-3598  
[www.dardenneassociates.com](http://www.dardenneassociates.com)

## Datasweep Inc.

55 Almaden Blvd., Sixth Floor  
San Jose, CA 95113  
Ph. 888-306-4389 Fax 408-275-0225  
[www.datasweep.com](http://www.datasweep.com)

## Datazinc

111 St. Arnaud St.  
Amherstburg, ON N9V 2N9 Canada  
Ph. 866-763-3400 Fax 519-736-9890  
[www.datazinc.com](http://www.datazinc.com)

## Deloitte & Touche Quality Registrar Inc.

150 Ouellette Place, Ste. 200  
Windsor, ON N8X 1L9 Canada  
Ph. 877-435-9001 Fax 519-967-0324  
[www.deloitte.ca](http://www.deloitte.ca)

## Detek Inc.

6805 Coolidge Drive  
Temple Hills, MD 20748  
Ph. 800-638-0554 Fax 301-449-7011  
[www.detek.com](http://www.detek.com)

## DI Quality Consulting Services Inc.

1711 Spring Mill Lane  
Ann Arbor, MI 48108  
Ph. 734-995-9004 Fax 734-995-0935

## Dimensional Control Systems Inc.

580 Kirts Blvd., Ste. 309  
Troy, MI 48084  
Ph. 248-269-9777 Fax 248-269-9777  
[www.3dcs.com](http://www.3dcs.com)

## Dimensions in Quality LLC

18 Seneca Place  
The Woodlands, TX 77382  
Ph. 281-419-1253 Fax 281-419-1253



## DNV Training Solutions

3805 Crestwood Parkway, Ste. 200  
Duluth, GA 30096  
Ph. 888-216-0284 Fax 770-279-0282  
[www.dnvtraining.com/qd3](http://www.dnvtraining.com/qd3)

## Drewe Browning Strickler

9294 Scenic Bluff Drive  
Austin, TX 78733  
Ph. 512-263-0080 Fax 512-263-0080  
[www.drewe.com](http://www.drewe.com)

## DS&D Cast Solutions Inc.

2501 Hamilton Circle  
Pelham, AL 35124  
Ph. 205-663-0272 Fax 702-995-8179  
[www.dsdcast.com](http://www.dsdcast.com)

## Dynamic Quality Systems

6818 Tralee Court  
Ft. Wayne, IN 46835  
Ph. 260-486-5580 Fax 260-486-5580  
[www.dynamic-quality.com](http://www.dynamic-quality.com)

## Dynamic Technology Inc.

1200 N. Old U.S. 23  
Hartland, MI 48353  
Ph. 810-225-4601 Fax 810-225-4602  
[www.dynamictechnology.com](http://www.dynamictechnology.com)

## E. Burns Consulting

6 Periwinkle Way  
Guelph, ON N1L 1H8 Canada  
Ph. 866-398-0655 Fax 519-767-6727

## E.M.S.Q. Associates

5968 Sewickley Park Drive  
Jamesville, NY 13078  
Ph. 315-492-4627 Fax 315-492-4627

## E&Q Consultancy

1008 W. 14th St.  
Upland, CA 91786  
Ph. 909-949-9043 Fax 909-949-4424  
[www.e-qconsultancy.com](http://www.e-qconsultancy.com)

## e-Zsigma

1 Dundas St. W., Ste. 2500  
Toronto, ON M5G 1Z3 Canada  
Ph. 416-593-8026 Fax 416-204-1939  
[www.e-zsigma.com](http://www.e-zsigma.com)

## Eagle Group USA Inc.

50 W. Big Beaver Road, Ste. 130  
Troy, MI 48084  
Ph. 800-508-9044 Fax 248-355-4623  
[www.eaglegroupusa.com](http://www.eaglegroupusa.com)

## Eagle Solutions LLC

52086 Kern Drive  
Three Rivers, MI 49093  
Ph. 269-273-6409 Fax 269-273-2349  
[www.askeagle.com](http://www.askeagle.com)

## Eastern Michigan University Center for Quality

2000 Huron River Drive, Ste. 101  
Ypsilanti, MI 48197  
Ph. 800-932-8689 Fax 734-481-0509  
[www.centerforquality.org](http://www.centerforquality.org)

## Eastern NDT Inc.

1404 City Point Road  
Hopewell, VA 23860  
Ph. 800-458-1743 Fax 804-458-1780  
[www.easternndt.com](http://www.easternndt.com)

## Eclipse Scientific Products Inc.

P.O. Box 100  
Williamsford, ON N0H 2V0 Canada  
Ph. 519-794-0110 Fax 519-794-4437  
[www.eclipsescientific.com](http://www.eclipsescientific.com)

## Educational Data Systems Inc.

15300 Commerce Drive N., Ste. 200  
Dearborn, MI 48120  
Ph. 800-225-3374 Fax 313-271-2698  
[www.educational-data-sys.com](http://www.educational-data-sys.com)

## EduVision Inc.

2006 Waters Edge Drive  
Oakville, ON L6L 1A4 Canada  
Ph. 888-818-6403 Fax 905-825-5513  
[www.eduvision.ca](http://www.eduvision.ca)

## EG International

P.O. Box 2277  
Manchester, CT 06045  
Ph. 860-643-6634 Fax 860-645-7380  
[www.edwardsgrp.com](http://www.edwardsgrp.com)

## eHigher Education

335 Madison Ave., 14th Floor  
New York, NY 10017  
Ph. 212-527-8610 Fax 212-527-8651  
[www.ehighereducation.com](http://www.ehighereducation.com)

## Emergo Group

1101 S. Capital of Texas Hwy., Ste. F-254  
Austin, TX 78746  
Ph. 800-956-6588 Fax 512-327-9998  
[www.emergogroup.com](http://www.emergogroup.com)

## ETC Group Inc.

1300 Avenida Alvarado  
Roseville, CA 95747  
Ph. 800-987-0020 Fax 916-772-0544  
[www.etcgroup.com](http://www.etcgroup.com)

## Euro-Tech Corp.

N48 W14170 Hampton Ave.  
Menomonee Falls, WI 53051  
Ph. 262-781-6777 Fax 262-781-2822  
[www.eurotechcorp.com](http://www.eurotechcorp.com)

## European Quality Assurance LLC

9 Fox Chase Road  
Oak Ridge, NJ 07438  
Ph. 973-208-8410 Fax 973-208-8410  
[www.eqausa.com](http://www.eqausa.com)



## EuroQuest

8351 Roswell Road, Ste. 171  
Atlanta, GA 30350  
Ph. 800-355-3876 Fax 770-395-0737  
[www.euroquest.net](http://www.euroquest.net)

## EW Management Systems Ltd.

854 Birney Lane  
Cincinnati, OH 45230  
Ph. 888-660-9895 Fax 513-232-9894



**Excel Partnership Inc.**

75 Glen Road  
Sandy Hook, CT 06482  
Ph. 800-374-3818 Fax 203-426-7811  
www.xlp.com

**Excellence in Missouri Foundation**

P.O. Box 1085  
Jefferson City, MO 65102  
Ph. 573-526-1725 Fax 573-526-1729  
www.mqa.org

**Expert Resource**

2331 Coco Palm Drive  
Tustin, CA 92780  
Ph. 877-697-7996 Fax 714-508-7729  
www.expertresourceconsulting.com

**Farallon Consultants Ltd.**

2856 Shakespeare St.  
Victoria, BC V8R 4H3 Canada  
Ph. 250-370-9664 Fax 250-370-0000

**Foqus Management Consulting**

18 Woodhill Drive  
Maplewood, NJ 07040  
Ph. 973-313-1320 Fax 973-313-1321  
www.foqus.biz

**Fryer Co. Inc.**

11177 Dundee Road  
Huntley, IL 60142  
Ph. 800-421-6732 Fax 847-669-2056  
www.fryerco.com

**G3 Solutions Inc.**

P.O. Box 1137  
Brighton, MI 48116  
Ph. 810-220-6342 Fax 810-220-0250  
www.g3iso.com

**Gagemaker Inc.**

710 E. Southmore Ave.  
Pasadena, TX 77502  
Ph. 713-472-7360 Fax 713-472-7241  
www.gagemaker.com

**Gary Phillips Associates**

18208 Laraugh Drive  
Northville, MI 48167  
Ph. 888-512-1095 Fax 888-512-1095

**GE Inspection Technologies**

50 Industrial Park Road  
Lewistown, PA 17044  
Ph. 866-243-2638 Fax 717-242-2606  
www.geinspectiontechnologies.com

**GE Inspection Technologies**

1 Neumann Way, MD F118  
Cincinnati, OH 45215  
Ph. 800-572-9499 Fax 513-672-7360  
www.ge.com/ndt

**Genemetrix**

P.O. Box 184  
Sugar Grove, IL 60554  
Ph. 630-466-0953 Fax 630-466-9558  
www.genemetrix.com

**General Engineering Methods Inc.**

12459 White Tail Court  
Plymouth, MI 48170  
Ph. 734-455-8980 Fax 734-455-8980  
www.g3iso.com

**George Group Inc.**

13355 Noel Road, Ste. 1600  
Dallas, TX 75240  
Ph. 800-777-8066 Fax 972-458-9229  
www.georgegrp.com

**Georgia Tech Economic Development Institute**

760 Spring St. N.W., Ste. 314  
Atlanta, GA 30332  
Ph. 800-859-0968 Fax 404-894-1192  
www.edi.gatech.edu

**GHR Associates**

103 Kakeout Road  
Butler, NJ 07405  
Ph. 973-838-8915 Fax 973-838-8915  
www.ghrassociates.com

**GKS Inspection Services Inc.**

37100 Plymouth Road  
Livonia, MI 48150  
Ph. 800-346-3898 Fax 734-953-9635  
www.gks3d.com

**Gladhill Associates International**

4846 W. Cochise Drive  
Glendale, AZ 85302  
Ph. 623-939-4412 Fax 623-435-9114  
www.gladhillassociates.com

**Glenbrook Technologies**

11 Emery Ave.  
Randolph, NJ 07869  
Ph. 800-600-8866 Fax 973-361-9286  
www.glenbrookndt.com

**Global Productivity Solutions**

43540 Romeo Plank Road, Building C  
Clinton Township, MI 48038  
Ph. 866-477-7782 Fax 586-412-9216  
www.gpsqtc.com

**Global Quality Institute**

37 Marotta Ave., Ste. 100  
Brampton, ON L6X 4W9 Canada  
Ph. 905-452-9788 Fax 905-452-1273  
www.gqigroup.com

**Global Quality Management Associates Inc.**

P.O. Box 2125  
Lake Oswego, OR 97035  
Ph. 503-697-8429 Fax 503-635-4380  
www.gqmassociates.com

**GlobalQual Inc.**

6931 E. Dartmoor Road  
West Bloomfield, MI 48322  
Ph. 248-932-8438 Fax 248-932-8438

**GOAL/QPC**

12-B Manor Parkway  
Salem, NH 03079  
Ph. 800-643-4316 Fax 603-870-9122  
www.goalqpc.com

ISO 9001:2008 Registered Company



Whether training or consulting,  
we provide a personal approach &  
real-world, practical experience.

Learn how our team  
can support yours.



www.EuroQuest.net  
PHONE: 800-355-3876  
mail@euroquest.net

**IMPLEMENTATION**

**MANAGEMENT  
REP WORKSHOP**

JAN. 27-28 ATLANTA  
FEB. 3-4 INDIANAPOLIS  
MAR. 14-15 NASHVILLE  
APR. 11-12 ATLANTA

**TRANSITIONING TO  
TS 16949**

FEB. 23-25 DAYTON  
MAR. 2-4 HUNTSVILLE

**AUDITING**

**CERTIFIED LEAD AUDITOR  
WITH TS REFERENCES**

FEB. 7-11 DETROIT  
FEB. 14-18 NASHVILLE  
MAR. 7-11 TOLEDO  
MAR. 21-25 INDIANAPOLIS  
APR. 4-8 JACKSON, MS

**CERTIFIED ISO  
LEAD AUDITOR**

JAN. 31-04 INDIANAPOLIS  
FEB. 28-04 ORLANDO  
MAR. 7-11 HOUSTON  
MAR. 14-18 ATLANTA  
APR. 25-29 LEXINGTON

**CERTIFIED ISO 14001  
LEAD AUDITOR**

JAN. 24-28 DALLAS  
MAR. 14-18 LEXINGTON

**ISO 17025  
INTERNAL AUDITOR**

FEB. 28-02 ATLANTA

**RISK ASSESSMENT**

**UNDERSTANDING ISO 14971**

FEB. 4 ATLANTA  
MAR. 4 DALLAS

**SIX SIGMA**

**GREEN BELT - SESSION 1  
MEASURE & ANALYZE**

JAN. 24-28 DETROIT  
MAR. 28-01 LEXINGTON

**GREEN BELT - SESSION 2  
IMPROVE & CONTROL**

APR. 4-8 LEXINGTON

**QUALITY**

**PROBLEM SOLVING**

MAR. 11 CINCINNATI  
MAR. 21 ATLANTA

**CORE TOOLS SERIES:  
APQP, FMEA, PPAP, MSA**

FEB. 14-17 NASHVILLE  
MAR. 14-17 TOLEDO  
APR. 18-21 DETROIT

**HEALTH & SAFETY**

**UNDERSTANDING  
OHSAS 18001**

JAN. 21 PHILADELPHIA  
MAR. 28 DALLAS

**INFORMATION SECURITY**

**ISO 17799  
REQUIREMENTS REVIEW**

JAN. 28 ATLANTA  
APR. 8 RALEIGH, NC

**EuroQuest Provides...**

- ✓ Training instructed by industry experts
- ✓ Consultative customer service
- ✓ Ready access to answers

**YOU GAIN...**

- Practical experience
- Appropriate training for your needs
- Customized solutions

GET TO KNOW THE EUROQUEST ADVANTAGE. FIND OUT HOW OUR CLIENTS SUCCEED.

## Greenville Technical College

216 S. Pleasantburg Drive  
Greenville, SC 29607  
Ph. 800-723-0673 Fax 864-250-8998  
[www.gtbc.com](http://www.gtbc.com)

## The Greenwich Consulting Group

100 Rumstick Road  
Barrington, RI 02806  
Ph. 401-245-5254 Fax 401-245-5149  
[www.greenwichconsulting.com](http://www.greenwichconsulting.com)

## Group 9000, M.E. Williams Co.

136 Boston Road  
Chelmsford, MA 01824  
Ph. 978-256-9141 Fax 978-256-3489

## GRT

3800 Steeles Ave. W., Ste. 103W  
Woodbridge, ON L4L 4G9 Canada  
Ph. 905-856-1320 Fax 905-856-1369  
[www.grt77.com](http://www.grt77.com)

## Guildline Instruments Inc.

103 Commerce St., Ste. 160  
Lake Mary, FL 32746  
Ph. 800-232-4536 Fax 407-333-3309  
[www.guildline.com](http://www.guildline.com)

## H. Scott Tonk, The Solutions Guy

1510 W. Greenleaf Ave., Ste. 2A  
Chicago, IL 60626  
Ph. 888-880-7490 Fax 773-508-4068  
[www.thesolutionsguy.biz](http://www.thesolutionsguy.biz)

## H.W. Fahrlander & Associates

640 Downing Drive  
Richardson, TX 75080  
Ph. 972-783-1216 Fax 972-783-6043

## Harold S. Haller & Co.

5 Ashley Court  
Cleveland, OH 44116  
Ph. 440-895-0775 Fax 440-895-0965  
[www.haroldhaller.com](http://www.haroldhaller.com)

## Harpco Systems Inc.

28056 Oakland Oaks Court  
Wixom, MI 48393  
Ph. 248-374-1718 Fax 248-374-0022  
[www.harpcosystems.com](http://www.harpcosystems.com)

## Harrington Institute Inc.

16080 Camino Del Cerro, Ste. 100  
Los Gatos, CA 95032  
Ph. 408-358-2476 Fax 408-358-5106  
[www.harrington-institute.com](http://www.harrington-institute.com)

## Harrington Software Inc.

11501 Lake Underhill Road  
Orlando, FL 32825  
Ph. 800-476-9000 Fax 407-382-6141  
[www.hginet.com](http://www.hginet.com)

## Hellier Technical Training and Consulting

16631 W. Hardy  
Houston, TX 77060  
Ph. 888-282-3887 Fax 281-873-0981  
[www.hellierndt.com](http://www.hellierndt.com)

## Hogan Center for Performance Excellence

2915 LBJ Freeway, Ste. 152  
Dallas, TX 75234  
Ph. 972-406-1976 Fax 972-406-2922  
[www.hogancenter.com](http://www.hogancenter.com)

## HPK Group LLC

P.O. Box 1974  
Windermere, FL 34786  
Ph. 407-808-4785  
[www.hpkgroupllc.com](http://www.hpkgroupllc.com)

## HQ4 Extended Enterprise Quality

1585 Sacramento Trail  
Hartland, MI 48353  
Ph. 248-790-2250 Fax 810-225-4602  
[www.hq4.org](http://www.hq4.org)

## Human Capital Associates

1155 Kelly Johnson Blvd., Ste. 110  
Colorado Springs, CO 80920  
Ph. 719-590-1171 Fax 719-590-6620  
[www.hca-leadership.com](http://www.hca-leadership.com)

## Human Quality Educational Products

152 McCurdy Drive  
Ottawa, ON K2L 2Z6 Canada  
Ph. 613-297-6362 Fax 613-836-6983  
[www.human.ca](http://www.human.ca)

## Huntington Quality Associates Inc.

533 Henry St.  
Huntington, IN 46750  
Ph. 800-496-8476 Fax 260-356-6006  
[www.hqa.com](http://www.hqa.com)



## IBS

125 Hartwell Ave.  
Lexington, MA 02421  
Ph. 781-862-9002 Fax 781-862-9003  
[www.ibs-us.com](http://www.ibs-us.com)

## iGrafx

7585 S.W. Mohawk St.  
Tualatin, OR 97062  
Ph. 503-404-6050 Fax 503-691-2451  
[www.igrafx.com](http://www.igrafx.com)

## Independent Quality Labs Inc.

332 Canonchet Road  
Rockville, RI 02873  
Ph. 866-549-2920 Fax 401-539-0572  
[www.iqlinc.com](http://www.iqlinc.com)

## Industrial Modernization Center (IMC)

2401 Reach Road, Ste. 450  
Williamsport, PA 17701  
Ph. 800-326-9467 Fax 570-329-1440  
[www.imcpa.com](http://www.imcpa.com)

## Industrial Training Service Inc.

4450 Longmoor Drive  
Burlington, ON L7L 1Y1 Canada  
Ph. 866-479-8937 Fax 905-634-0144  
[www.itscorp.ca](http://www.itscorp.ca)



## InfinityQS International

7998 Donegan Drive  
Manassas, VA 20109  
Ph. 800-772-7978 Fax 703-393-2211  
[www.infinityqs.com](http://www.infinityqs.com)

## Infrared Solutions Inc.

3550 Annapolis Lane N., Ste. 70  
Plymouth, MN 55447  
Ph. 800-760-4523 Fax 763-551-0038  
[www.infraredsolutions.com](http://www.infraredsolutions.com)

## InspectTech Analygys Group Inc.

450 Midwest Road  
Scarborough, ON M1P 3A9 Canada  
Ph. 416-757-1179 Fax 416-757-8096  
[www.inspecttech.ca/index.htm](http://www.inspecttech.ca/index.htm)

## Intellex Technologies Inc.

145 Front St., Ste. 305  
Toronto, ON M5A 1E3 Canada  
Ph. 416-599-6009 Fax 416-599-6867  
[www.intellex.com](http://www.intellex.com)

## Interliance LLC

151 Kalmus Drive, Ste. K2  
Costa Mesa, CA 92626  
Ph. 800-540-7917 Fax 714-540-6113  
[www.interliance.com](http://www.interliance.com)

## International Certifications USA Inc.

1854 S. MacDonald  
Mesa, AZ 85210  
Ph. 480-668-4302 Fax 480-668-4301  
[www.intlcertusa.com](http://www.intlcertusa.com)

## International Institute of Consulting and Training

9006 Oakland Ave. S.  
Minneapolis, MN 55420  
Ph. 952-881-1637 Fax 952-881-4419  
[www.consultinginstitute.net](http://www.consultinginstitute.net)

## International ISO Group Inc.

4467 Millikin Road  
Hamilton, OH 45011  
Ph. 800-476-3066 Fax 513-858-4592  
[www.qs-iso9000.com](http://www.qs-iso9000.com)

## International Quality Consultants Inc.

106 Freeport Road  
Butler, PA 16002  
Ph. 724-284-3738 Fax 724-284-1310  
[www.iqcconsulting.com](http://www.iqcconsulting.com)

## International Quality Institute Inc.

N30W5030 Landmark Drive  
Cedarburg, WI 53012  
Ph. 262-375-8868 Fax 262-375-8870  
[www.i-q-i.com](http://www.i-q-i.com)

## International Quality & Reliability Consultants

P.O. Box 393  
Wharton, NJ 07885  
Ph. 877-477-2776 Fax 973-989-9204  
[www.iqrc.com](http://www.iqrc.com)

## Intertek Automotive Systems Certification (IASC)

3033 Madison Ave. S.E.  
Grand Rapids, MI 49548  
Ph. 800-888-3787 Fax 616-574-9752  
[www.entela.com](http://www.entela.com)

## Iowa Quality Center

3375 Armard Drive  
Marion, IA 52302  
Ph. 319-398-7101 Fax 319-398-5698  
[www.iowaqc.org](http://www.iowaqc.org)

## IQC Inc.

P.O. Box 246  
Dayton, OH 45401  
Ph. 800-450-1387 Fax 937-223-9001  
[www.Aiqc.com](http://www.Aiqc.com)



## IQS Inc.

19706 Center Ridge Road  
Cleveland, OH 44116  
Ph. 800-635-5901 Fax 440-333-3752  
[www.iqs.com](http://www.iqs.com)

## Iris Inspection Services Inc.

3500 W.T.C. Jester Blvd.  
Houston, TX 77018  
Ph. 800-940-1471 Fax 713-680-0385  
[www.iris-inspection.com](http://www.iris-inspection.com)

## ISO 9000 Quality Systems Management

3189 Lansdown Drive  
Burlington, ON L7M 1K1 Canada  
Ph. 905-336-5002 Fax 905-336-0288  
[www.iso9000quality.com](http://www.iso9000quality.com)

## ISO 9000 Store

16526 W. 78th St., No. 242  
Eden Prairie, MN 55346  
Ph. 877-942-6572 Fax 801-457-9770  
[www.the9000store.com](http://www.the9000store.com)

## The ISO Auditing Network

21014 Olive Ave.  
Perris, CA 92570  
Ph. 951-943-9201 Fax 951-943-9201  
[qualitypartners.org](http://qualitypartners.org)

## ISO-Solutions

736 Meece Mill Road  
Pickens, SC 29671  
Ph. 864-878-4643 Fax 864-878-4943  
[www.iso-solutions.biz](http://www.iso-solutions.biz)

## ISOGuru Inc.

9337 Adolphia St.  
San Diego, CA 92129  
Ph. 858-354-9001 Fax 858-484-9001  
[www.isoguru.com](http://www.isoguru.com)

## ISOQual International

24 Mayfair St.  
Norwood, MA 02062  
Ph. 877-476-9001 Fax 781-762-4465  
[www.isoqual.com](http://www.isoqual.com)

## Item Software

2190 Towne Centre Place, Ste. 314  
Anaheim, CA 92806  
Ph. 714-935-2900 Fax 714-935-2911  
[www.itemsoft.com](http://www.itemsoft.com)

## ITT Technologies Inc.

11 Caledon Court, Ste. C  
Greenville, SC 29615  
Ph. 864-331-1700 Fax 864-331-1704  
[www.it3-services.com](http://www.it3-services.com)

## ITTI LLC

P.O. Box 1453  
Roswell, GA 30077-1453  
Ph. 678-879-6379 Fax 347-521-6843  
[www.ittillc.com](http://www.ittillc.com)

## J Carpenter & Associates LLC

1409 Tracker Trace Court  
Wake Forest, NC 27587  
Ph. 919-622-2034 Fax 919-554-0625  
[www.jcarpenterandassociates.com](http://www.jcarpenterandassociates.com)

## J.F. Young International Inc.

P.O. Box 59  
Fonthill, ON L0S 1E0 Canada  
Ph. 888-854-8200 Fax 905-892-3151  
[www.jfyi.com](http://www.jfyi.com)

## Jaeger Holland Inc.

6428 Greene Road  
Woodbridge, IL 60517  
Ph. 630-428-2709 Fax 630-428-2717  
[www.jhoti.com](http://www.jhoti.com)

## Jan Roovers Associates Inc.

P.O. Box 10330  
Charlotte, NC 28212-5668  
Ph. 704-366-2926 Fax 704-365-6165  
[www.janroovers.com](http://www.janroovers.com)

## JBL Systems Inc.

51410 Milano  
Macomb, MI 48042  
Ph. 586-677-6700 Fax 586-677-5700  
[www.jblsys.com](http://www.jblsys.com)

## Jim Rough & Associates Inc.

1040 Taylor St.  
Port Townsend, WA 98368  
Ph. 360-385-7118 Fax 360-385-6216  
[www.tobe.net](http://www.tobe.net)

## JK Technologies Inc.

251 N.E. Dixie Blvd.  
Delray Beach, FL 33444  
Ph. 800-987-0160 Fax 434-975-3389  
[www.jkt9000.com](http://www.jkt9000.com)

## JLW Instruments Metrology Concepts

452 N. Sangamon  
Chicago, IL 60622  
Ph. 888-666-0595 Fax 312-733-0009  
[www.jlwinstruments.com](http://www.jlwinstruments.com)

## JTI Systems Inc.

4020 Vassar Drive N.E., Ste. B  
Albuquerque, NM 87107  
Ph. 505-710-4999 Fax 505-878-0322  
[www.jtipmap.com](http://www.jtipmap.com)

## Juran Institute Inc.

555 Heritage Road, Ste. 100  
Southbury, CT 06488  
Ph. 800-338-7726 Fax 203-267-3446  
[www.juran.com](http://www.juran.com)

## Kansas Award for Excellence Foundation

112 W. 6th St., No. 509  
Topeka, KS 66603  
Ph. 800-743-6767 Fax 785-234-8777  
[www.kae.bluestep.net](http://www.kae.bluestep.net)

## Kavon International Inc.

12275 Bean Road  
Chardon, OH 44024  
Ph. 888-637-9598 Fax 440-286-9510  
[www.kavon.com](http://www.kavon.com)

## KEMA-Registered Quality Inc.

4377 County Line Road, Ste. 202  
Chalfont, PA 18914  
Ph. 215-997-4519 Fax 215-997-3810  
[www.krqusa.com](http://www.krqusa.com)

## Ken Jackman & Associates

1946 N. Huntington Blvd.  
Hoffman Estates, IL 60195  
Ph. 708-309-5249 Fax 708-575-1844  
[www.iso9000trainer.com](http://www.iso9000trainer.com)

## Kurt Manufacturing Co.

5800 Main St.  
Fridley, MN 55432  
Ph. 800-343-9884 Fax 763-574-8368  
[www.kurt.com](http://www.kurt.com)

## Lakshy Management Consultant Pvt. Ltd.

B-31/01, Kendriya Vihar, Sector 11, Kharghar  
Navi Mumbai India  
Ph. 91-98217-80035 Fax 91-22-30989734  
[www.lakshy.com](http://www.lakshy.com)

## Lasers Inc.

P.O. Box 893  
Glendora, CA 91740  
Ph. 626-914-0716 Fax 626-963-7137  
[www.lasers-inc.com](http://www.lasers-inc.com)

## Latzko Associates

215 79th St.  
North Bergen, NJ 07047  
Ph. 201-868-5338 Fax 201-868-5338  
[www.latzko-associates.com](http://www.latzko-associates.com)

## Launsby Consulting

2830 Bethune Court  
Colorado Springs, CO 80920  
Ph. 800-788-4363 Fax 719-282-3099  
[www.launsby.com](http://www.launsby.com)

## LDS & Associates

12405 Hanover Drive  
Ocean Springs, MS 39564  
Ph. 228-875-1589 Fax 228-872-0737  
<http://geocities.com/stoutnet>

## Leap Technologies Inc.

1513 W. Jackson Blvd.  
Chicago, IL 60607  
Ph. 800-254-6805 Fax 312-896-1472  
[www.actionworkout.com/sixsigma.htm](http://www.actionworkout.com/sixsigma.htm)

## Lifestar

2244 S. Olive St.  
Denver, CO 80224  
Ph. 888-468-1535 Fax 888-468-1536  
[www.sixsigmatoolbelt.com](http://www.sixsigmatoolbelt.com)

## Lilly Software Associates Inc.

500 Lafayette Road  
Hampton, NH 03842  
Ph. 603-926-9696 Fax 603-929-3975  
[www.lillysoftware.com](http://www.lillysoftware.com)



## Litts Quality Technologies Inc.

100 Evergreen Drive  
Downingtown, PA 19335  
Ph. 610-873-5979 Fax 610-873-9793  
[www.littsquality.com](http://www.littsquality.com)

## Litvan Enterprises

25567 Miner Valley Road  
Winona, MN 55987  
Ph. 507-643-6057 Fax 507-643-6057  
[www.isoguy.com](http://www.isoguy.com)

## Lloyd's Register Quality Assurance Inc.

1401 Enclave Parkway, Ste. 200  
Houston, TX 77077  
Ph. 281-398-7370 Fax 281-398-7337  
[www.lrqusa.com](http://www.lrqusa.com)

## Loyola University, New Orleans

6363 St. Charles Ave., Box 15  
New Orleans, LA 70118  
Ph. 504-864-7964 Fax 504-864-7970  
[www.cba.loyno.edu](http://www.cba.loyno.edu)

## LRQA Commercial Training Services/Business Improvement Group

1401 Enclave Parkway, Ste. 200  
Houston, TX 77077  
Ph. 888-877-8001 Fax 281-398-7337  
[www.lrqusa.com](http://www.lrqusa.com)

## M. Brendan Duffy

861 Baker Ave.  
Port Neches, TX 77651  
Ph. 409-722-6241 Fax 409-722-7996  
[users.aol.com/mbduffy/](mailto:users.aol.com/mbduffy/)

## Macpin Associates Inc.

22 Church St., Ste. 103-331  
Ramsey, NJ 07446-1938  
Ph. 201-529-4343 Fax 201-529-4143

## MagnaPlan Corp.

1320 Route 9  
Champlain, NY 12919  
Ph. 800-361-1192 Fax 518-298-2368  
[www.visualplanning.com](http://www.visualplanning.com)

## Magwerks Corp.

4024 E. 10th St.  
Indianapolis, IN 46222  
Ph. 317-241-8011 Fax 317-241-8015  
[www.magwerks.com](http://www.magwerks.com)

## Management Engineers

P.O. Box 146  
Downers Grove, IL 60515  
Ph. 815-577-9746 Fax 815-577-9751

## Management Solutions Group

2879 Hoag N.E.  
Grand Rapids, MI 49525  
Ph. 616-365-9822 Fax 616-365-1084  
[www.msgweb.com](http://www.msgweb.com)

## Martin Calibration

11965 12th Ave. S.  
Burnsville, MN 55337  
Ph. 952-882-1528 Fax 952-882-4086  
[www.martincalibration.com](http://www.martincalibration.com)

## Marvin M. Wurtzel & Associates

32 Spinnaker Drive  
Mashpee, MA 02649  
Ph. 508-574-2175 Fax 508-539-0982  
[www.wurtzelassociates.com](http://www.wurtzelassociates.com)

## Maset LLC

P.O. Box 10730  
Tempe, AZ 85284  
Ph. 480-775-1269 Fax 480-491-2144  
[www.masetllc.com](http://www.masetllc.com)

## Master Gage & Tool Co.

112 Maplewood St.  
Danville, VA 24540  
Ph. 800-873-1148 Fax 434-835-0008  
[www.mastergt.com](http://www.mastergt.com)

## MATware

P.O. Box 4446  
Ithaca, NY 14852  
Ph. 877-236-7437 Fax 607-533-7930  
[www.mat-ware.com](http://www.mat-ware.com)

## Maurice Lake & Associates

19 Cottontail Ave.  
Markham, ON L3S 4E7 Canada  
Ph. 905-472-5256

## The McDonald Consulting Group

11310 Stormy Ridge Road  
Austin, TX 78739  
Ph. 512-280-7175 Fax 501-648-2036  
[www.mcdeg.com](http://www.mcdeg.com)

## MechSigma Consulting Inc.

7301 Moss Ridge Road  
Parker, TX 75002  
Ph. 972-808-0153 Fax 972-442-2398  
[www.mechsigma.com](http://www.mechsigma.com)

## MetroCal Inc.

4700 Barden Court S.E.  
Kentwood, MI 49512  
Ph. 616-698-3124 Fax 616-698-2364  
[www.metrocal.com](http://www.metrocal.com)

## Metrologic Group

24148 Research Drive  
Farmington Hills, MI 48335  
Ph. 866-463-8765 Fax 248-426-9095  
[www.metrologic.fr/](http://www.metrologic.fr/)

## Metrology Solutions Inc.

1335 Lakeside Drive, Unit 6  
Romeoville, IL 60446  
Ph. 630-679-0560 Fax 630-679-0573  
[www.msimetrology.com](http://www.msimetrology.com)

## Metropolitan Community College's Business & Technology College

1775 Universal Ave.  
Kansas City, MO 64120  
Ph. 800-841-7158 Fax 816-482-5408  
[www.mccbtc.com](http://www.mccbtc.com)

## Michael Obst LLC

7400 Edinborough Way, Ste. 5304  
Minneapolis, MN 55435  
Ph. 715-549-5910 Fax 435-603-2855  
[www.moconsultinggroup.com](http://www.moconsultinggroup.com)

## Micro Laboratories Inc.

7158 Industrial Park  
Mentor, OH 44060  
Ph. 440-918-0001 Fax 440-918-0500  
[www.microlabs-inc.com](http://www.microlabs-inc.com)



## Minitab Inc.

Quality Plaza  
1829 Pine Hall Road  
State College, PA 16801  
Ph. 800-448-3555 Fax 814-238-1702  
[www.minitab.com](http://www.minitab.com)

## Mitchell Labs Inc.

7707 Bequette Ave.  
Pico Rivera, CA 90660  
Ph. 877-898-9057 Fax 562-949-7584  
[www.mitchell-labs.com](http://www.mitchell-labs.com)

## Montana Uhrig Consulting

1145 Artesia Blvd., Ste. 208  
Manhattan Beach, CA 90266  
Ph. 310-798-8840 Fax 310-798-8875  
[www.montanauhrig.com](http://www.montanauhrig.com)

## Moorhill International Group Inc.

P.O. Box 26757  
Tempe, AZ 85285  
Ph. 480-491-2007 Fax 480-491-2101  
[www.moorhill.com](http://www.moorhill.com)

## MoreSteam.com

1515 Sherborne Lane  
Powell, OH 43065  
Ph. 614-430-9020  
[www.moresteam.com](http://www.moresteam.com)

## Motorola University Consulting & Training Services

1303 E. Algonquin Road, Eighth Floor  
Schaumburg, IL 60196  
Ph. 800-446-6744 Fax 847-576-4815  
[www.motorola.com/nu](http://www.motorola.com/nu)

## MOYE Co. Ltd.

59 Breadner Drive, Ste. 102  
Toronto, ON M9R 3M5 Canada  
Ph. 416-248-9187 Fax 416-248-9187

## MRJ Consultants Inc.

21 Madison Plaza, Ste. 213  
Madison, NJ 07940  
Ph. 973-377-6136 Fax 973-377-0819

## MSQPC—The Quality Center

22 N. Front, Ste. 200  
Memphis, TN 38103  
Ph. 901-543-3528 Fax 901-543-3510  
[www.msqpc.com](http://www.msqpc.com)

## Nachman Precision Systems Inc.

104 W. Market St.  
Johnson City, TN 37604  
Ph. 423-975-0013 Fax 423-926-1330  
[www.n-p-s.com](http://www.n-p-s.com)

## National Quality Assurance USA

4 Post Office Square Road  
Acton, MA 01720  
Ph. 800-649-5289 Fax 978-263-0785  
[www.nqa-usa.com](http://www.nqa-usa.com)

## Nationwide Gage Calibration Inc.

159 Covington Drive  
Bloomington, IL 60108  
Ph. 800-883-4243 Fax 630-529-9087  
[www.natcal.com](http://www.natcal.com)

## NC State University—IES

Campus Box 7902  
Raleigh, NC 27695  
Ph. 800-227-0264 Fax 919-515-6159  
[www.ies.ncsu.edu/](http://www.ies.ncsu.edu/)

## NDT International Inc.

711 Creek Road  
West Chester, PA 19382  
Ph. 610-793-1700 Fax 610-793-1702  
[www.ndtintl.com](http://www.ndtintl.com)

## Nelson Associates

1960 U.S. 1 S., No. 356  
St. Augustine, FL 32086  
Ph. 904-471-2399 Fax 904-471-2399  
[www.nelsonassoc.com](http://www.nelsonassoc.com)

## New Learning Systems

19964 Winter Lane  
Saratoga, CA 95070  
Ph. 888-867-1828 Fax 408-867-8665  
[www.newlearningsystems.com](http://www.newlearningsystems.com)

## NextSigma Inc.

933 N. U.S. Highway 287  
Fort Collins, CO 80524  
Ph. 720-219-0160 Fax 720-596-5236  
[www.nextsigma.com](http://www.nextsigma.com)

## Northeastern Pennsylvania Industrial Resource Center

75 Young St.  
Hanover Township, PA 18706  
Ph. 800-654-8960 Fax 570-819-8931  
[www.nepirc.com](http://www.nepirc.com)

## Northwest Analytical Inc.

111 S.W. Fifth Ave., Ste. 800  
Portland, OR 97204  
Ph. 888-692-7638 Fax 503-224-5236  
[www.nwasoft.com](http://www.nwasoft.com)

## Norvada LLC

502 S. Lucile St.  
Seattle, WA 98108  
Ph. 206-957-4530 Fax 206-957-4508  
[www.norvadallc.com](http://www.norvadallc.com)

## Nutek Inc.

3829 Quarton Road  
Bloomfield Hills, MI 48302  
Ph. 248-540-4827 Fax 248-540-4827  
[www.nkroy.com](http://www.nkroy.com)

## Oak Wood Associates Ltd.

3038 Indian Springs Road  
Maumee, OH 43537  
Ph. 419-867-8276 Fax 419-867-8278  
[www.oakwoodltd.com](http://www.oakwoodltd.com)

## Objectives International Inc.

4370 La Jolla Village Drive, Ste. 400  
San Diego, CA 92122  
Ph. 858-874-7886 Fax 858-874-7887  
[www.objectivesintl.com](http://www.objectivesintl.com)

## Ockham Systems Consulting

1135 Landsdowne Drive, No. 3  
Coquitlam, BC V3B 7K6 Canada  
Ph. 604-839-6204 Fax 604-461-9339  
[www.ockham.ca](http://www.ockham.ca)

## Oklahoma Quality Award

P.O. Box 26980  
Oklahoma City, OK 73126  
Ph. 405-815-5295 Fax 405-815-5205  
[www.oklahoquality.com](http://www.oklahoquality.com)



## Omnex

315 E. Eisenhower Parkway, Ste. 110  
Ann Arbor, MI 48108  
Ph. 734-761-4940 Fax 734-761-4966  
[www.omnex.com](http://www.omnex.com)

## Omni Tech International Ltd.

P.O. Box 5007  
Huntsville, AL 35814  
Ph. 256-883-3554 Fax 256-772-8021  
[www.omnitechintl.com](http://www.omnitechintl.com)

## Operations Concepts Inc.

900 N. Kings Highway, Ste. 307  
Cherry Hill, NJ 08034  
Ph. 856-667-4461 Fax 856-667-4602  
[www.operationsconcepts.com](http://www.operationsconcepts.com)

## Optimal Inc.

14492 Sheldon Road, Ste. 300  
Plymouth, MI 48170  
Ph. 734-604-2832 Fax 248-449-6404  
[www.optimalinc.com](http://www.optimalinc.com)

## Organization Analysts LLC

4100 Carmel Road, Ste 159  
Charlotte, NC 28226  
Ph. 877-883-0083 Fax 248-436-4688  
[www.organalysts.com](http://www.organalysts.com)

## Oriel Inc.

3800 Regent St.  
Madison, WI 53705  
Ph. 800-669-8326 Fax 608-238-2908  
[www.orielinc.com](http://www.orielinc.com)

## Orion Canada Inc.

180 Metcalfe St., Ste. 509  
Ottawa, ON K2P 1P5 Canada  
Ph. 613-563-9000 Fax 613-563-9002  
[www.orioncanada.com](http://www.orioncanada.com)

## Pacific Inspection Co.

9271 Irvine Blvd.  
Irvine, CA 92618  
Ph. 949-916-4400 Fax 949-916-4403  
[www.pacificinspection.com](http://www.pacificinspection.com)

## Parr Consulting Inc.

5221 RFD  
Long Grove, IL 60047  
Ph. 847-913-5513 Fax 847-913-5513

## Partners Through Change Inc.

1259 S. Elizabeth St.  
Denver, CO 80210  
Ph. 303-777-9680 Fax 303-765-4567  
[www.partnersthroughchange.com](http://www.partnersthroughchange.com)

## Patton & Patton Software Corp.

3815 N. Oracle Road  
Tucson, AZ 85705  
Ph. 800-525-0082 Fax 520-888-2937  
[www.patton-patton.com](http://www.patton-patton.com)

## PCA Consulting Group LLC

3325 Lorna Road, Ste. 2285  
Birmingham, AL 35216  
Ph. 800-284-2430 Fax 509-692-3442  
[www.pcaadvantage.com](http://www.pcaadvantage.com)

## Peak Consulting Group Inc.

5260 Ridgevale Way  
Pleasanton, CA 94566  
Ph. 408-248-2362 Fax 925-425-0846  
[www.peakconsult.com](http://www.peakconsult.com)

## Peak Process Inc.

10277 Vista Knoll Blvd.  
Cupertino, CA 95014  
Ph. 408-730-4646 Fax 408-730-4646  
[www.peak-process.com](http://www.peak-process.com)

## Performance Management Group LLC

P.O. Box 44989  
Phoenix, AZ 85064  
Ph. 602-728-0185 Fax 602-266-9171  
[www.helpingmakeithappen.com](http://www.helpingmakeithappen.com)

## Performance Quality Systems Inc.

P.O. Box 94  
Frankfort, IL 60423  
Ph. 815-464-0849 Fax 815-464-0850  
[www.performancequalitysystems.com](http://www.performancequalitysystems.com)

## Perry Johnson Consulting Inc.

26555 Evergreen, Ste. 1300  
Southfield, MI 48076  
Ph. 800-800-0450 Fax 248-356-4230  
[www.pjcinc.com](http://www.pjcinc.com)

## Philip Crosby Associates II Inc.

P.O. Box 2687  
Winter Park, FL 32790  
Ph. 800-722-1464 Fax 407-679-7616  
[www.philipcrosby.com](http://www.philipcrosby.com)

## The PIC Group

199 Wentworth St. E.  
Oshawa, ON L1H 3V6 Canada  
Ph. 800-263-3735 Fax 905-721-3339  
[www.thepicgroup.com](http://www.thepicgroup.com)

## Pilgrim Software Inc.

2807 W. Busch Blvd., Ste. 200  
Tampa, FL 33618  
Ph. 813-915-1663 Fax 813-915-1948  
[www.pilgrimssoftware.com](http://www.pilgrimssoftware.com)

## PIVOT Management Consultants

P.O. Box 536  
Upland, CA 91785  
Ph. 877-748-6862 Fax 909-982-7161  
[www.pivotmc.com](http://www.pivotmc.com)

## Pivotal Resources

1460 Maria Lane, Ste. 400  
Walnut Creek, CA 94596  
Ph. 800-699-6220 Fax 925-975-0501  
[www.pivotalresources.com](http://www.pivotalresources.com)

## PlanTech Inc.

30230 Orchard Lake Road, Ste. 120  
Farmington Hills, MI 48334  
Ph. 888-228-7676 Fax 248-737-2800  
[www.plantechinc.com](http://www.plantechinc.com)

## Pleiades International Inc.

21 E. Greyhound Pass  
Carmel, IN 46032  
Ph. 317-569-1814 Fax 317-582-1122  
[www.pleiadesintl.com](http://www.pleiadesintl.com)

## Plexus Corp.

1408 Northland Drive, Ste. 310  
St. Paul, MN 55120  
Ph. 888-753-9871 Fax 651-644-4949  
[www.plexusintl.com](http://www.plexusintl.com)

## PMC/Production Modeling Corp.

3 Parklane Blvd., Ste. 1006 W  
Dearborn, MI 48126  
Ph. 313-441-4460 Fax 313-441-6098  
[www.pmc.com](http://www.pmc.com)

## Powerway Inc.

6919 Hillsdale Court  
Indianapolis, IN 46250  
Ph. 800-964-9004 Fax 317-598-1740  
[www.powerwayinc.com](http://www.powerwayinc.com)

## Precision Calibration Services Inc.

29912 Gratiot Ave.  
Roseville, MI 48066  
Ph. 866-779-7274 Fax 586-779-9391  
[www.precisioncalibration.com](http://www.precisioncalibration.com)

## Precision Technologies Inc.

1740 State Route 61  
Crestline, OH 44827  
Ph. 419-683-8029 Fax 419-683-4253  
[www.pticmn.com](http://www.pticmn.com)

## Preferred Quality Services Inc.

2707 Dupont Ave.  
Jacksonville, FL 32217  
Ph. 904-731-3698 Fax 904-367-8268

**Premier Performance Network**

751 S. George St.  
York, PA 17403  
Ph. 866-674-4627 Fax 717-846-6044  
[www.premierperformance.net](http://www.premierperformance.net)

**Prezign Inc.**

34034 W. Eight Mile Road, Ste. 102  
Farmington Hills, MI 48335  
Ph. 248-471-9390 Fax 248-471-9390  
[www.prezign.com](http://www.prezign.com)

**Prism eSolutions LLC**

700 American Ave., Ste. 104  
King of Prussia, PA 19406  
Ph. 888-386-2330 Fax 610-265-7975  
[www.primisesolutions.com](http://www.primisesolutions.com)

**Process Quality Associates Inc.**

690 King St., Ste. 2  
London, ON N5W 2X3 Canada  
Ph. 800-837-7046 Fax 519-667-1722  
[www.pqa.net](http://www.pqa.net)

**ProcessModel Inc.**

32 W. Center St., Ste. 301  
Provo, UT 84601  
Ph. 801-356-7165 Fax 801-356-7175  
[www.processmodel.com](http://www.processmodel.com)

**Progressive Quality Solutions**

P.O. Box 927  
Forestville, CA 95436  
Ph. 707-887-8481 Fax 707-887-2501  
[www.qatsoftware.com](http://www.qatsoftware.com)

**The Project Technologies Group Inc.**

22000 Springbrook Ave., Ste. 104  
Farmington Hills, MI 48336  
Ph. 248-476-1234 Fax 248-476-6682  
[www.projecttech.com](http://www.projecttech.com)



**PROMAX Consulting Services Inc.**

1901 Harbor City Blvd., Ste. 600  
Melbourne, FL 32901  
Ph. 321-725-4300 Fax 321-725-8890  
[www.promaxconsulting.com](http://www.promaxconsulting.com)

**Prompt Consultants Inc.**

P.O. Box 560992  
Charlotte, NC 28256  
Ph. 704-784-1412 Fax 704-784-1415  
[www.promptconsultants.com](http://www.promptconsultants.com)

**PW Resources Inc.**

34 McNamara St.  
Stoughton, MA 02072  
Ph. 781-341-2488 Fax 781-341-5012  
[www.pwresources.com](http://www.pwresources.com)

**Q-DAS Inc.**

2582 Product Drive  
Rochester Hills, MI 48309  
Ph. 888-412-7327 Fax 248-299-4913  
[www.q-das.com](http://www.q-das.com)

**Q<sup>2</sup> Consultants Inc.**

2072 N. 450 W., Ste. 1111  
Sunset, UT 84015  
Ph. 801-525-8880 Fax 801-525-8881  
[www.q2consultants.com](http://www.q2consultants.com)

**Q21... 21st Century Quality LLC**

7410 S. 108th Ave.  
Rothbury, MI 49452  
Ph. 800-835-6863 Fax 231-861-0808  
[www.q21.com](http://www.q21.com)

**QAI**

6320 Rucker Road, Ste. F  
Indianapolis, IN 46220  
Ph. 317-202-9000 Fax 800-556-3789  
[www.trainingforquality.com](http://www.trainingforquality.com)

**QATEL Associates International Inc.**

P.O. Box 345  
New Suffolk, NY 11956  
Ph. 631-734-2599 Fax 949-760-0424  
[www.qatel.net](http://www.qatel.net)

**QC Inspection Services Inc.**

11975 Portland Ave. S., Ste. 102  
Burnsville, MN 55337  
Ph. 800-959-0632 Fax 952-895-1152  
[www.qcinspect.com](http://www.qcinspect.com)

**QCI International**

P.O. Box 738  
Red Bluff, CA 94080  
Ph. 530-527-6970 Fax 530-528-8991  
[www.qci-intl.com](http://www.qci-intl.com)

**QM Consulting Inc.**

30 N. Fifth St.  
Keokuk, IA 52632  
Ph. 800-862-3229 Fax 319-524-3229  
[www.qm-consulting.com](http://www.qm-consulting.com)

**QMC**

1940 Opdyke Court  
Auburn Hills, MI 48326  
Ph. 248-377-6007 Fax 248-377-9998  
[www.qmc.com](http://www.qmc.com)

**QMI**

8501 E. Pleasant Valley Rd.  
Cleveland, OH 44131  
Ph. 800-247-0802 Fax 216-901-1911  
[www.qmi.com](http://www.qmi.com)

**QMR Consulting Inc.**

9610 Triola  
Houston, TX 77036  
Ph. 713-974-1872 Fax 713-974-6336  
[www.qmrc.com](http://www.qmrc.com)

**QMS Solutions LLC**

461-B Carlisle Drive  
Herndon, VA 20170  
Ph. 703-318-8810 Fax 703-736-9852  
[www.qmsolutions.com](http://www.qmsolutions.com)

**QMX Inc. Quality Management Exchange**

P.O. Box 291204  
Port Orange, FL 32129  
Ph. 386-767-0023 Fax 386-767-0408  
[www.qmx-iso.com](http://www.qmx-iso.com)

**QNET LLC**

P.O. Box 527  
Elk River, MN 55330  
Ph. 763-441-0899 Fax 763-441-0898  
[www.ce-mark.com](http://www.ce-mark.com)

**QRX Inc.**

5925 Chatham Lane  
The Colony, TX 75056  
Ph. 866-542-1905 Fax 469-384-3509  
[www.qrx.com](http://www.qrx.com)

**QSE/Quality Systems Engineering Inc.**

4092 Flexer Drive  
Spring Hill, FL 34607  
Ph. 352-597-1197 Fax 352-597-1196  
[www.qseprocess.com](http://www.qseprocess.com)

**Quad City Calibration**

21112 Scott Park Road  
Davenport, IA 52804  
Ph. 800-391-8501 Fax 563-391-0112  
[www.testlab1.com/calibration.htm](http://www.testlab1.com/calibration.htm)

**Quad City Testing Laboratories Inc.**

21112 Scott Park Road  
Davenport, IA 52804  
Ph. 800-391-8501 Fax 563-391-0112  
[www.testlab1.com/calibration.htm](http://www.testlab1.com/calibration.htm)

**QualFine Industries Inc.**

975 E. Nerge Road, Ste. W110  
Roselle, IL 60172  
Ph. 888-317-4820 Fax 630-295-8454  
[www.qualifine.com](http://www.qualifine.com)

**Qualitron Systems Inc.**

2142 Pontiac Road, Ste. 202  
Auburn Hills, MI 48326  
Ph. 888-569-7094 Fax 488-340-0800  
[www.qualitronsystems.com](http://www.qualitronsystems.com)

**Quality Advantage Inc.**

555 Randall, Ste. 2  
Troy, MI 48085  
Ph. 888-321-3864 Fax 248-528-6802  
[www.qualityadvantage.com](http://www.qualityadvantage.com)

**Quality America Inc.**

1984 N. Kolb Road  
Tucson, AZ 85730  
Ph. 800-722-6154 Fax 520-722-6705  
[www.qualityamerica.com](http://www.qualityamerica.com)

**Quality Associates International Inc.**

23810 Michigan Ave., Ste. 103  
Dearborn, MI 48124  
Ph. 888-367-3632 Fax 313-565-4895  
[www.quality-one.com](http://www.quality-one.com)

**Quality Assurance Audits & Consulting**

1548 Gulf Ave.  
Wilmington, CA 90744  
Ph. 310-549-1958 Fax 310-549-9702  
[www.qaaudits.com](http://www.qaaudits.com)

**Quality Assurance Institute**

7575 Dr. Phillips Blvd., Ste. 350  
Orlando, FL 32819  
Ph. 407-363-1111 Fax 407-363-1112  
[www.qaiusa.com](http://www.qaiusa.com)

**Quality Consulting**

W342 N5106 Road P  
Okauchee, WI 53069  
Ph. 262-567-2854 Fax 262-567-7289  
[www.execpc.com/~quality/](http://www.execpc.com/~quality/)

**Quality Consulting Enterprises Inc.**

155 Nevada St.  
Hicksville, NY 11801  
Ph. 516-933-8815 Fax 516-933-8815  
<http://mysite.verizon.net/vze75lkc/>

**Quality Control Solutions Inc.**

43339 Business Park Drive, No. 101  
Temecula, CA 92590  
Ph. 888-355-7274 Fax 909-676-8970  
[www.qc-solutions.com](http://www.qc-solutions.com)

**Quality Council of Indiana**

602 W. Paris Ave.  
West Terre Haute, IN 47885  
Ph. 800-660-4215 Fax 812-533-4216  
[www.qualitycouncil.com](http://www.qualitycouncil.com)

**Quality Edge Management Consulting**

5509 Sefton Ave.  
Baltimore, MD 21214  
Ph. 410-426-2269 Fax 410-426-2269  
[www.qedgmc.com](http://www.qedgmc.com)

**The Quality Group**

5825 Glenridge Drive, Building 3, Ste. 101  
Atlanta, GA 30328  
Ph. 800-772-3071 Fax 404-252-4475  
[www.thequalitygroup.net](http://www.thequalitygroup.net)

**Quality Innovations Inc.**

440 Jupiter Lane  
Juno Beach, FL 33408  
Ph. 561-624-8681 Fax 561-624-8681  
[www.qualityinnovationsinc.com](http://www.qualityinnovationsinc.com)

**Quality Integrators Corp.**

355 Harry Walker Parkway N., Ste. 5  
Newmarket, ON L3Y 3B7 Canada  
Ph. 800-343-3319 Fax 905-895-7736  
[www.qic-intl.com](http://www.qic-intl.com)

**Quality Leadership Systems Inc.**

7810 Ballantyne Commons Parkway  
Charlotte, NC 28210  
Ph. 704-319-2247 Fax 704-544-7728  
[qls-inc.com](http://qls-inc.com)



**Quality Management International Inc.**

P.O. Box 271  
Exton, PA 19341  
Ph. 800-666-9001 Fax 800-329-9004  
[www.aworldofquality.com](http://www.aworldofquality.com)

**Quality Management Solutions Inc.**

P.O. Box 349  
Uncasville, CT 06382  
Ph. 800-628-6424  
[www.qmsolutions.com](http://www.qmsolutions.com)

**Quality Measurement Systems Corp.**

2142 Pontiac Road, Ste. 202  
Auburn Hills, MI 48326  
Ph. 866-772-0012 Fax 248-370-9921  
[www.qmssc.com](http://www.qmssc.com)

**Quality One Associates**

12900 W. North Ave.  
Brookfield, WI 53005  
Ph. 262-821-2030 Fax 262-821-3572  
[www.qualityoneassociates.com](http://www.qualityoneassociates.com)

**Quality Partners**

21014 Olive Ave.  
Perris, CA 92570  
Ph. 951-943-9201 Fax 951-943-9201

**Quality Practitioners Inc.**

1126 Sydney Terrace  
Mount Juliet, TN 37122  
Ph. 888-701-9001 Fax 615-773-5021  
[www.isotraining.net](http://www.isotraining.net)

**Quality & Productivity Solutions Inc.**

1 Sunny Hill  
Oxford, MA 01540  
Ph. 508-987-3800 Fax 508-987-1464  
[www.qpsconsulting.com](http://www.qpsconsulting.com)

**Quality Pursuit Inc.**

11 Old Westfall Drive  
Rochester, NY 14625  
Ph. 800-278-7784 Fax 585-288-4594  
[www.qualitypursuit.com](http://www.qualitypursuit.com)

## Quality Solutions Inc.

P.O. Box 40147  
Cleveland, OH 44140  
Ph. 800-471-1646 Fax 440-933-7077  
[www.qualitysolutions.com](http://www.qualitysolutions.com)

## Quality Systems Assessment Co.

1949 W. 252nd St.  
Lomita, CA 90717-1808  
Ph. 310-539-9510 Fax 310-539-9510

## Quality Systems Associates Inc.

818 Washington St.  
Manitowoc, WI 54220  
Ph. 920-682-9045 Fax 920-682-9045  
[www.qsa-consulting.com](http://www.qsa-consulting.com)

## Quality Systems Integrators

P.O. Box 91  
Eagle, PA 19480  
Ph. 800-458-0539 Fax 610-458-7555  
[www.qsi-inc.com](http://www.qsi-inc.com)

## Quality Systems Management

5632 Everhard Road N.W.  
Canton, OH 44718  
Ph. 330-284-3535 Fax 330-478-8331  
[www.qsmgmt.com](http://www.qsmgmt.com)

## Quality Techniques

P.O. Box 5007  
Huntsville, AL 35814  
Ph. 256-883-3554 Fax 509-471-5652  
[www.qualitytechniques.com](http://www.qualitytechniques.com)

## Quality Technology Co.

1320 Tower Road, Ste. 139  
Schaumburg, IL 60173  
Ph. 800-680-0700 Fax 847-884-7280  
[www.qtcom.com](http://www.qtcom.com)

## QualityHub Inc.

5604 Bear Stone Run  
Oviedo, FL 32765  
Ph. 800-908-7482 Fax 301-977-8832  
[www.qualityhub.com](http://www.qualityhub.com)

## QualityQuest Inc.

2117 N. Williamsburg St.  
Arlington Heights, IL 60004  
Ph. 888-568-9001 Fax 847-870-0872  
[www.mikemick.com](http://www.mikemick.com)

## QualityTrainingPortal

80 Mobus Road  
Waitsfield, VT 05673  
Ph. 800-810-8326 Fax 802-496-7724  
[www.qualitytrainingportal.com](http://www.qualitytrainingportal.com)

## QualityWBT Center for Education

5980 E. Bay Blvd.  
Gulf Breeze, FL 32563  
Ph. 850-916-9496 Fax 850-916-9497  
[www.qualitywbt.com](http://www.qualitywbt.com)

# QUALIWARE

## QualiWare Inc.

200 Business Park Drive, Ste. 101  
Armonk, NY 10504  
Ph. 866-979-4357 Fax 914-730-7094  
[www.qualiwareinc.com](http://www.qualiwareinc.com)

## QualPro Inc.

3117 Pellissippi Parkway  
Knoxville, TN 37931  
Ph. 800-500-1722 Fax 865-927-0495  
[www.qualproinc.com](http://www.qualproinc.com)



## QualTrax Inc.

105 Industrial Drive  
Christiansburg, VA 24073  
Ph. 800-277-3077 Fax 540-382-1801  
[www.qualtrax.com](http://www.qualtrax.com)

## Quametec

10612 LaFollette Drive  
Brighton, MI 48114  
Ph. 810-225-8588 Fax 810-225-8589  
[www.quametec.com](http://www.quametec.com)

## Quantum Associates Inc.

1 Northbrook Place, 5 Revere Drive, Ste. 200  
Northbrook, IL 60062  
Ph. 847-498-7343 Fax 847-205-5330  
[www.quantumassocinc.com](http://www.quantumassocinc.com)

## QUASAR

7250 W. Credit Ave.  
Mississauga, ON L5N 5N1 Canada  
Ph. 800-461-9001 Fax 905-542-1318  
[www.quasarquality.com](http://www.quasarquality.com)

## Quest Analytical Inc.

5905 Wooddale Ave. S.  
Edina, MN 55424  
Ph. 952-848-1125 Fax 952-927-7944  
[www.questanalytical.com](http://www.questanalytical.com)

## Quest Management Services

6711 Mississauga Road, Ste. 108  
Mississauga, ON L5N 2W3 Canada  
Ph. 866-846-4065 Fax 905-813-4454  
[www.questmanagementservices.com](http://www.questmanagementservices.com)

## Quest Worldwide Inc.

P.O. Box 414  
Mahopac Falls, NY 10542  
Ph. 201-843-8443 Fax 201-843-6088  
[www.quest-worldwide.com](http://www.quest-worldwide.com)

## R. Michael Donovan & Co. Inc.

945 Concord St.  
Framingham, MA 01701  
Ph. 508-788-1100 Fax 508-655-3000  
[www.rmdonovan.com](http://www.rmdonovan.com)

## R.T. Westcott & Associates

263 Main St.  
Old Saybrook, CT 06475  
Ph. 860-388-6094

## RAM Q Universe Inc.

1135 Terminal Way, Ste. 209  
Reno, NV 89502  
Ph. 231-386-5071 Fax 231-386-9256  
[www.ramquniverse.com](http://www.ramquniverse.com)

## Raosoft Inc.

3513 N.E. 45th St., Ste. 3W  
Seattle, WA 98105  
Ph. 206-525-4025 Fax 206-525-4947  
[www.raosoft.com](http://www.raosoft.com)

## Rath & Strong/Aon Management Consulting

45 Hayden Avenue, Ste. 2700  
Lexington, MA 02421  
Ph. 800-622-2025 Fax 781-861-1424  
[www.rathstrong.com](http://www.rathstrong.com)

## Rau and Associates

25 Timberly Drive  
Lake Charles, LA 70605  
Ph. 337-477-0758 Fax 337-478-9440

## RDC/Resource Development Corp.

280 Daines St., Ste. 200  
Birmingham, MI 48009  
Ph. 800-360-7222 Fax 248-646-0789  
[www.resourcedev.com](http://www.resourcedev.com)

## Reciprocal International

P.O. Box 190  
Plainfield, IN 46168  
Ph. 317-839-1061 Fax 317-837-1855  
[www.reciprocalonline.com](http://www.reciprocalonline.com)

## Reliability Center Inc.

501 Westover Ave.  
Hopewell, VA 23860  
Ph. 804-458-0645 Fax 804-452-2119  
[www.reliability.com](http://www.reliability.com)

## Reliable Measuring Systems Inc.

P.O. Box 2404  
Big Bear City, CA 92314  
Ph. 909-584-9909 Fax 909-584-9909  
[www.reliablemeasuringsystems.net](http://www.reliablemeasuringsystems.net)

## Renishaw Inc.

5277 Trillium Blvd.  
Hoffman Estates, IL 60192  
Ph. 847-286-9953 Fax 847-286-9974  
[www.renishaw.com](http://www.renishaw.com)

## Resource Development Group Inc.

2908 S.W. Shinnecock Hills Court  
Palm City, FL 34990  
Ph. 772-219-1114 Fax 772-219-9799  
[www.developyou.org](http://www.developyou.org)

## Results International

769 Citation Court  
Gahanna, OH 43230  
Ph. 614-361-7030 Fax 614-939-5237  
[www.resultsinternational.net](http://www.resultsinternational.net)

## Results Systems Corp.

755 W. Big Beaver Road, Ste. 132  
Troy, MI 48084  
Ph. 248-244-8550 Fax 248-244-8504  
[www.results-systems.com](http://www.results-systems.com)

## RH Andersen Consultants

85 Viscount Drive 10H  
Milford, CT 06460  
Ph. 203-877-8088 Fax 203-877-8088  
[www.rhandersen.com](http://www.rhandersen.com)

## Richard Chang Associates Inc.

15273 Alton Parkway, Ste. 100  
Irvine, CA 92618  
Ph. 800-756-8096 Fax 949-727-7007  
[www.richardchangassociates.com](http://www.richardchangassociates.com)

## RKP Quality Consulting Inc.

2154 Delano Road  
Comins, MI 48619  
Ph. 989-848-5583 Fax 989-848-5103  
[www.isoqsquality.com](http://www.isoqsquality.com)

## RMS Quality Services Inc.

1500 S. Sylvania Ave., Ste. 115  
Sturtevant, WI 53177  
Ph. 800-956-3659 Fax 262-554-7246  
[www.rmsqualityservices.com](http://www.rmsqualityservices.com)

## Rochester Institute of Technology

98 Lomb Memorial Drive  
Rochester, NY 14623  
Ph. 585-475-6990 Fax 585-475-5959  
[www.rit.edu/eng/cqas](http://www.rit.edu/eng/cqas)

## Rockwell Automation

1201 S. Second St.  
Milwaukee, WI 53204  
Ph. 414-382-2000 Fax 414-382-4444  
[www.rockwellautomation.com](http://www.rockwellautomation.com)

## Rockwell Software Inc.

1201 S. Second St.  
Milwaukee, WI 53204  
Ph. 414-382-2000 Fax 414-382-4444  
[www.software.rockwell.com](http://www.software.rockwell.com)

## Route Six Sigma LLC

8041 St. Andrews Village Drive  
Louisville, KY 40241  
Ph. 502-412-0703 Fax 888-240-7031  
[www.routesixsigma.co](http://www.routesixsigma.co)

## RQA Inc.

7900 S. Cass Ave.  
Darien, IL 60561  
Ph. 630-512-0011 Fax 630-512-0014  
[www.rqa-inc.com](http://www.rqa-inc.com)

## S&S Consulting Associates Inc.

102 Leeward Court  
Kure Beach, NC 28449  
Ph. 910-458-3363 Fax 910-458-3363  
[www.ssqquality.com](http://www.ssqquality.com)

## Sager Educational Enterprises

21 Wallis Road  
Chestnut Hill, MA 02467  
Ph. 617-469-9644 Fax 617-469-9639  
[www.carolsager.com](http://www.carolsager.com)

## Salinger Quality Consultants LLC

5312 Bloomfield Drive  
Midland, MI 48642  
Ph. 989-631-4135 Fax 413-803-6135

## Sciforma Corp.

985 University Ave., Ste. 5  
Los Gatos, CA 95032  
Ph. 800-533-9876 Fax 408-354-0122  
[www.sciforma.com](http://www.sciforma.com)

## SE Systems Inc.

26203 Production Ave., Ste. 10  
Hayward, CA 94545  
Ph. 510-293-3000 Fax 510-784-0810  
[www.smarteddy.com](http://www.smarteddy.com)

## SG Consulting

617 Patton Ave.  
Brookhaven, PA 19015  
Ph. 610-876-3445 Fax 610-876-3445  
[www.sgconsultingweb.com](http://www.sgconsultingweb.com)



## SGS

Meadows Office Complex, 201 Route 17 N.  
Rutherford, NJ 07070  
Ph. 800-747-9047 Fax 201-935-4555  
[www.us.sgs.com](http://www.us.sgs.com)

## SGS International Certification Services Canada Inc.

6275 Northam Drive, Unit 2  
Mississauga, ON L4V 1W1 Canada  
Ph. 800-636-0847 Fax 905-676-9519  
[www.sgs.com](http://www.sgs.com)

## Sigma Affiliates Ltd.

5200 W. 73rd St.  
Minneapolis, MN 55439  
Ph. 952-882-8700 Fax 952-929-6297  
[www.sigmafjl.com](http://www.sigmafjl.com)

## Sigma Breakthrough Technologies Inc.

123 N. Edward Gary Drive  
San Marcos, TX 78666  
Ph. 888-752-7070 Fax 512-353-7488  
[www.sbtionline.com](http://www.sbtionline.com)

## Sigma Performance Consulting LLC

82 Benson Drive  
Wayne, NJ 07470  
Ph. 973-696-7878 Fax 973-696-5858  
[www.spc-global.com](http://www.spc-global.com)

## SigmaPro Inc.

123 N. College Ave., Ste. 220  
Fort Collins, CO 80524  
Ph. 970-207-0077 Fax 970-207-0078  
[www.sigmapro.com](http://www.sigmapro.com)

## Sigmatrrix LLC

105 W. Virginia St.  
McKinney, TX 75069  
Ph. 972-542-7517 Fax 972-542-7520  
[www.sigmatrrix.com](http://www.sigmatrrix.com)

## Silliker Inc.

900 Maple Ave.  
Homewood, IL 60430  
Ph. 888-957-5227 Fax 708-957-1483  
[www.silliker.com](http://www.silliker.com)

## Simons-White & Associates Inc.

7115 Orchard Lake Road, Ste. 440  
West Bloomfield, MI 48322  
Ph. 800-842-5640 Fax 248-932-5691  
[www.simons-white.com](http://www.simons-white.com)

## Simpson & Associates Inc.

319 Centre Ave., Ste. 277  
Rockland, MA 02370  
Ph. 877-982-8755 Fax 781-982-6078  
[www.simpson-associates.com](http://www.simpson-associates.com)

## Six Sigma Academy

8876 Pinnacle Peak Road, Ste. 100  
Scottsdale, AZ 85255  
Ph. 800-726-2030 Fax 480-515-9507  
[www.6-sigma.com](http://www.6-sigma.com)

## Six Sigma Canada Inc.

360 Stonebrook Blvd.  
Tecumseh, ON N8N 5H1 Canada  
Ph. 519-355-5511 Fax 519-735-3224  
[www.sixsigmacanada.net/home.html](http://www.sixsigmacanada.net/home.html)

## Six Sigma Consultants Inc.

8619 Tennyson N.E.  
Albuquerque, NM 87122  
Ph. 877-800-4777 Fax 505-856-6771  
[www.e6sigma.com](http://www.e6sigma.com)

## Six Sigma Management Institute

P.O. Box 26990  
Scottsdale, AZ 85255  
Ph. 248-561-2493  
[www.ss-mi.com](http://www.ss-mi.com)

## Six Sigma Qualtec

1295 W. Washington St., Ste. 215  
Tempe, AZ 85281  
Ph. 800-247-9871 Fax 480-586-2599  
[www.ssqi.com](http://www.ssqi.com)

## Skymark Corp.

7300 Penn Ave.  
Pittsburgh, PA 15208  
Ph. 800-826-7284 Fax 412-371-0681  
[www.skymark.com](http://www.skymark.com)

## Smarter Solutions Inc.

7000 N. MoPac Expressway, Ste. 200  
Austin, TX 78731  
Ph. 512-918-0280 Fax 512-996-8318  
[www.smartersolutions.com](http://www.smartersolutions.com)

## Smithers Management Consulting Group

425 W. Market St.  
Akron, OH 44303  
Ph. 330-762-7441 Fax 330-762-7447  
[www.smithersconsulting.com](http://www.smithersconsulting.com)

## Smithers Quality Assessments Inc.

425 W. Market St.  
Akron, OH 44303  
Ph. 330-762-4231 Fax 330-762-7447  
[www.smithersregistrar.com](http://www.smithersregistrar.com)

## Society of Manufacturing Engineers

1 SME Drive  
Dearborn, MI 48121  
Ph. 800-733-4763 Fax 313-240-8254  
[www.sme.org](http://www.sme.org)

## SoftExpert International Inc.

428 Gibraltar Drive, Unit No. 15/16  
Mississauga, ON L5T 2N9 Canada  
Ph. 905-564-5619 Fax 905-564-6504  
[www.softexpert.com](http://www.softexpert.com)

## Software Productivity Center Inc.

1122 Mainland St., Ste. 460  
Vancouver, BC V6B 5L1 Canada  
Ph. 877-548-1948 Fax 604-689-0141  
[www.spc.ca](http://www.spc.ca)

## Sonatest Inc.

4734 Research Drive  
San Antonio, TX 78240  
Ph. 210-697-0335 Fax 210-697-0767  
[www.sonatest-plc.com](http://www.sonatest-plc.com)

## SPC Statistical Productivity Consultants

P.O. Box 7327  
Shawnee Mission, KS 66207  
Ph. 913-469-6736 Fax 913-469-6075  
[www.spcstat.com](http://www.spcstat.com)

## Specialized Quality Publications

921 11th St., S.  
Wisconsin Rapids, WI 54494  
Ph. 715-423-7476 Fax 715-423-7476  
[www.specializedqualitypublications.com](http://www.specializedqualitypublications.com)

## SQA Services Inc.

550 Silver Spur Road, Third Floor  
Rolling Hills, CA 90275  
Ph. 800-333-6180 Fax 310-544-5541  
[www.sqaservices.com](http://www.sqaservices.com)

## SRI Quality System Registrar

105 Bradford Road, Ste. 400  
Wexford, PA 15090  
Ph. 800-549-6709 Fax 724-935-6825  
[www.sriregistrar.com](http://www.sriregistrar.com)

## SSI Consulting Group

139 S. Pennsylvania Ave.  
Greensburg, PA 15601  
Ph. 800-506-5774 Fax 724-832-8485  
[www.ssicg.com](http://www.ssicg.com)

## STAT-A-MATRIX

1 Quality Place  
Edison, NJ 08820  
Ph. 800-472-6477 Fax 732-548-2413  
[www.statamatrix.com](http://www.statamatrix.com)

## Stat-Ease Inc.

2021 E. Hennepin Ave., Ste. 480  
Minneapolis, MN 55413  
Ph. 612-378-9449 Fax 612-378-2152  
[www.statease.com](http://www.statease.com)

## Statistical Process Controls Inc./SPC Press

5908 Toole Drive, Ste. C  
Knoxville, TN 37919  
Ph. 800-545-8602 Fax 865-588-9440  
[www.spcpress.com](http://www.spcpress.com)

## Statit Software LLC

1749 S.W. Airport Ave.  
Corvallis, OR 97333  
Ph. 800-478-2892 Fax 541-738-2289  
[www.statit.com](http://www.statit.com)



## StatPoint LLC

P.O. Box 208  
Orlean, VA 20128  
Ph. 800-232-7828 Fax 540-364-0421  
[www.statpoint.com](http://www.statpoint.com)

## StatSoft Inc.

2300 E. 14th St.  
Tulsa, OK 74104  
Ph. 918-749-1119 Fax 918-749-2217  
[www.statsoft.com](http://www.statsoft.com)

## SteleX

3331 St. Road, Ste. 300  
Bensalem, PA 19020  
Ph. 888-617-9700 Fax 215-638-9333  
[www.steleX.com](http://www.steleX.com)

## Steu del & Schultz LLC

6417 Normandy Lane, Ste. 200  
Madison, WI 53719  
Ph. 866-271-3121 Fax 608-271-4755  
[www.isopocketguides.com](http://www.isopocketguides.com)

## STR-Registrar LLC

24 Scitico Road  
Somersville, CT 06072  
Ph. 860-763-7013 Fax 860-763-7017  
[www.str-r.com](http://www.str-r.com)

## Strainoptic Technologies Inc.

108 W. Montgomery Ave.  
North Wales, PA 19454  
Ph. 215-661-0100 Fax 215-699-7028  
[www.strainoptics.com](http://www.strainoptics.com)

## Strategic Improvement Services LLC

6453 Hollowtree Court  
Saline, MI 48176  
Ph. 734-429-0747 Fax 734-944-0748  
[www.sis-llc.com](http://www.sis-llc.com)

## Strider International

9920 S. Rural Road, Ste. 108  
Tempe, AZ 85284  
Ph. 866-476-9001 Fax 480-545-0944  
[www.striderinternational.com](http://www.striderinternational.com)

## Surface Mount Product Development

1109 Grayson Way  
Milpitas, CA 95035  
Ph. 408-942-1056 Fax  
[www.smpd.com](http://www.smpd.com)

## Synergistic Systems Inc.

9572 Mammoth Ave.  
Baton Rouge, LA 70814  
Ph. 225-924-0099 Fax 225-927-2934  
[www.e-ssy.com](http://www.e-ssy.com)

## System Improvements

238 S. Peters Road, Ste. 301  
Knoxville, TN 37923  
Ph. 865-539-2139 Fax 865-539-4335  
[www.taproot.com](http://www.taproot.com)

## Tantara Inc.

2139 27 Ave., S.W.  
Calgary, AB T2T 1H8 Canada  
Ph. 403-244-8696 Fax 403-244-9291  
[www.tantara.ab.ca](http://www.tantara.ab.ca)

## Taylor Hobson Precision

2100 Golf Road  
Rolling Meadows, IL 60008  
Ph. 800-872-7265 Fax 847-290-1430  
[www.taylor-hobson.com](http://www.taylor-hobson.com)

## TBM Consulting Group

4400 Ben Franklin Blvd.  
Durham, NC 27704  
Ph. 800-438-5535 Fax 919-471-5135  
[www.tbmconsulting.com](http://www.tbmconsulting.com)

## Team 2000

8760 A Research Blvd., No. 418  
Austin, TX 78758  
Ph. 877-469-6949 Fax 512-244-9712  
[www.howmwhy.com](http://www.howmwhy.com)

## Technicomp

75 Glen Road  
Sandy Hook, CT 44114  
Ph. 800-374-3818 Fax 203-426-1471  
[www.xlp.com/contact.asp](http://www.xlp.com/contact.asp)

## Testing Engineers International Inc.

P.O. Box 572455  
Salt Lake City, UT 84157  
Ph. 801-262-2448 Fax 801-262-9870  
[www.tei-test.com](http://www.tei-test.com)

## The Tetris Management Group

12312 42 Ave.  
Edmonton, AB T6J 0W9 Canada  
Ph. 780-437-3048 Fax 780-988-9003  
[www.tetman.com](http://www.tetman.com)

## Thermal Wave Imaging Inc.

845 Livernois St.  
Ferndale, MI 48220  
Ph. 248-414-3730 Fax 248-414-3764  
[www.thermalwave.com](http://www.thermalwave.com)

## TIP Technologies Inc.

W233 N2833 Roundy Circle W., Ste. 400  
Pewaukee, WI 53072  
Ph. 262-544-1211 Fax 262-544-1230  
[www.tiptech.com](http://www.tiptech.com)

## TJL Associates Inc.

6781 Mt. Chestnut Road  
Roanoke, VA 24018  
Ph. 540-314-8004 Fax 540-989-6819  
[www.tjlassociatesinc.com](http://www.tjlassociatesinc.com)

## Total Logical Concepts Inc.

451 Milton St.  
Manchester, NH 03103-4144  
Ph. 800-688-6540 Fax 240-255-6420  
[www.tlcnh.com](http://www.tlcnh.com)

## Total Quality Engineering Inc.

15997 Grey Stone Road  
Poway, CA 92064  
Ph. 800-664-1940 Fax 858-748-0427  
[www.tqe.com](http://www.tqe.com)

## Total Quality Inc.

1432 187th Ave. N.E.  
Bellevue, WA 98008  
Ph. 877-387-2547 Fax 425-818-4978  
[www.baldrige21.com](http://www.baldrige21.com)

## Total Quality Systems

P.O. Box 30485  
Flagstaff, AZ 86003  
Ph. 928-527-0002 Fax 928-527-3886  
[www.tqs-sim.com](http://www.tqs-sim.com)

## TQM Systems

12382 Mollylea Drive  
Baton Rouge, LA 70815  
Ph. 800-814-4972 Fax 225-273-4979  
[www.tqmsystems.com](http://www.tqmsystems.com)

## The Training Clinic

645 Seabreeze Drive  
Seal Beach, CA 90740-5746  
Ph. 800-937-4698 Fax 562-430-9603  
[www.thetrainingclinic.com](http://www.thetrainingclinic.com)

## Tree-Master

8 Oberon St.  
Nepean, ON K2H 7X7 Canada  
Ph. 613-820-0410 Fax 613-820-3593  
[www.treemaster.ca](http://www.treemaster.ca)

## TÜV America Inc.

5 Cherry Hill Drive  
Danvers, MA 01923  
Ph. 800-888-0123 Fax 978-762-7637  
[www.tuvalmerica.com](http://www.tuvalmerica.com)

## Tysinger Consulting Services

694 Spartan Drive  
Lexington, NC 27292  
Ph. 336-357-2224 Fax 336-357-2224  
[www.tysingerconsulting.com](http://www.tysingerconsulting.com)

## UHY Advisors

26200 American Drive, Ste. 500  
Southfield, MI 48034  
Ph. 248-355-1040 Fax 248-355-9904  
[www.uhy-us.com](http://www.uhy-us.com)

## UK Center For Manufacturing

220 CRMS Building  
University of Kentucky  
Lexington, KY 40506  
Ph. 859-257-6262 Fax 859-323-1035  
[www.mfg.uky.edu](http://www.mfg.uky.edu)

## Underwriters Laboratories Inc.

1285 Walt Whitman Road  
Melville, NY 11747  
Ph. 800-285-4476 Fax 847-509-6320  
[www.ul.com](http://www.ul.com)

## Unique Solutions Inc.

P.O. Box 1711  
Royal Oak, MI 48068  
Ph. 248-435-5307 Fax 248-435-6349

## United Registrar of Systems Ltd.

United House, Station Road  
Cheddar, Somerset BS27 3AH UK  
Ph. 44-1934-743-999 Fax 44-1934-744-300  
[www.urs.co.uk](http://www.urs.co.uk)

## Unitek Technical Services-Bureau Veritas

5900 Centreville Road, Ste. 100  
Centreville, VA 20121  
Ph. 800-998-9395 Fax 703-631-2511  
[www.unitek-services.com](http://www.unitek-services.com)

## Universal Testing LLC

393 S. Main St.  
Clearfield, UT 84015  
Ph. 801-773-5959 Fax 801-825-5755  
[www.universaltestingllc.com](http://www.universaltestingllc.com)

## University of Alabama

Box 870388  
Tuscaloosa, AL 35487-0388  
Ph. 205-348-7192 Fax 205-348-9276  
<http://fpmdp.ccs.ua.edu>

## University of California Extension, Santa Cruz

10420 Bubb Road  
Cupertino, CA 95014  
Ph. 831-861-3802 Fax 408-342-0164  
[www.ucsc-extension.edu](http://www.ucsc-extension.edu)

## University of California San Diego Extension

15373 Innovation Drive, Ste. 105  
San Diego, CA 92128  
Ph. 858-605-0113 Fax 858-964-1345  
<http://eng-ed.ucsd.edu/Six-Sigma.html>

## University of Manitoba

188 Continuing Education Complex  
Winnipeg, MB R3T 2N2 Canada  
Ph. 204-474-9457 Fax 204-474-7660  
[www.umanitoba.ca/coned/mpcp](http://www.umanitoba.ca/coned/mpcp)

## University of Tennessee Center for Executive Education

College of Business Administration  
Center for Executive Education  
708 Stokely Management Center  
Knoxville, TN 37996  
Ph. 865-974-5001 Fax 865-974-4989  
<http://thecenter.utk.edu>

## University of Texas at Austin

P.O. Box H  
Austin, TX 78713  
Ph. 512-232-5550 Fax 512-471-0831  
[www.utsixsigma.org](http://www.utsixsigma.org)

## Vanguard Consulting

150 Eddy Lane  
Northfield, IL 60093  
Ph. 847-446-0820 Fax 847-446-0821

## Vastek Consulting

7290 Jasmine Drive  
Hanover Park, IL 60133  
Ph. 630-213-3432 Fax 630-213-3495  
[www.vastekconsulting.com](http://www.vastekconsulting.com)

## Veritas Quality Inc.

2689 Thorn Lodge Drive  
Mississauga, ON L5K 1L3 Canada  
Ph. 905-855-5144 Fax 905-855-7960



## Villanova University/University Alliance

9417 Princess Palm Ave.  
Tampa, FL 33619  
Ph. 866-588-5263 Fax 800-497-3421  
[www.villanovau.com/Quality](http://www.villanovau.com/Quality)

## Vintara

1970 Broadway, Ste. 900  
Oakland, CA 94612  
Ph. 866-321-4769 Fax 509-357-8673  
[www.vintara.com](http://www.vintara.com)

## Vollmer America Inc.

5 Lime Kiln Road  
Canaan, CT 06018  
Ph. 800-767-5157 Fax 860-824-0682  
[www.vollmeramerica.com](http://www.vollmeramerica.com)

## VR Data Systems Inc.

1257 W. Front St.  
Lincroft, NJ 07738  
Ph. 732-219-7001 Fax 888-291-6501  
[www.vrds.com](http://www.vrds.com)

## W. R. Wayman & Associates

3722 Twin Oak Court  
Flower Mound, TX 75028  
Ph. 972-539-0335 Fax 972-539-0335  
[www.wrwayman.com](http://www.wrwayman.com)

## WCA and Associates

482 Shaker Road  
Westfield, MA 01085  
Ph. 413-562-4580 Fax 413-562-0218

## Whittington & Associates LLC

636 Gunby Road  
Marietta, GA 30067  
Ph. 800-404-7585 Fax 770-955-0863  
[www.whittingtonassociates.com](http://www.whittingtonassociates.com)

## Wilson & Associates

3781 River Mansion Drive  
Duluth, GA 30096  
Ph. 770-840-7841 Fax 770-840-7875

## Workplace Training

3195 Casco Circle  
Wayzata, MN 55391  
Ph. 952-471-8554 Fax 952-471-8563  
[www.wptraining.com](http://www.wptraining.com)

## World Class Quality Consulting

7204 Tanager Drive  
Carlsbad, CA 92009  
Ph. 760-476-9029 Fax 760-476-9949

## WorldSource One Inc.

1000 N. Green Valley Parkway, 440-391  
Henderson, NV 89074  
Ph. 800-999-1199 Fax 702-645-6283  
[www.worldsourceone.com](http://www.worldsourceone.com)



## Worldwide Quality Network

5235 Mission Oaks Blvd., No. 174  
Camarillo, CA 93012  
Ph. 866-976-8632 Fax 805-987-2195  
[www.wqntoday.com](http://www.wqntoday.com)

## XL Inc. Quality Consulting and Training

P.O. Box 514  
Travelers Rest, SC 29690  
Ph. 864-410-5744 Fax 253-681-8367  
[www.iso-gs9000.net](http://www.iso-gs9000.net)

## Y-change Inc.

46691 Mission Blvd., Ste. 717  
Fremont, CA 94539  
Ph. 800-558-4044 Fax 510-683-9554  
[www.y-change.com](http://www.y-change.com)

## Yxlon International Inc.

3400 Gilchrist Road  
Akron, OH 44260  
Ph. 877-972-9100 Fax 330-784-9854  
[www.yxlon.com](http://www.yxlon.com)

## Zbikowski Business Initiatives LLC

7319 Woodsman Circle  
Holland, OH 43528  
Ph. 419-865-0207 Fax 419-867-0987  
[www.zbillc.com](http://www.zbillc.com)

## Zontec Inc.

1389 Kemper Meadow Drive  
Cincinnati, OH 45240  
Ph. 866-955-0088 Fax 513-648-0805  
[www.zontec-spc.com](http://www.zontec-spc.com)